

State of the Village Report



Linda Jackson
Village President

It is my pleasure to present this State of the Village Report for 2014. This report serves to provide the community with an overview of what we accomplished in the past year and our vision for 2015, and the years ahead.

I would like to begin by recognizing my fellow Village Board Members:

Marie Schmidt, *Village Clerk*
Sharon Fonte, *Deputy Mayor & District 2 Trustee*
Bill Schmidt, *District 1 Trustee*
Michael Light, *District 3 Trustee*

Pat Maritato, *District 4 Trustee*
Chester Pojack, *District 5 Trustee*
Mary Schroeder, *District 6 Trustee*

As I reflect back on my four terms as your Mayor and look forward to our future, I am so very proud of our entire Village Board of Trustees, appointed executive staff members, employees and volunteers for continuing their commitment to work together on our common goals to ensure that Glendale Heights remains a thriving proud and progressive community.

Finance

The Finance Department, with a staffing level of six, is charged with the oversight and responsibility to maintain the financial records, compile annual budgets, prepare the annual tax levy, collect revenues due to the Village, assure that bills are paid promptly, safeguard Village assets, and manage 38 separate funds with over \$156 million in total assets, and more than \$51 million in total revenues. In fiscal year 2014, major General Fund revenues continued the road to recovery allowing the Village to close its books with a balanced budget. General Fund Reserves remain strong at a 6 month expenditure equivalent level, which is three times the level suggested by the Governmental Finance Officers Association (GFOA).

In a confirming act of fiscal responsibility, the Village Board of Trustees adopted a fund balance reserve policy. This policy acknowledges and embraces the need to ensure the financial security and solvency of the Village, preserve and enhance the Village's investment grade credit ratings and ensure the availability of funds for use in addressing expenses related to extreme situations, such as unforeseen emergencies, unanticipated expenditures and revenue shortfalls. I am proud to report that Moody's Investors Services has given the Village a current credit rating of Aa3, which means Village obligations are judged to be of high quality and are subject to very low credit risk.

For the current fiscal year, the original operating budget was essentially balanced. The Village Board, in approving the 2010 General Obligation Bond Ordinance, committed an on-going pledge of reserves towards maintaining level debt service. It is important to mention that during the last 2 years, the Village has not needed to use any reserves to maintain level debt service, thanks to the recovering economy and sound financial management from the Village Board. With the emphasis on the Emerald Ash Borer Tree (EAB) removal efforts, and with an overall favorable revenue position, the Village's budget was able to shift the use of reserves away from debt service leveling and redirect them towards the EAB issue in our community.



Inside:

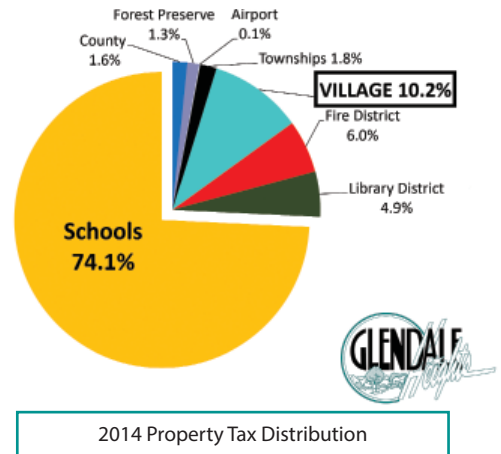
Center for Senior Citizens... Page 13
Easter Egg Hunt Page 14
Glendale Lakes Golf Club.... Page 18

New Businesses..... Page 22
Parks, Recreation & Facilities. Page 20
Police Department..... Page 14

Public Works Department ... Page 19
Recycling Page 21
Safety Awareness Page 16

PROPERTY TAX LEVY

Although property values remain less than where they were in 2002, there has been an increase over the past couple of years. While the decline in property values pushes the tax rate up, it does not mean that the Village is collecting higher tax dollars. In fact, the 2014 tax levy is still LESS than it was in 2009. On average, 10.2% of a resident's property tax bill comes to the Village, while the remaining percentage goes to other taxing districts with schools getting the highest percentage. One important distinction of the Village is that there is not a separate park district taxing body; instead the Village operates a recreation department. What this means to residents is that the 10.2% of the property tax bill that comes to the Village includes the levy for recreation. Residents can tune in daily to GHTV (Channel 6 on Comcast, W.O.W. and Channel 99 on AT&T U-Verse) to learn more about their Village property taxes.



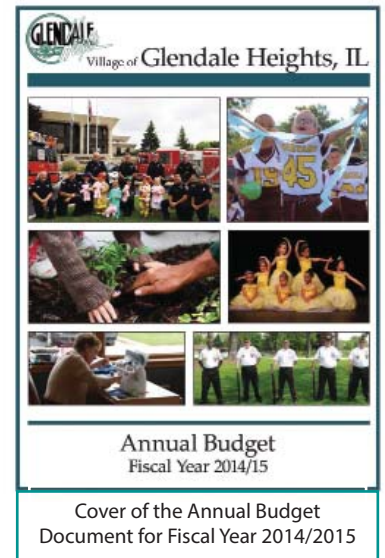
GOVERNMENTAL FINANCE OFFICERS ASSOCIATION (GFOA)

For the 31st consecutive year, the Village was awarded a Certificate of Achievement for Excellence in Financial Reporting from the GFOA. In order to receive this award, the Village must publish an easily readable and efficiently organized Comprehensive Annual Financial Report (CAFR) that conforms to the highest standards in government accounting and financial reporting.

This past November, the GFOA announced that for the second straight year, the Village was being awarded a Distinguished Budget Presentation Award for its 2014/2015 budget document. This recognition reflects the commitment of the governing body and staff to meet the highest principles of governmental budgeting. In order to receive the award, the Village had to satisfy nationally recognized guidelines for effective budget presentation. These guidelines are designed to assess how well an entity's budget serves as a policy document, a financial plan, an operators guide, and a communication device.

Budget documents must be rated "proficient" in all four categories, and the fourteen mandatory criteria within those categories, to receive the award.

Both the most recent CAFR for Fiscal Year ending April 30, 2014 and 2014/2015 budget documents are available on the Village website.



Administrative Services

The Department of Administrative Services provides support and services to Village residents and businesses, while also supporting various internal operational needs of all Village Departments.

WATER BILLING

The Division of Water Billing is responsible for the processing and payment of water bills for residential, commercial and industrial water customers of the Village. The process itself begins with collecting the actual water usage by the method of radio which transmits specific identifiers and usage from each address.

During the past year, the batteries providing the power to transmit the water reading are reaching their end of life. When this occurs your water bill will show an "E" next to your usage reading which indicates your water usage was estimated. Village staff will prepare and mail each customer a letter alerting a service call is required. It is imperative customers receiving notice of a failed battery contact the Village to schedule a battery replacement.

The Village is also working diligently on offering paperless billing to allow customers the option to have their water bill delivered electronically. The goal of this green initiative is to have a significant impact on reducing both paper and postage expenses. Announcements will be included in the water bill and newsletter when the paperless program is available for customer registration.

Water Billing at 630.260.6010

An "E" indicates an estimated read. Please contact Water Billing at 630.260.6010.

BILL DATE: 01/02/2015
 NAME: [REDACTED]
 SERVICE ADDRESS: [REDACTED]
 METER 1: 20 E
 ACCOUNT NUMBER: [REDACTED]
 BILLING PERIOD: 11/13/2014 - 12/15/2014

PRIOR BALANCE	\$40.82	ADJUSTMENT & LATE FEES	\$0.00
TOTAL PAID SINCE LAST BILL	\$40.82	BALANCE FORWARD	\$0.00
Water To Thousand Gallons		LOCAL WATER DELIVERY	\$9.56
[Bar Chart]		PIPELINE	\$1.04
		SEWER DEBT	\$7.50
		SEWER	\$16.88
		WATER	\$15.88
		CURRENT CHARGES	\$40.88

Sample Water Bill Estimated Read

LICENSING

The Division of Licensing is responsible for the issuance and annual renewals of business licenses, vehicle stickers, pet licensing, garage sale permits, processing of real estate transfer stamps, assisting callers to obtain answers to questions, and directing all customers to the proper department.

In 2014, the Licensing Division mailed 12,544 vehicle sticker applications to residents for a total of 21,663 registered vehicles; issued 508 business licenses, including business license renewals; issued 503 garage sale permits, and issued 880 real estate transfer stamps.

Vehicle sticker applications will be mailed to homes in May. We encourage everyone to purchase your sticker early by mail, or in person to avoid long lines near the due date.



INFORMATION SYSTEMS

Over the past decade, technology has become an essential and critical component of all Village operations. The Division of Information Systems is behind the scenes providing support to all Village Departments for both hardware, such as computers, and a wide array of software programs.

The overall Village computer network is a combination of T-1 data lines, fiber data lines, radio microwaves and cable interconnected with power over ethernet switches. The Division of Information Systems also oversees the maintenance of 160 desktop and laptop computers, 25 mobile data computer terminals used for police emergency vehicles and 225 communication support devices.

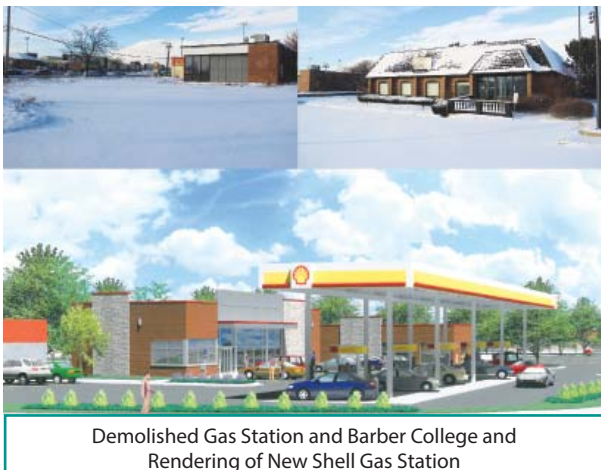
In 2014, the Information Systems Division performed a comprehensive systems and infrastructure assessment to analyze any security vulnerabilities that would leave our systems susceptible to unauthorized access, data loss and data corruption. Based on the results of this assessment, the Village is in the process of making improvements that will enhance security, performance and reliability of our information technology environment.

PURCHASING

The Division of Purchasing is responsible for the overall procurement processes within the Village. Centralized procedures set guidelines to ensure purchases are made to obtain quality services and goods at efficient costs while ensuring legal regulations are followed. Various methods of purchasing are utilized including simple price quotes, competitive sealed bidding, request for qualifications and proposals, and participation in governmental joint contracts with the State of Illinois and other entities.

For example, in 2014, the Village utilized joint purchasing contracts for road salt, police vehicles, trucks and playground equipment. The Purchasing Division publishes all formal bids and requests for proposals on the Village website and a local newspaper to encourage competitive participation.

Community Development



Demolished Gas Station and Barber College and Rendering of New Shell Gas Station

There is evidence throughout the Village that the economy is beginning to rebound. Although it will take some time to see the impact, home sales are increasing and the number of vacant homes is decreasing. The Community Development Department continues its efforts to encourage economic development, and ensure that property owners are maintaining their homes to help improve property values.

In addition to encouraging new development, the Village is continuing to work with property owners and developers to make improvements to their buildings or tear down obsolete facilities and construct new businesses. In 2014, the Mayor and Village Board approved construction of a new, state of the art, Shell Gas Station with a convenience store and car wash at the northeast corner of Army Trail Road and Bloomingdale Road. The new facility will replace the former gas station and barber college, which were recently vacated.

The deteriorated structures have been demolished and construction should begin shortly. The Village is continuing to work with Bucky's on the construction of their new facility at 602 North Avenue. They will be demolishing the vacant restaurant and two homes in order to construct a new gas station at our North Avenue gateway into the community.

One of our long-term and highly successful businesses, Sunrise Chevrolet, constructed a new building next to their new car showroom, which is dedicated to used car sales. The building strengthens Sunrise Chevy's position in the marketplace and is a benefit to the Village of Glendale Heights.

Staff and I are continuing to meet with shopping center property owners to provide assistance in locating new tenants to their centers and encourage them to improve their facilities.

In addition to commercial development, there has been significant activity within the Village's Industrial Parks, which is another indication that the economy is improving. Some examples of the activity include the relocation of the Sub Zero facility to a new location in Glendale Heights, the expansion of Medefill, and the decision by Simmons Engineering to relocate their operation to Glendale Heights at 400 Regency Drive.

Another major addition to our industrial area is the opening of Vertical Endeavors, located at the northeast corner of Bloomingdale Road and Windy Point Drive. Vertical Endeavors, the largest climbing wall facility in the country, is open to experts and novices alike. They offer team competition, classes, scouting activities and open time for climbing.



Vertical Endeavors Indoor Rock Climbing

Public Storage at 2023 Schmale Road, completed construction and opened their new facility in February of 2014. They took one of the few remaining vacant industrial sites in the Village and developed a successful business.

The Village also annexed the industrial area on the south side of Army Trail Road, along Cavalry Drive. The area includes a mix of industrial and service businesses that were developed in DuPage County. With the annexation, the Village is able to gain zoning and property maintenance control and improve the Village's tax base.

The Village has been working closely with Adventist GlenOaks Hospital as they make significant improvements to their facility. They completed construction of the courtyard infill project and are continuing with their patient room upgrades.



Adventist GlenOaks' New Wound Care Center

This follows on the heels of pharmacy upgrades, surgical expansion and the addition of a wound care center. GlenOaks has made a significant investment in improving the hospital and giving back to the community through participation in many community events such as the annual Family Health and Safety Fair and the Charity Golf Classic.

The Community Development Department worked closely with other taxing districts as they made improvements to their facilities, including Marquardt School District #15, Queen Bee School District #16, Glenside Public Library and Glenside Fire Protection District.

In addition to new businesses moving into town and existing businesses investing in remodeling and expanding in Glendale Heights, our residents are also investing in the community. The Community Development Department reviewed and issued a total of 2,123 building permits in 2014, compared to 1,839 building permits in 2013, 1,792 in 2012 and 1,610 in 2011. We are seeing

an increase in the number of permits for room additions and accessory structures like decks and patios, which indicates the strong investment owners are making in their properties. Staff conducts building inspections related to each permit, as well as performs real estate transfer inspections, business license inspections and rental property inspections.

The Village of Glendale Heights is an attractive community for investors because of the reasonable home prices. Many investors are purchasing homes, making improvements and selling them, while others are purchasing homes and renting them. We welcome these investors provided that they comply with Village codes and ordinances. The Community Development Department staff works with them to ensure that proper permits are obtained, building codes are followed, and the properties are maintained, so the investment properties can contribute to improving property values.

The Village continues to focus on code enforcement efforts aimed toward maintaining properties and stable property values. The Community Development Department provides notices to those investors and property owners who are not maintaining their properties and gives them an opportunity to correct any violations. A majority of property owners bring their properties into compliance, but if an owner does not address violations, staff issues citations. The Community Development Department issued 790 citations in 2014 in an effort to maintain property standards within the Village.

We also manage the rental licensing program by inspecting over 2,076 single family rental homes in 2014 to ensure that landlords are maintaining their properties and providing a safe living environment. The number of rental homes has more than doubled from 988 to 2,065 in the past six years. The Community Development Department and Police Department also work closely on the Crime Free Rental Housing regulations to hold landlords accountable for allowing tenants who violate the law to continue to rent their properties. The rental licensing and crime free housing programs help ensure that our neighborhoods are safe and well-maintained.

A new Tax Increment Financing District, known as TIF 5, was created at the southeast corner of President Street and North Avenue to help spur economic development in the area. Staff works with the Finance Department and other departments to manage the new TIF, as well as the other four TIF Districts in the Village to ensure that improvements are properly budgeted and the financial status is appropriately relayed to the State of Illinois and other taxing bodies.

Community Development Department staff worked with residents, developers and contractors to provide information and assist with zoning and building questions. We responded to 233 Freedom of Information Act requests in 2014, and provided zoning verification letters and floodplain information to property owners upon request. The Community Development Department is also the liaison to several commissions and committees including the Appearance Commission, Plan Commission and Property Enhancement Committee.

Police Protection

The Glendale Heights Police Department employs a combined staff of 91 personnel, including 51 sworn police officers, 5 part-time officers, 5 community service officers, telecommunicators, records clerks and crossing guards. The Department also enjoys a strong volunteer pool of 16 individuals who are members of the Emergency Services and Disaster Agency (ESDA).

In April of 2014, two assessors from the Commission on the Accreditation of Law Enforcement Agencies (CALEA), spent three days here inspecting the Police Department's operations, interviewing employees, and they held a public hearing to ascertain the Police Department's ability to meet the rigorous CALEA standards. I am proud to report that the Police Department rose to the challenge and was awarded CALEA accreditation for the third consecutive time. Accreditation is a huge accomplishment; in Illinois, only 51 agencies are accredited, 13 of those in DuPage County. Nationally, approximately 780 or just 3% of police agencies are accredited.

I thank the men and women of the Glendale Heights Police Department for their hard work and continued delivery of professional police service to the residents of the Village. We look forward to continuing in the CALEA process which strives to ensure our residents that we are providing them the best police service possible.



Glendale Heights Police Department CALEA Accreditation

COMMUNITY INVOLVEMENT

Our Police Department's mission statement begins with "Working in partnership with our community", and in 2014 they reached out to the community in many ways. On the 4th Wednesday of the month, the Police Department holds a Neighborhood Watch meeting in the Village Hall. These forums are designed to inform residents of crime trends and answer questions about what is happening throughout the community. Each meeting has a special topic to educate our residents about Police work and their community. A crime mapping program is also available on the Village's website to keep residents apprised of what is occurring in their neighborhood.



National Night Out 2014

In August, the Police Department celebrated National Night Out with a picnic for residents and an open house of the Police Department. Additionally, Police representatives were available at each Park Party throughout the summer. The Department also held a Citizen's Police Academy which was attended by 10 Village residents. The Citizen's Police Academy gives residents a realistic view of police work by experiencing different aspects of being a Police Officer. Attendees are instructed in evidence work, first aid, juvenile law, domestic violence, making traffic stops and are allowed to ride-along with an officer on patrol. Officers also held a Junior Police Academy attended by 24 children in grades 5 through 8. The camp allows children the opportunity to experience

some of the exciting aspects of police work in a safe, supervised environment. This has become a very popular summer opportunity for children in this age group.

Police Officers continue to instruct 5th grade students in the Drug Abuse Resistance Education (D.A.R.E.) program. Last year over 500 students received these valuable life lessons.



Glendale Heights Police Officers at a Neighborhood Park Party

The Police Department sponsored an Easter Egg hunt at Safety Town where hundreds of children gathered plastic eggs filled with candy and prizes. The Police Department also held a safe trick or treating alternative at Safety Town, which unfortunately had to be held indoors at the Sports Hub this year due to inclement weather.

Residents are encouraged to participate in the SMART 911 program. SMART 911 gives valuable information to first responders in the event you need to call 911 for any reason. It provides information that you deem important for first responders when they first arrive at your home. That information can be attached to your cell phone number so that no matter where you dial 911, first responders will be informed and better prepared for the situation. More information on these programs is available on the Village's web site.

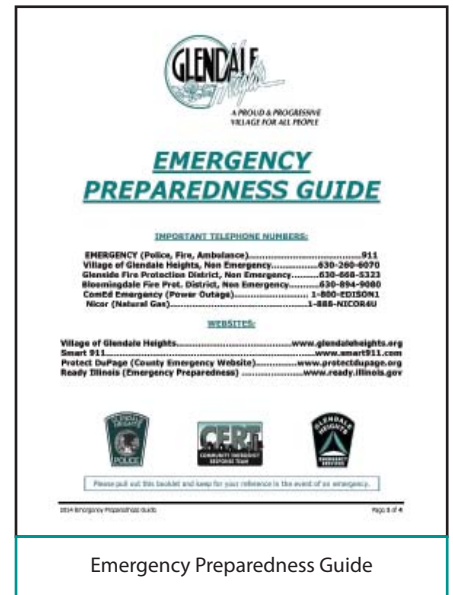
"PREPARATION IS THE KEY TO SUCCESS"

The Police Department and its Emergency Services and Disaster Agency (ESDA) conducted intruder drills with all schools in the Village last year. These extensive drills involve emergency responders, community partners and school personnel to simulate a more realistic scenario. The Police Department also participated with the Bloomingdale Police Department in responding to an emergency drill at Stratford Square Mall. Our collaborative partnership with other agencies greatly enhances our ability as a community to be prepared for crisis situations.

Our Emergency Operations Plan was updated and certified through DuPage County's Office of Homeland Security and Emergency Management. In October, the Village held a 3-day workshop for Village supervisors and Elected Officials, as well as Glenside and Bloomingdale Fire Protection Districts on Emergency Preparedness. The workshop culminated in a table top exercise simulating a potential chemical release and explosion. Inter-agency and departmental cooperation in these types of workshops is essential to successful outcomes when real world emergencies strike.

Look for the Village's Community Emergency Response Team (CERT) training coming in 2015. The Village now has a 52 member CERT team. More information about the CERT training is available on page 14.

The Village recently published and mailed to all residents an Emergency Preparedness Guide. Please contact the Police Department if you would like a copy or visit the Village website for an electronic copy.



CRIME REPORTS

In 2014, the Police Department responded to 17,850 calls for service. The Police Department continues to share information with residents regarding crime trends. If you want timely information on crimes in your own neighborhood, please visit the Village website and click on Crime Reports. Residents are also invited to attend monthly Neighborhood Watch Meetings scheduled on the fourth Wednesday of each month at 7:30 pm at Village Hall. The Police Department also publishes an annual report in March of each year with an accurate breakdown of the previous year's activity. The report is available for viewing on the Police Department's page of the Village's website.

Public Works

STREETS DIVISION

I am pleased to announce that the Village was successful in its application for a Federal Emergency Management Agency (FEMA) grant to alleviate flooding around the James Court, and the Glendale Square Shopping Center off North Avenue. This has been a key project for the Village with a total estimated cost of \$1.8 million. The Village is currently preparing

the detailed design of this project with a consulting engineer in the summer of 2015, and construction is expected to commence in early spring 2016.

The Western Avenue realignment project connected Western Avenue's intersection with North Avenue, and realigned this entrance with the intersection of Pearl Avenue. The project consisted of new roadways, construction of a detention pond and the realignment of services. This alleviated flooding to the area, as well as redefined and revalued land along North Avenue.

The Village continued its commitment to an aggressive road improvement program spending over \$1.2 million in MFT funds on ten streets.

The Streets Division constructed various storm water projects throughout the Village to alleviate flooding and replace deteriorated pipe-work. This is the third year staff completed larger in-house projects. Staff installed over 700 feet of new storm water pipe and structures at two locations, Gerald Avenue and Scarboro Drive detention pond. At the Village's Historical House, the Streets Division installed a new storm water sewer system to alleviate water runoff from the parking lot, installed parking lot lighting and repaved the parking lot. The Streets Division staff also continued to improve streets throughout the Village as part of the in-house road program overlaying Glengary Drive, Altgeld Avenue, and Scott Street.



In-house Road Program on Glengary Drive, Altgeld Avenue and Scott Street

The Streets Division Staff responded to 27 snow and ice events throughout the winter season plowing and de-icing 76 center lane miles of roadway and 147 courts. The Streets Division also responded to 31 separate flood control events including clearing of storm inlets and streams to alleviate standing water on roadways. Additionally, the Division responded to 727 work orders throughout the year.

The Streets Division staff members participated in a variety of training opportunities, from NIPSTA, Competent Person Trenching and Shoring, Electrical Safety, Confined Space Entry and Clean Air Rescue.

UTILITIES DIVISION & WATER POLLUTION CONTROL FACILITY

Major improvements continued to upgrade the Village's sanitary sewer distribution system with the rehabilitation to one of seven lift stations owned by the Village. The lift station located at 801 Regency Drive was retro-fitted into a submersible pump station eliminating confined space entries for maintenance purposes, as well as increasing energy efficiency with the use of new smart drive technologies.

Utilities Division staff televised the internal condition of the public sewers, and completed one of six catchment areas with approximately 70,000 feet of sewer mains being televised to identify necessary future repairs. Additionally, this televising footage along with condition assessment reports have been linked to the Village's GIS system to assist with overall management of the public sewer system.



Before and after of the 1666 Glen Ellyn Road Water Tower

The Utilities Division improved the Village's water infrastructure with the rehabilitation of one of the elevated water towers located at 1666 Glen Ellyn Road. The work included the repainting of the tower both inside and out, various remedial repairs, and the installation of a new mixer system to help improve water quality. The Village has contracted with Utility Services Inc. to undertake the long-term maintenance and repair of this tower over the next 10 years, which will include repainting the tower when needed.

Maintenance was performed to the water infrastructure by the Village's Utilities Division staff, including flushing the entire system of 76 miles of water mains to improve water

quality as well as remove turbidity. The staff also maintained 1,315 hydrants, repaired 64 water leaks, as well as maintained pumping stations to conform to all of the Illinois Environmental Protection Agency's (IEPA) regulations and sampling.

The Village's Water Pollution Control Facility (WPCF) processed over one billion gallons of wastewater this year within IEPA guidelines and regulations. The WPCF operated the entire year without a single odor complaint.

The Facility is currently conducting a Local Limit study that will set various discharge limits in the local ordinance for conventional and industrial wastewater. The study provides the mechanism for the Village to establish best management practices in processing conventional and industrial discharges in the wastewater stream.

The WPCF is also working on issuing Industrial discharge permits. Local businesses were surveyed as part of the permit process and based upon production processes, permits were issued that set limits on the amount of pollutants that a business can discharge into the Village's Sanitary Sewer System.

Staff is also working to reduce Phosphorus and Nitrogen in the Plant's discharge. This will help reduce the growth of algae which can reduce oxygen levels in the receiving stream and water quality, which may be harmful to aquatic life.

FLEETS DIVISION

The Fleets Division of Public Works is responsible for keeping all Village vehicles and equipment in a safe and functional working order. This includes vehicles such as police patrol cars as well as small pumps and chainsaws used during storm cleanups and emergencies.



Fleets Division Oversees the Upkeep of All Village Vehicles

Fleets Division staff performed an average of 119 preventative maintenance inspections per month, an increase of over 9% from the previous year. Performing preventative maintenance inspections makes it possible to control costs and find potential issues before they become costly repairs. It also extends the life of the Village's fleet.

Fleets staff also undertakes corrective measures. These are necessary unscheduled repairs that arise from day-to-day operations performed throughout the Village by the various departments. By the Fleets Divisions careful inspection processes and attention to detail, corrective measures have been reduced by 3% compared to 2013.

Fleets Division also assisted with the acquisition of new vehicles and equipment, particularly with preparing specifications for specialized items, as well as the decommissioning of vehicles that are deemed beyond their useful life and are prepared for auction.

Fleets Division makes every effort to follow the Village wide recycling program and recycle used engine oil. Over 1,000 gallons of used engine oil was sold for recycling in 2014. Staff is also working towards a paperless system for Fleets Division record keeping.

ENGINEERING DIVISION

The Engineering Division ensures that the Village upholds all local, state and federal mandates, including storm water management compliance and erosion control inspections on active construction sites. In 2014, the division reviewed over 150 permit applications including engineering drawings and storm water reports.

The Division also provided contract supervision and construction observation for large road projects, including overseeing the realignment of Western Avenue. The realignment improved Western Avenue's connection to North Avenue and included the creation of a wetland style pond for storm water detention.

Glendale Lakes Golf Club

Glendale Lakes Golf Club had another solid year with over 24,000 rounds of golf being played in 2014. Among these rounds of golf were high school golf team practices and tournaments. We look forward to continuing to be the home for Glenbard North Boys and Girls, Glenbard West Girls and Glenbard East Boys and Girls Golf Teams for the 2015-2016 school year.

Glendale Lakes Golf Club continues to host golf outings including the Annual Charity Golf Classic, which raised over \$28,000 for a number of charities including the Glendale Heights Foundation, Make-A-Wish Foundation, FOP Lodge #52 Community Enrichment Fund and the Glendale Heights Chamber of Commerce Scholarship Fund. We look forward to hosting this



Glendale Heights Charity Golf Classic 2014

event in June of 2015 with a few exciting changes. Glendale Heights was home again to the Chicago Area's National Fallen Fire Fighters Golf Outing. This event has continued to gain popularity and was one of the largest of its kind in the Nation!

In an effort to continually improve the playability of the course, staff has been busy renovating the bunkers. Last year, we completed the greenside bunker on Hole #2, and we are currently working with the Golf Course Committee to evaluate further improvements. Another project we are working on is the improvement of the drainage at the maintenance building and parking lot. A new drainage system has been designed and installed by the Public Works staff consisting of approximately 330 feet of storm sewer and 5 structures including a triple basin. This new drainage system will protect any potential run-off entering the Golf Course pond system. Improvements to the Golf Course will ensure that we are maintaining our goal of having a quality public course for our residents.

In 2014, there were 372 banquets, weddings and special events held at Glendale Lakes Golf Club. We welcomed our new Chef Randy Zelinka who has revamped our menus and added his own touch to the selection of menu items. The exceptional staff takes care to ensure that each event is catered to the host's needs, as shown by excellent ratings on our post-event evaluations returned. Banquet Coordinators Nancy and Mike are ready to help you book your special event today!

Center for Senior Citizens

The Village's Center for Senior Citizens celebrated its 4th year of operation. The Center offers comprehensive senior citizen resources, innovative programming, information sessions, social events and exciting trips. The Center was designed with the active senior in mind, and includes a game room, fitness room designed for older adults, arts and crafts room, a full-service salon, and a library with a cozy fireplace filled with great books and four computer stations with wireless internet access. Many seniors took advantage of the new services offered in 2014 such as notarizing and faxing of documents.

I am proud to report that the Center for Senior Citizens now has approximately 2,000 active senior members. After completing our third annual survey, we asked our members what we can do to better serve them. The response was overwhelming. Statements such as: "Keep on doing what you are doing", "The Center has forever changed my life" and "The Center has given me a reason to get out of bed each day", resonated strongly with the staff to continue to work hard and grow. The staff will work with our advisory council, Center members and community partners to make our Center a true one-stop place for important programs and services for our senior community.

Volunteerism continues to be an important part of the Center for Senior Citizens and its daily function. In 2014, there were 56 different individuals who volunteered a total of 2,210 hours to benefit the Center. Aside from assisting in the everyday programming, these wonderful individuals volunteered at 20 different special events.



Senior Citizens Advisory Committee

An important component of the Center for Senior Citizen's operations are the senior social services, including its community dining program that provides meals-on-wheels as well as congregating dining at the Center. As part of our congregating dining, we provide the "Lunch-n-Learn" program. In 2014, community partners helped us provide 64 programs and 1,600 meals. The Center has received grant funds from the State of Illinois to help educate Medicare beneficiaries as a Senior Health Insurance Program (SHIP) site. Along with our community partners, the Center for Senior Citizens also holds informational sessions on important social service topics that keep our seniors educated on healthy lifestyles and promote senior safety.



Center for Senior Citizens' Lunch-n-Learn

I am excited to report that the Village was successful in obtaining a Department of Commerce and Economic Opportunity grant to purchase a new bus for our Center that will seat up to 14 passengers. Our "Hidden Treasure" gift shop continues to flourish with generous donations from residents and businesses. These funds help the Center staff continue to plan additional program activities. An additional revenue source for the Center is the incredibly successful community room rental that hosted 186 birthday, shower and anniversary events in 2014. For more information on renting the Community Room, senior programming, the Center for Senior Citizens or getting a membership to the Center for Senior Citizens, please call 630.260.6050.

Parks, Recreation and Facilities

PARKS DIVISIONS

2014 was a busy year for the Parks Division. In addition to maintaining over 254 acres of park land and more than 20 sports fields and playgrounds, the Parks Division completed numerous special projects. One of the largest projects undertaken was the removal and replacement of the playground structure at Circle Park. Additional amenities at Circle Park include spinners, a swing set and the ZipKrooz for ages 5-12 years old.

Other park projects include the restoration of the tennis courts and replacement lights at Americana Park. The lighting project was 99.9% funded by a grant awarded by the Department of Commerce and Economic Opportunity (DCEO). A resident survey for Ollman Park updates resulted in the addition of a perimeter walking trail to be completed in early 2015.

As we continue to battle the effects of the Emerald Ash Borer (EAB), 1,342 Ash Trees were removed in 2014 with approximately 950 more to be removed in 2015, and thus completing the elimination of these diseased Ash Trees from our Village parkways and parks. I am proud the Village Board was able to eradicate EAB much sooner than the original goals we had set through sound financial planning.

The Parks Division has several programs including the Adopt-A-Park and Memorial Programs. In an effort to assist the Village in maintaining the beautification of our streets, this year we added an Adopt-A-Street Program. Participating groups will be recognized in the Village Newsletter during the months they are actively participating in the program. For more information on these programs, please contact the Sports Hub at 630.260.6060.



EATON Corp. Park Cleanup as Part of the Adopt-A-Park Program

RECREATION DIVISION

The Recreation Division is responsible for public recreational activities. Its mission is to provide quality recreation and leisure services, and facilities to our residents. Each year, the department offers a wide variety of programs for all age groups from tiny tots to adults at reasonable prices. The Department strives to provide activities that are fun and engaging in a safe environment.



PATH Field Trip

I am proud to report that the PATH (Play at the Hub) Afterschool Program received the Illinois Parks and Recreation Association's Outstanding On-going Program Award. The PATH Program continues to grow in enrollment, with 2014 having the highest enrollment to-date. School District residents are encouraged to take full advantage of this year-round afterschool program offered at the Sport Hub.

To improve our Fitness Membership offerings, we now include free racquetball, discounted child care, discounted rates at Vertical Endeavors, 50% off featured fitness classes, 6 guest passes and discounted rates for additional family members.

Since the re-grand opening of the Sports Hub, our newly renovated facility features 4,000 square feet of additional programming space which has allowed staff to expand and offer additional recreational programming to the community. The Glendale Heights Dance Program has grown and now

in addition to traditional classes such as ballet and tap, we now offer adult, hip-hop and competitive. Additional recreation programs offered are tot sports, preschool, crafts, martial arts, youth baseball/softball, youth football and cheer, youth basketball, soccer, adult softball, adult basketball, fencing, gymnastics, swim lessons, trips, ice skating and many more.

FACILITIES DIVISION

The Facilities Division is responsible for the maintenance and upkeep of all Village facilities. Some of the larger projects this year included the remodel of the Administration offices and conference room, and renovations to the recently acquired Taylor Rental property on Bloomingdale Road. The Facilities Division oversaw grants awarded by the Department of Commerce and Economic Opportunity and Illinois Clean Energy to replace the exterior lighting at public buildings and many of our parks.

Summary

I hope this State of the Village report provides every member of the community with a better understanding of what has been accomplished over the past year, and the direction we are headed in the coming year. The Village Board of Trustees and I would like to extend a warm thank you to all Village employees, volunteers, residents and business owners for a job well done and for allowing us to serve you.

The Village Board of Trustees and I are always open to hear from you. Please feel free to call my office anytime at 630.909.5303. You are also always welcome to stop in and visit with us on our scheduled Saturdays from 10:00 am - noon for "Coffee with the Mayor and Village Board". These meetings are held in the Community Room at the Center for Senior Citizens.

I am so very proud that all of the Village Board works so well together on our shared vision for moving the Village forward in the right direction. By working collaboratively, I am confident we will meet our challenges head on, and continue to strive to grow this place we call home – Glendale Heights.



Coffee with the Mayor and Village Board

Sincerely,

A handwritten signature in black ink that reads "Linda Jackson".

Linda Jackson
Village President

Coffee with the Mayor & Board

Do you have questions, concerns or suggestions for the Mayor and Board of Trustees?

Coffee with the Mayor & Board is held on the first Saturday of each month* from 10:00 am to noon at the Center for Senior Citizens. **Coffee with the Mayor & Board is scheduled for March 7th and April 4th.**

If you are unable to attend and have a comment, suggestion or question, please call the Mayor's Office at 630.909.5303.

*Subject to Change



Seeking Resident Volunteers for Village Committees and Commissions

The Village of Glendale Heights has various committees and commissions, with resident volunteers serving as members of these groups.

The Village continually encourages residents to apply to serve on these committees and commissions, and become involved with Village government. For more information or to complete a Village Committee/Commissions Interest Form, visit the Village's website at www.glendaleheights.org and click on "Village Board" and "Village Committees and Commissions", or call the Mayor's Office at 630.909.5303.

Glendale Heights Village News

300 Civic Center Plaza • Glendale Heights, IL 60139

630.260.6000 • www.glendaleheights.org



Arbor Day In Glendale Heights

Friday, April 24

Arbor Day is a nationally celebrated observance that encourages tree planting and care. Founded by J. Sterling Morton in 1872, it is celebrated each year on the last Friday in April to coincide with the best tree-planting times. Illinois observes Arbor Day on Friday, April 24.

The Village of Glendale Heights celebrates Arbor Day by involving the youth of the community to participate in activities that teach the importance of proper tree care and growth.

Should you have any questions or concerns regarding tree planting and care, please call 630.260.6060.



Congratulations to PATH for Receiving the IPRA Outstanding On-going Program Award!

Congratulations to PATH After School and Summer Camp for receiving the Illinois Parks & Recreation Association's (IPRA) Outstanding On-going Program award in January 2015. The program is being recognized due to its commitment to community service, academic enrichment, physical fitness and creativity during the 2013-2014 seasons.

PATH stands for Play at the Hub. We invite all area residents and community children to participate in youth recreation designed to foster knowledge, creativity, physical stamina and character in the Village's After School, Summer Camp and Day Off programs. We work closely with area schools to provide programs that complement schedules and curricula while providing participants with a nurturing, yet engaging, place to play.



Starting in 2010, the PATH After School Program enrolled 150 first through fifth grade participants. PATH has grown ever since! In the summer of 2013, PATH unified the Summer Camp and After School programs. After the Sports Hub renovations, it expanded to offer PATH to preschool, kindergarten and middle school students.

Congratulations to the PATH After School and Summer Camp programs for your continued success and growth! For more information, please contact the Sports Hub at 630.260.6060.

Breakfast with the Easter Bunny

Saturday, March 28, 9:00 - 11:30 am at the Center for Senior Citizens



Join us at the Center for Senior Citizens for the annual Breakfast with the Easter Bunny.

An all-you-can-eat pancake breakfast will be served, including sausage and a beverage. Photos with the Easter Bunny will also be available.

No registration is required. Event fee is paid at the door.

Adult breakfast: \$5
Child breakfast: \$3
Pictures: \$2 each



Glendale Heights Center for Senior Citizens

260 Civic Center Plaza • Glendale Heights, IL 60139

630.260.6050 • www.glendaleheights.org/Seniors



Promoting "Fuller, Stronger, Longer Lives"

AARP TAX SERVICE

Every Thursday • February 5 - April 9 • 9:00 am – Noon

By appointment only

Glendale Heights Center for Senior Citizens is pleased to announce a partnership with AARP to host the AARP Tax-Aide Program. AARP Tax-Aide is the nation's largest volunteer-run tax assistance and preparation service. This free service can answer most of the tax questions faced by low- and moderate-income taxpayers, with special attention to those age 60 and older. To make your appointment please call 630.260.6050. No walk-ins, please!

To make your appointment, please call 630.260.6050.



Become a Member at the Center for Senior Citizens!

If you are a resident of Glendale Heights, your membership to the Glendale Heights Center for Senior Citizens is FREE! For non-residents, membership is just \$25 for the entire year! Membership includes the quarterly activity guide, use of the game room, craft room, Center for Senior Citizen's library and much more! Contact a Center for Senior Citizen staff member for more information!



Super Senior Mobile Unit

Tuesday, April 28 • 9:30 am - 2:00 pm

A convenient program for driver's license renewal, which includes Rules of the Road classroom instruction, and a vision-screening exam.

An identification card can be obtained for \$20; however, if you are age 65 and older you may obtain a free, non-expiring State of Illinois photo ID card. Drivers age 75 and older are required to take a driving test to renew their driver's license; therefore they must visit a Secretary of State Driver Services facility.

Rules of the Road classroom session is from 9:30 am to 11:00 am. The class is free, but registration is required on or before April 14th

Mobile Driving Service is from 10:00 am to 2:00 pm. No registration is required and is open to all residents.



High Tea Party

Thursday, April 23

Noon - 2:00 pm

Cost: \$10

Register By: 4/16

The table is set for a High Tea Party so put on your hat and heels, and join us for tea and lunch. For your entertainment, Julia will be back to play the harp!



Room Rental at the Center for Senior Citizens

Are you looking for a party room to rent for your next gathering? Look no further than the Center for Senior Citizens Community Room. From kid's parties to weddings, you can book the room for any event. With over 2,000 square feet and 18 tables, we can seat up to 140 guests! A fully equipped catering kitchen including commercial refrigerators, freezers, microwave and professional oven will allow you to bring in your home-cooked meal, catered items or both! You'll have access to a 150 car parking lot and surround sound speaker system as well as our beautiful facilities which include a convenient outdoor deck and seating area. Need table linens? Don't forget to ask about our bar packages! Our friendly staff will work with you to make your party a success. Call 630.260.6050 for more information.

The Community Room is available to rent Monday-Thursday from 3:00 pm to 10:00 pm, Friday from 3:00 pm to Midnight and Saturday & Sunday from 8:00 am to Midnight. Call us to check room availability and rental rates.



Glendale Heights Police Department

300 Civic Center Plaza • Glendale Heights, IL 60139
Emergency Help: 911 • Non-Emergency: 630.260.6070
www.glendaleheights.org/policedept

CERT Training Begins April 7



CERT is a training program that prepares you to help yourself, your family and your neighbors in the event of a disaster. During an incident, emergency services personnel may not be able to reach everyone right away. By getting trained as a CERT member, you will have the skills to help emergency responders save lives and protect property.

As a member of CERT, you will receive ongoing training and may be called upon in the event of a large-scale emergency or disaster that impacts the Village of Glendale Heights. Join your neighbors who have already taken advantage of this quality training program and receive training on such topics as; Fire Safety, Hazardous Materials, Terrorist Incidents and Search and Rescue. All equipment and course instruction is provided free of charge.

The Village of Glendale Heights has an established CERT unit of 52 members and will be holding another class in the spring. The course will meet every Tuesday night for eight weeks, beginning Tuesday April 7. The course is limited to 15 students on a first-come, first-served basis. For more information, please contact ESDA Manager, Michael Heimbecker at 630.260.6000 ext. 5485 or michael_heimbecker@glendaleheights.org.

Safety Town Easter Egg Hunt

Saturday, March 28, See below for schedule

Peter Cottontail will make a visit to Safety Town, located at 301 Civic Center Plaza, on Saturday, March 28th, where he'll be dropping off an "egg-normous" supply of treat-filled Easter eggs for children up to the age of 8 years old to hunt and collect.

Age-specific Easter egg hunts are as follows:

8:15 am - Children 5 years and younger (adult assistance required)
9:00 am - Children 6 to 8 years old (adult assistance required)
9:30 am* - Children 5 to 6 years old (children only)
10:00 am* - Children 7 to 8 years old (children only)

** Children participating in these hunts may find a real egg that can be exchanged for an Easter basket filled with goodies!*

This "egg-citing" event is **free** and no registration is required. However, participants are urged to arrive early, as hunts begin promptly at the times listed. To ensure a fair and even opportunity for each child collecting Easter eggs, **only Safety Town issued bags may be used**. Bags will be provided at the Safety Town entrance before each hunt begins.

For additional information, contact Community Outreach Specialist Tanya Macko at 630.909.5459.

Coyotes

There has recently been an increase in sightings of coyotes throughout the Village. The coyote is a naturally occurring animal whose presence in urban areas has been greatly underestimated in recent years. Coyotes in urban areas also have a longer lifespan than those in rural areas due to a larger and easier obtainable food supply. Their usual choice of prey includes rodents and birds including geese. This helps to keep those populations under control.

Due to a relatively large concentration of coyotes in urban areas attempts to eradicate them are unsuccessful as coyotes from neighboring areas quickly move into the area.

There are several steps that you can take to make your property less attractive to area coyotes:

- Keep cats indoors at all times.
- Keep your dog on a leash.
- Don't leave cat or dog food outside.
- Secure garbage in areas where coyotes can't access it; keep yards clean of refuse and brush.
- Do not let pets out at night unless accompanied by a person.

It is also very important that you do not feed coyotes. Doing so can lessen their natural fear of humans, leading to more interaction which increases the potential for problems.



New Illinois Laws in 2015

2014 brought over 200 new laws for Illinois residents. Here are a few of the most noteworthy new Illinois laws that took effect January 1, 2015:

DRIVERS LICENSE LAW

The days of only having a ticket to show as identification are over. A person's driver's license does not need to be posted as bail for certain traffic offenses anymore. A signature on the citation is a promise to comply with the terms of the citation and either appear in court or pay the required fine. As before, the Secretary of State can suspend the driving privileges of any motorist who does not comply with the citation. (Senate Bill 2583)

CYBER BULLYING

Cyber-Bullying and bullying in general does not only happen at school. That's why it is important that schools now have the ability to take action against cyber-bullying that may happen outside of school. The bill adds important requirements for districts to update bullying policies. (House Bill 4207)

DOMESTIC BATTERY

Domestic Battery is not taken lightly in Illinois. If a person has had prior convictions for certain offenses which are substantially similar in nature, even if it was under the law of another jurisdiction, the penalties will be progressively more unforgiving. (House Bill 4653)



For more information, please visit: <http://www.ilga.gov/legislation/ilcs/ilcs.asp>

Recognizing the Warning Signs of Domestic Violence and Abuse

It's impossible to know with certainty what goes on behind closed doors, but there are some telltale signs and symptoms of emotional abuse and domestic violence. If you witness any warning signs of abuse in a friend, family member, or co-worker, take them very seriously.

General Warning Signs of Domestic Abuse

People who are being abused may:

- Seem afraid or anxious to please their partner
- Go along with everything their partner says and does
- Check in often with their partner to report where they are and what they're doing
- Receive frequent, harassing phone calls from their partner
- Talk about their partner's temper, jealousy, or possessiveness

General Warning Signs of Physical Abuse

People who are being physically abused may:

- Have frequent injuries, with the excuse of "accidents"
- Frequently miss work, school, or social occasions, without explanation
- Dress in clothing designed to hide bruises or scars (e.g. wearing long sleeves in the summer or sunglasses indoors)

Speak up if you suspect domestic violence or abuse

If you suspect that someone you know is being abused, speak up! If you're hesitating—telling yourself that it's none of your business, you might be wrong, or the person might not want to talk about it—keep in mind that expressing your concern will let the person know that you care and may even save his or her life.

For more information please visit the National Coalition Against Domestic Violence at: <http://www.ncadv.org/>

Poison Prevention

The Illinois Poison Center (IPC) and the Village of Glendale Heights recognize the month of March as Illinois Poison Prevention Month (IPPM), making it the perfect time to remind friends and family members that they can reach the IPC for free, confidential advice on poison prevention and treatment 24 hours a day via a toll-free phone number: 1.800.222.1222. To educate our residents on poison prevention, there will be an educational display table in the lobby of



the Sports Hub and Center for Senior Citizens. Please stop by to pick up poison prevention materials. This is also a perfect time to remind families of our Drug Disposal Program where residents of Glendale Heights can dispose of expired or unused medications by dropping them off in a permanent drop box at the Glendale Heights Police Department, 300 Civic Center Plaza. Look for the large white metal drop box labeled RxBOX in the Police Department Lobby. The permanent RxBOX drop box is available to the public 24 hours a day, 7 days a week. There is no charge to residents to drop off your medications.

For more information about poison prevention month, poison prevention education, or our Drug Disposal Program, please call the Glendale Heights Police Department's Community Outreach Specialist, Tanya Macko at 630.909.5459.



Glendale Heights Safety Awareness

300 Civic Center Plaza • Glendale Heights, IL 60139

630.260.6000 • www.glendaleheights.org

The Glendale Heights Police Department Recognizes April as Alcohol Awareness Month

April is observed as "Alcohol Awareness Month". It is a month aimed at educating and raising awareness of underage drinking, alcohol abuse, treatment and other related issues. The Glendale Heights Police Department would like to share the following important reminders with you:

1. Talk with your kids, teens and young adult children
2. Avoid over-consumption of alcohol at parties, pubs and other social drinking occasions
3. Get employees who sell alcohol to double check the age
4. Know the effects of alcohol when pregnant
5. Recognize if you're drinking too much
6. Convince your loved ones to seek advice if they're suffering from a drinking problem, such as addiction to alcohol or rage brought on by drinking

Excessive drinking affects all Americans, whether or not they drink. Alcohol problems cost the United States an average of \$2 billion annually, primarily from lost productivity, but also from health care and property damage costs.

For more information visit <http://samhsa.gov>

A "Striking" Siren

As weather conditions change from bitter cold and snow to rain showers and thunderstorms, the Village of Glendale Heights wants to remind residents of the Thor Guard Lightning Alert System.

When a Threat is Detected:

One (1) long siren blast indicates conditions are "right" for lightning to form. It is advised at that time that all outdoor activities be stopped and participants move to a safe location. The sounded alert also includes flashing lights, which will continue to flash throughout the unsafe conditions.

What to Avoid:

- Open areas/isolated trees
- Overhead wires/power lines
- Water
- Elevated ground
- Metal
- Wire fences

When the Threat has Diminished:

The "All Clear" alert will be three (3) short siren blasts and the lights will stop flashing. In order to conduct an "All Clear", there must be a MINIMUM of ten (10) minutes with no additional lightning charges detected.



The Glendale Heights Police Department has been receiving complaints from residents regarding a telephone solicitation scam. The phone calls are coming from telephone number 1.212.345.6789 and the name on the caller ID is a Marsha Clennan. This scam has been reported nationwide. The person reporting to be Marsha Clennan advises she is with Microsoft and they have detected a virus on your computer and want to work with you on removing the virus. They are doing this in an effort to gain access to your computer. The Glendale Heights Police Department is advising anyone who sees the name Marsha Clennan on their caller ID to simply not answer the phone. If the phone is answered do not give anyone access to your computer.

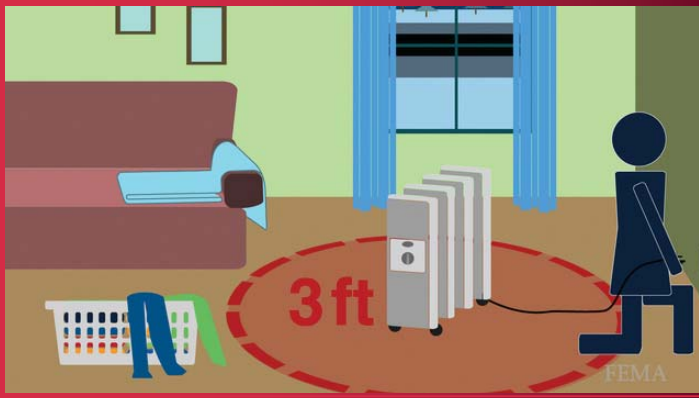
The Glendale Heights Police Department would like to remind all residents that solicitation scams of all types are taking place throughout the country. Some other scams being reported are the IRS tax scam, friend or relative in need scam, and fraudulent purchase scam where someone buys an item you have for sale and sends you more than the purchase price asking you to send back the extra via western union. Before you decide to give anyone access to your computer or financial information verify they are a legitimate company or person. If you have questions about a particular phone call or you were the victim of a scam please do not hesitate to contact the Glendale Heights Police Department at 630.260.6070.

Home Heating Devices

With these cold temperatures, many of us will rely on portable or space heaters to help keep us warm throughout the Winter and Spring. Although these devices are great for fighting the chill, they can also contribute to causing a fire in your home if not properly used.

- Always follow manufacturer's recommendations for operation and maintenance.
- Keep any heater at least three feet away from anything that can burn.
- Children and pets can easily knock over a heater so make sure they stay clear of any heating device.
- Turn off heaters when you leave home or go to sleep, because a forgotten portable or space heater is an accident waiting to happen.
- Inspect wires and cords for damage and have them replaced if necessary.
- For kerosene heaters use only Grade 'A' K-1 kerosene. Never use yellow kerosene, gasoline or camp stove fuel.

Let's stay warm this season, but let's stay safe too! By following these safety tips, hopefully we'll do both.



If you have any questions about fire safety, please contact the Glenside Fire Protection District at 630.668.5323 or Bloomingdale Fire Protection District at 630.894.9080.



Open Burning and Yard Waste

With the arrival of spring, the Bloomingdale and Glenside Fire Protection Districts would like to take this opportunity to remind residents about the regulations involving open burning and the disposal of landscape waste.

Landscape waste means all accumulations of grass or shrubbery cuttings, leaves, tree limbs and other materials accumulated as the result of the care of lawns, shrubbery, vines and trees.

What is allowed:

- Open burning shall be allowed for recreational purposes. This is defined as an outdoor fire utilized to cook food for human consumption.
- Fires in approved containers shall be permitted, provided that they are not less than 15 feet from any structure.
- Any open burning shall be constantly attended until the fire is extinguished. Fire extinguishing equipment such as dirt, sand, garden hose, etc. shall be available for immediate use.
- Within the Village's boundaries, all open burning shall be confined to approved containers designed for the designated purpose.

What is not allowed:

- It is unlawful for any person to cause or allow any open and uncontrolled burning of landscape waste in the Village of Glendale Heights.
- It is unlawful for any person to cause or allow the burning of any refuse including landscape waste in any chamber not specifically designed for the purpose and approved by the Illinois EPA.
- It is unlawful for any person to cause or allow the open dumping or disposal of any waste, including landscape waste, at any site in Glendale Heights, except at a site approved by the Illinois EPA.
- It is unlawful for any person to abandon, dump or deposit any waste, including landscape waste, upon the public highways or other public property, except at a site approved by the Illinois EPA.

The Bloomingdale and Glenside Fire Protection Districts, the Village of Glendale Heights and County Officials shall have the final approval for open burning, and in certain cases, may determine that the fire needs to be extinguished for health and safety reasons.



Glendale Lakes Golf Club

1550 President Street • Glendale Heights, IL 60139
630.260.0018 • Banquets: 630.260.0095 • www.glendalelakes.com
Owned and operated by the Village of Glendale Heights

Upcoming Events

Easter Brunch Buffet ~ April 5

Spring Fling ~ April 18 & April 19

Mother's Day Brunch ~ May 10

Easter Brunch Buffet

Glendale Lakes Golf Club will be hosting its annual Easter Brunch on April 5, 2015, from 10:00 am to 2:00 pm. This year's Easter Brunch features a carving station with prime rib, ham and lamb. Other items include breakfast and luncheon entrees, shrimp cocktail, omelet station, assorted salads, and sweet table. The Glendale Lakes Golf Club Easter Brunch is \$29.00 for adults, \$14.50 for children ages 5 to 12, and kids 4 and under eat free. All prices include tax and gratuity. To make your reservations, please call 630.260.0095. Times fill up quickly, so make your reservation today!



Are you looking for a fish fry this Friday? Open Fridays from 4:00 pm to 9:00 pm, Glendale Lakes Golf Club is a great place for great food at a reasonable price.

During Lent, Glendale Lakes offers All-You-Can-Eat crab legs and an All-You-Can-Eat fish fry. Join us as we add a soup and salad bar to the Lenten menu which is

included with all entree orders.

Don't forget that Glendale Heights residents receive a 10% discount when they show identification. To give Glendale Lakes Golf Club Restaurant a try, call 630.260.0095 for reservations!

Glendale Lakes Golf Club

1550 President Street, Glendale Heights, IL 60139
630.260.0018 • www.glendalelakes.com

Free Appetizer
With the Purchase of 2 Entrées



Excludes all-you-can-eat fish and crab legs
Offer good through 4/24/15

2015 Golf Season



Glendale Lakes Golf Club is open for the 2015 golf season.

This beautifully manicured, 18-hole championship golf course will challenge golfers of every level. Residents of Glendale Heights pay a special reduced rate. If you are involved in a golf league, looking for a permanent tee time on the weekend or looking to book an outing for friends or your business, Glendale Lakes has just the package for you.

For information regarding any golf function or to make your tee time today, stop by, give us a call at 630.260.0018 or visit us at www.glendalelakes.com.

Spring Fling

Saturday, April 18 - Sunday, April 19

Reservations are currently being taken for the 2015 Spring Fling, being held on Saturday, April 18 or Sunday, April 19.

The Spring Fling is \$320/four person team and includes golf, cart, breakfast, lunch, dinner and prizes. This long standing tradition tees off at 9:00 am.

To make a reservation call 630.260.0018 or grab a registration form on our website at www.glendalelakes.com.



Public Works Department

1615 Glen Ellyn Road • Glendale Heights, IL 60139
630.260.6040 • www.glendaleheights.org/Public_Works



Is it Flushable?

Many products on the market today claim to be sewer or septic safe and flushable. However, evidence has proven that many of these products can clog lift station pumps causing damage and unwanted costs in maintenance repairs. Some facial wipes, kitty litter and even diapers are labeled as flushable. The vast majority of these products have no proven basis to claim that by flushing them, they will not clog pipes or pumps when entering the collection system or water pollution control facility. Please take care when considering flushing items that claim to be flushable as these items are usually made up of fibers or have properties that do not allow for degradation within the sewer system or the Water Pollution Control Facility.

Street Sweeping Parking Restrictions

Street sweeping is an important part of the work done by the Streets Division. Clean streets and gutters not only give the Village an overall clean appearance, but aids in helping reduce traffic accidents and lowers pollution in our byways and waterways.

For an effective street sweeping program, the Village's "No Parking" ordinance is enforced from April 1 to May 31. Parking is not allowed from 8:00 am to 4:00 pm according to the following zones:

Monday – **RED**
Tuesday – **BLUE**

Wednesday – **GREEN**
Friday – **BROWN**

Water Pollution Control Facility did you know?

- Water pollution is caused by pollutants, mostly in the form of different chemicals that are discharged either directly or indirectly into the water bodies without the adequate treatment to remove their harmful effects.
- Water pollution is not only a huge ecological problem, but also a huge health problem. It is believed that water pollution is the leading worldwide cause of deaths and diseases responsible for around 15,000 deaths each day.
- Water pollution is an especially serious issue in two fast growing economies, China and India. Some latest reports suggest that more than 500 million people in China lack access to safe drinking water and over 700 million people in India have no access to a proper toilet.

Village Engineering

The Division is currently focused on preparing for the summer construction period. This involves performing detailed engineering reviews on incoming building applications from private businesses, citizens and Village projects. The Division is also preparing for construction oversight on road projects, including the 2015 Motor Fuel Tax (MFT) road project.

Staff also enforce all local state and federal mandates, including storm water management compliance to new construction sites and ensure projects comply with Village Code.

Fuel Saving Tips



Getting More Out of Every Gallon
Fuel-Saving Tips to Drive By

The Fleets Division assures all vehicles and equipment are in excellent working order, and running as efficiently as possible. With a minimum amount of effort residents can do the same for their personal vehicles, keeping them working better and longer with less fuel consumption. Here are some simple tips to use less fuel:

• **Keep car warm-ups to a minimum.** Modern engines do not need to be warmed up any longer than thirty seconds. Doing so only burns fuel unnecessarily and shortens the useful life of your oil.

• **Shut the engine off if you are going to experience long idle times** such as fueling up the vehicle or stopped and waiting for someone. Unless you are in traffic or on the roadway, idling is an unnecessary waste of fuel.

• **Tire inflation is the number one source of excess fuel consumption.** Underinflated tires cause extra loads on the engine, burning fuel that would not be needed with the tires at the recommended pressure. The recommended tire pressure can be found inside the driver's door jamb of most vehicles. Check tire pressure at least once a month and if your vehicle is equipped with a tire inflation monitor, do not ignore the warning light on the dash.





Parks, Recreation & Facilities Department

250 Civic Center Plaza • Glendale Heights, IL 60139

630.260.6060 • www.ghprf.com

Spring Outdoor Soccer

Registration Deadline: March 10

Soccer is one of the best sports for young athletes! As the most popular sport in the world, it encourages movement, fitness, coordination, creativity, fun, teamwork and it's inexpensive! Games are played on Saturdays against neighboring park districts. Games begin April 18 and typically run into early June. One or two practices are held during the week based on the volunteer coach's availability. If this is your first time registering for soccer, you must submit an original birth certificate to verify age. A single request for a specific volunteer coach or playing friend is accepted, but not guaranteed. Following the season, participation medals will be distributed to U6, U8 and U10 levels. Registration deadline is March 10 or when teams are full. Registration received after March 10 will be accepted based on availability and charged a \$25 late fee.



Spring Break Camp March 30 - April 3 • Grades K-8

Sign up today for fun field trips that will bring excitement to your Spring Break. Our counselors maintain a safe, fun and caring environment while sharing new experiences with campers. Campers do not have to be in the PATH After School program to participate. Drop-off is between 7:30 am and 9:00 am and pick-up is from 4:00 pm until 5:00 pm. More details on each field trip will be available on www.ghprf.com. All PATH After School participants will be charged resident fee. Please register five (5) days before trip.

GHYBS - March 5 Deadline

GHYBS provides baseball and softball to youth ages 5 through 18 years. Teams are formed by a draft conducted by the coaches and Parent Board. Team practices start in April. Days and times of practices are determined by coaches. The regular season runs from the end of April to the end of



June. Post-season tournament teams play in July. Additional fees may apply to tournament teams playing in the post-season. **Registrations after March 5th will be accepted based on availability and a \$25 late fee will apply.** Team placement is not guaranteed.

Glendale Heights Spartans Meet & Greet on April 12

On April 12 from 10:00 am to 2:00 pm, members of the Spartan Board and coaching staff will be available at the Sports Hub to answer questions regarding this football and cheerleading program for grades K-8. Registration is now available at the Sports Hub during normal hours. **Registration deadline is June 4.** There will be a \$25 late fee assessed to any late registrations. (Based on availability - placement is not guaranteed).

Premiere K9 Dog Training

"Humans" - Ages 10+ • "Dogs" - all ages • March 7 - April 11
Beginner - 9:30 am - 10:30 am • Intermediate 11:00 am - 12:45 pm.

Beginner and intermediate classes are available for Premiere K9 Dog Training! Beginner classes will focus on the basics of sit, stay, come and heel. Intermediate classes will take you to the next level and focus on various commands and off leash work. Classes will be held at Americana Park. For more information, please contact the Sports Hub!

Join the Sports Hub Team!

The Glendale Heights Parks and Recreation Department is looking for qualified applicants to join the team! Applications are currently being accepted for lifeguards at the GH₂O Aquatic Center, fitness instructors and tennis instructors. Volunteers are also being recruited to help coach youth baseball and softball and Spartans Football and Cheerleading! Please contact the Sports Hub at 630.260.6060 to learn more about these opportunities!



SAVE *the* DATE

Swim Team
Registration
Kick-Off

May 2 • 9 am - 1 pm



Glendale Heights Green Team

300 Civic Center Plaza • Glendale Heights, IL 60139
630.260.6000 • www.glendaleheights.org/Goes_Green

One Stop Reuse & Recycling Depot

Saturday, April 25, 8:00 am - Noon
Glendale Heights Public Works • 1615 Glen Ellyn Road

Do you have unwanted, obsolete items cluttering your garage, closets, storage and living areas?
Drop them off at the One Stop, Reuse & Recycling Depot!

ACCEPTED RECYCLING ITEMS

Electronic Equipment: Computers, monitors (all types), printers/fax machines, scanners, laptops/tablets, servers, televisions (**One per household**), cameras, mp3 players, batteries, cell phones and chargers, phones, cables, radios, speakers, projectors, routers, modems, scrap metal, lawn mowers, pda's, keyboards/mice, external drives, DVD/VHS players/recorders, cable receivers, satellite receivers, digital converter boxes, video game consoles and alarm clocks.

Household Batteries: Alkaline, carbon zinc, nickel iron, nickel metal hydride, nickel cadmium, zinc air.

Other Batteries: Car, boat and sump pump batteries

Broken Holiday Lights: All color and lengths of mini-lights (Italian Lights), C7, C9, rope lights, LED lights, extension cords.

Medical Equipment for Re-Use Program: Gently used crutches, wheelchairs, walkers and canes.
Not Accepted: electric-operated equipment.

Miscellaneous Items: Crayons (broken, used or new), books, Brita/Pur Water Filters, old keys and musical instruments are donated to S.C.A.R.C.E. (School & Community Assistance for Recycling & Composting Education), dedicated to preserve & care for natural resources, while working to build sustainable communities.

Cell Phones for Re-Use Program: Cell phones and accessories, if possible.

Retired US Flags: Torn, tattered, faded US flags for retirement services by VFW Post 2377 as part of a Village program spearheaded by Trustee Chester Pojack in 2004 to respectfully retire US Flags.

Glasses/Hearing Aids: Prescription and reading glasses, sunglasses, plastic frames and metal frames, and hearing aids to be donated to the Lions Club for reuse programs.

Bikes: Outgrown, broken bikes are donated to Working Bikes, a not-for-profit 501(c)(3) organization which diverts bicycles from the waste stream. Working Bikes partners with homeless transition, refugee resettlement and youth empowerment programs to donate bikes.

NOT ACCEPTED: Hazardous Waste, Paint, CFLs

For upcoming recycling events, programs and recycling facilities, visit the following websites: DuPage County at www.dupageco.org/recycling, SCARCE 501(c)(3) at www.scarce.org and the Village of Glendale Heights Green pages at www.glendaleheights.org/Goes_Green.

Earth hour is a world-wide event, bringing together 152 countries and a digital reach of over 200 million. Join others around the world by turning off your lights, tv, computer and all electrical devices for one hour on Saturday, March 28th from 8:30 pm - 9:30 pm.

Visit www.earthhour.org to see what an impact this organization is making on our environment.

Seeking Volunteers

Are you passionate about environmental initiatives and programs? Are you a high school or college student taking courses in environmental studies?

The Village of Glendale Heights' Green Team is seeking volunteers to assist at events and various recycling programs. The ideal individual is enthusiastic about environmental initiatives and programs aimed at reducing waste and contaminants from our waters, land and air to protect and sustain our earth's natural resources. Interested? Call or contact Janie at 630.909.5380 or by email at jlagioia@glendaleheights.org



Glendale Heights Village News

300 Civic Center Plaza • Glendale Heights, IL 60139
630.260.6000 • www.glendaleheights.org

NEW BUSINESSES

A & A Insurance 1161 Bloomingdale Rd. 630.474.5500 Insurance Sales & Consultation Services	Glendale Heights Family Dental 1177 Bloomingdale Rd. Unit B 630.866.6000 glendaleheightsfamilydental.com Dental Services
Air Stream, Inc. D/B/A Metro PCS 2111 Bloomingdale Rd. 773.544.9005 Retail Mobile Services	Jackson Hewitt Tax Services 1541 Bloomingdale Rd. 630.830.6800 Tax Preparation Services
ENR Realty & Management 2036 Glen Ellyn Rd. Unit D 630.283.5762 Real Estate & Property Management	Simmons Engineering Corporation 400 Regency Dr. 847.419.9800 Manufacturing Services
ER2 Image Group-Schellere Corp Inc. 399 Wall St. Unit D 630.980.4567 Digital Printing Services	Sub-Zero Midwest LLC- New Location! 179 Internationale Blvd. 630.872.5100 Distribution Center

SUPPORT GLENDALE HEIGHTS' BUSINESSES - SHOP LOCAL!

Looking Ahead!

May 23 - GH₂O Family Aquatic Center Opening Weekend

May 25 - Memorial Day Ceremony

June 13 - Fishing Derby/ Historic House Tour

June 16 - Charity Golf Classic

June 27 - Skate Jam

SAVE THE DATE

Bear Down on Bullies

Monday, May 18

4:30 pm

Sports Hub



CHARACTER COUNTS!



The Glendale Heights CHARACTER COUNTS! Coalition would like to remind our residents and businesses that Glendale Heights is a CHARACTER COUNTS! Village.

SEEKING NOMINATIONS

The Glendale Heights CHARACTER COUNTS! Coalition is looking for individuals that demonstrate outstanding character to acknowledge them with a Pillar Award at the CHARACTER COUNTS! annual breakfast. If you would like to nominate an individual to receive this special award, please go to the village website at http://www.glendaleheights.org/CC_Nomination_Form.pdf. Please print and follow directions on the form.

PILLAR FOR MARCH: RESPONSIBILITY

Life is full of choices. Being a **RESPONSIBLE** person means being in charge of our choices and therefore our lives. It means being accountable for what we do and who we are.

PILLAR FOR APRIL: FAIRNESS

Most would agree **FAIRNESS** involves playing by the rules, impartiality and an openness to listen. The basic concept seems simple, yet applying it in daily life can be surprisingly difficult.

Demonstrating **RESPONSIBILITY** and **FAIRNESS** is our choice, let's choose wisely.

ADDITIONAL INFORMATION

For further information regarding the *Glendale Heights CHARACTER COUNTS! Coalition*, visit www.glendaleheights.org/PoliceDept/charactercounts.html.



Daylight Savings Time

March 8, 2015

Daylight saving time begins at 2:00 am on March 8, 2015.

Remember to set your clocks forward one hour.

Time to Spring Ahead

Glendale Heights Foundation

The Glendale Heights Foundation (GHF) is a non-profit organization incorporated in 2003 to provide limited one-time emergency financial assistance to Village residents. All assistance requests must be submitted in writing, including name, address, details about the emergency circumstances, and financial assistance requested. Also, a GHF form can be downloaded from the Village website at www.glendaleheights.org/GenInfo/organizations. Send requests to: Glendale Heights Foundation, P.O. Box 5280, Glendale Heights, IL 60139 or call Allana Zeiss at 630.668.9409. Tax deductible donations are always welcome and graciously accepted.

Earned Income Tax Credit (EITC)

Millions of workers could overlook an important federal tax credit because they simply don't know about it. The Earned Income Tax Credit is a tax credit available to qualifying low-wage workers and their families. Those receiving the EITC already pay federal, state, and local taxes. Unfortunately, only about four out of five eligible families actually claim the EITC for which they qualify, according to the Internal Revenue Service. The EITC is one of the nation's largest and most effective anti-poverty programs. It annually lifts more than 6 million people out of poverty, half of them children. For more information, visit www.irs.gov/EITC.

Yard Waste Collection

Yard waste collections resume in April and continue through November. Yard waste consists of grass clippings, twigs, leaves, plant materials, brush, etc. Place yard waste at the curb side in containers (not to exceed 33 gallons) marked "For Yard Waste Only" or in paper yard waste bags, available at local retail stores. Containers and bags may not exceed 50 pounds. Brush may be bundled with biodegradable rope or twine only. For more information, please contact Republic Services at 847.981.0091.

Candlelight Bowl

The Glendale Heights Junior Woman's Club is holding their 30th Annual Candlelight Bowl on Saturday, March 21st at Brunswick Zone in Glendale Heights.

The proceeds will benefit "Kaitlin's Hideout" which provides recreation, resources and support for children with autism of all ages along with their families. Additionally, \$250 of the proceeds will be allocated to the club's annual \$2,000 Sue Dees Memorial Scholarship Fund that is available to a female resident of Glendale Heights either currently or returning to college.

The club is seeking monetary donations or items to be used for raffle or door prizes. Monetary donations can be sent to GHJWC, P.O. Box 5584, Glendale Heights, IL 60139. For other donations please contact Deborah Loeber at 630.546.2849 or email debloeber@comcast.net.



Village Meetings

Regularly scheduled meetings are held at the Civic Center, unless otherwise noted. Call the Village Hall at 630.260.6000 for more information.

Appearance Commission

2nd Tuesday of each month, 6:15 pm

Board of Police Commissioners

2nd Wednesday of each month, 7:00 pm

CHARACTER COUNTS! Coalition

3rd Wednesday of each month, 7:30 am
Glenside Public Library
25 East Fullerton Avenue

E.S.D.A.

(Emergency Services & Disaster Agency)

1st Wednesday of each month, 7:00 pm

Founders' Day Committee

2nd Monday of each month, 4:30 pm

Golf Course Committee

2nd Thursday, 7:00 pm
(February, May, August, November)
Glendale Lakes Golf Club
1550 President Street

Historical Committee

1st Monday of each month, 7:00 pm
Glendale Heights Historic House
Windy Point Drive & Paul Avenue

Neighborhood Watch

4th Wednesday of each month, 7:30 pm

Plan Commission

2nd & 4th Tuesday of each month, 7:00 pm

*Village Board and Committee of the Whole Meetings (C.O.W.)

1st & 3rd Thursday of each month, 7:30 pm

Youth Commission

2nd Wednesday of each month, 7:30 am
Glendale Lakes Golf Club
1550 President Street

* The Village Board & C.O.W. meetings may be viewed the day following the meeting at 1:00 pm and 6:00 pm on GHTV (channel 6 for Comcast & W.O.W, channel 99 for AT&T) or on YouTube at www.youtube.com/GlendaleHtsTV.

Civic Center Hours	
Monday, Tuesday, Wednesday	8:00 am – 4:30 pm
Thursday	8:00 am – 7:00 pm
Friday	8:00 am – 4:30 pm
Saturday, Sunday	Closed

Village Contact Information

MAYOR & BOARD

Linda Jackson, Village President	ljackson@glendaleheights.org	630.909.5302
Marie Schmidt, Village Clerk	marie_schmidt@glendaleheights.org	630.909.5333
Bill Schmidt, Trustee District 1	bschmidt@glendaleheights.org	630.909.5307
Sharon Fonte, Trustee District 2/Deputy Mayor	sfonte@glendaleheights.org	630.909.5306
Michael Light, Trustee District 3	mlight@glendaleheights.org	630.909.5308
Pat Maritato, Trustee District 4	pmaritato@glendaleheights.org	630.909.5309
Chester Pojack, Trustee District 5	cpojack@glendaleheights.org	630.909.5310
Mary Schroeder, Trustee District 6	mschroeder@glendaleheights.org	630.909.5311

VILLAGE OFFICES

Administrative Services		630.260.6000
Center for Senior Citizens	seniors@glendaleheights.org	630.260.6050
Community Development	comdev@glendaleheights.org	630.260.6030
Glendale Lakes Golf & Pro Shop	glendalelakes@glendaleheights.org	630.260.0018
Glendale Lakes Golf Club, Restaurant & Banquets		630.260.0095
Parks, Recreation & Facilities	parks_&_recreation@glendaleheights.org	630.260.6060
Police, Non-emergency	police@glendaleheights.org	630.260.6070
Public Relations	public_relations@glendaleheights.org	630.909.5350
Public Works	public_works@glendaleheights.org	630.260.6040
Water Billing	waterbilling@glendaleheights.org	630.260.6010

IMPORTANT COMMUNITY PHONE NUMBERS

Police/Fire/Ambulance Emergency		911
Adventist GlenOaks Hospital		630.545.8000
AT&T U-Verse		800.288.2020
Bloomington Fire Protection District 1 (Non-emergency)		630.894.9080
Bloomington Township (Administrative offices)		630.529.7715
Clarke Environmental (Mosquito Control Hotline)		800.942.2555
Comcast (Cable/Internet)		866.594.1234
Commonwealth Edison (Electric utility)		800.334.7661
DuPage County (Administrative offices)		630.407.6500
Glendale Heights Chamber of Commerce		630.545.1099
Glenside Fire Protection District (Non-emergency)		630.668.5323
Glenside Public Library District		630.260.1550
J.U.L.I.E. (Call Before You Dig!)		800.892.0123
Milton Township (Administrative offices)		630.668.1616
NICOR (Gas utility)		888.642.6748
Republic Services (Refuse/Recycling Services)		847.981.0091
United States Post Office		800.275.8777
WideOpenWest (Cable/Internet)		866.496.9669

Connect With Us

Keep up-to-date with Village events and announcements by following us on Twitter @VOGHNews, liking us on Facebook at VOGHNews, or viewing our YouTube page at GlendaleHtsTV!

If you have a smartphone with a camera and a QR code/scanner app, simply scan these quick response codes to go directly to our Twitter, Facebook or YouTube pages!



Twitter



Facebook



YouTube



Let us know!

The purpose of this column is to provide a way in which you can communicate with the Village President, Board of Trustees and Village Departments. Your advice, suggestions, and questions are appreciated and will receive a response. A response cannot be provided unless you include your name and address.

Mail to: Newsletter Feedback

Village of Glendale Heights
 Attn: Public Relations
 300 Civic Center Plaza
 Glendale Heights, IL 60139

Email to: public_relations@glendaleheights.org

Suggestions, questions and comments _____

Name: _____

Address: _____

Phone: _____

Email Address: _____

Please check if you prefer to keep your name confidential.