



VILLAGE NEWS

July/August 2020

Glendale Heights, Illinois

Linda Jackson, Mayor



Dear Residents,

The Village of Glendale Heights' motto is "A Proud and Progressive Village for All People." We strive to live up to that motto every day, and we are proud of the diversity that is Glendale Heights. Every community across the nation hears the anger expressed surrounding the murder of George Floyd, including Glendale Heights. Mr. Floyd's death has brought to light challenging conversations about the future of policing in America.

These are conversations the Village will have, and we will meet our community's expectations to provide a safe environment for our residents and businesses. Others have said and I agree, "We stand in solidarity with those who are peacefully seeking change that results in the respect, dignity and freedom that Black, Brown, Asian, immigrant, refugee, native and religious people all deserve in this country."

Justice is just only if it is fairly applied.

Our Police Department's policies are viewable on the Police Department page of the Village website. These policies delineate the expectations we hold for our officers' behavior; "chokeholds" and "carotid restraints" are not allowed in Glendale Heights. The Village has in-car video/audio systems in all squad cars. The Police Department receives regular training on the Department ban on, and fundamental inequities of, bias-based policing, and the expectation that justice be applied fairly, regardless of race.

The Village will continue to review its policies, as it has always done, to ensure that we are following the best practices in law enforcement. We will participate in the conversation about reforming policing for the future, as the inequities brought to the forefront during the recent protests demand.

On an additional note, Glendale Heights Fest will be canceled for 2020 due to COVID-19. We share the disappointment this news brings. The restrictions placed on mass gathering by the Governor and the public health crisis that COVID-19 has brought prohibits us from going forward with this event. We are looking forward to the new guidance from the State as we enter phase 4 of the Governors' Restore Illinois plan to determine if we can have a smaller event later in the summer or fall. We look forward to seeing everyone at Glendale Heights Fest next year on July 14-18, 2021.

Sincerely,

Linda Jackson
Village President

To view the full
July/August Village Newsletter,
visit www.glendaleheights.org

Due to the COVID-19 pandemic, we are mailing a reduced Village Newsletter. The ever-changing complexities of the pandemic and the Governor's Executive Orders have placed a number of our upcoming programs into question. We look forward to getting these documents printed and back in resident's hands as soon as possible.

Please note: At the time of this publication, all information, dates, times and other important details were scheduled as planned. Due to COVID-19, information may have changed. Please visit www.glendaleheights.org for the most up-to-date information or please call us at 630.260.6000.

Glendale Heights Village News

300 Civic Center Plaza • Glendale Heights, IL 60139
630.260.6000 • www.glendaleheights.org



Water rates increasing July 1st

Water rates were due to be increased on May 1st of this year. However, with the economic impact caused from the coronavirus pandemic and the financial struggle it has placed upon many families in the community, the Mayor ordered that the planned May 1 increase be deferred until July 1st. The new rate structure will result in a monthly average increase of \$3.15 for residential customers. Detailed rate information is as follows:

Residential Rates

	<u>May 1, 2020</u>	<u>July 1, 2020</u>
Water Purchased:	\$4.97 per 1,000 gallons	\$4.97 per 1,000 gallons
Local Water Delivery:	\$2.77 per 1,000 gallons	\$2.93 per 1,000 gallons
Sewer:	\$4.89 per 1,000 gallons	\$5.18 per 1,000 gallons
Debt Service:	\$10.00 (flat fee per month)	\$10.00 (flat fee per month)
Capital Infrastructure Fee:	\$3.00 (flat fee per month)	\$3.00 (flat fee per month)
Average Customer bill at 7,000 gallons:	\$101.41	\$104.56

Proportional increases will also apply to Commercial and Industrial customers.

Water Bill Payment Options

- Your water bill may be paid online,
- Dropped in the payment collection box, located in front of the Civic Center building or inside the building adjacent to the Finance counter
- US mail

The safety of our residents and employees is our highest priority. We strongly urge residents to use online, collection box, or US mail options for water bill payments.

Online Payment Options:

You may register to pay your water bill online conveniently 24 hours/7 days a week using credit or debit card. There is no transaction fee charged for this service.

Auto payment is also available. With auto-payment, we will withdraw your monthly payment on the due date directly from your bank account, debit or credit card. Please contact Water Billing at 630.260.6010 with any questions or for assistance in registering.

More information on page 3

Please note: At the time of this publication, all information, dates, times and other important details were scheduled as planned. Due to COVID-19, information may have changed. Please visit www.glendaleheights.org for the most up-to-date information or please call us at 630.260.6000.

Water Rate Increase (Continued from p. 2)

Payment Collection Boxes:

You may drop your bill payment in the Payment Collection Box located at the circular drive in the front of the Village Hall building (300 Civic Center Plaza). The collection box is silver and identified for water bill and parking ticket payments. Finance staff service the box daily.



Another collection box is located inside the building, adjacent to the Finance counter. These payments are collected daily during regular business hours for processing.

US Mail:

You may mail your payments to our lockbox:

Village of Glendale Heights
PO Box 87156
Carol Stream, IL 60188-7156

In Person:

Your water bill may be paid in person at the Finance counter, located on the 1st floor of the Village Hall building (300 Civic Center Plaza) during regular business hours. Signs are posted on stanchions and at the Finance Department counter encouraging residents to observe social distancing and the use of hand sanitizer conveniently located at the counter. We encourage you to pay with a credit card or check to avoid the exchange of cash.

What can customers do if they are experiencing financial difficulty and are unable to pay their bill in full? First and foremost, please don't just ignore your bill. That way you avoid additional costs in late fees and the potential of service disconnection. The Water Billing staff will work with individuals to develop a "catch up" budget to get back into a current status with your water bill. If you have a financial hardship, please contact Water Billing at 630.260.6010.

Village Vehicle Stickers

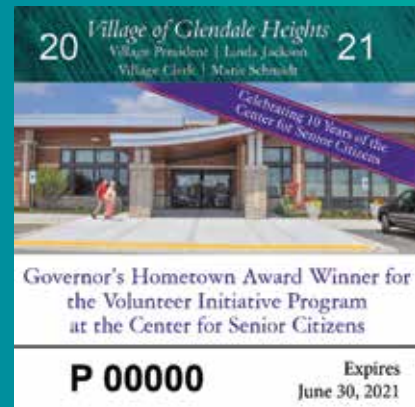
Due to the ongoing recommendation of social distancing, we strongly encourage all residents to pay online at

www.green-pay.us/TMAV-VPAY/gh/home.html

Or use the drop box located at Village Hall, or mail in your vehicle sticker applications. If you have not received a pre-printed form with your vehicle information, you are required to provide proof of your State Vehicle Registration, or proof of address, showing your Glendale Heights address at the time of purchase. Acceptable proofs of residency include a drivers' license, utility bill or lease.

Passenger vehicle stickers are \$15, motorcycle tags are \$12, recreational vehicle stickers are \$18, and sticker(s) for trucks with B plates start at \$25. The new vehicle sticker must be displayed by 12:01 am, July 31, 2020 on the lower right hand corner of the windshield. Village Ordinances restrict overnight parking on Village streets to those vehicles having a valid vehicle sticker.

If you'd rather buy your new sticker(s) in person instead of by mail or need to provide your proof of residency, you can do so at Village Hall during regular business hours, Monday through Friday between 8:00 am and 4:30 pm, and Thursday evenings until 7:00 pm. Senior Citizens may obtain their sticker(s) at the Center for Senior Citizens located at 260 Civic Center Plaza. The Finance Department will be open Saturday, July 11, 18 and 25 from 9:00 am - noon for vehicle sticker renewals.



Monday - Friday
8:30 am - 4:00 pm

Sports Hub (250 Civic Center Plaza)

Essential Day Camp is being offered to assist parents with childcare during the summer months. Due to the COVID-19 pandemic, activity options will be limited in order to follow the Day Camp Guidelines set forth by the State of Illinois. For more information or to register, please call 630.260.6060.



Parks, Recreation & Facilities Department

250 Civic Center Plaza • Glendale Heights, IL 60139

630.260.6060 • www.ghprf.com

PATH AND PRESCHOOL REGISTRATION

STARTS JULY 1

FOR MORE INFORMATION, PLEASE VISIT WWW.GHPRF.COM



Back 2 School Bash

Sunday, August 2

1:00 pm - 5:00 pm

- Free Haircuts (grades K-12)
- Free School Supplies
- Meet Preschool Teachers & Explore Classrooms
- Fall Programming Information
- Discounted Registrations
- Free Hotdogs, Chips & Ice Cream
- Door Prizes
- Free Entry to GH20

This event is subject to modifications and cancellations based on COVID-19 safety guidelines and procedures.



Tot Sports at the Hub

Ages 3-5 - Register online!

The Sports Hub is home to many sports! Help introduce your toddler to them with the help of Skyline Athletes. All classes offer a fun and engaging experience perfect for children ages 3-5 years old. Program fee: \$62/\$72 (R/NR)

Class	Day	Date	Time
Soccer	M	7/13 - 8/10	6:15 pm - 7:00 pm
Basketball	Tu	7/14 - 8/11	6:15 pm - 7:00 pm
Parent-Tot Multi Sports (Ages 13 months - 3 years)	Tu	7/14 - 8/11	5:30 pm - 6:15 pm
Tennis	W	7/15 - 8/12	5:30 pm - 6:15 pm
Soccer/Basketball Combo	Th	7/16 - 8/13	5:30 pm - 6:15 pm

Kids & Adult Karate Club

Ages 4+

Register Online

Program fee: \$50/\$60 (R/NR)

Uniform fee: \$42

Class dates: August 19 - September 30 (Wednesdays)

Improve your health and learn self-defense techniques with the Kids & Adult Karate Club program! Students learn basics including self-defense, sparring, kata with belt progression through black belt.



Ages 2.5+

Register Online

Want to give dance a try? Now's your chance! Glendale Heights Dance offers a variety of dance types to children of all ages groups! All classes take place here at the Sports Hub and are taught with the collaboration of Front Street Dance Studio. Offered styles include: Hip-Hop, Tap, Ballet, Jazz & Lyrical. For complete class offerings please visit www.ghprf.com and check out our summer program guide.

ADULT LINE DANCING

Mondays, July 20 - August 24 • 7:00 pm - 8:15 pm • \$50/\$60 (R/NR)

Get groovin' with the help of instructor Janet in this fun and engaging dance class! No experience necessary. Participants will dance to a variety of music and improve coordination and motor skills while meeting other dancers!

Glendale Heights Center for Senior Citizens

260 Civic Center Plaza • Glendale Heights, IL 60139

630.260.6050 • www.glendaleheights.org/Seniors



Promoting "Fuller, Stronger, Longer Lives"

MEMBERSHIP RATES

Resident Rate: \$5/year

Non-Resident Rate: \$30/year

If you are a resident of Glendale Heights and 60 years or better, join the Glendale Heights Center for Senior Citizens! We offer an array of programs, services, trips and more! Most importantly, we help you reconnect with old friends and make new ones. Please see Center staff for more information.

VOLUNTEERS

MAKE A DIFFERENCE

SIGN UP TODAY!

The Senior Health Insurance Program (SHIP) at the Center for Senior Citizens is looking for SHIP volunteers. SHIP is a volunteer driven program that provides free counseling services for Medicare beneficiaries and their caregivers sponsored by the Illinois Department on Aging.

SHIP Volunteer Counselors:

- Provide one-on-one counseling to Medicare beneficiaries
- Help beneficiaries and caregivers navigate the Medicare system
- Help at community health events

If you are interested in becoming a SHIP volunteer, please contact the Glendale Heights Center for Senior Citizens at 630.260.6050 or the Illinois Department on Aging at 1.800.548.9034 or email Aging.SHIP@illinois.gov

REPUBLIC SERVICES REFUSE COLLECTION SENIOR DISCOUNT

If you are 65 years old or better and the property owner with the Republic Services billing in your name, you are eligible for a 35% monthly discount on your Refuse Collection Services. You may also request a smaller garbage tote.

To obtain your discount, please send a letter with your name, address, account number and proof of your age including a copy of your most recent property tax bill to: Republic Services Customer Services, 5050 W. Lake Street, Melrose Park, IL 60160 or fax to: 708.498.5383. Please call Republic Services at 847.981.0091 with any questions. You can also bring the documents listed above to the Center for Senior Citizens and the Center staff would be happy to assist you.

MACKINAC ISLAND MICHIGAN SENIOR TRIP

October 12 – 17 • 6 days/5 nights
Open to non-members

Take in the beautiful sights of Mackinac Island with various guided tours and a stop at a local casino. Price includes transportation, lodging, eight meals and much more. Please see the flyer for more information on this breathtaking experience.

Cost: \$743 single, \$559 double, \$519 triple

\$75 deposit due upon reservation

Register By: 8/14





Glendale Lakes Golf Club

1550 President Street • Glendale Heights, IL 60139
630.260.0018 • Banquets: 630.260.0095 • www.glendalelakes.com
Owned and operated by the Village of Glendale Heights

2020 Golf Season



Book your tee times online and pay no booking fees! Be sure to like us on Facebook to stay current with rates and specials at www.facebook.com/GlendaleLakesGolfClub.



GOLF TRIVIA

• 125K Golf balls are hit into the water at the 17th hole of the Stadium Course at Sawgrass each year.

• The French word “Cadet” (cad-DAY) means “youngest child” and is where the word “Caddy” comes from.

- Doug Ford entered a contest and predicted his own 1957 victory as well as his winning score of 282.
- Golf balls used to be made from leather and chicken or goose feathers. One ball would cost \$10-\$20.
- Only 20% of golfers have a handicap below 18. A golfer with handicap of 18 is called a “Bogey Golfer”.
- Only two sports have ever been played while on the moon. One is golf and the other is the javelin throw.
- Until the invention and rising popularity of the golf tee, golfers played off of sand piles they built themselves.



2021 Wedding Bookings



2021 is already starting to book up for weddings! Meet with our professional banquet coordinators and let us help you have the perfect event! Reserve your date by calling 630.260.0095.



Know When to Replace Your Grips

Grips on your golf clubs should be replaced every 40 rounds or every 30 rounds if you're spending a considerable amount of time at the practice range!

Regardless of rounds played, a grip should always be replaced at the first sign

of noticeable wear, including:

- Smooth, hard surfaces
- Cracks
- Shiny patches
- Wear spots, especially where the thumbs make contact
- Faded or bare spots on grips that have been painted or have logos
- Complete loss of tack
- if the stock grips on your clubs aren't the right size



For more tips and future golf lessons, contact our pro shop at 630.260.0018!

Public Works Department

1615 Glen Ellyn Road • Glendale Heights, IL 60139
630.260.6040 • www.glendaleheights.org/PW



Water Conservation

Residents, property owners, renters, or property managers are reminded that on May 1st, the Village of Glendale Heights began its Outdoor Water Usage Schedule for water conservation. Persons or entities owning or controlling property in the Village may use water for outdoor water sprinkling and/or other large consumption purposes on designated days and times. Unless otherwise provided, the following outdoor water usage schedule shall apply:

- Outdoor water use is permitted between 6:00 am - 10:00 am & between the hours of 6:00 pm - 10:00 pm.
- Odd number street addresses are permitted to water on odd days of the month.
- Even number street addresses are permitted to water on even days of the month.



Street Division

Motorists traveling Glendale Heights' roads are asked to recognize the importance of slowing down in work zones. Motorists should drive with focus as they approach, enter, and travel through work zones, for their own safety and that of their passengers, other drivers, pedestrians, construction workers, utility workers, and public safety professionals.

Distracted driving contributes to 25% of all police reported traffic crashes according to the National Highway Traffic Safety Administration (NHTSA). Be patient as most of the time work zones require lane closures. Remain alert in case you need to slow down or stop due to traffic or construction work.



Engineering Construction Updates

This year the Village has undertaken some important stormwater improvement projects. In May, the Village relined culverts south of the intersection of Ardmore Avenue and E. Lincoln Avenue. The existing culverts were thin metal pipes that were showing signs of eventual failure. The culverts were lined with a resin to strengthen and preserve the existing pipe shape. The relining prevented the need to remove the road and replace the pipes manually. This saved the Village time and money, without the need for a long term road closure.

The Village is currently repairing the floor of the box culvert underneath Armitage Avenue, located east of Glen Ellyn Road. The box culvert replaced a large open ditch that was prone to flooding. Failing parts of the box culvert floor are being removed and replaced with concrete flooring. This will make for smoother flow and continued safe operation of the culvert for the future.

Summer Tire Tips

Checking your tires is crucial in the summer. Long road trips with heavy loads and high temperatures can stress your tires to the max. Make sure that you have the correct amount of tire pressure in your tires at all times.



Also, don't forget to check the spare. Over time, the spare loses air and won't be much use if flat.



Glendale Heights Police Department

300 Civic Center Plaza • Glendale Heights, IL 60139
Emergency Help: 911 • Non-Emergency: 630.260.6070
www.glendaleheights.org/police

get to
KNOW US

Meet Officer Rosario #3007

I attended the University of Illinois at Chicago (UIC) and graduated with a Bachelor's degree in Criminology, Law and Justice. I have wanted to be a police officer since I was very young, always wanting to be the police officer when playing "cops and robbers" with my cousins. Growing up, I was always watching crime TV shows like Law and Order, Cops and The First 48. Now as an adult, I have had the most amazing opportunity to become a police officer in a town much like where I grew up, and with citizens who often remind me a lot of my family and myself.



Fireworks are often used to mark special events and holidays. However, they are not safe in the hands of consumers. The Bloomingdale and Glenside Fire Protection Districts and the National Fire Protection Association (NFPA) are opposed to consumer use of fireworks, and the **use of fireworks is illegal in Illinois!** Fireworks cause thousands of burns and eye injuries each year. Even sparklers burn hot enough to cause third-degree burns. People can enjoy the holidays if they remember the following:

- Fireworks cause an average of almost 20,000 reported fires per year
- In 2013, sparklers caused 41% of fireworks injuries
- Be safe. If you want to see fireworks, go to a public show put on by experts.
- Do not use consumer fireworks
- Keep a close eye on children at events where fireworks are used

For more information about fireworks safety or other safety information, visit our websites at www.glensidefire.org or www.bloomingdalefire.com.

Glendale Heights Cooling Shelters

As you know, the summer months can bring extremely hot temperatures and dangerously high humidity to the area. Small children, senior citizens, and persons suffering illness or disability are especially vulnerable to extreme heat and humidity. The Glendale Heights Police Department is asking residents to please check on their relatives, friends, and neighbors to ensure their well-being and safety. During these long hot summer days, please be reminded of the following tips for staying cool this summer:

- Be aware of the heat. Pay attention to it, and modify your activities appropriately
- Pay attention to your hydration status, and be sure to drink plenty of fluids
- Try to stay in relatively cool areas, even when outside.
- Avoid hot enclosed places, such as cars. Never leave children unattended in a car parked in the sun.
- Stay on the lowest floor of your building
- Wear loose-fitting, lightweight, light-colored clothing
- Cover windows that receive a significant amount of sun with drapes or shades to help keep your house cool
- Weather stripping and proper insulation will keep cool air inside your home
- Cool beverages are good for cooling down the body, while alcoholic drinks can impair the body's ability to regulate its temperature



Glendale Heights will activate a temporary cooling shelter to assist our community when weather conditions present such a need. For additional information about cooling shelters, please call the Police Department's non-emergency number at 630.260.6070 and as a reminder, in ANY emergency you are encouraged to call 9-1-1 for immediate assistance. Have a safe, enjoyable and cool summer!

Vehicle Safety with Children

- Never leave children or pets alone in or around cars; not even for a minute.
- “Look Before You Lock” - Get in the habit of always opening the back door to check the back seat before leaving your vehicle. Make sure no child has been left behind.
- Create a reminder to check the back seat. Put something you will need like your cell phone, handbag, employee ID or brief case, etc., in the back seat so that you have to open the back door to retrieve that item every time you park.
- Make sure you have a strict policy in place with your childcare provider about daycare drop-off. Everyone involved in the care of your child should always be aware of their whereabouts. If your child will not be attending daycare as scheduled, it is the parent’s responsibility to call and inform the childcare provider. If your child does not show up as scheduled, and they have not received a call from the parent, the childcare provider pledges to contact you immediately to ensure the safety of your child. (This is very similar to the ‘absence-line’ used by most elementary, middle and high schools.)
- Keep vehicles locked at all times, even in driveways or garages. Ask home visitors, child care providers and neighbors to do the same.
- Keep car keys and remote openers out of reach of children.
- If a child goes missing, immediately check the inside passenger compartments and trunks of all vehicles in the area very carefully, even if they are locked. A child may lock the car doors after entering a vehicle on their own, but may not be able to unlock them.
- If you see a child alone in a vehicle, get involved. Call 911 immediately. If the child seems hot or sick, get them out of the vehicle as quickly as possible.

Please share these important safety tips with your childcare providers, teachers, relatives, friends, family and neighbors... It could save a life!

Glendale Heights



Food Resources

1. St. Matthew Parish Free Meals For Kids Program – Tuesday, Wednesday and Thursday from 4:00 pm - 7:00 pm. Saturday and Sunday from 10:00 am - 1:00 pm
1555 Glen Ellyn Rd
Glendale Heights, IL 60139
630.469.6300

**to pick up non-perishables from the St Vincent DePaul Food Pantry, please call 630.469.6300 Ext. 302

**to make a monetary, food, hygiene, or laundry soap donation, please call 630.469.6300

2. ICNA Relief Food Pantry

Saturdays from 10:00 am - 4:00 pm. Please call for an appointment to pick up food from the pantry.
1781 Bloomingdale Rd
Glendale Heights, IL 60139
844.414.4862

**In addition to the food pantry, ICNA also provides Tele-Health. Monday through Friday from 6:00 pm to 9:00 pm. For non-emergency COVID-19 related questions, please call 844.414.4862 Ext. 2

**to make a monetary, food, hygiene, or laundry soap donation please call .844.414.4862

3. Bloomingdale Township Food Pantry
Wednesdays from 9:00 am - 11:00 am or you can call for an appointment
123 Rosedale Ave, Bloomingdale, IL 60108
630.529.9993

4. Milton Township Food Pantry
Wednesdays from 8:30 am - 11:00 am or you can call for an appointment
1492 N Main St, Wheaton, IL 60187
630.668.1616

5. Family in Faith Food Pantry
Wednesdays from 3:00 pm - 6:00 pm and Saturdays from 9:00 am - 12:00pm
1480 Bloomingdale Rd, Glendale Heights, IL 60139
630.315.4012

6. Marquardt School District 15 Food Pick-up
Mondays from 10:00 am - 1:00 pm
1912 Glen Ellyn Rd, Glendale Heights, IL 60139
630.858.3850

7. Queen Bee District 16 Food Pick-up
Mondays from 10:00 am - 1:00 pm
1560 Bloomingdale Rd, Glendale Heights, IL 60139
630.260.6112

8. Glenbard District 87 Food Pick-up
Monday through Friday from 10:00 am - 12:00 pm
At the GH20 Aquatic Center
240 Civic Centre Plaza, Glendale Heights, IL 60139
630.260.6060



Glendale Heights Village News

300 Civic Center Plaza • Glendale Heights, IL 60139
630.260.6000 • www.glendaleheights.org



Thank you to all of the community businesses, organizations and volunteers who helped distribute enough food for over 1,200 families!

SWIM lessons



We are proud to announce that as of Monday, June 29, we will be offering swim lessons at the GH₂O Aquatic Center. The swim lesson program has been re-structured to follow strict safety guidelines and to offer the program to as many participants as possible. Sessions will be for one week only, Monday-Friday. You must register by phone at 630.260.6060 or online at www.ghprf.com. To register online, you must already have access to online enrollment. Detailed program information is available at www.ghprf.com.

Coffee with the Mayor & Board

Do you have questions, concerns or suggestions for the Mayor and Board of Trustees? *Coffee with the Mayor & Board* is held on the first Saturday of each month* from 10:00 am to noon at the Center for Senior Citizens. ***The next Coffee with the Mayor & Board is scheduled for Saturday, August 1st.** If you are unable to attend and have a comment, suggestion or question, please call the Mayor's Office at 630.909.5303. *Subject to Change



The Golden Shears Salon in the Center for Senior Citizens is open and we cannot wait to see you. The salon is open following the Illinois Department of Public Health's guidelines. IDPH client guidelines include face covering/mask and hand sanitizer to be used when entering the building. Appointments will be reservation only, no walk-ins and only one customer at a time. Manicures and waxing are not available at this time. Appointments are available Tuesday-Friday from 8:30 am - 4:00 pm by calling 630.260.6055. We have services for both men and women including haircuts, color and perms. It is a great place to get quality services from an experienced stylist with affordable pricing. Consultations are complimentary. Please note that non-members will incur an additional \$5 fee per service.



If you haven't already completed your 2020 Census online, today is the perfect day to do it! You can complete your Census safely from home by phone at 1.844.330.2020 or online. Completing your Census is a great way to serve your community from home. The Census funds social programs such as providing food and resources to vulnerable populations. It also funds roads, emergency response, and hospitals which need your support. For more information, please visit www.2020census.gov.

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630.260.6000 • www.glendaleheights.org



Village Receives Award from the GFOA

This past April, the Governmental Finance Officers Association (GFOA) awarded the Village of Glendale Heights with a Certificate of Achievement for Excellence in Financial Reporting, for its 2019 Comprehensive Annual Financial Report (CAFR). This is the 37th consecutive year in which the Village has received this award. The Certificate of Achievement is the highest form of recognition in the area of governmental accounting and financial reporting, and its attainment represents a significant accomplishment by a government and its management.

CAFR documents for the current and prior years can be found on the Village's website.



No Delay in Garbage/Recycling Pick-up for Independence Day Holiday!

Due to the Independence Day holiday falling on Saturday, Republic Services will follow its regular schedule for the collection of residential garbage and recycling. There is no delay of services for this holiday. Should you have any questions regarding your services, please contact Republic Services at 847.981.0091.



Summer Reading Program

Hosted by the Glenside Public Library District
Wednesday, July 1 – Friday, July 31
www.glensidepld.org/summer

Dig Deeper: Read, Investigate, Discover. During the month of July, your library will encourage and support a love of reading through our summer reading program. Register online beginning Monday, June 15th, so you're ready to start tracking on our kickoff date, Wednesday, July 1st. You'll have the entire month to track either the number of books, or time spent reading, to reach your reading goals and earn awesome prizes!



CHARACTER COUNTS! in Glendale Heights

The Glendale Heights CHARACTER COUNTS! Coalition would like to invite our residents and businesses to practice

T (trustworthiness) **R** (respect) **R** (responsibility)
F (fairness) **C** (caring) **C** (citizenship) this summer with us in Glendale Heights.

The pillar for July is **TRUSTWORTHINESS** & the pillar for August is **RESPECT**.



House/Garage Sale Permits

Homeowners are reminded that per Village Ordinance, a permit is required to hold a House or Garage sale. A fee of \$10 is collected at the time of the application, along with homeowner's signed Permit Consent form. Please call 630.260.6000 with any questions.









Glendale Heights Foundation

The Glendale Heights Foundation (GHF) is a non-profit organization that can provide limited one-time emergency financial assistance to Village residents. The Foundation does not provide rent or mortgage payment aid. All assistance requests must be submitted in writing with name, address, details about the emergency circumstances, and financial assistance requested. A GHF form can be downloaded from the Village website. Send your request to Glendale Heights Foundation, P.O. Box 5280, Glendale Heights, IL 60139. Support the Glendale Heights Foundation when you shop at Amazon by visiting smile.amazon.com/ch/20-1044368 and AmazonSmile will donate a percentage of your purchase to the Glendale Heights Foundation. For more information, please email info.ghfoundation@gmail.com.

Be Prepared Before the Storm

Here are some basic items you should store in your home in case of emergency:

-  **Water:** Three day supply, one gallon per person per day
-  **Food:** Three day supply, non-perishable, high-energy
-  **Clothing, bedding, and sanitation supplies**
-  **Tools:** Can opener, plates, utensils, flashlight, batteries, cash, bleach, hand sanitizer
-  **First aid supplies, medicine**
-  **Important documents**



COVID-19 SCAMS

As COVID-19 affects our communities, criminals are finding increasingly creative ways to weaken your defenses. From email scams to phone calls, please be cautious when responding to those asking for social security numbers, credit card numbers, or other private information. Always remember to think before you click!



Village Meetings

Regularly scheduled meetings are held at the Civic Center, unless otherwise noted. Call the Village Hall at 630.260.6000 for more information.

Board of Police Commissioners

2nd Wednesday of each month, 7:00 pm

CHARACTER COUNTS! Coalition

3rd Wednesday of each month, 7:30 am
Glenside Public Library District

Charity Golf Classic Committee

Scheduled periodically throughout the year
Glendale Lakes Golf Club

Emergency Services & Disaster Agency E.S.D.A.

1st Wednesday of each month, 7:00 pm

Founders' Day Committee

Scheduled periodically throughout the year

Golf Club Committee

Thursday, 7:00 pm
Nov. 12
Glendale Lakes Golf Club

Historical Committee

Scheduled periodically throughout the year
Glendale Heights Historic House

Neighborhood Watch

Meetings vary from month to month.
Please visit the website for the next
Neighborhood Watch meeting.

Parks & Recreation Committee

3rd Tuesday of every other month, 7:00 pm
Sports Hub

Plan Commission

2nd & 4th Tuesday of each month, 7:00 pm

Property Enhancement

4th Wednesday of each month, 6:30 pm

Senior Citizens Council

4th Wednesday of each month,
Center for Senior Citizens, 8:30 am

Village Board and Committee of the Whole Meetings (C.O.W.)

1st & 3rd Thursday of each month, 7:30 pm

Youth Commission

2nd Wednesday of each month, 7:30 am
Glendale Lakes Golf Club

Note: Due to COVID-19, many committee and commission meetings may be cancelled. Please visit www.glendaleheights.org for updated meeting announcements.

Annual Drinking Water Quality Report



Village of Glendale Heights

For the period of January 1, 2019 to December 31, 2019

Este Informe contiene informacion muy importante sobre su agua potable. Traduzcalo o hable con alguien que lo entienda bien.

ANNUAL DRINKING WATER QUALITY REPORT VILLAGE OF GLENDALE HEIGHTS For the period of January 1, 2019 to December 31, 2019

This report is intended to provide you with important information about your drinking water and the efforts made by the Village of Glendale Heights Water Division to provide safe drinking water. The source of drinking water distributed by the Village is purchased from the DuPage Water Commission.

For more information regarding this report, contact:

Name: Jeff McCumber, Utilities Division Manager- Facility # IL 0430400

Phone: (630) 260 6040

We are pleased to report that The Village of Glendale Heights' drinking water had no violations or exceeded any other water quality standard. No drinking water quality violations were recorded during 2019.

We want our valued customers to be informed about their water quality. If you would like to learn more, please feel welcome to attend any of our regularly scheduled Village Board meetings every first and third Thursday of the month. The meetings are held at Village Hall, 300 Civic Center Plaza, and begin at 7:30 p.m. You can also attend the DuPage Water Commission meetings. For information on when their meetings are scheduled, please call (630) 834 0100. The source water assessment for our supply has been completed by the Illinois EPA. If you would like a copy of this information, please stop by Village Hall or call our Utilities Division Manager at (630) 260 6040. To view a summary version of the completed Source Water Assessments, including Importance of Source Water; Susceptible to Contamination Determination; and documentation/recommendation of Source Water Protection Efforts, you may access the Illinois EPA website at <http://www.epa.state.il.us/cgi-bin/wp/swap-fact-sheets.pl>

Source of Drinking Water

Lake Michigan water is supplied to the DuPage Water Commission from the City of Chicago. The City does all water filtration and treatment. The DuPage Water Commission adds chlorine and delivers the water through a series of water mains and storage tanks. The Village of Glendale Heights then delivers the water through several pump stations, storage tanks and water mains. The Village does not add chemicals to the water, but has the capabilities to do so.

The Illinois EPA considers all surface water sources of community water supply to be susceptible to potential pollution problems. The very nature of surface water allows contaminants to migrate into the intake with no protection only dilution. This is the reason for the mandatory treatment for all surface water supplies in Illinois. Chicago's off shore intakes are located at a distance that shoreline impacts are not usually considered a factor on water quality. At certain times of the year, however, the potential for contamination exists due to wet weather flows and river reversals. In addition, the placement of the crib structures may serve to attract waterfowl, gulls, and terns that frequent the Great Lakes area, there by concentrating fecal deposits at the intake and thus compromising the source water quality. Conversely, the shore intakes are highly susceptible to storm water run-off, marinas and shoreline point sources due to the influx of ground water to the lake.

The sources of drinking water (both tap water and bottled water) include rivers, lakes, streams, ponds, reservoirs, springs, and wells. As water travels over the surface of the land or through the ground, it dissolves naturally-occurring minerals and, in some cases, radioactive material, and can pick up substances resulting from the presence of animals or human activity.

Contaminants that may be present in source water include:

- Microbial contaminants, such as viruses and bacteria, which may come from sewage treatment plants, septic systems, agricultural livestock operations, and wildlife.
- Inorganic contaminants, such as salts and metals, which can be naturally-occurring or result from urban storm water runoff, industrial or domestic wastewater discharges, oil and gas production, mining or farming.
- Pesticides and herbicides, which may come from a variety of sources such as agriculture, urban storm water runoff and residential uses.
- Organic chemical contaminants, including synthetic and volatile organic chemicals, which are by-products of industrial processes and petroleum production, and can also come from gas stations, urban storm water runoff, and septic systems.
- Radioactive contaminants, which can be naturally-occurring or be the result of oil and gas production and mining activities.

Drinking water, including bottled water, may reasonably be expected to contain at least small amounts of some contaminants. The presence of contaminants does not necessarily indicate that water poses a health risk. More information about contaminants and potential health effects can be obtained by calling the EPA's Safe Drinking Water Hotline 1 (800) 426 4791.

In order to ensure that tap water is safe to drink, EPA prescribes regulations which limit the amount of certain contaminants in water provided by public water systems. FDA regulations establish limits for contaminants in bottled water, which must provide the same protection for public health.

Some people may be more vulnerable to contaminants in drinking water than the general population. Immuno-compromised persons such as persons with cancer undergoing chemotherapy, persons who have undergone organ transplants, people with HIV/AIDS or other immune system disorders, some elderly, and infants can be particularly at risk from infections. These people should seek advice about drinking water from their health care providers. EPA/CDC guidelines on appropriate means to lessen the risk of infection by Cryptosporidium and other microbial contaminants are available from the Safe Drinking Water Hotline 1 (800) 426 4791.

**CITY OF CHICAGO, DEPARTMENT OF WATER MANAGEMENT
SOURCE WATER ASSESSMENT SUMMARY
FOR THE 2019 CONSUMER CONFIDENCE REPORT (CCR)**

Source Water Location

The City of Chicago utilizes Lake Michigan as its source water via two water treatment plants. The Jardine Water Purification Plant serves the northern areas of the City and suburbs, while the South Water Purification Plant serves the southern areas of the City and suburbs. Lake Michigan is the only Great Lake that is entirely contained within the United States. It borders Illinois, Indiana, Michigan, and Wisconsin, and is the second largest Great Lake by volume with 1,180 cubic miles of water and third largest by area.

Source Water Assessment Summary

The Illinois EPA implemented a Source Water Assessment Program (SWAP) to assist with watershed protection of public drinking water supplies. The SWAP inventories potential sources of contamination and determined the susceptibility of the source water to contamination. The Illinois EPA has completed the Source Water Assessment Program for our supply. Further information on our community water supply's Source Water Assessment Program is available by calling the City of Chicago, Department of Water Management at 312-744-6635.

Susceptibility to Contamination

The Illinois EPA considers all surface water sources of community water supply to be susceptible to potential pollution problems. The very nature of surface water allows contaminants to migrate into the intake with no protection only dilution. This is the reason for mandatory treatment of all surface water supplies in Illinois. Chicago's offshore intakes are located at a distance that shoreline impacts are not usually considered a factor on water quality. At certain times of the year, however, the potential for contamination exists due to wet-weather flows and river reversals. In addition, the placement of the crib structures may serve to attract waterfowl, gulls and terns that frequent the Great Lakes area, thereby concentrating fecal deposits at the intake and thus compromising the source water quality. Conversely, the shore intakes are highly susceptible to storm water runoff, marinas and shoreline point sources due to the influx of groundwater to the lake.

Further information on the our community water supply's Source Water Assessment Program is available by calling the City of Chicago, Department of Water Management at 312-744-6635.

2019 Voluntary Monitoring

The City of Chicago has continued monitoring for Cryptosporidium, Giardia and E. Coli in its source water as part of its water quality program. To date, Cryptosporidium has not been detected in these samples, but Giardia was detected in 2010 in one raw lake water sample collected in September 2010. Treatment processes have been optimized to provide effective barriers for removal of Cryptosporidium oocysts and Giardia cysts in the source water, effectively removing these organisms in the treatment process. By maintaining low turbidity through the removal of particles from the water, the possibility of Cryptosporidium and Giardia organisms getting into the drinking water system is greatly reduced.

In 2019, CDWM has also continued monitoring for hexavalent chromium, also known as chromium-6. USEPA has not yet established a standard for chromium-6, a contaminant of concern which has both natural and industrial sources. Please address any questions or concerns to DWM's Water Quality Division at 312-742-7499. Data reports on the monitoring program for chromium-6 are posted on the City's website which can be accessed at the following address below:

http://www.cityofchicago.org/city/en/depts/water/supp_info/water_quality_resultsandreports/city_of_chicago_emerigincontaminantstudy.html

**2019 WATER QUALITY DATA
DATA TABULATED BY CHICAGO DEPARTMENT OF WATER MANAGEMNT
0316000 CHICAGO**

-Definition of Terms-

Maximum Contaminant Level Goal (MCLG):

The level of a contaminant in drinking water below which there is no known or expected risk to health. MCLG's allow for a margin of safety.

Maximum Contaminant Level (MCL):

The highest level of a contaminant that is allowed in drinking water. MCLs are set as close to the MCLGs as feasible using the best available treatment technology.

Highest Level Detected:

This column represents the highest single sample reading of a contaminant of all samples collected in 2018.

Range of Detections:

This column represents a range of individual sample results, from lowest to highest that were collected during the CCR calendar year.

Date of Sample:

If a date appears in this column, the Illinois EPA requires monitoring for this contaminant less than once per year because the concentrations do not frequently change. If no date appears in the column, monitoring for this contaminant was conducted during the Consumer Confidence Report calendar year.

Treatment Technique (TT):

A required process intended to reduce the level of a contaminant in drinking water.

N/A:

Not applicable

Detected Contaminants

Contaminant (unit of measurement) Typical Source of Contaminant	MCLG	MCL	Highest Level Detected	Range of Detections	Violation	Date of Sample
<u>TURBIDITY DATA</u>						
Turbidity (NTU/Lowest Monthly % ≤ 0.3 NTU) Soil runoff	N/A	TT (Limit: 95% ≤ 0.3 NTU)	(Lowest Monthly %) 100.0%	100.0% - 100.0%		
Turbidity (NTU/Highest Single Measurement) Soil runoff	N/A	TT (Limit 1 NTU)	0.14	N/A		
<u>INORGANIC CONTAMINANTS</u>						
Barium (ppm) Discharge of drilling wastes; Discharge from metal refineries; Erosion of natural deposits	2	2	0.0208	0.0195 - 0.0208		
Nitrate (As Nitrogen) (ppm) Runoff from fertilizer use; Leaching from septic tanks, Sewage, Erosion of natural deposits	10	10	0.35	0.33 - 0.35		
Total Nitrate & Nitrite (As Nitrogen) (ppm) Runoff from fertilizer use; Leaching from septic tanks, sewage, Erosion of natural deposits	10	10	0.35	0.33 - 0.35		

TOTAL ORGANIC CARBON

TOC [Total Organic Carbon]

The percentage of Total Organic Carbon (TOC) removal was measured each month and the system met all TOC removal requirements set by the IEPA.

Contaminant (unit of measurement) Typical Source of Contaminant	MCLG	MCL	Highest Level Detected	Range of Detections	Violation	Date of Sample
<u>UNREGULATED CONTAMINANTS</u>						
Sulfate (ppm) Erosion of naturally occurring deposits	N/A	N/A	26.7	25.8 – 26.7		
Sodium (ppm) Erosion of naturally occurring deposits; Used as water softener	N/A	N/A	10.2	8.73 – 10.2		
<u>STATE REGULATED CONTAMINANTS</u>						
Fluoride (ppm) Water additive, which promotes strong teeth	4	4	0.79	0.62 - 0.79		
<u>RADIOACTIVE CONTAMINANTS</u>						
Combined Radium (226/228) (pCi/L) Decay of natural and man-made deposits.	0	5	0.84	0.50 - 0.84		02/11/2014
Gross Alpha excluding radon and uranium (pCi/L) Decay of natural and man-made deposits.	0	15	6.6	6.1 - 6.6		02/11/2014

2019 Water Quality Data Table Footnotes

Turbidity

Turbidity is a measure of the cloudiness of the water. We monitor it because it is a good indicator of water quality and the effectiveness of our filtration system and disinfectants.

Unregulated Contaminants

A maximum contaminant level (MCL) for this contaminant has not been established by either state or federal regulations, nor has mandatory health effects language. The purpose for monitoring this contaminant is to assist USEPA in determining the occurrence of unregulated contaminants in drinking water, and whether future regulation is warranted.

Sodium

There is no state or federal MCL for sodium. Monitoring is required to provide information to consumers and health officials who have concerns about sodium intake due to dietary precautions. If you are on a sodium-restricted diet, you should consult a physician about the level of sodium in the water.

Fluoride

Fluoride is added to the water supply to help promote strong teeth. The Illinois Department of Public Health recommends an optimal fluoride level of 0.7 mg/l with a range of 0.6 mg/l to 0.8 mg/l.

Unit of Measurement

ppm	Parts per million, or milligrams per liter	%≤0.3NTU	Percent of samples less than or equal to 0.3 NTU
ppb	Parts per billion, or micrograms per liter		
NTU	Nephelometric Turbidity Unit, used to measure cloudiness in drinking water	pCi/L	Picocuries per liter, used to measure radioactivity

**Village of Glendale Heights
2019 Water Quality Data**

NO DRINKING WATER QUALITY VIOLATIONS WERE RECORDED DURING 2019

Regulated Contaminants Detected

Contaminant	Maximum Contaminant Level Goal	Total Coliform Maximum Contaminant Level	Highest No. of Positive	Fecal Coliform or E. Coli Maximum Contaminant Level	Total No. of Positive E. Coli or Fecal Coliform Samples	Violation	Likely Source of Contamination
Coliform Bacteria	0	5% of monthly samples are positive	2.3	-	0	N	Naturally present in the environment

Lead and Copper

If present, elevated levels of lead can cause serious health problems, especially for pregnant women and young children. Lead in drinking water is primarily from materials and components associated with service lines and home plumbing. We cannot control the variety of materials used in plumbing components. When your water has been sitting for several hours, you can minimize the potential for lead exposure by flushing your tap for 30 seconds to 2 minutes before using water for drinking or cooking.

If you are concerned about lead in your water, you may wish to have your water tested. Information on lead in drinking water, testing methods, and steps you can take to minimize exposure is available from the Safe Drinking Water Hotline or at <http://www.epa.gov/safewater/lead>.

Definitions:

Action Level Goal (ALG): The level of a contaminant in drinking water below which there is no known or expected risk to health. ALGs allow for a margin of safety.

Action Level: The concentration of a contaminant which, if exceeded, triggers treatment or other requirements which a water system must follow.

Lead and Copper	Date Sampled	MCLG	Action Level (AL)	90th Percentile	# Sites Over AL	Units	Violation	Likely Source of Contamination
Copper	2017	1.3	1.3	0	0	ppm	N	Erosion of natural deposits; Leaching from wood preservatives; Corrosion of household plumbing systems
Lead	2017	0	15	0	0	ppb	N	Corrosion of household plumbing systems; Erosion of natural deposits

Water Quality Test Results

Definitions: The following tables contain scientific terms and measures, some of which may require explanation.

Avg: Regulatory compliance with some MCL's are based on running annual average of monthly samples.

Level 1 Assessment: A Level 1 assessment is a study of the water system to identify potential problems and determine (if possible) why total coliform bacteria have been found in our water system.

Level 2 Assessment: A Level 2 assessment is a very detailed study of the water system to identify potential problems and determine (if possible) why an E. Coli MCL violation has occurred and /or why total coliform have been found in our water system on multiple occasions.

Maximum Contaminant Level or MCL: The highest level of a contaminant that is allowed in drinking water. MCL's are set as close to the MCLG's as feasible using the best available treatment technology.

Maximum Contaminant Level Goal or MCLG: The level of a contaminant in drinking water, which there is no known or expected risk to health. MCLG's allow for a margin of safety.

Maximum Residual Disinfectant Level or MRDL: The highest level of a disinfectant allowed in drinking water. There is convincing evidence that addition of a disinfectant is necessary for control of microbial contaminants.

Maximum Residual Disinfectant Level Goal or MRDLG: The level of a contaminant in drinking water, which there is no known or expected risk to health. MRDLG's do not reflect the benefits of the use of disinfectants to control microbial contaminants.

na: Not Applicable

mrem: millirems per year (a measure of radiation absorbed by the body)

ppb: micrograms per liter or parts per billion – or one ounce in 7,350,000 gallons of water.

ppm: milligrams per liter or parts per million – or one ounce in 7,350 gallons of water

Treatment Technique or TT: A required process intended to reduce the level of a contaminant in drinking water.

Regulated Contaminants

Disinfectants & Disinfection By-Products	Collection Date	Highest Level Detected	Range of Levels Detected	MCLG	MCL	Units	Violation	Likely Source of Contamination
Chlorine	2019	0.5	0.4 - 0.5	MRDLG = 4	MRDL=4	ppm	N	Water additive used to control microbes.
Haloacetic Acids (HAA5)	2019	24	13.3 - 39	No goal for the total	60	ppb	N	By-product of drinking water disinfection
Total Trihalomethanes (TTHM)	2019	47	11.92 – 45.3	No goal for the total	80	ppb	N	By-product of drinking water disinfection

GLENDALE HEIGHTS STAND-BY WELLS

The Village of Glendale Heights' Stand-by Wells have been maintained in accordance with IEPA testing requirements and standards and are for emergency purposes only. The four Well sites are operated and tested without supplementing the Lake Michigan Water that we purchase and distribute from the DuPage Water Commission.

Inorganic Compounds are tests performed for stand-by wells, **which are not connected** to the distribution system and are for emergency purposes only.

*Arsenic –While your drinking water meets EPA standards for arsenic, it does contain low levels of arsenic. EPA's standard balances the current understanding of arsenic's possible health effects against the cost of removing arsenic from drinking water. The EPA continues to research the health effects of low levels of arsenic, which is a mineral known to cause cancer in humans at high concentrations and is linked to other health effects such as skin damage and circulatory problems.

INORGANIC CONTAMINANTS

Element	Collection Date	Highest Level Detected	Range of Levels Detected	MCLG	MCL	Units	Violation	Likely Source of Contamination
Arsenic*	01/17/2017	6.74	0.571 - 6.74	0	10	ppb	N	Erosion of natural deposits; Runoff from orchards; Runoff from glass and electronic production wastes.
Barium	01/17/2017	0.0334	0.0203 - 0.0334	2	2	ppm	N	Discharge of drilling wastes; Discharge from metal refineries; Erosion of natural deposits.
Fluoride	01/17/2017	0.66	0.48 – 0.66	4	4.0	ppm	N	Erosion of natural deposits; Water additive promotes strong teeth; Discharge from fertilizer and aluminum factories.
Iron	01/17/2017	0.894	0 - 0.894	0	1.0	ppm	N	This contaminant is not currently regulated by the USEPA. However, the state regulates. Erosion of natural deposits.

Nitrate (measured as nitrogen)	2018	0.104	0.104 – 0.104	10	10	ppm	N	Runoff from fertilizer use, Leaching from septic tanks, sewage: Erosion of natural deposits.
Sodium	01/17/2017	45.1	8.56 -45.1	0	0	ppm	N	Erosion from naturally occurring deposits: used in water softener regeneration.
Sulfate	2017	154	15.6 - 154	250	250	ppm	N	Sulfate is a substance that occurs naturally in drinking water.

** The MCL and MCLG for Nickel were remanded on February 9th, 1995. This means that while many water suppliers continue to monitor nickel levels in their water, there is currently no EPA legal limit on the amount of nickel in drinking water. The EPA is considering the limit on nickel.

Radioactive Contaminants	Collection Date	Highest Level Detected	Range of Levels Detected	MCLG	MCL	Units	Violation	Likely Source of Contamination
Combined Radium 226/228	2017	0.8	0 – 0.8	0	5	pCi/L	N	Erosion of natural deposits.
Gross Alpha excluding radon and uranium	01/17/2017	1.3	0 – 1.3	0	15	pCi/L	N	Erosion of natural deposits.

Glendale Heights UCMR4 Testing

In 1996 amendments to the Safe Drinking Water Act (SDWA) require that once every five years, the U.S. Environmental Protection Agency (EPA) issue a new list of no more than 30 unregulated contaminants to be monitored by public water systems (PWSs). The Unregulated Contaminant Monitoring Rule (UCMR) provides EPA and other interested parties with scientifically valid data on the occurrence of contaminants in drinking water. These data serve as a primary source of occurrence and exposure information that the agency uses to develop regulatory decisions.

The Village of Glendale Heights is classified under the UCMR4 as an Assessment Monitoring (List 1) community, and is monitoring for 30 chemicals in 2019 as a part of the UCMR monitoring requirements established in 1996 by the U.S. EPA. These results are seen in the table below:

UCMR4 COMPLIANCE REPORTING

Element	Collection Date	Highest Level Detected	Range of Levels Detected	MCLG	MCL	Units	Likely Source of Contamination
Dichloroacetic Acid	10/08/19	7.4	2.8 - 7.4	N/A	N/A	ug/L	Disinfection By-product
Trichloroacetic Acid	10/08/19	10	8.0 - 10	N/A	N/A	ug/L	Disinfection By-product
Bromochloroacetic Acid	10/08/19	4.1	1.1- 4.1	N/A	N/A	ug/L	Disinfection By-product
Dibromoacetic Acid	10/08/19	1.3	0.41 – 1.3	N/A	N/A	ug/L	Disinfection By-product
Bromodichloroacetic Acid	10/08/19	4.5	3.3 – 4.5	N/A	N/A	ug/L	Disinfection By-product
Chlorodibromoacetic Acid	10/08/19	1.4	0.98 – 1.4	N/A	N/A	ug/L	Disinfection By-product
Total Haloacetic Acids	10/08/19	17	13 - 17	N/A	N/A	ug/L	Disinfection By-product
Total Haloacetic Acids UCMR4	10/08/19	26	19 - 26	N/A	N/A	ug/L	Disinfection By-product
Total Haloacetic Acids-Br	10/08/19	11	5.8 - 11	N/A	N/A	ug/L	Disinfection By-product

**AS REPORTED BY THE DUPAGE WATER COMMISSION - (630) 834-0100
2019 Regulated Contaminants Detected**

Coliform Bacteria

Maximum Contaminant Level Goal	Total Coli form Maximum Contaminant Level	Highest No. of Positive	Fecal Coli form or E. Coli Maximum Contaminant Level	Total No. of Positive E.Coli or Fecal Coli form Samples	Violation	Likely Source of Contamination
0	0 positive monthly sample	0	Fecal Coliform or E. Coli MCL: A routine sample and a repeat sample are total coliform positive, and one is also fecal coliform or E. Coli positive	0	No	Naturally present in the environment

Regulated Contaminants

Disinfectants & Disinfection By-Products	Collection Date	Highest Level Detected	Range of Levels Detected	MCLG	MCL	Units	Violation	Likely source Of Contamination
Chlorine	3/13/2019	1.18	0.70 - 1.18	4	4	ppm	No	Water additive used to control microbes
Total Haloacetic Acids (HAA5)	2019	15.9	10.6 – 15.9	N/A	60	ppb	No	By-product of drinking water chlorination
Total Trihalomethanes (TTHMs)	2019	35.0	31.0 -35.0	N/A	80	ppb	No	By-product of drinking water chlorination

Not all sample results may have been used for calculating the highest level detected because some results may be part of an evaluation to determine where compliance sampling should occur in the future.

Information on Lead

If present, elevated levels of lead can cause serious health problems, especially for pregnant women or young children. Lead in drinking water is primarily from materials and components associated with service lines and home plumbing. DuPage Water Commission is responsible for providing high quality drinking water, but cannot control the variety of materials used in plumbing components. When your water has been sitting for several hours, you can minimize the potential for lead exposure by flushing your tap for 30 seconds to 2 minutes before using water for drinking or cooking. If you are concerned about lead in your water, you may wish to have your water tested. Information on lead in drinking water, testing methods, and steps you can take to minimize exposure is available from the Safe Drinking Water Hotline or at:

<http://www.epa.gov/safewater/lead>

Educational statements and conservation strategies for surface water may be obtained at

<http://www.preservingeverydrop.org/>

Note: The state requires monitoring of certain contaminants less than once per year because the concentrations of these contaminants do not change frequently. Therefore, some of this data may be more than one-year-old. **MCL (Maximum Contaminant Level):** The highest level of a contaminant that is allowed in drinking water. MCL's are set close to the MCLGs as feasible using the best available treatment technology. **MCLG (Maximum Contaminant Level Goal):** The level of contaminant in drinking water below which there is no known or expected risk to health. MCLGs allow for a margin of safety. **AL (Action Level):** The concentration of a contaminant which, if exceeded triggers treatment or other requirements which a water system must follow. ppm: parts per million, ppb: parts per billion, ppt: parts per trillion, pCi/l: picoCuries per liter (measurement of radioactivity)

2019 Water Quality Test Results:

Definitions: The following tables contain scientific terms and measures, some of which may require explanation.

Maximum Contaminant Level, (MCL):

The highest level of a contaminant that is allowed in drinking water. MCL's are set as close to the Maximum Contaminant Level Goal as feasible, using the best available treatment technology.

Maximum Contaminant Level Goal, (MCLG):

The level of a contaminant in drinking water below which there is no known or expected risk to health. MCLG's allow for a margin of safety.

Maximum Residual Disinfectant Level (MRDL):

The highest level of disinfectant allowed in drinking water.

Maximum Residual Disinfectant Level Goal (MRDLG):

The level of disinfectant in drinking water below which there is no known or expected risk to health. MRDLG's allow for a margin of safety.

mg/l: milligrams per litre or parts per million- or one ounce in 7,350 gallons of water.

ug/l: micrograms per litre or parts per billion- or one ounce in 7,350,000 gallons of water.

na: not applicable. Avg: Regulatory compliance with some MCL's are based on running annual average of monthly samples.

Village of Glendale Heights

300 Civic Center Plaza
Glendale Heights, IL 60139
www.glendaleheights.org

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Thursday 8:00 am – 7:00 pm
Friday 8:00 am – 4:30 pm
Saturday, Sunday Closed

Village Contact Information

MAYOR & BOARD

Linda Jackson, Village President ljackson@glendaleheights.org 630.909.5302
Marie Schmidt, Village Clerk marie_schmidt@glendaleheights.org 630.909.5333
Bill Schmidt, Trustee District 1 bschmidt@glendaleheights.org 630.909.5307
Sharon Sullivan, Trustee District 2/Deputy Mayor
SSullivan@glendaleheights.org 630.909.5306
Michael Light, Trustee District 3 milight@glendaleheights.org 630.909.5308
Pat Maritato, Trustee District 4 pmaritato@glendaleheights.org 630.909.5309
Chester Pojack, Trustee District 5 cpojack@glendaleheights.org 630.909.5310
Mary Schroeder, Trustee District 6 mschroeder@glendaleheights.org 630.909.5311

VILLAGE OFFICES

Main Number 630.260.6000
Center for Senior Citizens seniors@glendaleheights.org 630.260.6050
Community Development comdev@glendaleheights.org 630.260.6030
Glendale Lakes Golf & Pro Shop glendalelakes@glendaleheights.org 630.260.0018
Glendale Lakes Golf Club, Restaurant & Banquets 630.260.0095
Parks, Recreation & Facilities parks_&_recreation@glendaleheights.org 630.260.6060
Police, Non-emergency police@glendaleheights.org 630.260.6070
Public Relations public_relations@glendaleheights.org 630.909.5350
Public Works public_works@glendaleheights.org 630.260.6040
Water Billing waterbilling@glendaleheights.org 630.260.6010

IMPORTANT COMMUNITY PHONE NUMBERS

Police/Fire/Ambulance Emergency 911
AMITA Health Adventist Medical Center GlenOaks 630.545.8000
AT&T U-Verse 800.288.2020
Bloomington Fire Protection District 1 (Non-emergency) 630.894.9080
Bloomington Township (Administrative offices) 630.529.7715
Clarke Environmental (Mosquito Control Hotline) 800.942.2555
Comcast (Cable/Internet) 866.594.1234
Commonwealth Edison (Electric utility) 800.334.7661
DuPage County (Administrative offices) 630.407.6500
Glendale Heights Chamber of Commerce 630.909.5361
Glenside Fire Protection District (Non-emergency) 630.668.5323
Glenside Public Library District 630.260.1550
J.U.L.I.E. (Call Before You Dig!) 800.892.0123
Milton Township (Administrative offices) 630.668.1616
NICOR (Gas utility) 888.642.6748
Republic Services (Refuse/Recycling Services) 847.981.0091
United States Post Office 800.275.8777
WideOpenWest (Cable/Internet) 866.496.9669

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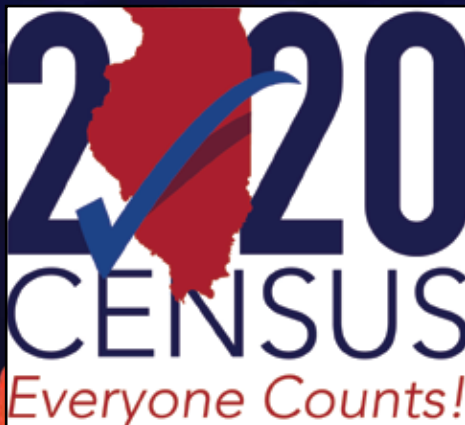
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Moving in or out?

Contact the Village of Glendale Heights to learn about the necessary steps to make it a smooth process!

Call us at 630.260.6000 for more information!



To learn more about the 2020 U.S. Census, please visit www.2020census.gov