

## State of the Village Report



Village President, Linda Jackson

It is my pleasure to present the State of the Village Report for 2017 as we reflect back on the many accomplishments throughout the past year. I would like to begin by recognizing my fellow Village Board Members:

Marie Schmidt, *Village Clerk*  
 Sharon Sullivan, *Deputy Mayor & District 2 Trustee*  
 Bill Schmidt, *District 1 Trustee*  
 Michael Light, *District 3 Trustee*

Pat Maritato, *District 4 Trustee*  
 Chester Pojack, *District 5 Trustee*  
 Mary Schroeder, *District 6 Trustee*

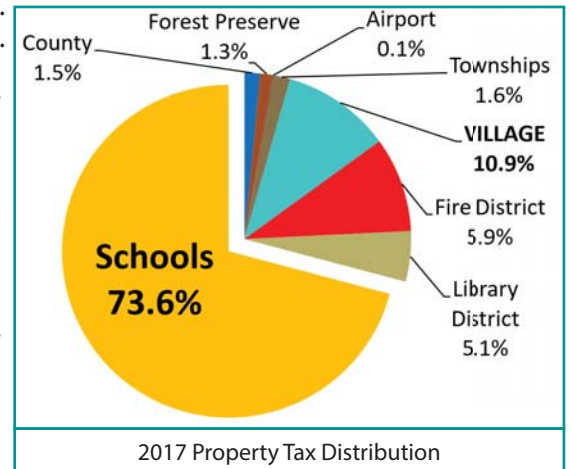
I also want to thank Village employees, our many dedicated volunteers, and committee and commission members that have helped the Village Board achieve our goals and objectives for this past year. I am so proud of the many improvements we have accomplished thanks to our careful strategic planning and sound financial management. The 2017 year proved to be another positive step in the right direction as we continue to make Glendale Heights stand true to our motto of being a "Proud and Progressive Village for All People".

## Finance

Charged with oversight of the Village's 39 separate funds, the Finance Department is responsible for establishing and maintaining an internal control structure designed to ensure that the assets of the Village are protected from loss, theft or misuse. This ensures that adequate accounting data is compiled to allow for the preparation of financial statements in conformity with generally accepted accounting principles. For the fiscal year ending April 30, 2017, the Village reported just over \$162 million in governmental and business type fund assets, and \$53.45 million in total revenues.

The Village's primary fund, which is its general fund, realized a net increase in reserves during fiscal year 2017 of \$1.146 million. In total, general fund reserves ended the 2017 fiscal year at \$12.39 million or the equivalent of 7.1 months in operating expenditures, exceeding the Village's own policy of 4 months and more than triple the level of 2 months recommended by the Government Finance Officers Association (GFOA). With the combination of prudent financial management of the Village Board of Trustees and the Executive Staff, and the resurgence of positive economic activity, the Village has been able to report gains in general fund reserves for the past three audited financial years, and is anticipating a balanced operating budget in the current year. In past years, reserve funds have been used to leverage grant monies, bond proceeds, and act as a safety net in recessionary years when taxes and other major revenues were declining. Reserve funds are also one of many key elements used by credit rating services. In its most recent annual comment dated April 2017, Moody's Investors Service affirmed the Village's very high credit position, stating that the Aa2 rating slightly exceeds the US city median rating of Aa3.

In preparing the 2017 property tax levy, the Village faced significant pressures resulting from the State's actions in reducing income tax monies that it shares with municipalities by 10%, and imposing a new 2% collection fee on certain local revenues such as Home Rule Sales Tax and Excise Tax. The impact from the State's actions amounted to a loss in revenues of \$374,000 for the current fiscal year. In order to mitigate the impact on essential services, the Village reluctantly approved a 5% increase in the property tax levy. Since 2008, the Village has been levying nearly the same amount of property taxes. Unfortunately, because the Village's portion of the total tax bill is just around 11%, efforts to hold the line on property taxes are overshadowed by increases from School Districts, which



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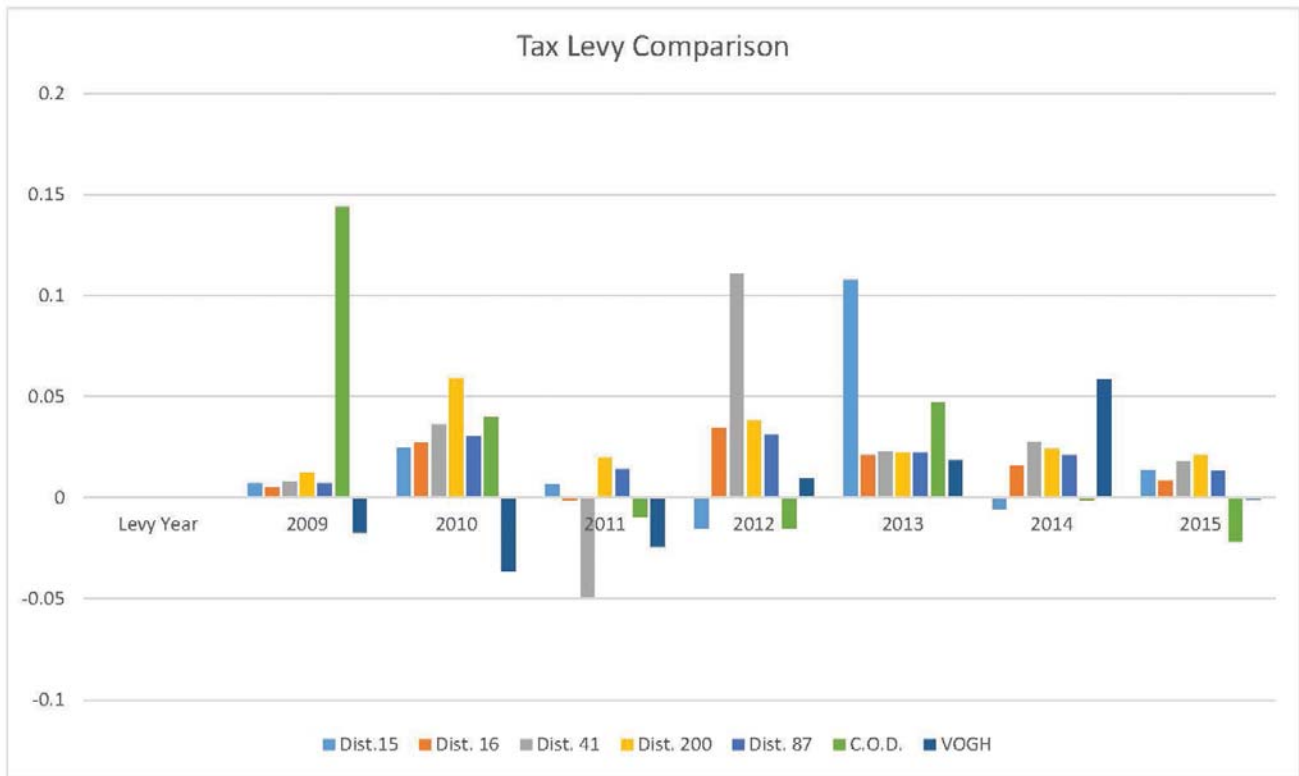
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make up nearly three-quarters of the property tax bill burden. Additionally, School District tax levies have consistently gone up compared to the Village as can be seen in the following chart.

### Tax Levy Comparison

Levy Year	District 15	District 16	District 41	District 200	District 87	College of DuPage	VOGH
2009	0.71%	0.50%	0.80%	1.23%	0.70%	14.40%	-1.72%
2010	2.46%	2.72%	3.62%	5.92%	3.05%	3.99%	-3.62%
2011	0.69%	-0.10%	-4.91%	2.00%	1.41%	-0.93%	-2.41%
2012	-1.50%	3.46%	11.08%	3.84%	3.13%	-1.48%	0.96%
2013	10.77%	2.10%	2.26%	2.21%	2.24%	4.73%	1.87%
2014	-0.54%	1.56%	2.74%	2.42%	2.10%	-0.10%	5.86%
2015	1.36%	0.83%	1.82%	2.11%	1.31%	-2.17%	-0.05%
2016	2.54%	6.07%	3.89%	5.72%	5.95%	17.83%	-0.01%
<b>TOTAL</b>	<b>16.49%</b>	<b>17.14%</b>	<b>21.30%</b>	<b>25.45%</b>	<b>19.89%</b>	<b>36.27%</b>	<b>0.88%</b>



On January 16, 2017 the Government Finance Officers Association of the United States and Canada (GFOA), announced that for the fourth consecutive year, the Village of Glendale Heights has earned GFOA's Distinguished Budget Presentation Award for its fiscal year 2016/2017 budget document. The GFOA's Distinguished Budget Presentation Awards Program is the only national awards program in governmental budgeting. This award represents a significant achievement by the Village. It reflects the commitment of the governing body and staff to meeting the highest principles of governmental budgeting. In order to receive the budget award, the Village had to satisfy nationally recognized guidelines for effective budget presentation. These guidelines are designed to assess how well the budget serves as:

- a policy document
- a financial plan
- an operations guide, and
- a communications device

To receive the award, budget documents must be rated "proficient" in all four categories, as well as the 14 mandatory criteria within those categories.

On February 28, 2017, the Governmental Finance Officers Association (GFOA) awarded the Village of Glendale Heights with a Certificate of Achievement for Excellence in Financial Reporting for its 2016 Comprehensive Annual Financial Report (CAFR).

This is the 34th consecutive year in which the Village has received this award. The Certificate of Achievement is the highest form of recognition in the area of governmental accounting and financial reporting, and its attainment represents a significant accomplishment by a government and its management.

## Police Protection

### POLICE PROTECTION

Our police department employs a combined staff of 93 personnel, including 54 sworn police officers, 5 part-time officers, 4 community service officers, Community Outreach Specialist, Evidence Officer, records clerks and crossing guards. The Department also enjoys a strong volunteer pool of 18 individuals who are members of the Emergency Services and Disaster Agency (ESDA).

I am very proud that the Village's police department continues to maintain the Commission on the Accreditation of Law Enforcement Agencies (CALEA) Accreditation that it received initially in 2008, having been re-accredited for their third time in 2017. In November of 2017, the police department was awarded a Gold Standard Accreditation from CALEA. Our police department is one of only 797 law enforcement agencies accredited across the nation, and one of only 48 in the State of Illinois. CALEA standards are rigorous and ensure the Department is following the best practices in law enforcement. Part of the CALEA standards require the police department to review each incident in which force is used ensuring that our officers are using the response appropriate for the situation and within legal parameters. CALEA standards also ensure that citizen complaints are investigated thoroughly and in a timely manner.



CALEA Accreditation

### COMMUNITY ORIENTED POLICING

The police department is dedicated to improving its relationship with the community. In 2017, the police department participated in many events to strengthen its partnership with our residents, and organized and participated in many events for children and adults.

For over 25 years, the police department has held week-long classes at Safety Town for children 5-7 years of age. The classes are held over the summer and taught by officers from the police department as well as representatives from the Railroad Operation Life Saver, Glenside Fire Protection District, First Student Bus Company and AMITA Health Adventist Medical Center, GlenOaks. For children in 5th through 8th grade, the police department hosted the 11th Annual Junior Police Academy. Participants experienced various aspects of police work from the initial testing process to evidence processing, traffic stops and officer safety skills.



D.A.R.E. Graduation

Our state certified School Resource Officers spent the school year teaching Drug Abuse Resistance Education (D.A.R.E.) to 5th grade students, and addressing school related concerns. Through a cooperative agreement between the schools and the police department, one officer rotates between the schools that teach kindergarten through 8th grade, while a second officer rotates between the Glenbard District 87 schools that children from Glendale Heights attend. In addition to teaching classes and attending extracurricular activities, they also investigate police related incidents at the schools reported by students and staff.

The police department also strives to keep our residents informed of important crime prevention tips by sponsoring a Neighborhood Watch Program and providing a monthly newsletter. In 2017, the police department moved the monthly neighborhood watch meetings from the police department to various venues throughout the village. It was great to see how many

residents showed up to these meetings to learn more about what was going on in their neighborhoods. In October, the police department sponsored an opioid awareness program. Speakers from LTM Foundation conducted a presentation on the dangers of opioid's and the cycle of addiction. As part of the opioid awareness program, the police department's Community Outreach Specialist put on a display of places kids could potentially hide drugs.

On September 30th, the police department in partnership with the Parks, Recreation and Facilities Department and the Glenside Fire Protection District, sponsored the annual Kids Fishing Derby at Lake Becerra. Members of the police department

are committed to be strong supporters of the Illinois Special Olympics, raising thousands of dollars for those athletes.

Smart 911 is an additional program in which the public can directly add information about themselves and their homes to the 911 emergency telephone system. The police department also maintains CodeRED, which allows mass notification to residents to inform them of emergencies or other matters of concern by telephone, email or text. Registration for both of these services is available on the Village website.



National Night Out

The police department also sponsored the Village's 19th Annual National Night Out. The event was held on the Village of Glendale Heights main campus, and residents were offered free food and games. National Night Out is held to raise crime and drug prevention awareness and strengthen our police and community partnerships. Many other groups assisted in the celebration including Bimbo Bakery, Glenside and Bloomingdale Fire Protection Districts, Glenside Public Library District, the Glendale Heights Parks, Recreation & Facilities Department, Glendale Lakes Golf Club, the Glendale Heights Youth Commission, the Junior Woman's Club, Target and AMITA Health Adventist Medical Center, GlenOaks. The Jessie White Tumblers even joined us and performed an incredible show for residents.

To promote safety awareness, the police department conducted seat belt safety checks in our school zones, and aggressively enforced the hands free cell phone law. The prescription medication drop-off box, located in the main lobby of Village Hall, continues to be very useful. The drug drop-off box is available for residents to properly dispose of controlled and non-controlled pharmaceuticals.

## PREPARATION IS THE KEY TO SUCCESS

The police department and its Emergency Services and Disaster Agency (ESDA) continually conducts intruder drills with all schools in the Village. The Village also renewed an agreement with the Milton Township Community Emergency Response Team (CERT) to help train new Glendale Heights CERT members and provide continuing training for current members. Joining forces with Milton Township CERT allows the Village to tap into their extensive volunteer pool of over 1,000 CERT members in the event of an emergency.

## 2017 CRIME STATISTICS

The Glendale Heights Police Department maintains transparency by sharing crime statistics with residents. If you want timely information on crimes in your own neighborhood, please visit the Village website and click on Crime Reports. In addition, the police department publishes an annual report in March of each year with a more detailed breakdown of the previous year's activity. The report is available for viewing on the police department's page of the Village Website.

# Community Development

The Community Development Department focuses on maintaining and improving property values within the Village through a variety of measures including economic development, construction oversight and property maintenance inspections.

Economic development remains one of our highest priorities. Increased economic development improves property values, increases the tax base through property tax and sales tax, and lessens the tax burden on all property owners, as well as gives area residents more opportunities to shop and eat locally. Staff encourages new businesses to locate in the Village while addressing concerns from existing businesses ensuring they still call Glendale Heights their home.

The Village continues to see improvements in community service facilities. AMITA Health Adventist Medical Center GlenOaks has remodeled the first floor behavioral health area and the second floor of the hospital to continue its upgrade of the hospital campus. The Village also worked with G. Stanley Hall School on an expansion project. The Islamic Education Center completed its next phase of



AMITA Health Adventist Medical Center GlenOaks remodeled second floor wing

development with a major addition to the center, and Family in Faith Church received approval to construct a food pantry. The Village worked closely with Glendale Animal Hospital, which chose to stay in Glendale Heights and construct a beautiful new building. Other businesses such as McDonalds, Taco Bell and Burger King all underwent major remodeling and façade upgrades.

In addition to the new businesses that opened in 2017, several other developments were approved and are currently under construction. The new owner of the former Dominick's site on Army Trail Road is undertaking substantial remodeling of the site to include retail frontage and self-storage in the rear of the building.

In 2017, the Village also focused on economic development along the North Avenue corridor. Staff worked extensively with Duke Realty on a proposal to redevelop a 17-acre area on the North side of North Avenue, just west of Swift Road. The area was annexed at the beginning of 2018 and will be redeveloped with an industrial building. This very exciting project addresses significant deteriorated structures that were just outside the Village boundary and extends the Village boundary eastward, which improves the property tax base. The Village Board also approved a small shopping center and a contractor's office on North Avenue, east of Glen Ellyn Road. Demolition of several outdated structures along North Avenue were approved to improve marketability and pave the way for future development.



Former Dominick's is being remodeled for additional retail and storage

In addition to Community Development's focus on economic development, the department also monitors existing property in the Village to help protect and improve property values, as well as the safety of its residents.

The Village of Glendale Heights is an attractive option for investors who purchase and rent homes. We welcome these investors provided they comply with Village codes and ordinances. The Village works with landlords and tenants of the 2,913 multi-family rental units and approximate 2,213 single family rental homes to ensure that the rental units are properly maintained through the licensing and inspection process as well as the crime prevention partnership program. Staff also responds to service requests from residents as well as identifying property that is not properly maintained, and contacts owners to request that violations be addressed.

## Administrative Services

The Department of Administrative Services provides support and services to Village residents and businesses, while also supporting various internal operational needs of all Village Departments.

### WATER BILLING


The Division of Water Billing is responsible for the processing and receipt of payment of water bills for residential, commercial, industrial, and non-profit water customers of the Village. The process itself begins with collecting the actual water usage to ensure an accurate water bill is issued to each customer. The collection and recording of water usage is accomplished utilizing a radio device, which transmits the meter usage reading to the Village. As the meters are reaching their end of life, many of the batteries in the radio devices require replacement. Under a proactive meter maintenance program by the Department of Public Works, the Village has successfully replaced thousands of aging batteries to ensure accurate billing to our utility customers. While most customers have received the new battery, it is important customers receiving a postcard indicating service is required contact the Water Billing Division to schedule a maintenance appointment.

During the 2017 calendar year, the Village collected meter reads for water usage by our customers totaling 765 million gallons and issued 106,198 customer bills. The actual cost of water paid to the DuPage Water Commission totaled just over \$4.5 million.

The Village encourages all water customers to be alert to potential water leaks within their homes and businesses, and to practice water conservation measures.

PLEASE READ - IMPORTANT NOTICE

SERVICE IS REQUIRED TO YOUR WATER METER!



The Village Water Billing Department has been unable to obtain a reading on your water meter resulting in an estimated water bill. It is critical to obtain an actual read and provide maintenance on the water meter located inside your home. This may be as simple as a battery replacement at no cost.

For more information and to make a service appointment, please call 630.260.6010.

El Departamento de Facturación de Agua del pueblo, no ha podido obtener una lectura de su medidor de agua, lo que resulta en una factura estimada. Es crítico para obtener una lectura actual y hacer mantenimiento en el medidor de agua ubicado en el interior de su casa. Esto puede ser tan simple como reemplazar la batería sin costo. Para más información y para hacer una cita de servicio, por favor llame al 630.260.6010.

Postcards indicating service is required for battery replacement in water meters have been sent to residents

## LICENSING

During the 2017 calendar year, the Division of Licensing issued 21,960 vehicle stickers to residents and businesses, 375 garage sale permits, 857 animal tags, and 918 real estate transfer stamps.

Vehicle sticker applications will be mailed to homes in May. We encourage everyone to purchase your stickers early by mail, or in person to avoid long lines as we near the due date.

## INFORMATION SYSTEMS

As technology advances and expands into all areas of Village operations, our Information Systems team is tasked with ensuring that our network infrastructure is not only safe from unauthorized access, data loss, and data corruption, but provides the capacity for data and voice communications, data storage, and emergency redundancy. While the security of our network is at the highest priority and is continuously monitored and updated, several additional projects have been completed and are underway to reinforce the redundancy and stability of our network including:

- A fiber network connecting our Municipal Center to our Public Works Department. The capacity of the fiber bandwidth shall significantly improve the data flow between facilities, eliminate a costly telephone circuit, and establish a secondary data storage site.
- The Superior Financial system has been migrated from an on-site AS400 computer server to the hosted site by Superior. This decision will provide critical redundancy and permit access to our data if there is ever an emergency resulting in Village operations needing to be relocated to an alternative site.
- Completion of equipment upgrades to the Police mobile computer equipment, improving the reliability of the critical communication link to mobile data circuits.

## PURCHASING

The Division of Purchasing is responsible for the overall procurement processes within the Village. Under a centralized policy, guidelines are set to ensure all purchases will be made to obtain quality services and goods, receive competitive prices, while ensuring legal regulations are followed.

During the 2017 calendar year, a wide variety of goods and services have been purchased. A few of the services and items purchased during this period include:

- Demolition of Multiple Buildings
- Purchase of various vehicles and equipment such as a dump truck, police interceptors, tractors and mowers
- Leased data fiber to connect Village facilities
- Desktop and laptop computers
- Playground equipment, and
- Tree trimming services

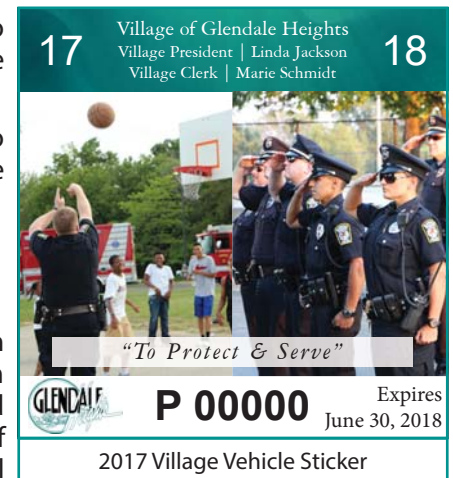
Please view the Village Purchasing webpage for listings of the competitive procurement solicitations, and the sale of Village surplus property currently underway.

# Public Works

## STREET DIVISION

In 2017, a sidewalk removal and replacement project was undertaken on approximately 10 streets in the Village. The purpose of the project was to replace structurally damaged and dangerous sidewalks. Another aspect of the project was to preserve the mature parkway trees; this involved elevating the replaced sidewalks over the root system of the trees to prevent heaving of the replacement sidewalks.

Through the State of Illinois, Department of Commerce and Economic Opportunity (DCEO), Public Sector Energy Efficiency



Program, the Village of Glendale Heights obtained an 'Illinois Energy Now' grant to replace all Village street lighting fixtures with energy efficient LED fixtures. The grant funding was approximately two thirds of the total cost of the fixtures, and the new LED fixtures are expected to reduce the annual consumption of electricity by 30-40%.



In-House Road Program Overlaying Wyatt Lane, Burr Oak Lane, Basswood Lane and Westchester Drive

Local road infrastructure was improved throughout the Village as part of the in-house road program overlaying Wyatt Lane, Burr Oak Lane, Basswood Lane and Westchester Drive (north of Jacobsen Avenue). The project involved the removal and replacement of deteriorated and structurally damaged curbs and sidewalks along with base repairs to the roadway before the new surface layer was applied. The in-house road program undertook the repaving of over 3,400 square yards of surface roadway, and the replacement of 800 linear feet of curb and 1,300 square feet of sidewalk.

Street Division staff responded to 12 snow and ice events throughout last year's winter season, plowing and de-icing 76 center lane miles of roadway and 147 courts. The Street Division also responded to 12 separate flood control events including clearing of storm inlets and streams to alleviate standing water on roadways. Additionally, the division responded to 497 work orders throughout the year.

## UTILITIES DIVISION

The Village's water infrastructure was improved in 2017 through rehabilitation of the East Burdette Water Tower. This is a 500,000 gallon elevated storage tank, which services approximately 25% of the Village's distribution system. Work included sandblasting the exterior/interior, repainting, various remedial repairs and the installation of a new mixer system to help improve water quality.

Utilities Division staff performed maintenance to the water infrastructure including responding to eight water main breaks, seven fire hydrant replacements/repairs, nine water service repairs, three main line valve repairs, pump station maintenance, and Illinois Environmental Protection Agency (IEPA) mandated sampling. I am pleased to report that all IEPA sampling undertaken in 2017 resulted in no violations or water quality issues.

There were two water leak detection surveys conducted by Water Services Incorporated. The survey resulted in identifying 22 leaks found in the spring and fall. Utilities Division Staff repaired all leaks found within the system.

Improvements to the Village's sanitary sewer collection system continued with a second phase of manhole repairs within the Payson Circle catchment area. Approximately 205 manholes were rehabilitated in phase two. This work included adjustments, lining the interior of manholes as well as applying grout. The project will reduce the amount of Inflow and Infiltration (I&I) into the sanitary sewer collection system.



Utilities Division staff responded to eight water main breaks

## WATER POLLUTION CONTROL FACILITY (WPCF)

The Village's Water Pollution Control Facility (WPCF) processed over one billion gallons of wastewater this year within IEPA guidelines and regulations. The WPCF, considered an exemplary plant by peer review publications, has continually operated well above the expected guidelines.

The Village, along with Trotter and Associates Inc., completed a Phosphorus Optimization Plan and a Phosphorus Feasibility Study. These projects were required as a condition of the Village's IEPA Permit for wastewater discharge. The projects will provide solutions for the future removal of phosphorus from the WPCF's wastewater stream.

Through its membership in the DuPage River Salt Creek Workgroup (DRSCW), the Village is continuing to improve local stream water quality, while saving wastewater utility payers money. Under an innovative partnership, the Village is working with 17 other communities to fund a series of waterway improvement projects throughout DuPage County as a cost effective solution in lieu of wastewater infrastructure upgrades.

## FLEETS DIVISION

During the last year, the Fleets Division maintained over 300 vehicles and assorted pieces of equipment. Over the last few years, the Village has extended the useful life of the larger purchases in the Fleet. Extending the life of these vehicles means an increased cost savings to the Village, and an increased return on investment over the life of these vehicles. The challenge for the division is to extend the life of these vehicles without substantially increasing expenditures of repairs on aging vehicles. Fleets accomplishes this by doing almost all repairs in-house with dedicated mechanics trained in all facets of diagnosis and repair.

## ENGINEERING DIVISION

The Engineering Division ensures the Village upholds all local, state and federal mandates, including storm water management compliance, and erosion control inspections on active construction sites. In 2017, the division reviewed over 245 permit applications including engineering drawings and storm water reports.

The Engineering Division provided contract supervision and construction observation for large road projects. One such project was the 2017 MFT Road Program which included the reconstruction of nine streets, at a total cost of approximately \$1 million dollars. This project involved road reconstruction with curb and sidewalk repair, as well as drainage improvements.



The North Ave Flood Alleviation Project alleviates flooding issues for residents surrounding James Court Pond and the Glendale Square Shopping Center

The North Avenue Flood Alleviation Project was successfully completed last year. The project provides significant flood protection to residences surrounding James Court Pond and businesses at the Glendale Square shopping center on North Avenue. The construction involved the dredging and upsizing of James Court Pond, with significant pond beautification and landscape improvements to the pond area. The project also involved storm sewer upgrades and the construction of two new detention ponds for flood relief at the corner of Highland Avenue and 2nd Place. This project cost approximately \$1.6 million to construct, and was funded almost entirely by grants. A Community Development Block Grant (CDBG) from DuPage County contributed \$400,000 of the funding, and approximately \$1.38 million came from a FEMA grant that contributed to construction and engineering costs.

Demolition was completed at the former Salt Creek BBQ building at Glendale Square. The building has been removed and the site is now prepared to serve as an underground detention area to be built in 2018.

A Community Development Block Grant (CDBG) from DuPage County provided \$400,000 of the funding for this project.

## Glendale Lakes Golf Club

Glendale Lakes Golf Club generated over 20,000 rounds of golf in 2017. Glendale Lakes Golf Club prides itself in being the home golf course to 5 area high school golf teams. The teams that use Glendale Lakes as their home golf course are Glenbard North Boys & Girls Teams, Glenbard East Boys & Girls Teams and the Glenbard West Girls Golf Team. Golf lessons are also available for youth and adults who want to learn, or improve their golf game!

Glendale Lakes Golf Club hosts several annual golf events and outings. These include our Spring Fling in April, the Charity Golf Classic in June, the Summer Scramble in July, the National Fallen Firefighters Golf Outing in September and the Turkey Shoot in November. These annual events are popular and sell out quickly.

The Charity Golf Classic is a fundraiser hosted by the Village of Glendale Heights. The golf outing raises money for Make-A-Wish Illinois, FOP Lodge #52 Community Enrichment Fund and the Glendale Heights Chamber of Commerce Scholarship Fund. All funds raised benefit the residents and families of Glendale Heights.

Our banquet facility hosted 229 banquets and special events in 2017. Of these events, 35 were wedding receptions. Couples that are looking for an outdoor venue can choose from our two options. We can hold your wedding



The Charity Golf Classic raised \$13,000 for Make-a-Wish, Illinois, and \$4,500 each for the Glendale Heights Chamber Scholarship Fund and FOP Lodge #52 Community Enrichment Fund



ceremony at the gazebo in Camera Park, or for a more private setting, you can have your ceremony behind the clubhouse on the 1st tee. Glendale Lakes Golf Club has beautiful banquet rooms that overlook the golf course, and can accommodate up to 250 guests. Glendale Lakes Golf Club is the perfect place for love, laughter and your happily ever after. Our experienced staff will make your dream venue come to life. We have wedding packages to fit any budget and our chef is continually upgrading our menus to ensure our clients are offered the highest quality food at reasonable pricing. We can host other banquets including baby and bridal showers, birthday parties, anniversary parties, corporate meetings and more. Approximately 97% of all post-event evaluations are returned and rated their event as above average or better.

## Center for Senior Citizens

The Center for Senior Citizens offers comprehensive senior citizen resources, innovative programming, information sessions, social events and exciting trips. The Center was designed with the active senior in mind and includes a game room, fitness room designed for older adults, arts & crafts room, as well as a full-service salon. The Center has a library with a cozy fireplace, filled with great books and four computer stations with internet access.

The Center's membership is just under 2,000 members. After completing our 7th annual survey, we asked our members what we can do to better serve them. The surveys gave staff and volunteers ideas for different programs and activities that staff will be trying in 2018.

Many of our services are coordinated with Local, County, State and Federal services. These services include Benefit Access Application (BAA), RTA ride free card, Senior Health Insurance Program (SHIP) assistance and Notary Services.

Volunteerism is an important part of our Center. In 2017, 52 individuals volunteered 2,133.30 hours to benefit the Center. The Center hosted 36 special events with input from our Senior Advisory Committee.

The Centers' craft instructors organized the Center's fifth annual Craft Fair. The proceeds for table rentals went towards craft supplies. In conjunction with the Craft Fair, there was a raffle for a handmade quilt. The quilt was made and donated by a staff member, who is a "long arm quilter". The sales from the raffle tickets will be used for special events and programs in 2018.

An important component of the Center's operations is its community-dining program that provides meals-on-wheels as well as congregate dining at the Center. As part of our congregate dining, we provide "lunch-n-learn" programs. The Center holds informational sessions on important social service topics that keep our seniors educated on healthy lifestyles and promote senior safety. In 2017, community partners helped the Center provide 62 programs. The Agency on Aging nutrition grant via DuPage Senior Citizens Council (DSCC) provided 2,916 meals for congregate dining and 14,918 home delivered meals.

Our "Hidden Treasures" gift shop continues to flourish with generous donations from residents and businesses. These funds help support new programs and activities throughout the year. The Center also has a successful community room available for rent that hosted 137 birthday parties, showers, weddings and anniversary events in 2017.



Volunteers spent over 2,133 hours at the Center for Senior Citizens helping with various programs and events

## Parks, Recreation & Facilities

### PARKS DIVISION

The Parks Division had a busy 2017. In addition to maintaining over 254 acres of park land and more than 20 sports fields and playgrounds, the Parks Division completed numerous special projects. One of the largest projects undertaken was planting over 400 parkway and park trees in efforts to re-establish our urban forest that was lost to the Emerald Ash Borer.

Other projects included seal coating the walking paths at Siems, Heritage and Nazos Parks, reconstruction of the parking lot at the Gazebo at Camera Park, a new playground structure and tennis court resurfacing at Ollman Park, seal coating of Siems and Camera Park basketball courts, and Nazos West, Camera East and Reskin ballfields all received field renovations.

Much of 2017 was spent on exploring the feasibility of future projects. Some of these potential projects include the addition of a community garden, a disc golf course and a new cricket field.

## RECREATION DIVISION

Each year, the Recreation Division offers a wide variety of programs for all age groups from tiny tots to adults. The division strives to provide activities and programs that are affordable, fun and engaging in a safe environment.

Throughout 2017, the Recreation Division hosted 30 special events including our first "Time to Get Wild" event featuring alligators, snakes and lizards! Plans are underway for another great year of new and returning events for all ages!

This was an exciting year for the GH<sub>2</sub>O Aquatic Center as we celebrated the 20th anniversary by hosting a luau with a barbeque, music and hula and fire dancers. Thank you to those who came out to celebrate and join the fun activities.

Soccer has been a big focus this year and we are pleased to announce that we held our first tryouts for a competitive soccer team with over 80 participants competing for a spot. A new instructional league was also offered with great success.

The Recreation Division offered over 70 new programs and trips this year from expanding tot and youth athletics camps and training to "Colleen's Holiday Desserts"; and we continue to strive to offer more new and exciting programs each year.



Soccer continues to be a focus with programs being offered year-round thanks to the field house located in the Sports Hub

## FACILITIES DIVISION

The Facilities Division is responsible for the maintenance and upkeep of all Village facilities. They have been instrumental in renovating current buildings and work diligently to provide the residents with clean and updated facilities.

## Summary

Every year, our community grows stronger with new families, businesses and organizations joining the Village of Glendale Heights. I encourage all of you to read our bi-monthly newsletters, visit our website, follow us on social media, or stop by and say hello at our monthly "Coffee with the Mayor and Village Board" on the first Saturday of each month.

On behalf of my fellow Village Board members, I would like to say "thank you" for believing in us and letting us serve the residents of Glendale Heights. Please do not hesitate to contact me, your District Trustee or any of our qualified staff with any comments, questions or suggestions. We promise to continue to work hard in 2018 and in the many years ahead.

Sincerely,

Linda Jackson  
Village President

## Coffee with the Mayor & Board

Coffee with the Mayor & Board is held on the first Saturday of each month\* from 10:00 am to noon at the Center for Senior Citizens. **Coffee with the Mayor & Board is scheduled for March 3<sup>rd</sup> and April 7<sup>th</sup>.** If you are unable to attend and have a comment, suggestion or question, please call the Mayor's Office at 630.909.5303.

\*Subject to Change



# SAFETY TOWN EASTER EGG HUNT

**Saturday, March 24 • Ages 8 and Under**

Peter Cottontail will make a visit to Safety Town, located at 301 Civic Center Plaza, on Saturday, March 24th, where he'll be dropping off an "egg-normous" supply of treat-filled Easter eggs for children up to the age of 8 years old to hunt and collect.

### Age-specific Easter egg hunts are as follows:

- 8:15 am - Children 5 years and younger (adult assistance required)
- 9:00 am - Children 6 to 8 years old (adult assistance required)
- 9:30 am\* - Children 5 to 6 years old (children only)
- 10:00 am\* - Children 7 to 8 years old (children only)

\*Children participating in these hunts may find a special egg that can be exchanged for an Easter basket filled with goodies!

This "egg-citing" event is **free** and no registration is required. Participants are urged to arrive early, as hunts begin promptly at the times listed. To ensure a fair and even opportunity for each child collecting Easter eggs, **only Safety Town issued bags may be used**. Bags will be provided at the Safety Town entrance before each hunt begins. For additional information, contact Community Outreach Specialist Tanya Macko at 630.909.5459.



# BREAKFAST *with the* EASTER BUNNY

**Saturday, March 24 • 8:30 am - 11:00 am • Center for Senior Citizens**

Join us at the Center for Senior Citizens for the annual Breakfast with the Easter Bunny. An all-you-can-eat pancake breakfast will be served, including sausage and a beverage. Photos with the Easter Bunny will also be available. No registration is required. Event fee is paid at the door.

Adult breakfast: \$5 • Child breakfast (Ages 4-12): \$3 • Pictures: \$2 each





# Glendale Heights Village News

300 Civic Center Plaza • Glendale Heights, IL 60139  
630.260.6000 • [www.glendaleheights.org](http://www.glendaleheights.org)

## One Stop Reuse & Recycling Depot

Saturday, April 21, 9:00 am - Noon

GH<sub>2</sub>O Aquatic Center Parking Lot

240 Civic Center Plaza • Glendale Heights, IL 60139

**IMPORTANT NOTE**

Televisions/monitors will only be accepted on a voucher based program.  
Limit 2 per household

Vouchers may be purchased and printed at [www.escrap.org/glendale-heights](http://www.escrap.org/glendale-heights)

Vouchers may also be purchased at the event via credit card only!

For more information, please call 847.397.2900

**FUNDrive**™  
savers

**CHARACTER COUNTS!**  
TRUSTWORTHINESS  
RESPECT  
RESPONSIBILITY  
FAIRNESS  
CARING  
CITIZENSHIP

Sponsored by the *Character Counts! Coalition* of Glendale Heights in partnership with the *Glendale Heights Green Team*

*Savers* will accept clothing, shoes, bedding/towels, accessories, CD's, DVD's, functioning small electrical items, toys, games, kitchen items, knick-knacks and sporting goods!

Proceeds from this event will go back to the *Glendale Heights Character Counts! Coalition!*

## ACCEPTED RECYCLING ITEMS

**Household Batteries:** Alkaline, carbon zinc, nickel iron, nickel metal hydride, nickel cadmium, zinc air.

**Other Batteries:** Car, boat and sump pump batteries.

**Broken Holiday Lights:** All color and lengths of mini-lights (Italian Lights), C7, C9, rope lights, LED lights, extension cords.

**Medical Equipment for Re-Use Program:** Gently used crutches, wheelchairs, walkers and canes.

**Cell Phones for Re-Use Program:** Cell phones and accessories, if possible.

**Electronics:** Computers, laptops, batteries, UPS systems, printers/copiers/fax machines, circuit boards, wires/cords, games, PDAs, toys (Electronic), small appliances, office equipment, medical equipment (electronic), banking/financial equipment, stereos/components, telephones/systems. NO VCR TAPES, NO CDs/DVDs.

**Limit 2 televisions with purchased voucher!**

**ITEMS NOT ACCEPTED: Hazardous waste, paint, CFL bulbs and large appliances.**

**Retired US Flags:** Torn, tattered, faded US flags for retirement services by VFW Post 2377 as part of a Village program spearheaded by Trustee Chester Pojack in 2004 to respectfully retire US Flags.

**Glasses/Hearing Aids:** Prescription and reading glasses, sunglasses, plastic frames and metal frames, and hearing aids to be donated to the Lions Club for reuse programs.

**Bikes:** Outgrown, unused bikes are donated to Working Bikes, a not-for-profit 501(c)(3) organization which diverts bicycles from the waste stream. Working Bikes partners with homeless transition, refugee resettlement and youth empowerment programs to donate bikes.

**Miscellaneous Items:** Crayons (broken, used or new), books, Brita/Pur Water Filters, old keys and musical instruments are donated to S.C.A.R.C.E. (School & Community Assistance for Recycling & Composting Education), dedicated to preserve & care for natural resources, while working to build sustainable communities.

For upcoming recycling events, programs and recycling facilities, please visit these websites:

- 1) [www.dupageco.org/recycling](http://www.dupageco.org/recycling), 2) [www.scarce.org](http://www.scarce.org) and
- 3) [www.glendaleheights.org/ECO](http://www.glendaleheights.org/ECO).

# Glendale Heights Village News

300 Civic Center Plaza • Glendale Heights, IL 60139  
630.260.6000 • [www.glendaleheights.org](http://www.glendaleheights.org)



## Scholarships in Glendale Heights

### Chamber of Commerce Scholarship



The Glendale Heights Chamber of Commerce is proud to announce that for the 17<sup>th</sup> year, it will be assisting a number of individuals as they work their way towards a higher education by offering various scholarships.

Established in 2000, the Kathy Guzlas Scholarships consists of scholarships totaling \$3,000. These scholarships are for high school seniors going to college that have shown strong leadership, volunteerism and academics in high school. In addition to the Kathy Guzlas Scholarships, two additional scholarships are available. A scholarship is available for a child of a service member on active duty or a service person that recently left the military and is planning on a post-secondary education as well as a scholarship for a student who has completed two years of post-secondary education and is excelling in their given area of study.

In order to be considered for a scholarship, applicants must be a resident of Glendale Heights or have a guardian/parent whose organization is a member of the Glendale Heights Chamber of Commerce in good standing. Application deadline is May 14, 2018. For applications, please visit the website at: [www.glendaleheightschamber.com](http://www.glendaleheightschamber.com). For additional information, please contact the Chamber of Commerce Office at 630.909.5361 or email [Director@glendaleheightschamber.com](mailto:Director@glendaleheightschamber.com).



### \$2,000 Sue Dees Memorial Scholarship



The Glendale Heights Junior Woman's Club will be awarding a \$2,000 Scholarship for the 2018-2019 school year in memory of one of their members, Susan E. Dees. Sue was an active member of the club for many years until she lost her battle to breast cancer in August 2005.

Applications will be accepted from female residents of Glendale Heights that are currently enrolled or will be enrolled as a full time student in college in the fall. Contact Scholarship Chairwoman, Joanna Seebeck at 630.400.0338 or [successwithseebeck@comcast.net](mailto:successwithseebeck@comcast.net) for additional information.

Scholarship applications & transcripts must be postmarked no later than May 18, 2018. The scholarship will be awarded at the club's monthly meeting on June 6, 2018.

### Glendale Heights Character Counts! Coalition Scholarship



The Glendale Heights Character Counts committee is proudly offering a \$1,000 scholarship for one (1) high school senior who is a resident of Glendale Heights. This will help promote Character Counts! within the community.

Applicants must submit an application, letter of recommendation, and an essay (1-2 pages) or a video (2-4 minutes) that answers the following question: **How have you demonstrated the pillars of character (respect, trustworthiness, fairness, citizenship, responsibility, and caring) within your community?**

The selected video or essay will be presented at the Character Counts! Breakfast ceremony on April 27, 2018. The deadline for this scholarship is March 9. If you have further questions, please contact Dale Hanstad at 630.260.6060 or by e-mail at [dale\\_hanstad@glendaleheights.org](mailto:dale_hanstad@glendaleheights.org)



# Glendale Heights Center for Senior Citizens

260 Civic Center Plaza • Glendale Heights, IL 60139  
630.260.6050 • [www.glendaleheights.org/Seniors](http://www.glendaleheights.org/Seniors)

Promoting "Fuller, Stronger, Longer Lives"

## Become a Member at the Center for Senior Citizens!

If you are a resident of Glendale Heights, your membership to the Glendale Heights Center for Senior Citizens is FREE! For non-residents, membership is just \$25 for the entire year! Membership includes the quarterly activity guide, use of the game room, craft room, Center for Senior Citizen's library and much more! Contact a Center for Senior Citizens staff member for more information!



## CHIP-IN CASINO TRIP

3 Days/2 Nights • May 17-19

\$335 single, \$245 double, or \$240 triple

Price includes one ticket to see the Terry Fator Show!

Final Payment Due April 16, 2018

The Island Resort is located near Escanaba in the Upper Peninsula of Michigan. The hotel now features two towers of rooms with an indoor pool and sauna. Michigan allows Craps, Let it Ride, and table poker gaming along with slots and blackjack.

Price includes one ticket to see the winner of season two of America's Got Talent, Terry Fator! Terry Fator has performed at The Mirage Hotel in Las Vegas and numerous other venues all over the United States!



## Super Senior Mobile Unit

Tuesday, April 10 • 10:00 am - 2:00 pm

**A convenient program for driver's license renewal, which includes Rules of the Road classroom instruction and a vision-screening exam.**

An identification card can be obtained for \$20. If you are age 65 and older you may obtain a free, non-expiring State of Illinois photo ID card. Drivers age 75 and older are required to take a driving test to renew their driver's license; therefore they must visit a Secretary of State Driver Services facility.

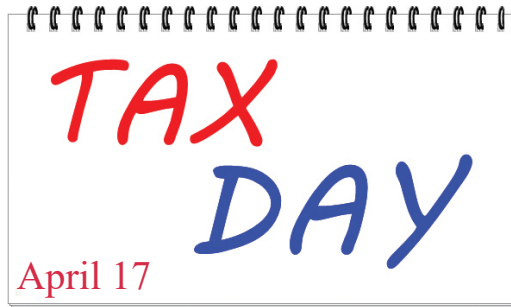
Rules of the Road classroom session is from 10:00 am to 11:30 am. The class is free, but registration is required on or before April 13<sup>th</sup>. Mobile Driving Service is from 10:00 am to 2:00 pm. No registration is required and is open to all residents.

## AARP Free Tax Help!

Every Thursday • Until April 12  
9:00 am – Noon

By appointment only

Glendale Heights Center for Senior Citizens is pleased to announce a partnership with AARP to host the AARP Tax-Aide Program. AARP Tax-Aide is the nation's largest volunteer-run tax assistance and preparation service. This free service can answer most of the tax questions faced by low and moderate income taxpayers, with special attention to those age 60 and older. To make your appointment please call 630.260.6050. No walk-ins, please!



Summer will be here soon, and the flowers will be bright and beautiful. Why not try a new color for your hair? Maybe a warm red or some highlights to brighten your face and make your hair look like it was kissed by the sun. Our stylists work with you to ensure that you look and feel your best from head to toe. The Salon offers services to men and women, ranging from cut and color, to manicures.

Salon Hours

Monday: 8:00 am – 5:00 pm  
Wednesday: 8:00 am – 5:00 pm  
Friday: 8:00 am – 5:00 pm

# Glendale Heights Police Department

300 Civic Center Plaza • Glendale Heights, IL 60139  
Emergency Help: 911 • Non-Emergency: 630.260.6070  
[www.glendaleheights.org/police](http://www.glendaleheights.org/police)



## Bloomington Fire Protection District Referendum

The Board of Trustees for the Bloomington Fire Protection District approved a referendum request to maintain, repair and replace apparatus, equipment, and stations. Due to the age of the District's fleet and facilities, rising operating costs and small tax revenue increases, the district was obligated to make this decision.

Over 20 years ago, in an effort to expand the service capabilities and build a new headquarters station, the district passed a bond referendum. That bond levy expired in 2017 and the district is asking to replenish those tax monies again to maintain, repair, and replace some of the aging critical infrastructure. Money from the referendum cannot be used for personnel, hiring, salaries or pension but will be used to maintain and improve the district's fleet, emergency equipment, and facilities. Approval of the bond referendum would result in no increase to residents' tax bills compared to the 2016 tax bill.

The referendum question will appear on the March 20, 2018 ballot. The referendum will appear on the ballot in the form of a question:

"Shall the Bloomington Fire Protection District #1, DuPage County, Illinois repair and improve fire stations and purchase emergency response fleet and equipment and issue its bonds to the amount of \$4,500,000 for the purpose of paying the costs thereof?"

The Bloomington Fire Protection District provides fire, medical and emergency services to 35,000 residents in six communities as well as unincorporated DuPage County. The district is staffed daily by eleven firefighters and paramedics and responds to over 4,800 calls per year. In order to maximize efficiency of its operations, the district became a member of the West Suburban Fire Rescue Alliance in 2014, a functional consolidation of area fire departments. In 2016, the district was recognized as a Class 1 fire agency by the Insurance Services Office and received a Certificate of Achievement for Excellence in Financial Reporting by the Government Finance Officers Association.

## CHARACTER COUNTS!



The Glendale Heights CHARACTER COUNTS! Coalition would like to remind our residents and businesses that Glendale Heights is a CHARACTER COUNTS! Village.

### PILLAR FOR MARCH: RESPONSIBILITY

Life is full of choices. Being a **RESPONSIBLE** person means being in charge of our choices and therefore our lives. It means being accountable for what we do and who we are.

### PILLAR FOR APRIL: FAIRNESS

Most would agree **FAIRNESS** involves playing by the rules, impartiality and an openness to listen. The basic concept seems simple, yet applying it in daily life can be surprisingly difficult.

Demonstrating **RESPONSIBILITY** and **FAIRNESS** is our choice, let's choose wisely.

### ADDITIONAL INFORMATION

For further information regarding the *Glendale Heights CHARACTER COUNTS! Coalition*, visit [www.glendaleheights.org/Police/charactercounts.asp](http://www.glendaleheights.org/Police/charactercounts.asp)

## SEEKING NOMINATIONS

The Glendale Heights CHARACTER COUNTS! Coalition is looking for individuals that demonstrate outstanding character to acknowledge them with a Pillar Award at the CHARACTER COUNTS! annual breakfast on Friday, April 27. If you would like to nominate an individual to receive this special award, please go to the village website at [www.glendaleheights.org/police/charactercounts.asp](http://www.glendaleheights.org/police/charactercounts.asp).

## Are You Afraid of Someone You Love?

Family Shelter Services provides many services for victims of domestic violence. They provide individual and group counseling, court advocacy and services, shelter, hotline, teen services, children's services and Latina services.

**For Immediate Help:** 630.469.5650

**For Everything Else:** 630.221.8290

**Emergencies:** 911

**Glendale Heights Police Non-Emergency:** 630.260.6070

For additional referral information, please call the Glendale Heights Police Department's Community Outreach Specialist, Tanya Macko at 630.909.5459.



# Glendale Heights Police Department

300 Civic Center Plaza • Glendale Heights, IL 60139  
Emergency Help: 911 • Non-Emergency: 630.260.6070  
[www.glendaleheights.org/police](http://www.glendaleheights.org/police)

## Carbon Monoxide Risk to Owners of Cars with Keyless Ignitions

The Glendale Heights Police Department wants to remind residents to always make sure to turn off your vehicle equipped with a keyless ignition. Cars with keyless ignitions can continue running even after a driver walks away, taking the electronic key fob needed to start the engine with them. Although audible alerts are a useful method for alerting drivers, it is not foolproof, and if a vehicle is left running inside of an attached garage, it can be life-threatening.

The National Highway Traffic Safety Association (NHTSA) has proposed requiring a louder alert and/or an auto shut-down feature after 30-minutes of leaving a car running, to prevent serious injuries or death from carbon monoxide poisoning.

NHTSA has raised a concern about making an auto shut-down mandatory: "There are scenarios, such as leaving pets in the vehicle with the air conditioning or heating system on while the driver shops or is at a restaurant, where an automatic shut off of the propulsion system would have adverse results." A simple reminder with a louder alert is a good thing, and we would like to see it on every car with push-button start/stop.



## The Glendale Heights Police Department Recognizes March as Poison Prevention Month

The Illinois Poison Center (IPC) and Village of Glendale Heights recognizes the entire month of March as Illinois Poison Prevention Month (IPPM), making it the perfect time to remind friends and family members that they can reach the IPC for free, confidential advice on poison prevention and treatment 24 hours a day via a toll-free phone number: 1-800-222-1222. To educate our residents on poison prevention, there will be an educational display table in the lobby of the Sports Hub. Please stop by the Sports Hub to pick up poison prevention materials. This is also a perfect time to remind families of our Drug Disposal Program where residents of Glendale Heights can dispose of expired or unused medications by dropping them off in a permanent drop box at the Glendale Heights Police Department, 300 Civic Center Plaza. Look for the large white metal drop box labeled RxBOX in the Police Department Lobby. The permanent RxBOX drop box is available to the public 24 hours a day, 7 days a week. There is no charge to residents to drop off your medications.

For more information about poison prevention month, poison prevention education, or our Drug Disposal Program, please call the Glendale Heights Police Department's Community Outreach Specialist, Tanya Macko at 630.909.5459.



## The Glendale Heights Police Department Recognizes April as Alcohol Awareness Month

April is observed as "Alcohol Awareness Month". It is a month aimed at educating and raising awareness of underage drinking, alcohol abuse, treatment and other related issues. The Glendale Heights Police Department would like to share the following important reminders with you:

1. Talk with your kids, teens and young adult children
2. Avoid over-consumption of alcohol at parties, pubs and other social drinking occasions
3. Get employees who sell alcohol to double check the age
4. Know the effects of alcohol when pregnant
5. Recognize if you're drinking too much
6. Convince your loved ones to seek advice if they're suffering from a drinking problem, such as addiction to alcohol or rage brought on by drinking

Excessive drinking affects all Americans, whether or not they drink. Alcohol problems cost the United States an average of \$2 billion annually, primarily from lost productivity, but also from health care and property damage costs. For more information visit: [www.samhsa.gov](http://www.samhsa.gov)





# Glendale Heights Police Department

300 Civic Center Plaza • Glendale Heights, IL 60139  
Emergency Help: 911 • Non-Emergency: 630.260.6070  
[www.glendaleheights.org/police](http://www.glendaleheights.org/police)



## C.O.P.

### Community Oriented Policing

For the past 20 years, the Glendale Heights Police Department has embraced the philosophy of Community Oriented Policing (COP). COP is an approach to policing that creates a partnership between a police department and the community it serves. Since the inception of our COP commitment, the Glendale Heights Police Department has hosted a monthly Neighborhood Watch meeting. The original concept was to bring residents together to discuss various issues throughout their neighborhoods and the Village. The past decade has given us many new technologies and social media platforms. Today, residents are much more informed about the Village without having to attend meetings. To stay connected with our residents, the Police Department implemented a new Neighborhood Watch meeting plan. In 2017, we began reaching out monthly, to different areas of Glendale Heights to host Neighborhood Watch meetings. This allowed members of the police department to connect and understand the needs of one neighborhood over another. This personal attention allowed the police department to better allocate specific resources to a neighborhood and establish partnerships with residents to problem solve. We have focused our policing techniques on preventing crime and making people feel safe, and this will be accomplished through communication and building strong relationships with our residents.



In 2016, the Glendale Heights Police Department developed a Crisis Intervention Team (CIT). The Crisis Intervention Team is designed to manage mental health individuals who are in crisis. Currently, the department has ten patrol officers and one patrol sergeant trained as certified Crisis Intervention Officers. During 2016, the police department held a mental health workshop during a Neighborhood Watch meeting to educate the public on how they can help when police respond. We continue to educate our officers with information they can use to help the mentally ill and their families. The National Alliance for Mentally Ill (NAMI) provided in-service training to all of the Glendale Heights Police Department Patrol Officers and have provided resource information to give to families when in crisis. The Glendale Heights Police Department wants to reinforce to residents who might be dealing with a mental health illness in their family that the police department is here to assist them through their crisis, and help them find a long-

term solution to their particular situation. When dealing with mental illness, the police department's goal is to help each family work with the resources they and the community have to resolve the situation. This reinforcement is necessary for both the community and the police department.

As we progress through 2018, we hope these changes will build a stronger bond and support system between the community and the Glendale Heights Police Department.





# Glendale Lakes Golf Club

1550 President Street • Glendale Heights, IL 60139  
630.260.0018 • Banquets: 630.260.0095 • [www.glendalelakes.com](http://www.glendalelakes.com)  
Owned and operated by the Village of Glendale Heights



## 2018 Golf Season

Glendale Lakes Golf Club is open for the golf season weather permitting. We offer Spring Rates and offer resident discounts. Please call 630.260.0018 to inquire about the playing conditions at the golf course, Spring Rates and more!



## Book Your Event at Glendale Lakes

Glendale Lakes Golf Club is the perfect place to host your next banquet. Consider us to host your graduation parties, communions, birthday parties, bridal showers and baby showers. Call 630.260.0095 to get more information or to check if your desired date is available. Our menus and pricing are also available on our website!



## 2018 Charity Golf Classic

**SAVE THE DATE**  
●●●●● Friday, June 15



## Spring Fling

**Saturday, April 14**  
**Sunday, April 15**

**Registration Begins March 1**

Register for the 2018 Spring Fling! The Spring Fling is \$85 per person or \$340 per four-person team. Golfers will receive 18 holes of golf with cart, breakfast, lunch, dinner, drink ticket, raffle ticket and a tee prize. We are anticipating this event to fill up quickly, so do not delay if you want to play!

# FISH FRY

*"Delicious food at great prices"*

Friday, March 30

Hours: 4:00 pm - 9:00 pm

Call 630.260.0095 for reservations!

## Easter Brunch

Sunday, April 1

10:00 am - 2:00 pm

Glendale Lakes Golf Club

\$29 for Adults

\$14.50 Children (Ages 5 - 12)

FREE (Age 4 and under)

Glendale Lakes Golf Club is hosting their annual Easter Brunch! The menu features a carving station featuring prime rib, ham and lamb, breakfast foods, lunch foods, omelette station, salad station, kid's station and a sweet table. All prices include tax and gratuity. Reservations are required! To make your reservations, please call 630.260.0095. Times fill up quickly, so make your reservation today!

# Public Works Department

1615 Glen Ellyn Road • Glendale Heights, IL 60139  
630.260.6040 • [www.glendaleheights.org/PW](http://www.glendaleheights.org/PW)



## Recycling Waste Water

By the Water Pollution Control Facility (WPCF)



• Stormwater, urban runoff and effluent from animal farms can be captured for irrigation and other farming needs. This kind of wastewater is usually high in nutrients (nitrogen, phosphorus, potassium, micronutrient and organic matter) and farmers love

it. They are able to save on fertilizer costs and also preserve sources of surface and underground water that they would otherwise use.

• In the state of California, 31% of reclaimed water is used for crop or landscape irrigation. In other large urban areas, such as Mexico City, most of the wastewater is used in irrigation districts surrounding the city, notably the Tula valley.

• Sludge from the WPCF is applied to rural agricultural fields for fertilizer that is used to grow soybeans and feed corn.

## Helpful Hints to Save Fuel

By the Fleets Division

The Fleets Division works diligently to assure all Village vehicles and equipment are in excellent working order and running as efficiently as possible. With a minimum amount of effort residents can do the same for their personal vehicles, keeping them running better and longer with less fuel consumption. Here are some simple tips to use less fuel.

• Keep car warm-ups to a minimum. Modern engines do not need to be warmed up any longer than thirty seconds. Doing so only burns fuel unnecessarily and shortens the useful life of your oil.

• Shut the engine off if you are going to experience long idle times, such as fueling up your vehicle or prolonged stops while waiting for someone. Unless you are in traffic or on the roadway, long idle times are an unnecessary waste of fuel.

• Tire inflation is the number one source of excess fuel consumption. Under inflated tires cause extra load on the engine, burning fuel that would not be needed with tires at the recommended pressure. The recommended tire pressure can be found inside the driver's door jamb on most vehicles. Check tire pressure at least once a month and if your vehicle is equipped with a tire inflation monitor do not ignore the warning light on the dash.

## Street Sweeping Parking Restrictions

Street sweeping is an important part of the work done by the Streets Division. Clean streets and gutters not only give the Village an overall clean appearance, but aids in helping reduce traffic accidents and lowers pollution in our byways and waterways.

To enable an effective street sweeping program, the Village is divided into four zones. Parking is prohibited between 8:00 am & 4:00 pm, one specific day each week by zone. Please help us in our efforts by removing vehicles from the street on the day your zone is to be swept.

**Monday – RED**  
**Tuesday – BLUE**

**Wednesday – GREEN**  
**Friday – BROWN**

*The Police Department will be strictly enforcing this ordinance*

## Engineering Division

Village Engineering is currently preparing for summer construction season. The first project this year will be the resurfacing of Fullerton Avenue between Glen Ellyn Road and Bloomingdale Road. The street will be resurfaced, along with additional curb and sidewalk repairs, and utility improvements to the Village's water pipes and sewers. This street improvement will be paid for with funds including a 60% cost match from a federal Surface Transportation Program grant, as administered by IDOT.



## Utilities Division

Restoration of right-of-ways and private properties will commence in March/April depending upon weather and availability of materials. Each year the Utilities Division undertakes anywhere from 30 to 50 restorations because of water distribution repairs and sanitary sewer repairs that occur through the winter months. Please be patient with the restoration process as this is a large undertaking and requires a considerable amount of time. The Utilities Division should be able to achieve restoring all outstanding winter excavations by early summer. Unfortunately, the restoration process is never over. While we undertake restorations from winter excavations, new excavations are necessary to perform repairs. All newly excavated areas will require time for the ground to naturally compact. Therefore, new excavations undertaken throughout summer will not be restored for at least 45 to 60 days. If you have any questions or concerns about the restoration process please feel free to contact Public Works at 630.260.6040.



# Parks, Recreation & Facilities Department

250 Civic Center Plaza • Glendale Heights, IL 60139

630.260.6060 • [www.ghprf.com](http://www.ghprf.com)

## Spring Soccer Ages 5-14

### Registration Now Open!

Grab your cleats and get ready to take your soccer skills outdoors! New and returning players are welcome to join for our 2018 Spring Outdoor Soccer season. With benefits including, fitness, coordination, and teamwork soccer is the perfect way to stay active and make friends! Teams practice once or twice during the week and will play seven games throughout the season against other communities in the mid-suburban soccer league (Addison, Bensenville, Itasca, Medina, Roselle, Wood Dale, & Villa Park).

**New this year:** purchase a uniform and use it for the entire 2018 season. If you participated in our Winter Indoor Session 1, you may use the same uniform during the Spring outdoor season.

**Spring Outdoor Soccer registration deadline is March 31st.** For more information, call the Sports Hub or visit [www.ghprf.com](http://www.ghprf.com)

## Join the Sports Hub Team!

The Glendale Heights Parks, Recreation & Facilities Department is looking for energetic and qualified applicants to join the team! Applications are currently being accepted for lifeguards at the GH<sub>2</sub>O Aquatic Center, summer camp counselors, seasonal recreation attendants, as well as fitness and tennis instructors. We are always looking for volunteer coaches for all of our youth sports including baseball, softball, soccer, football & cheer. Please contact the Sports Hub at 630.260.6060 to learn more about these opportunities.



## Spring Break Camp

March 26 - March 30 • Grades K-8

Add some fun to your spring break with our PATH Spring Break Camp! With trips to the pool, movies, and different museums, as well as games and art projects, all while under the supervision of our PATH Camp Counselors, there is no shortage of activities for our attendees! Campers do not have to be in the PATH After School program to participate. Drop-off is between 7:30 am and 9:00 am; pick-up is from 4:00 pm until 5:00 pm. Trip details are available at [www.ghprf.com](http://www.ghprf.com). Current PATH After School participants will receive the resident rates. Please register at least five (5) days before the trip.

\$35 for Residents and current PATH After School Participants  
\$40 Non Residents

## Glendale Heights Spartans

Spartans unite! The Glendale Heights Spartans offer football and cheerleading for children in grades K-8. Registration is now available at the Sports Hub during normal hours. Registration deadline is June 24th. New & returning players are welcome to join, no experience necessary!

## Mother Son Dance

*"A Night at the Oscars: Part Deux"*

Friday, April 13 • 6:30 pm - 8:30 pm

Glendale Lakes Golf Club

\$48/\$58 (R/NR) per couple, \$22 per additional child

Get a taste of Hollywood with our 2018 Mother Son Dance: A Night at the Oscars. We are rolling out the red carpet for you, our guests of honor. Evening highlights will include preshow interviews, photo opportunities, a buffet dinner, live music, fun games and activities for you and your loved ones! Each child will receive a souvenir to remember this special evening for years to come. Dress to Impress.



SAVE *the* DATE

Swim Team  
Registration Kick-Off  
May 5  
9:00 am - Noon



# Glendale Heights Green Team

300 Civic Center Plaza • Glendale Heights, IL 60139  
630.260.6000 • [www.glendaleheights.org/ECO](http://www.glendaleheights.org/ECO)



Earth hour is a world-wide event, bringing together 152 countries and a digital reach of over 200 million. Join others around the world by turning off your lights, tv, computer and all electrical devices for one hour on Saturday, March 24<sup>th</sup> from 8:30 pm - 9:30 pm.

Visit [www.earthhour.org](http://www.earthhour.org) to see what an impact this organization is making on our environment.

## Mayor's Water Conservation Challenge

The Village of Glendale Heights is committed to being good stewards of our earth's natural resources by striving to improve our region's air, water and land, reduce greenhouse gases, minimize waste, and reduce energy consumption. For this reason, the Village of Glendale Heights is participating in the 2018 National Mayor's Challenge for Water Conservation. We pledge to conserve water to sustain our water supply for our residents and for future generations through our continued enforcement measures and initiatives to reduce water use. To see how you can do your part, visit [www.mywaterpledge.com](http://www.mywaterpledge.com).

## Electronic Recycling

Beginning in April, the Bloomingdale Township Highway Department, located at 6N030 Rosedale Avenue will accept your electronic equipment, including TVs on the first Saturday of every month from 8:00 am - Noon (except holiday weekends).

Proof of Township residency is required. No Exceptions! For more information, visit: [www.bloomingtontownshiphighwaydept.com](http://www.bloomingtontownshiphighwaydept.com) or call 630.529.5221.

## Holiday Lights Recycling Program

Through a program offered by Elgin Recycling ([www.elginrecycling.com](http://www.elginrecycling.com)), the Village of Glendale Heights is collecting broken lights through April. Lights can be dropped off at the Public Works Garage located at 1635 Glen Ellyn Road on weekdays from 7:30 am to 3:00 pm. Lights accepted for recycling include all colors and lengths of mini-lights (or Italian lights), C7 lights, C9 lights, rope lights, LED lights and extension cords. As a reminder, please remove all holiday lights and decorations by April 1<sup>st</sup>.

## Yard Waste Collection

Yard waste collections resume in April and continue through November. Yard waste consists of grass clippings, twigs, leaves, plant materials, brush, etc. Place yard waste at the curb side in containers (not to exceed 33 gallons) marked "For Yard Waste Only" or in paper yard waste bags, available at local retail stores. Containers and bags may not exceed 50 pounds. Brush may be bundled with biodegradable rope or twine only. For more information, please contact Republic Services at 847.981.0091.

## Arbor Day In Glendale Heights

Friday, April 27

Arbor Day is a nationally celebrated observance that encourages tree planting and care. Founded by J. Sterling Morton in 1872, it is celebrated each year on the last Friday in April to coincide with the best tree-planting times. Illinois observes Arbor Day on Friday, April 27.

The Village of Glendale Heights celebrates Arbor Day by involving the youth of the community to participate in activities that teach the importance of proper tree care and growth.

If you have any questions or concerns regarding tree planting and care, please call 630.260.6060.





# Glendale Heights Village News

300 Civic Center Plaza • Glendale Heights, IL 60139  
630.260.6000 • [www.glendaleheights.org](http://www.glendaleheights.org)

## NEW BUSINESSES

**Advanced Moving & Storage, Inc.**  
490 Windy Point Dr. Unit 300  
630.790.2500  
Storage & Moving Services

**Petals of Deen**  
630.888.1585  
Child Day Care & Tutoring Services

**Ali's Tree Services, Inc.**  
630.862.6897  
Tree Removal Services

**Pfeiffer Family Day Care**  
630.854.6798  
Home Day Care Services

**Anytime Fitness**  
103 E. North Ave.  
224.805.0366  
24 Hr. Fitness Center

**Playing Hands Daycare, Inc.**  
331.625.5677  
Home Children Daycare

**Bismillah Monticare. Little Angels**  
309.648.8497  
Home Daycare Services

**Priority Wire & Cable, Inc.**  
1920 Internationale Blvd., Unit B  
800.945.5542  
Distribution Center

**Brigida & Lorena Daycare**  
630.229.4933  
Home Daycare Services

**Rmarts**  
1458 Bloomingdale Rd.  
630.665.4370  
Gas Station & Convenience Store

**Jill Ewald.Brandle Home Daycare**  
630.935.7113  
Child Daycare Services

**R & R Garage Door Repair**  
399 Wall Street, Unit M  
630.607.8705

**Littleland Home Daycare**  
708.244.2123  
Child Daycare Services

**Santora Carpet**  
2000 Bloomingdale Rd. Suite 1130  
630.543.3766  
Carpet Installation Services

**Lil Queen & Kings Daycare**  
630.597.8272  
Child Daycare Services

**Spirit Martial Arts Center, LLC**  
322 E. Army Trail Rd.  
847.834.5227  
Martial Arts Studio

**LP Tax Prep & Financial Solutions**  
224.230.6212  
Processing Tax, Bankruptcy & Other  
Financial Forms

**Taco Gyro, Inc.**  
1591 Glen Ellyn Rd.  
630.793.5440  
Restaurant

**Maureen's Home Day Care**  
630.469.4405  
Child Day Care Services

**The Bake House, Inc.**  
1504 Bloomingdale Rd. Suite D & E  
630.510.8226

Support Glendale Heights' Businesses - Shop Local!  
Interested in having a business in Glendale Heights?  
Contact the Community Development Department at 630.260.6030  
Join the Glendale Heights Chamber!  
Contact [Director@glendaleheightschamber.com](mailto:Director@glendaleheightschamber.com)

## Glendale Heights Foundation

The Glendale Heights Foundation (GHF) is a non-profit organization incorporated in 2003 to provide limited one-time emergency financial assistance to Village residents. The Foundation does not provide rent or mortgage payment aid. All assistance requests must be submitted in writing, including name, address, details about the emergency circumstances, and financial assistance requested. A GHF form can be downloaded from the Village website to submit a request for assistance from the Foundation. Send requests to: Glendale Heights Foundation, P.O.Box 5280, Glendale Heights, IL 60139. Tax deductible donations are always welcome and graciously accepted. For more information, please email [info.ghfoundation@gmail.com](mailto:info.ghfoundation@gmail.com).

## Earned Income Tax Credit

Earned Income Tax Credit (EITC) is for people who work for someone else or own or run a business or a farm. To qualify, you must have low to mid income and meet specific criteria. For a complete list of these criteria, please visit [www.irs.gov/eitc](http://www.irs.gov/eitc).

To claim the EITC, you have to file a federal tax return even if you owe no tax and are not required to file. File your tax return as soon as you have all the information you need about how much you earned. The IRS will process your tax return, but may hold any refund owed to you to allow time for verifying your return is correct. EITC provides a boost to help you pay your bills or save for a rainy day.

For more information, visit the EITC Assistant to see if you qualify and estimate the amount of your EITC on the IRS website.

## Looking Ahead!

**May 26** - GH<sub>2</sub>O Family Aquatic Center  
Opening Weekend

**May 28** - Memorial Day Ceremony

**June 9** - Historic House Tour

**June 15** - Charity Golf Classic

## 3 Easy Tips for Flood Protection

With Spring rains approaching, there are ways you can keep your home protected from flooding. Here are three quick and easy tips:

- Clear debris from all inlets and storm grates
- Point your sump pump discharge away from your foundation
- Obtain a building permit to regrade your lot or build a retaining wall

### Glendale Heights Community Cookbook

The Glendale Heights Character Counts! Coalition is asking community members and families to share recipes for our first ever cookbook!

Please consider sharing a recipe for snacks, appetizers, entrees, or desserts!

The recipes will be placed in our first ever cookbook which will be for sale in the spring for \$10 (pre-sale) and \$12 once the cookbooks are printed. There is no cost to share a recipe!

For more information, contact Tanya Macko at [Tanya\\_Macko@glendale-heights.org](mailto:Tanya_Macko@glendale-heights.org) or 630.909.5459 or visit [www.glendaleheights.org](http://www.glendaleheights.org).

Recipes due March 9<sup>th</sup>!

3RD ANNUAL

### S.T.E.A.M. Fest

Hosted by the Glenside Public Library District  
Saturday, April 7 • 1:00 pm - 4:00 pm

We are excited to host the 3rd Annual S.T.E.A.M. Fest. Stop by and visit with local organizations that showcase the latest innovations in science, technology, engineering, arts, and math. Make sure to catch our special performances of Getting Excited About Science Show with Steve Belliveau at 1:30 pm and again at 3:00 pm. For a complete list of exhibitors, visit [glensidepld.org/steam-fest](http://glensidepld.org/steam-fest).



Time to  
Spring Ahead

## Daylight Savings Time

Sunday, March 11, 2018

Daylight saving time begins at  
2:00 am on Sunday, March 11, 2018  
Remember to set your clocks forward one hour

## Village Meetings

Regularly scheduled meetings are held at the Civic Center, unless otherwise noted. Call the Village Hall at 630.260.6000 for more information.

### Board of Police Commissioners

2<sup>nd</sup> Wednesday of each month, 7:00 pm

### CHARACTER COUNTS! Coalition

3<sup>rd</sup> Wednesday of each month, 7:30 am  
Glenside Public Library District

### Charity Golf Classic Committee

Scheduled periodically throughout the year  
Glendale Lakes Golf Club

### Emergency Services & Disaster Agency E.S.D.A.

1<sup>st</sup> Wednesday of each month, 7:00 pm

### Founders' Day Committee

Scheduled periodically throughout the year

### Golf Course Committee

Thursday, 7:00 pm  
May 10, Nov. 8  
Glendale Lakes Golf Club

### Historical Committee

Scheduled periodically throughout the year  
Glendale Heights Historic House

### Neighborhood Watch

Meetings vary from month to month.  
Please visit the website for the next  
Neighborhood Watch meeting.

### Parks & Recreation Committee

3<sup>rd</sup> Tuesday of every other month, 7:00 pm  
Sports Hub

### Plan Commission

2<sup>nd</sup> & 4<sup>th</sup> Tuesday of each month, 7:00 pm

### Property Enhancement

4<sup>th</sup> Wednesday of each month, 6:30 pm

### Senior Citizens Council

4<sup>th</sup> Wednesday of each month,  
Center for Senior Citizens, 8:30 am

### \*Village Board and Committee of the Whole Meetings (C.O.W.)

1<sup>st</sup> & 3<sup>rd</sup> Thursday of each month, 7:30 pm

### Youth Commission

2<sup>nd</sup> Wednesday of each month, 7:30 am  
Glendale Lakes Golf Club

\* The Village Board & C.O.W. meetings may be viewed the day following the meeting at 1:00 pm and 6:00 pm on GHTV (channel 6 for Comcast & W.O.W, channel 99 for AT&T) or on YouTube at [www.youtube.com/GlendaleHtsTV](http://www.youtube.com/GlendaleHtsTV).

**Village of Glendale Heights**

300 Civic Center Plaza  
 Glendale Heights, IL 60139  
[www.glendaleheights.org](http://www.glendaleheights.org)

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**PAID**  
 Carol Stream, IL  
 PERMIT NO. 103

Civic Center Hours	
Monday, Tuesday, Wednesday	8:00 am – 4:30 pm
Thursday	8:00 am – 7:00 pm
Friday	8:00 am – 4:30 pm
Saturday, Sunday	Closed

**Village Contact Information**

**MAYOR & BOARD**

Linda Jackson, Village President	<a href="mailto:ljackson@glendaleheights.org">ljackson@glendaleheights.org</a>	630.909.5302
Marie Schmidt, Village Clerk	<a href="mailto:marie_schmidt@glendaleheights.org">marie_schmidt@glendaleheights.org</a>	630.909.5333
Bill Schmidt, Trustee District 1	<a href="mailto:bschmidt@glendaleheights.org">bschmidt@glendaleheights.org</a>	630.909.5307
Sharon Sullivan, Trustee District 2/Deputy Mayor	<a href="mailto:SSullivan@glendaleheights.org">SSullivan@glendaleheights.org</a>	630.909.5306
Michael Light, Trustee District 3	<a href="mailto:milight@glendaleheights.org">milight@glendaleheights.org</a>	630.909.5308
Pat Maritato, Trustee District 4	<a href="mailto:pmaritato@glendaleheights.org">pmaritato@glendaleheights.org</a>	630.909.5309
Chester Pojack, Trustee District 5	<a href="mailto:cpojack@glendaleheights.org">cpojack@glendaleheights.org</a>	630.909.5310
Mary Schroeder, Trustee District 6	<a href="mailto:mschroeder@glendaleheights.org">mschroeder@glendaleheights.org</a>	630.909.5311

**VILLAGE OFFICES**

Administrative Services	630.260.6000
Center for Senior Citizens	<a href="mailto:seniors@glendaleheights.org">seniors@glendaleheights.org</a> 630.260.6050
Community Development	<a href="mailto:comdev@glendaleheights.org">comdev@glendaleheights.org</a> 630.260.6030
Glendale Lakes Golf & Pro Shop	<a href="mailto:glendalelakes@glendaleheights.org">glendalelakes@glendaleheights.org</a> 630.260.0018
Glendale Lakes Golf Club, Restaurant & Banquets	630.260.0095
Parks, Recreation & Facilities	<a href="mailto:parks_&amp;_recreation@glendaleheights.org">parks_&amp;_recreation@glendaleheights.org</a> 630.260.6060
Police, Non-emergency	<a href="mailto:police@glendaleheights.org">police@glendaleheights.org</a> 630.260.6070
Public Relations	<a href="mailto:public_relations@glendaleheights.org">public_relations@glendaleheights.org</a> 630.909.5350
Public Works	<a href="mailto:public_works@glendaleheights.org">public_works@glendaleheights.org</a> 630.260.6040
Water Billing	<a href="mailto:waterbilling@glendaleheights.org">waterbilling@glendaleheights.org</a> 630.260.6010

**IMPORTANT COMMUNITY PHONE NUMBERS**

Police/Fire/Ambulance Emergency	911
AMITA Health Adventist Medical Center GlenOaks	630.545.8000
AT&T U-Verse	800.288.2020
Bloomington Fire Protection District 1 (Non-emergency)	630.894.9080
Bloomington Township (Administrative offices)	630.529.7715
Clarke Environmental (Mosquito Control Hotline)	800.942.2555
Comcast (Cable/Internet)	866.594.1234
Commonwealth Edison (Electric utility)	800.334.7661
DuPage County (Administrative offices)	630.407.6500
Glendale Heights Chamber of Commerce	630.909.5361
Glenside Fire Protection District (Non-emergency)	630.668.5323
Glenside Public Library District	630.260.1550
J.U.L.I.E. (Call Before You Dig!)	800.892.0123
Milton Township (Administrative offices)	630.668.1616
NICOR (Gas utility)	888.642.6748
Republic Services (Refuse/Recycling Services)	847.981.0091
United States Post Office	800.275.8777
WideOpenWest (Cable/Internet)	866.496.9669

**Connect With Us**

Keep up-to-date with Village events, program pictures, and important announcements by following us on Twitter, liking us on Facebook, following us on Instagram and adding us on Snapchat! Search for...

@VOGHNews



Or subscribe to our YouTube channel at GlendaleHtsTV!



*Moving in or out?*

Contact the Village of Glendale Heights to learn about the necessary steps to make it a smooth process!

Call us at 630.260.6000 for more information!

**Let us know!**

The purpose of this column is to provide a way in which you can communicate with the Village President, Board of Trustees and Village Departments. Your advice, suggestions and questions are appreciated and will receive a response. A response cannot be provided unless you include your name and address.

**Mail to:** Newsletter Feedback  
 Village of Glendale Heights  
 Attn: Public Relations  
 300 Civic Center Plaza  
 Glendale Heights, IL 60139

**Email to:** [public\\_relations@glendaleheights.org](mailto:public_relations@glendaleheights.org)

Suggestions, questions and comments \_\_\_\_\_  
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 \_\_\_\_\_

Name: \_\_\_\_\_  
 Address: \_\_\_\_\_  
 Phone: \_\_\_\_\_  
 Email Address: \_\_\_\_\_

Please check if you prefer to keep your name confidential.