

GLENDALE HEIGHTS

STRONG



PROUD



DEDICATED



POLICE DEPARTMENT

2019 Annual Report



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CHIEF'S MESSAGE



February 21, 2020
Village President Linda Jackson and Board of Trustees,

Village Ordinance, section 6-1-5E, requires the Chief of Police to provide the Village President and Board of Trustees with an annual report on the status of the Police Department. To that end, I respectfully submit this annual report for calendar year 2019. This report will be posted on the village website.

This past year was the second year of turnover within the police department due to retirements. The police department lost a combined 185 years of service with the retirements of Deputy Chief Sherry Padyasek, Sergeant Ron Kirstein, Officer Bruce Zeisig, Officer Randy Logan, CSO Sharon Haverkamp and Records Tech Marie Bone. Each of these officers dedicated a significant portion of their lives to the residents of Glendale Heights, and they will always be remembered for their commitment and dedication to all those they served. The department hired Officers Robert Whitmore, Jennifer Rosario, Richard McAuliffe, and Jared Tomich, to replace officers who retired.

In 2019, the Glendale Heights Police Department continued with a 2016 initiative enacting several new internal programs to fulfill the department's mission and our Community Oriented Policing Philosophy. The department has trained in house staff as a crime analyst. A weekly meeting is set up between the crime analyst and police administration to discuss crime throughout the Village. This information provides us timely actionable intelligence about crimes throughout the Village and allows the department to prioritize resources to solve these crimes. In calendar year 2019, overall crime rates continued to drop throughout the village. In 2019, the Police Department was again awarded a grant from Bloomingdale Township Mental Health Board. This grant has allowed us to continue our contract with Northeast DuPage Family and Youth Services and employ a licensed clinical social worker to work with residents of



**“To Serve and Protect our
Community while enhancing
trust through Professional
Police Services.”**

Glendale Heights for 40 hours a week. Through counseling and social services, follow up of the police department has recorded a 29% decline in domestic related calls for calendar year 2019. The Neighborhood Watch meetings continued to be moved around to different districts within the village each month during 2019. These meetings have allowed the police department to communicate with residents in a more intimate atmosphere and work on the issues concerning the residents based on the geography of the village.

The Glendale Heights Police Department is one of only 900 agencies nationwide certified by Commission on Accreditation for Law Enforcement Agencies, (CALEA). In 2019, the Glendale Heights Police Department passed our annual review with one hundred percent compliance out of one hundred standards reviewed. The Glendale Heights Police Department is also on track to be one of a small percentage of departments nationwide to be 100% percent compliant with all CALEA standards. Special thanks goes to our Accreditation Coordinator, Katie Pentecost, and Administrative Sergeant Kelley Darre for all the work they have put into maintaining our high standards.

The Glendale Heights Police Department is committed to the safety of all of our residents, especially our kids. For the past six years, officers from the police department have worked with all 12 of the schools within the village and conducted active shooter training. Staff at the police department and schools make school safety their number one priority. The residents should feel confident that our schools have some of the most trained educators in school violence prevention working with their children.

In 2019, the Glendale Heights Police Department also achieved many internal accomplishments and equipment improvements. The department has written a five-year plan,

which outlines goals and objectives through 2023. The department through a grant from the NRA was able to purchase new handguns for all officers. The department in partnership with Village Administration and School Districts 15 and 16 were able to come to an agreement on adding a School Resource Officer to School District 16. This agreement now provides a full time School Resource Officer at each school district, along with a High School Resource Officer who rotates between Glenbard North, East and West. Through a grant from the Spirit of Blue Foundation, the police department was able to outfit each officer with a tourniquet. Tourniquets are now required to be carried by all officers, Officers are trained on how to apply the tourniquet to citizens as well as self-deploy on themselves. Lastly, what we are most proud of is the Glendale Heights Police Department was able to train seven officers as peer support officers. The Glendale Heights Police Department has the only trained peer support team in the area.

This report also contains narrative from members of the Department regarding their specific areas of responsibility. If you have any questions, please feel free to contact Deputy Chief Oliver or Deputy Chief Pappas at your convenience.

I would like to thank Mayor Jackson and the Village Board of Trustees for the support and confidence they have shown the Police Department and I this past year. I also thank the women and men of the Glendale Heights Police Department who do a very difficult job under difficult circumstances. The members of the Glendale Heights Police Department are committed to serving the residents through ethical, courteous and professional police service.

Douglas Flint
Chief of Police





ACCREDITATION/GRANTS



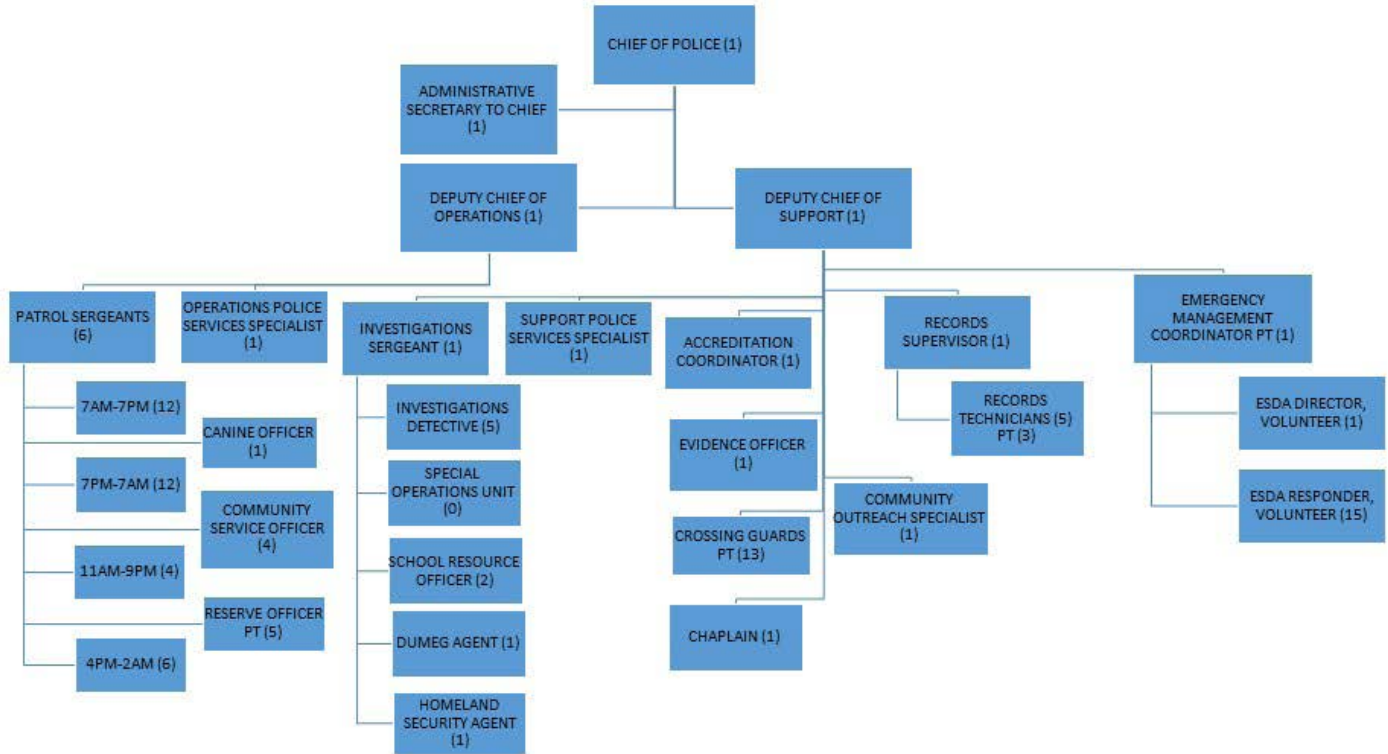
The Glendale Heights Police Department has been accredited through the Commission on Accreditation for Law Enforcement Agencies (CALEA) since 2008. The Department was reaccredited in 2017 earning its fourth reaccreditation award and continues its pursuit of excellence through the process of accreditation.

The adoption of best professional practices, reduction in liability, and maintenance of current policies and procedures are paramount in attaining accredited status. CALEA has established over 400 standards that address major law enforcement areas such as operations, traffic law enforcement, personnel administration, operational support, management and administration.

The Glendale Heights Police Department is committed to providing residents with professional and integral law enforcement services. It truly is a credit to every member of the Glendale Heights Police Department and reflects on the professionalism exhibited by these employees on a daily basis. For more information about the CALEA accreditation process, please visit www.calea.org or contact the Police Department.



FY 2019/2020 VILLAGE OF GLENDALE HEIGHTS POLICE DEPARTMENT



The Police Department is organized into two Divisions, Operations and Support. It has an authorized strength of 54 full time sworn officers. The Support Division responsibilities include Investigations, School Resource Officers, Safety Town, CALEA, Community Outreach, budget and grant funding, records management, E911 ESDA and evidence management. The Operations Division responsibilities include Community Oriented Policing, police training, firearms range, accident investigation, animal control, patrol, traffic citations, service calls and crime prevention. The Department is charged with the duty of protecting the lives and property of the Village's 34,208 residents by providing 24-hour emergency and non-emergency service. (Total full-time employees 69, part-time 24 for a grand total of 108 employees; 15 of which are volunteers).

SPIRIT OF THE BLUE

The Glendale Heights Police Department was awarded a grant for \$3,818.38 from the Spirit of the Blue Foundation to outfit every police officer with a lifesaving tourniquet. These tourniquets will be worn as part of their official uniform on a daily basis. The North American Rescue Gen7 C-A-T Tourniquet will be worn by Glendale Heights Police Officers on the inside of an Eleven 10 RIGID TQ Case with basket weave finish. This grant was funded in large part by a strategic partnership with Law Enforcement United, along with contributions from North American Rescue and Eleven 10.



NRA FOUNDATION

The Glendale Heights Police Department was awarded a grant totaling \$2,000.00 from the NRA Foundation. Funding assisted in the implementation of the Department's duty pistol replacement program. The Department is experiencing an increase in time spent inspecting and repairing duty pistols due to their age. With the funding assistance from the NRA Foundation, the Department transitioned to a lighter weight duty pistol increasing efficiency in training and qualifications.



COMMUNITY CONNECTION



Youth Programs

The Police Department realizes the importance of community involvement and strives to stay active with programs to help strengthen our partnership with the community. Many activities were held in 2019 to reinforce our commitment to that partnership. There were many Park Parties, Neighborhood Watch Meetings, and Safety Town events in addition to our annual Junior Police Academy and Citizen's Police Academy.

For over 27 years, the Police Department has held week long classes at Safety Town for children 5-7 years of age. The classes are held over the summer and taught by representatives from Metra's Operation Life Saver, AMITA Health Adventist Medical Center GlenOaks, Glenside Fire Protection District, First Student Bus Company, and officers from the Police Department. The children practice situations involving "Stranger Danger", bus safety, fire safety, bike safety, train safety, poison awareness, and other topics.

For children in 5th through 8th grade, the Police Department hosted the 12th annual Junior Police Academy. The participants experienced various aspects of police work from the initial testing process to evidence processing, traffic stops and officer safety skills.

The Police Department also organized an Easter Egg Hunt and Trick-or-Treating at Safety Town. Both events attract thousands of children.



Neighborhood Watch

The Police Department strives to keep our residents informed of important crime prevention tips by sponsoring a Neighborhood Watch Program. In 2019, monthly newsletters were disseminated to the

Neighborhood Watch members and monthly meetings were held at various locations throughout town. Each month residents were able to express their concerns and were also presented information on various crimes that occurred in their area. The well attended August 28, 2019 Neighborhood Watch meeting was held on International Overdose Awareness Day at the Bloomingdale Police Department. The Glendale Heights Police Department partnered with LTM Heroin Awareness and Prevention and the Bloomingdale Police Department, to raise awareness and educate the public on the Opioid epidemic.



Police & Community Support

Officers assisted other Village employees with Park Parties where Officers, residents and children were able to interact. The Police Department continues to be strong supporters of the Illinois Special Olympics. Employees participated in fundraisers including the "Cop on Top" at Dunkin Donuts, and the Polar Plunge.

This year, officers joined members of the Village to help organize and participate in the annual Charity Golf Classic. A portion of the funds raised



were donated to F.O.P. Lodge 52. The lodge donated the funds to various children's charities throughout the year.



Community Education

The prescription medication drop-off box located in the main lobby of Village Hall continues to be very useful. The drug drop box is available for residents to properly dispose of unused and expired medication.

In October, the Police Department participated in the Annual Family Health & Safety Fair. This free community event offered fingerprinting, flu shots, screening for blood pressure, diabetes and vision screening.

Smart 911 is a program in which the public can directly add information about themselves and their homes via the Internet to the E911 system. The year brought many opportunities for the department to also use our CodeRed system. This system allows the Police Department and the Village to notify residents of emergencies that may be occurring in the

Village by telephone, email or text. It can do a village-wide notification or can be tailored to specific areas, depending on the incident. This system is also used by the Police Department's Community Outreach Specialist in partnership with the Senior Services Manager of the

Center for Senior Citizens, to do well-being checks on our senior citizen population during extreme weather conditions. Residents can learn more about these programs by visiting the Police Department page of the village website, or calling the police non-emergency phone number.

The Glendale Heights Police Department created a "Safe Exchange" spot in our parking lot to provide safer exchanges of products from online sales. With internet sales more common than ever, the Safe Transaction Program is a growing trend nationwide. Being safe is always the best practice, and by using the Glendale Heights Police Department parking lot when completing such transactions, you are avoiding the possibility of any dangerous encounters and/or illegal acts from taking place. The parking lot is equipped with video surveillance 24 hours a day, 7 days a week.

The Police Department sponsored our community's 22nd annual National Night Out. The event, held at the village complex, featured food, a magician and many other fun activities. National Night Out is held to heighten crime and drug prevention awareness and strengthen our police and community partnership. Many other organizations participated in the celebration including Ring, Glenside and Bloomingdale Fire Protection Districts, Glenside Public Library, Glendale Lakes Golf Club, AMITA Health Adventist Medical Center GlenOaks, the Glendale Heights Youth Commission, the Junior Woman's Club, West Suburban Bank, and Target.



★ *COMMUNITY CONNECTION CONT.*

The Police Department realizes the importance of community involvement and strives to stay active with programs to help strengthen our partnership with the community. Many activities were held in 2019 to reinforce our commitment to that partnership. There were many Park Parties, Neighborhood Watch Meetings, and Safety Town events in addition to our annual Junior Police Academy and Citizen's Police Academy.

Community Involvement

Two vital aspects of the department's Community Oriented Policing philosophy are:

1. Transparency
2. To have the Officers involved in as many community activities as possible so that citizens can place a name and person behind the badge.

In order to assist with facilitating this, the Glendale Heights Police Department has created a new article to be placed in the village newsletter titled; "Know Your Officers". In each newsletter, one officer is introduced to our community, including a small bio on themselves and a photo. The article includes why they became Glendale Heights Police Officer and what their responsibilities are at the Department.

In an effort to bring the community and police together, the Glendale Heights Police Department hosted its first ever Movie Night with a Cop. Movies were shown in July and August in the evening, out in Safety Town. Officers made and served fresh popcorn and water and remained at the event to watch the movie and interact with guests. This year we plan to do it again in June, July and August!

This year the Glendale Heights FOP sponsored nine kids to shop with our Cops. Nine GHPD officers volunteered their time to make the holidays a little brighter for these kids. A great time was had by all!

On October 3, 2019, the Glendale Heights Police Department partnered up with Unity Partnership for "Hero for a Day". This event disseminated 55 pairs of shoes to under served children in the village. The Super Heroic, "Hero for a Day," events are about reminding kids in challenging circumstances that everyone can be a hero.



INDEX CRIME REPORTS ★

Since 1930, the FBI has collected and compiled data to use in understanding and improving law enforcement administration, operation and management, and to indicate fluctuations in the level of crime in America. This is accomplished through Uniform Crime Reports (UCR). The FBI does not collect the data itself. Rather, law enforcement agencies across the United States provide the data to the FBI, which then compiles the reports. Each month, law enforcement agencies report the number of known index crimes in their jurisdiction to the FBI. While national reporting is not mandated, many states have instituted laws requiring law enforcement within those states to provide UCR data. Illinois is one of those states.

For reporting purposes, criminal offenses are divided into two major groups: Part I offenses and Part II offenses.

In Part I, the UCR indexes reported incidents in two categories: violent and property crimes. Aggravated assault, forcible rape, murder and robbery are classified as violent while arson, burglary, larceny-theft, and motor vehicle theft are classified as property crimes.

In Part II, the following categories are tracked: simple assault, curfew offenses and loitering, embezzlement, forgery and counterfeiting, disorderly conduct, driving under the influence, drug offenses, fraud, gambling, liquor offenses, offenses against the family, prostitution, public drunkenness, runaways, sex offenses, stolen property, vandalism, vagrancy and weapons offenses.

This section presents Glendale Heights crime data. The emphasis is on 2019 crime data totals, however totals for the previous 4 years are provided for comparison.

Part I index crimes decreased by 32, which is a 7.31% decrease from 2018's numbers. There were no murders reported in Glendale Heights in 2019. There was an increase in aggravated battery's reported, but decreases in burglaries and thefts, accounting for our total decrease overall. The clearance rate for Part I crimes in 2019 was 22% compared to 23% in 2018.

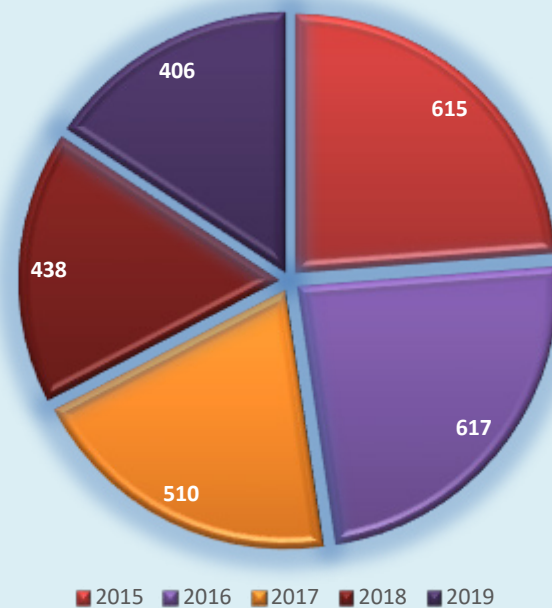
Part II crimes in 2019 decreased by 136 or 7.35% less than 2018. This decrease follows a 8.5% decrease from 2017 to 2018. There were significant decreases in suspended/revoked driver licenses and disorderly conducts for the year. Most other categories remained consistent. The clearance rate for Part II crimes in 2019 decreased slightly to 34.71% compared to 38% in 2018.



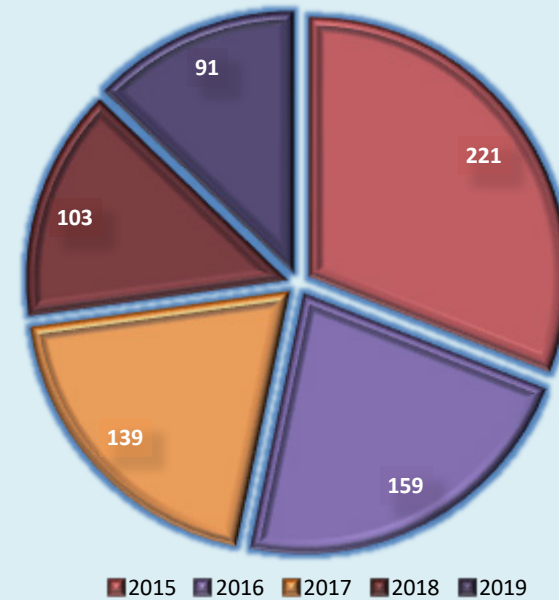
PART I CRIMES



CRIME STATS PART 1 OFFENSES



PART 1 CLEARED BY ARREST



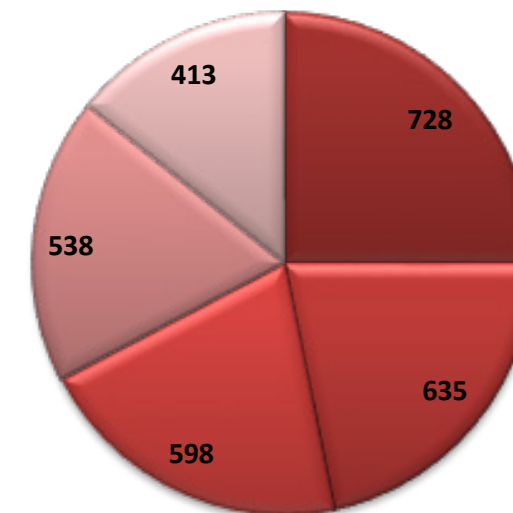
Part I Offenses	2015	2016	2017	2018	2019
Homicide	0	0	2	0	0
Criminal Sexual Assault	14	15	19	16	16
Robbery	11	14	9	12	8
Agg. Assault / Battery	29	22	24	11	21
Burglary - Residential	31	30	14	23	17
Burglary - Other	22	33	14	9	8
Burglary - Motor Vehicle	86	110	56	51	45
Theft/Retail Theft	413	379	344	281	271
Motor Vehicle Theft	8	14	26	33	19
Arson	1	0	2	2	1
Total	615	617	510	438	406
Part I Cleared By Arrest	2015	2016	2017	2018	2019
Homicide	0	0	0	0	0
Criminal Sexual Assault	1	0	0	1	1
Robbery	5	4	2	1	0
Agg. Assault / Battery	16	16	17	4	11
Burglary - Residential	1	1	1	2	0
Burglary - Other	1	3	1	9	1
Burglary - Motor Vehicle	3	3	1	1	0
Theft	194	131	113	84	78
Motor Vehicle Theft	0	1	3	1	0
Arson	0	0	1	0	0
Total	221	159	139	103	91



PART II CRIMES

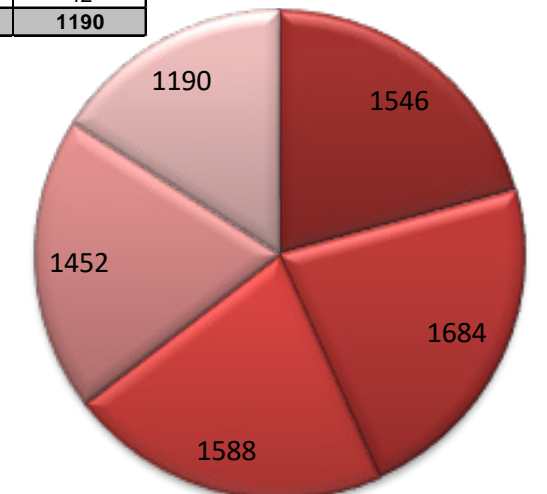


Part II Offenses	2015	2016	2017	2018	2019
Assault / Battery	326	352	345	372	310
Deceptive Practice	123	161	151	169	128
Identity Theft	43	59	59	51	53
Criminal Damage	242	278	269	129	122
Weapon Offenses	14	19	3	12	15
Sex Offenses	25	23	15	12	13
Drug Laws					
*Cannabis	123	129	111	84	81
*Controlled Substances	25	24	31	16	11
*Paraphernalia	30	23	11	20	18
Offenses Involving Children	65	42	45	31	19
Driving Under the Influence	82	76	79	65	57
Liquor Law Violations	24	26	18	11	8
Disorderly Conduct	216	272	250	255	205
Suspended / Revoked Drivers	160	133	155	160	108
All Others	48	67	46	65	42
Total	1546	1684	1588	1452	1190



2015
2016
2017
2018
2019

Part II Cleared	2015	2016	2017	2018	2019
Assault / Battery	100	97	103	96	62
Deceptive Practice	4	7	1	6	2
Identity Theft	2	1	1	3	1
Criminal Damage	32	29	27	12	6
Weapon Offenses	12	15	1	7	10
Sex Offenses	4	3	3	3	1
Drug Laws:					
* Cannabis	123	126	107	82	75
* Controlled Substance	21	19	24	10	6
* Paraphernalia	30	22	11	20	18
Offenses Involving Children	58	36	35	25	10
Driving Under the Influence	80	73	77	61	57
Liquor Law Violations	23	21	12	9	5
Disorderly Conduct	53	19	22	24	27
Suspended / Revoked Drivers	160	130	154	160	106
All Others	26	37	20	20	27
Total	728	635	598	538	413



2015
2016
2017
2018
2019

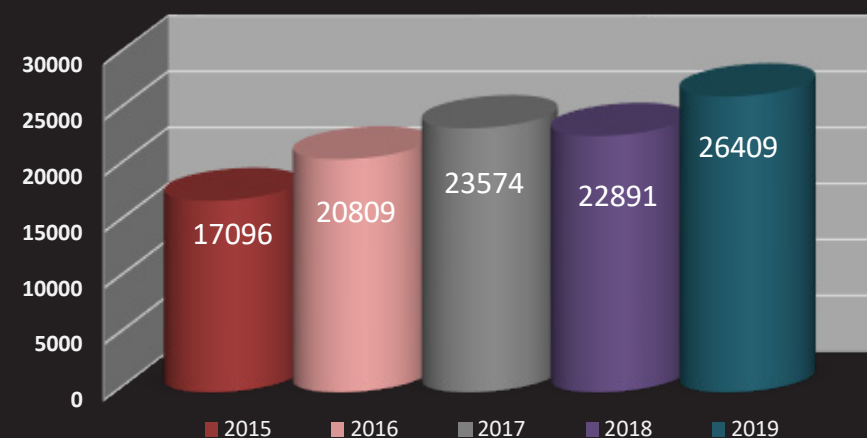


CALLS FOR SERVICE



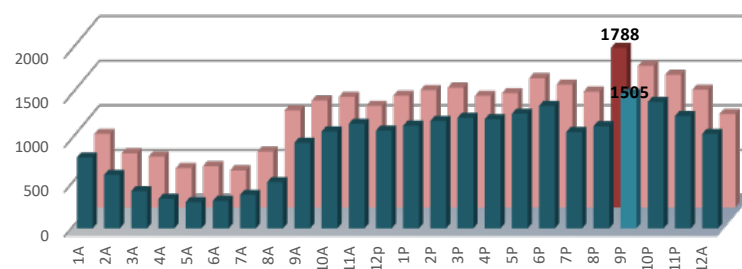
Calls for service are generated when an individual requests police assistance or intervention. These requests come through Addison Consolidated Dispatch Center by contacting ACDC directly or from an officer who is directly on the scene of an incident in progress. In 2019, the GHPD handled 26,409 calls for service. This is a 15.35% increase in calls for service compared to 2018.

5 Year Comparison

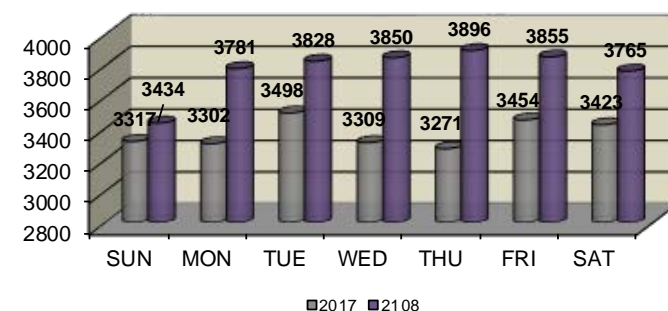


The following charts break down calls for service by day of the week, hour and year. On average, Thursday is the busiest day of the week with 3,896 total calls for service, followed closely by Friday with 3,855. Sunday shows as the least busy day with 3,434 calls. The busiest time of day for calls is 8 :00 p.m.

BY HOUR



BY DAY



SERVICE CODES



SERVICE TYPE	2015	2016	2017	2018	2019
ALARMS	886	701	730	670	711
ANIMAL CONTROL	733	679	653	654	681
CITIZEN ASSISTS	2230	3711	4832	4937	4782
DEATH INVEST (NON-CRIMINAL)	24	30	25	35	114
FRAUDULENT ACTIVITIES	133	137	174	265	213
SUSPICIOUS INCIDENTS	1093	1154	1145	1149	1489
MISSING PERSONS	175	106	75	78	86
PUBLIC PEACE	2215	1541	1148	1224	892
TRAFFIC OFFENSES	472	411	376	410	425
DOMESTIC TROUBLES	898	752	640	670	567
FIRES	1	0	2	0	0
ALL OTHERS	2381	4907	4654	2929	3352
ANTI GANG WATCHES	9455	6509	*1677	1308	385
BAR /BUILDING CHECKS	2752	1564	*304	187	993
EXTRA WATCHES	10144	6060	*1285	945	1569
FOOT PATROLS	2439	1758	*408	335	606
TRAFFIC STOPS	7588	7744	8178	7776	7106
TRAFFIC STUDIES	3953	3472	*837	1003	383



PATROL OPERATIONS



In 2019, Glendale Heights Police officers performed the following activities:

Responded to 26,410 calls for service

- 383 traffic studies
- 606 foot patrols
- 1,569 extra watches
- 993 bar/building checks
- 7,106 traffic stops

The Patrol Division is the largest and most visible function of the Department. Patrol officers are responsible for responding to calls for service, the protection of life and property, patrol of an assigned area to enforce laws and ordinances, regulate traffic, control crowds, prevent and investigate crime, and arrest violators. Patrol officers are expected to respond to situations that may arise while they are on duty and are the first point of contact with the public.

Patrol officers work shifts of either 10 or 12 hours in length, with the exception of the officer assigned to the canine unit, who works a 9-hour shift. The shifts for officers working 10-hour shifts overlap with the shifts of officers working 12-hour shifts to provide additional manpower during peak call times. Each patrol officer is assigned to one of four geographical areas/beats for the year following a Community Oriented Policing model.

The current manpower allocation for the Patrol Division is 34 officers, 6 sergeants, 4 community service officers (CSO's) and 5 part-time officers. The canine handler is assigned to the Patrol Division and is responsible for the Department canine (Lobo). Four officers retired in 2019 and four officers were hired to fill vacancies in the Patrol Division. Additional retirements have been announced for 2020 and the Department anticipates replacing the vacancies as they occur.

To meet the needs of the Department and community, the Glendale Heights Police Department assigns qualified officers to specialized assignments. Specific in-service training is required to improve an officer's proficiency in performing the duties and responsibilities of the assignment. Of the 34 officers assigned to the Patrol Division, 15 are Evidence Technicians, nine are Field Training Officers (two Community Service Officers are also Field Training Officers), 29 are Juvenile Specialists, and eight are firearms instructors. Retirements and assignment of officers from the Patrol Division to Investigations has reduced the number of officers assigned to specialty positions, and the Department strives to continue training qualified officers to perform these necessary functions.

Patrol officers and patrol sergeants are responsible for identifying crime trends and chronic nuisance locations

where repeat calls for service tend to impede officers from handling other needs. In addition, the Department utilizes a Nuisance Abatement Program and regular crime analysis to identify problem locations and crime trends. A strategy to use information from these identified trends to address the underlying problems has proven to be beneficial in providing longer-term solutions, which in turn, frees officers to focus on the needs of citizens throughout the Village.

Several members of the Patrol Division received awards for their outstanding performance in 2019. These included five life saving awards for officers who by and through their actions and dedication to duty, took substantial steps leading to the preservation of life. The awards also included seven Division Meritorious Performance Awards for officers who exhibited professional skill and conduct during a specific incident.

Patrol Division officers voluntarily performed numerous hours of community service projects during 2019 in an effort to support and give back to the community they serve. Officers participated in events such as Shop with a Cop and National Night Out, and Special Olympics fundraising through Cop on Top and the Polar Plunge.

In order to offer alternatives to the criminal justice system for persons with mental illness, developmental disability or emotionally disturbed persons, the Police Department has implemented the use of specially trained Crisis Intervention Team (CIT) Officers. A Crisis Intervention Team program is a model for community policing that brings together law enforcement, mental health providers, hospital emergency departments and individuals with mental illness and their families to improve responses to people in crisis. CIT programs enhance communication, identify mental health resources for assisting people in crisis and ensure that officers get the support they need. In addition, a CIT team consists of officers who have undergone intensive training over the course of a 40-hour training program to learn to recognize the symptoms of mental health issues. CIT Officers try to find long-term solutions for people experiencing mental health issues and work with those affected by the situation to locate resources that were previously unavailable. The Police Department continues to make crisis intervention

training a priority to better prepare our officers to assist those suffering from mental health issues, and in 2019, 14 officers received Crisis Intervention Team training.

Three years ago, the Glendale Heights Police Department set a goal to train all sworn officers in Crisis Intervention Team training. We are proud to announce we achieved that goal in 2019, and all eligible sworn officers have received Crisis Intervention Team training. The members of the Glendale Heights Police Department would like to express their gratitude to the DuPage County Sheriff's Office and North East Multi-Regional Training, Inc (NEMRT) for providing this valuable training.

Recruiting and Internships

We continue to work closely with the Police Commission to recruit, select, and hire qualified police officers. This remains one of the highest priorities for the department. We have been actively attending job fairs at various college campuses throughout the state, and this year have provided three internship opportunities for college and high school level students to assist with recruiting. Many interns later test with the department and several have been hired as police officers here and with other departments.



USE OF FORCE

The 2019 Use of Force analysis reviewed twenty-nine events where members of the Glendale Heights Police Department applied force to individuals. The twenty-nine use of force events were a decrease of four in comparison to 2018 and in the twenty-nine events, thirty-one subjects were involved. Of those thirty-one, seven reported an injury during the incident. Three of the seven reporting injury were transported to the hospital for treatment of the injury. One of the subjects transported to the hospital passed away, but it was later determined the subject died from an external cause, and the use of force was determined to not be a contributing factor. The other two subjects were released to police custody for incarceration within 24 hours. An additional six subjects were transported to the hospital for treatment due to reasons other than the use of force, primarily due to their emotional state. In comparison, three officers were injured during the application of force. All three officers reported minor injuries, which did not require medical attention. No officers were off work due to injuries received while applying force to non-compliant individuals in 2019.

A review of the twenty-nine individuals involved in use of force events showed twelve were under the influence of alcohol, five were under the influence of drugs, and nine were emotionally disturbed. Some of the involved individuals were included in multiple categories concerning their level of intoxication/drug influence and mental state at the time of the incident

Defensive actions by officers during calls for service continue to occur in an extremely small percentage. In 2019, the combined total of traffic stops and calls for service/cases initiated was 23,105. The 29 use of force events during the year equated to only 0.12% of those citizen contacts.

Each use of force is initially reviewed by the member's immediate supervisor. After the initial review, a Use of Force Review Board is assembled to review the incident to



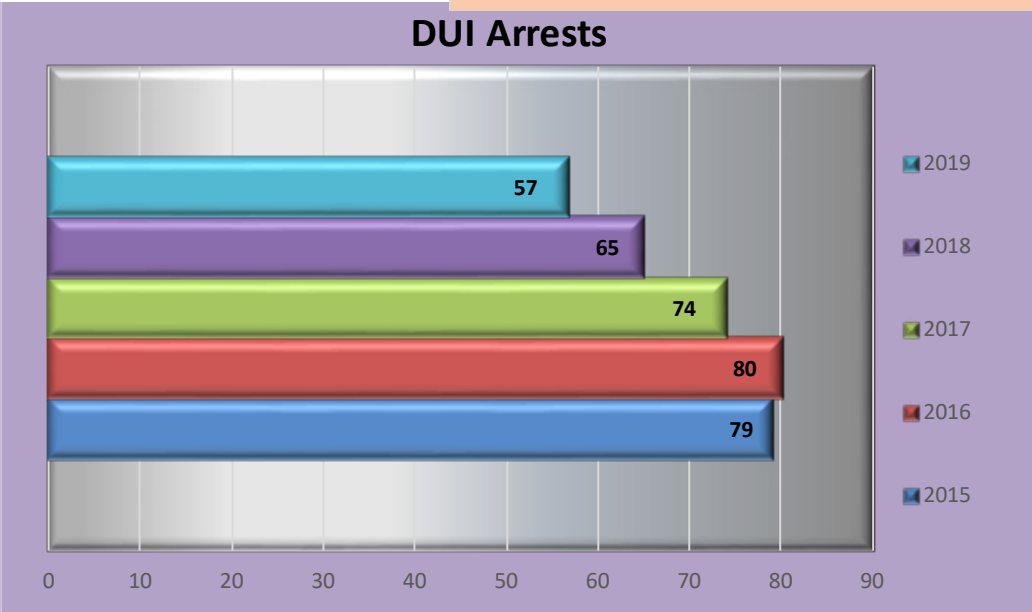
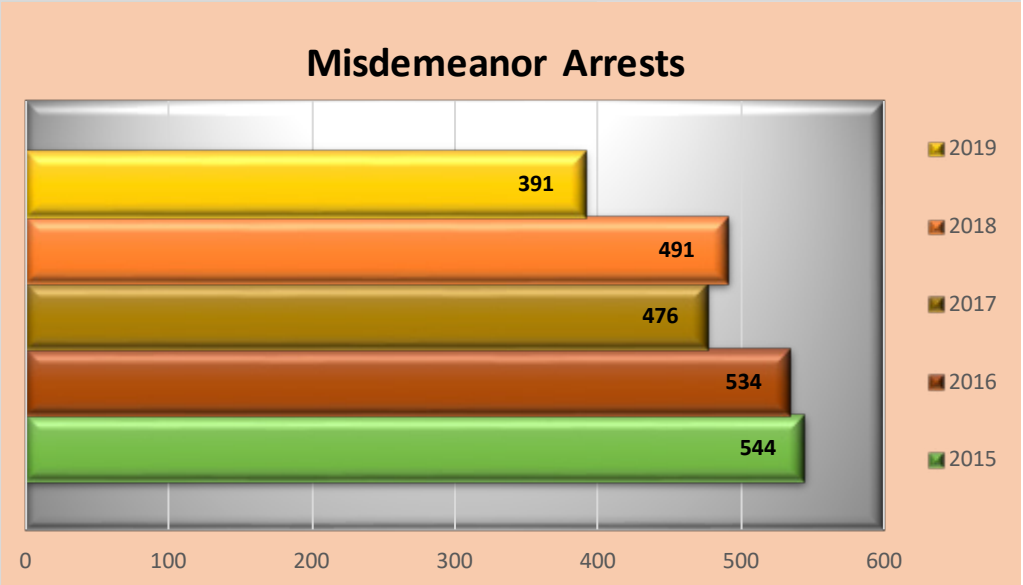
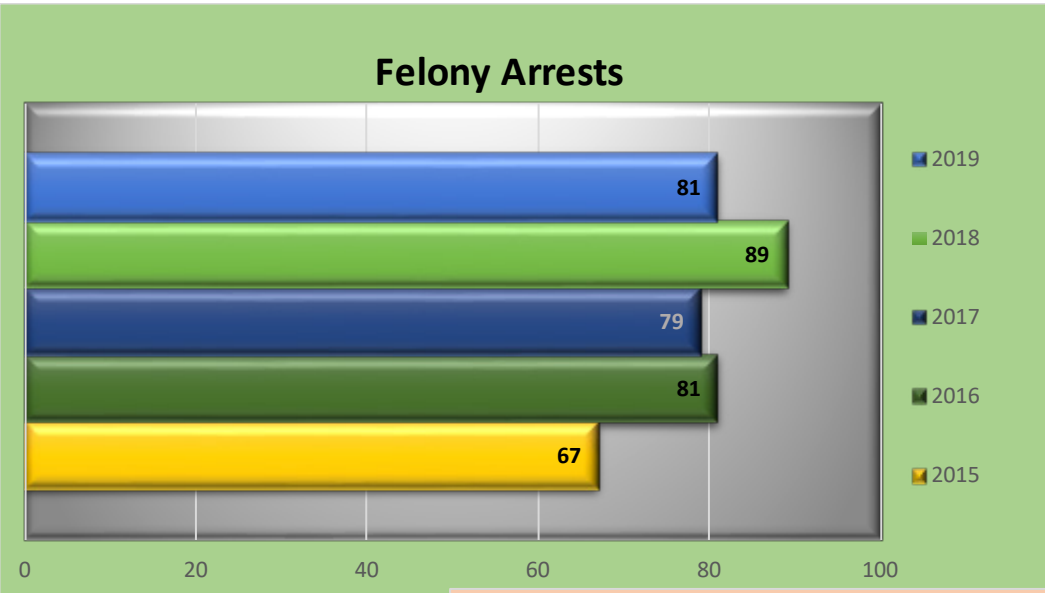
determine if the officer followed Department policy and the appropriateness of the force used to the incident. Twenty-eight of the twenty-nine uses of force applied to individuals in 2019 were determined to be within Department policy and appropriate to the incident. The occurrence of force applied to an individual that was determined to not be within Department policy resulted in no injuries to the subject. In this instance, the involved officer received remedial training in use of force procedures and was disciplined, as determined by the Chief of Police.

The 2019, Use of Force analysis reviewed assaults on sworn officers. Assaults on law enforcement officers are critical events that significantly impact the safety of public safety personnel. The 2019 Assault on Sworn Officer Analysis reviewed 16 incidents involving 15 subjects committing 21 assaults on sworn officers. Assaults against multiple officers occurred during five of the 16 events. 12 of the 16 incidents occurred while officers were involved in use of force events. Three of the 21 sworn officers assaulted during 2019 received injuries as a result of the assaults. None of the involved officers were transported to the hospital to receive medical attention for their injuries, and none were off work due to their injuries. Statistical data of assaults on sworn officers has been monitored since 2017. One pattern that continues from previous years was the number of subjects suffering from mental issues in correlation to assaults on sworn officers. Six of the subjects were classified as emotionally disturbed, accounting for 40% of all subjects who committed assaults against sworn officers. In addition, nine of the 15 subjects were under the influence of intoxicating compounds, accounting for 60% of all subjects.

The Glendale Heights Police Department has instituted a Crisis Intervention Team and as of January 1, 2020, every eligible sworn officer and one (1) Community Outreach Specialist have received crisis intervention training in an attempt to better help subjects suffering from mental and emotional problems.



ARREST SUMMARY

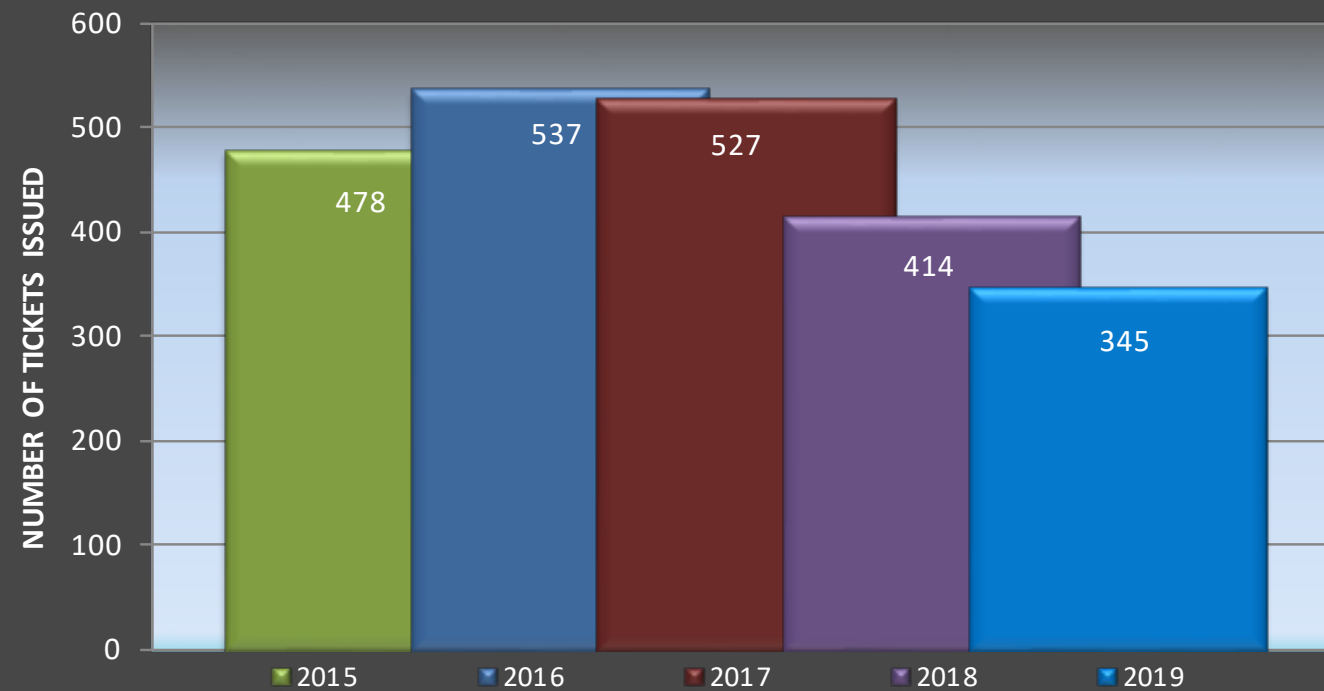




TRAFFIC STUDY



NON-TRAFFIC TICKETS



OFFENSE	2015	2016	2017	2018	2019
BATTERY	9	7	13	13	9
CRIMINAL DAMAGE TO PROPERTY	6	4	7	2	2
DISORDERLY CONDUCT	35	25	44	36	29
DOG AT LARGE	1	5	2	2	3
ILLEGAL POSSESSION OF ALCOHOL	24	23	7	0	1
ILLEGAL SALE OF ALCOHOL	0	4	0	1	0
INTERFERING WITH POLICE	18	18	17	9	3
OTHER LOCAL ORDINANCE VIOLATIONS	145	147	102	90	59
POSSESSION OF CANNABIS	83	146	142	126	115
POSSESSION OF DRUG PARAPHERNALIA	49	64	69	52	57
POSSESSION OF TOBACCO PRODUCTS	1	8	4	6	5
PURCHASE OF ALCOHOL BY MINOR	0	4	35	15	6
RETAIL THEFT	98	73	68	53	54
SALE / DELIVERY OF TOBACCO PRODUCTS	1	1	9	3	1
THEFT	3	3	4	4	1
UNLAWFUL USE OF WEAPONS	5	5	4	2	0
TOTALS	478	537	527	414	345



The department continues to exercise strict enforcement of traffic laws. In 2019, the department again applied for and received a Sustained Traffic Enforcement Program (STEP) grant through the Illinois Department of Transportation. The goal of the grant is to save lives and reduce injuries resulting from motor vehicle crashes by increasing safety belt compliance and reducing the incidence of driving impaired. The grant allows the department to hire officers back on overtime during holidays when violations increase and serious accidents increase. Traffic stops made by the department decreased in 2019 to 7,106. A decrease of 7.3% compared to 7,667 traffic stops in 2018. Traffic citations decreased from 4,826 in 2018 to 4,801 in 2019, a .52% reduction. With public awareness campaigns and the inception of companies such as Uber and Lyft, the number of DUI arrests has decreased over the years. There were 57 DUI arrests in 2019, which decreased from 2018 with 65 arrests. There were 19 DUI crashes in 2019 compared to 24 in 2018. DUI crashes made up approximately 1.8% percent of the total crashes the department investigated in 2018.

Traffic crashes decreased 1.95% in 2019 to 1,057 total crashes, compared to 1,078 crashes reported in 2018. There was one fatal traffic crash within the Village. The number of personal injury crashes remained unchanged

with 126 in 2019 compared to 126 in 2018; pedestrian involved crashes remain virtually unchanged with 19 crashes in 2019 compared to 18 in 2018; Hit and run crashes decreased 15.98% with 142 in 2019 compared to 169 in 2018; Private property crashes decreased 2.37% with 206 in 2019 compared to 211 in 2018.



During 2019, officers continued their efforts to enforce parking regulations including village vehicle stickers, overnight parking, and street maintenance parking violations. The Department issued 8,927 parking citations in 2019 compared to 9,236 in 2018, a 3.35% decrease

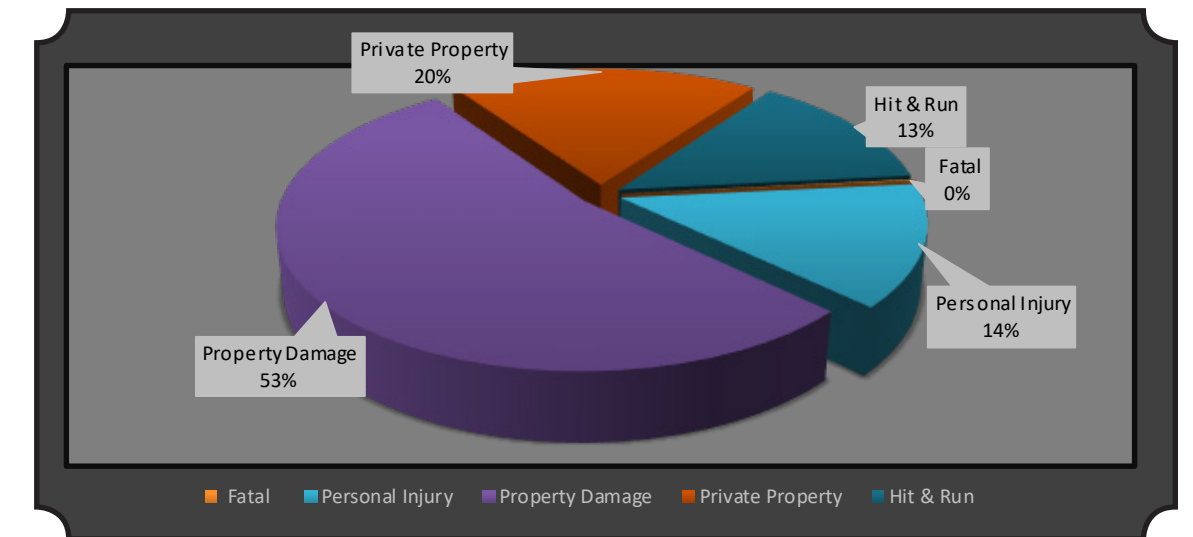
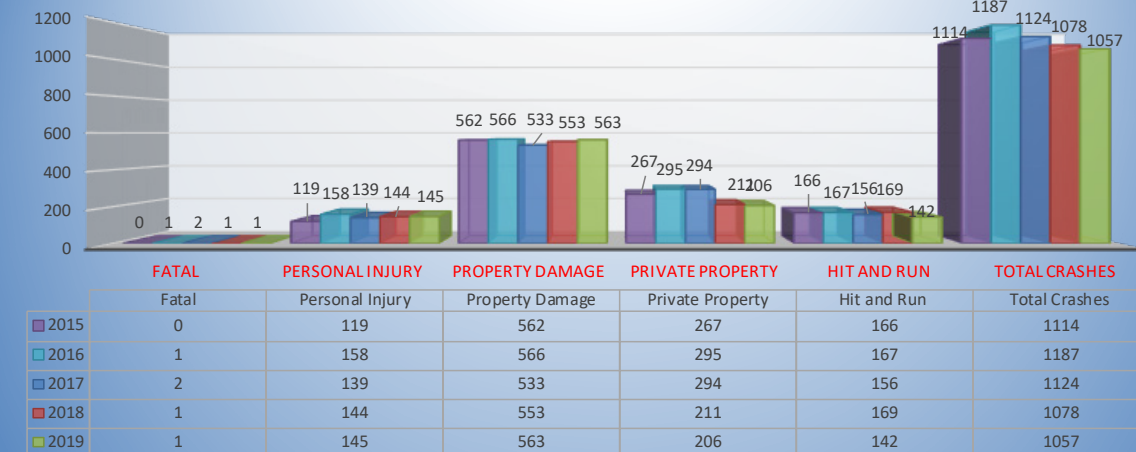


★ ACCIDENT SUMMARY ★

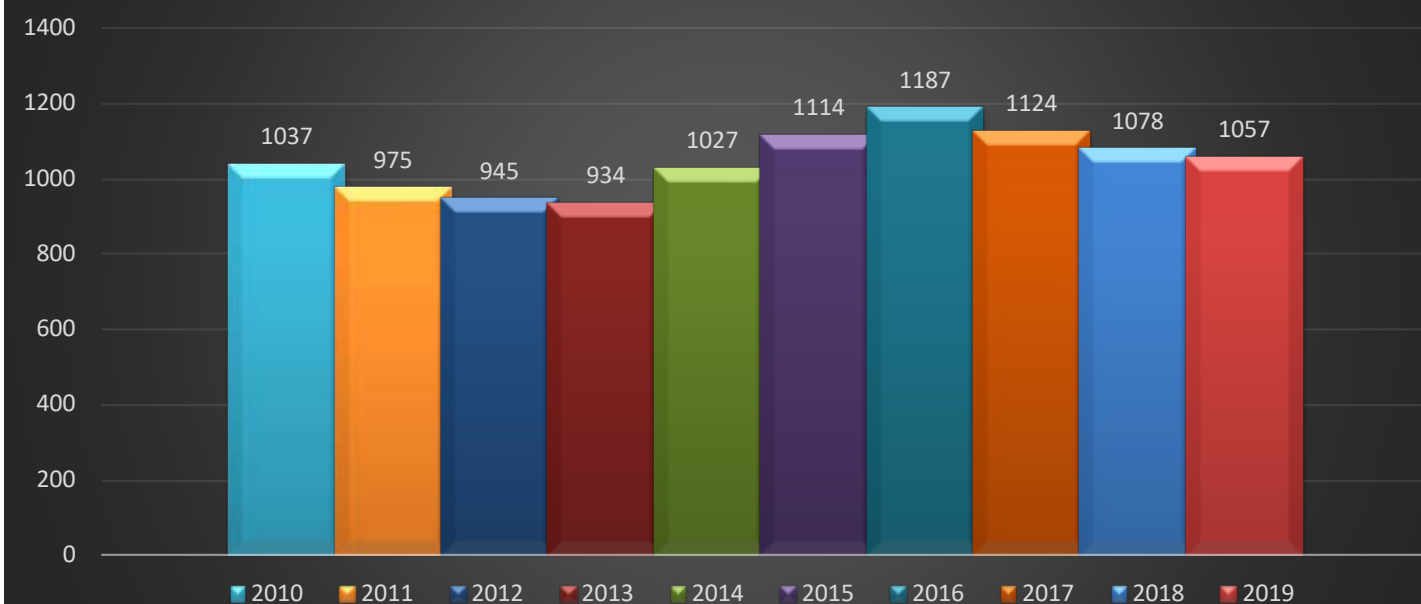
Intersections with Highest Crash Totals 2019

1. Bloomingdale Rd. at Army Trail Rd.
2. North Ave. at Bloomingdale Rd.
3. North Ave. at Glen Ellyn Rd

5 YEAR TOTAL ACCIDENTS



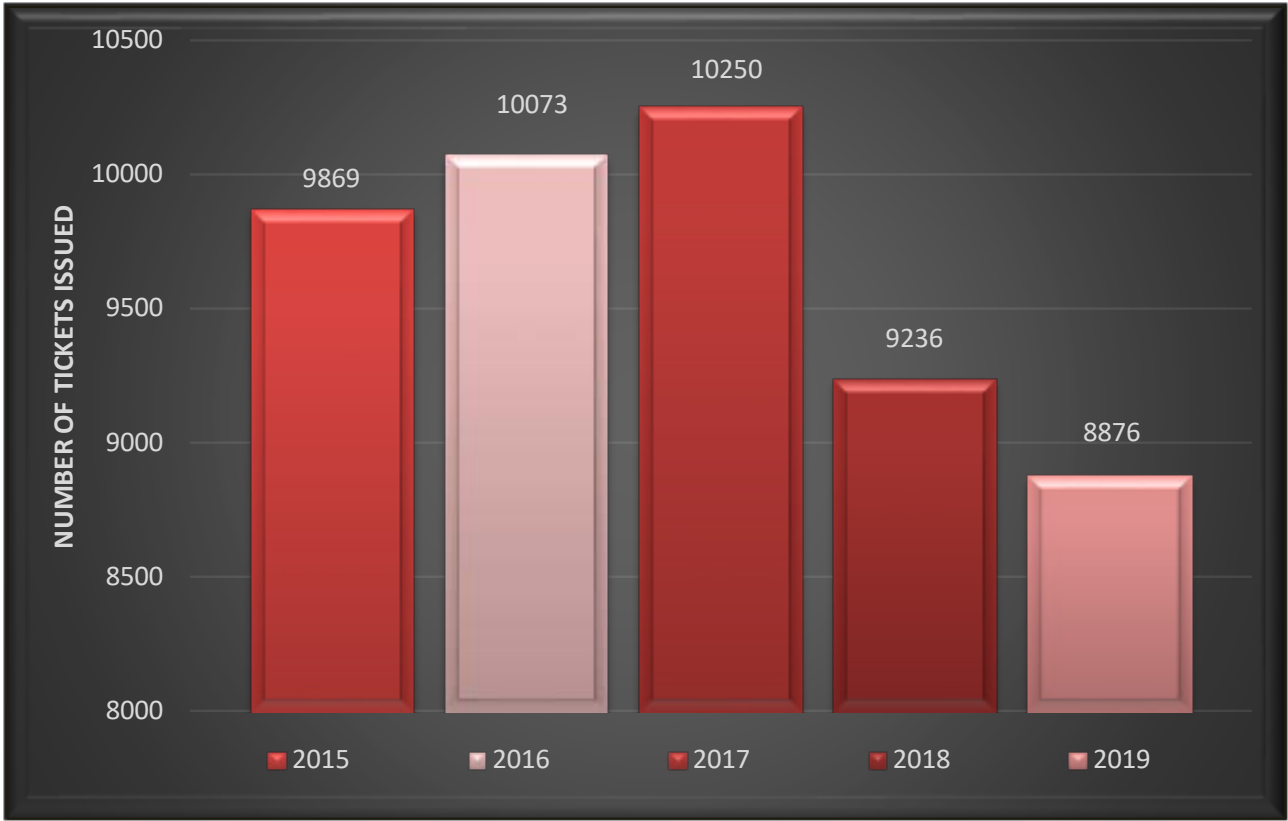
Annual Traffic Crash Trends



	Fatal	Personal Injury	Property Damage	Private Property	Hit & Run	Traffic Crashes (Total)
January	0	8	54	14	23	99
February	0	3	37	16	7	63
March	0	7	42	20	9	78
April	0	6	35	16	15	72
May	1	16	57	11	3	88
June	0	17	55	15	12	99
July	0	15	44	17	17	93
August	0	9	37	25	8	79
September	0	17	52	19	10	98
October	0	16	46	16	15	93
November	0	12	41	17	15	85
December	0	19	63	20	8	110
Grand Total	1	145	563	206	142	1,057

★ CITATION SUMMARY ★

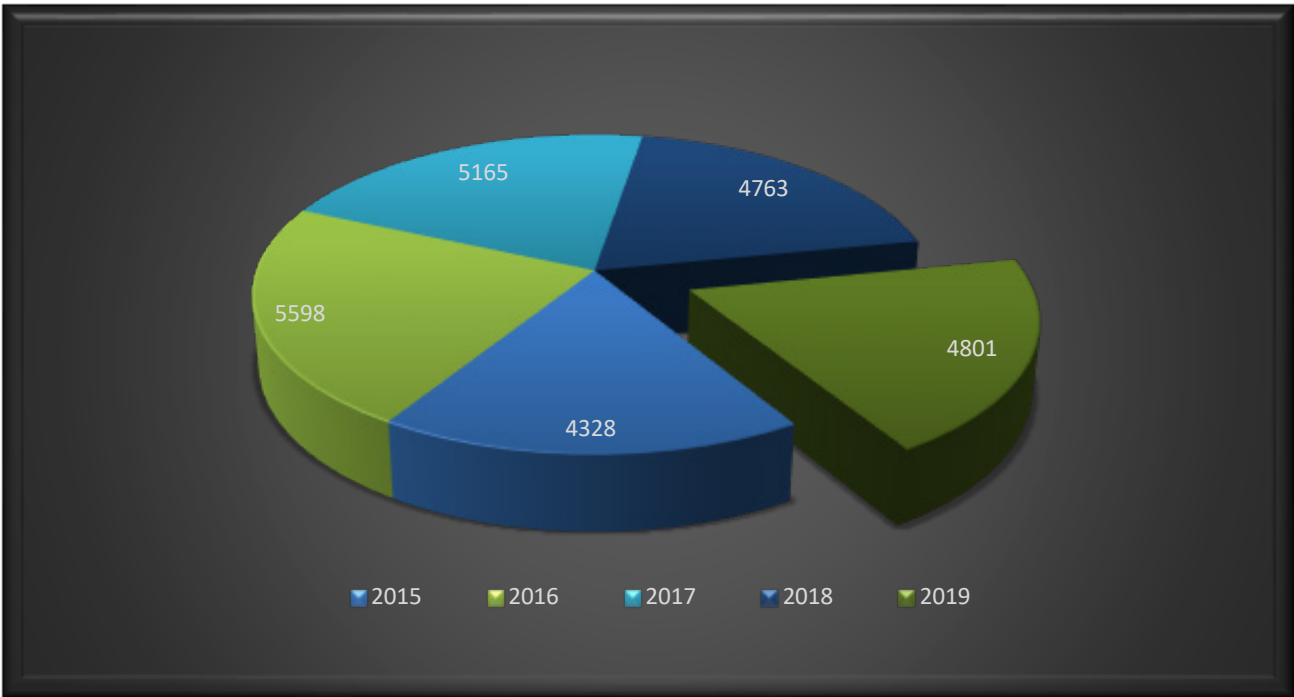
Parking Tickets by Violation



TYPE	2015	2016	2017	2018	2019
COMMERCIAL VEHICLES	102	100	55	263	796
DOG AT LARGE	90	76	77	70	2
EXPIRED LICENSE PLATES	362	452	319	275	242
FIRE LANE	95	108	201	80	83
HANDICAPPED PARKING	98	118	153	95	126
ILLEGAL PARKING	1207	1417	1585	1446	1365
NO VILLAGE STICKER	2556	2482	2484	2171	1582
OTHER	78	125	117	161	206
OTHER ANIMAL VIOLATIONS	156	133	124	90	90
BLOCKING SIDEWALK	322	440	490	466	464
SNOW PARKING VIOLATION	1333	973	228	1119	1023
BETWEEN 2:00 AM & 6:00 AM	1721	1873	1996	1458	1312
STREET MAINT/NO PARKING	1749	1776	2421	1542	1585
TOTALS	9869	10073	10250	9236	8876

Illinois Vehicle Code Violations

VIOLATION	2015	2016	2017	2018	2019
CHILD RESTRAINT	12	15	15	12	16
DRIVING WHILE LICENSE SUSPENDED	163	106	117	126	84
EQUIPMENT VIOLATIONS	59	361	78	90	88
FAILURE TO GIVE INFORMATION (ACCIDENTS)	28	10	12	12	29
FAILURE TO SIGNAL	33	116	57	37	41
FAILURE TO YIELD: LEFT	21	*	*	52	45
FAILURE TO YIELD: OTHER	29	144	85	63	80
ILLEGAL TRANSPORTATION OF LIQUOR	14	6	17	20	19
IMPROPER LANE USAGE	230	327	111	85	148
NO INSURANCE	662	452	915	884	909
NO SEAT BELT	63	70	55	110	86
NO VALID DRIVERS LICENSE	137	119	135	133	148
OTHER	105	97	126	143	67
OTHER MOVING VIOLATIONS	106	145	163	179	333
REGISTRATION VIOLATIONS	263	558	369	366	427
SPEEDING	1346	1982	1844	1214	1053
TOO FAST FOR CONDITIONS	112	233	251	232	315
TRAFFIC SIGN VIOLATION	295	368	342	507	437
TRAFFIC SIGNAL VIOLATION	186	184	128	126	314
CELL PHONE VIOLATIONS	464	305	345	372	162
TOTAL	4328	5598	5165	4763	4801





INVESTIGATIONS



The Investigations Section is comprised of five General Assignment Detectives, three School Resource Officers and two Narcotics Detectives assigned to the DuPage County Metropolitan Enforcement Group (DUMEG) and Department of Homeland Security (DHS). This section is supervised by a Sergeant and is part of the Support Division.

General Assignment Detectives are responsible for follow-up investigations of all felonies and major crimes and gathering of criminal intelligence. Two General Assignment Detectives are assigned to the MERIT Major Crimes Task Force, which is a multi-jurisdictional police taskforce that provides assistance to local police departments during complex, multi-jurisdictional investigations in DuPage County.

School Resource Officers (SRO) act as the liaison between the schools and the Police Department. One SRO is assigned to each school district located within the Village. The officers are responsible for conducting educational classes in drug, and alcohol awareness through the D.A.R.E. (Drug Abuse Resistance Education) program. The third SRO is dedicated to Glenbard High School District 87. This officer acts as a liaison for the department at the three different public high schools (Glenbard North, East and West) that our residents attend.

The officers assigned to the DuPage Metropolitan Enforcement Group (DUMEG) and the Department of Homeland Security (DHS) work in an undercover capacity investigating illegal narcotics and drug sales in DuPage County and the State of Illinois respectively.



MAJOR CASE SUMMARY

During the course of 2019, members of the Investigations Division were assigned 407 cases for follow up investigation. These 407 cases represented 50 different crimes. The following list represents some of the more serious cases handled by the Investigations Division.

Child Pornography

On January 10, 2019, Glendale Heights Detectives, with the assistance of the Illinois Attorney General's Internet Crimes Against Children (ICAC) Task Force Unit, executed a search warrant at a residence in the 1200 block of Pleasant Avenue. Investigators were led to the apartment subsequent to an investigation conducted for Unlawful Possession of Child Pornography.

The matter initially came to the attention through the ICAC Task Force tip, prompting an investigation. Glendale Heights investigators obtained authorization for a search warrant for Juan J Hurtado's residence in the 1200 block of Pleasant Avenue, Glendale Heights. The search warrant was executed January 10, 2019, and investigators seized computer equipment from Hurtado's residence, which was found to contain several computerized files depicting child pornography.

Hurtado, was subsequently arrested and charged with 6 counts of Possession of Child Pornography.

Reckless Discharge of a Firearm

On January 14, 2019, Officers responded to the 100 block of N Waters Edge Drive for a report of a Reckless Discharge of a Firearm. Dispatch advised a female fired a handgun into the air from her back porch. While Officer's were enroute, the complainant advised he observed the subject fire a second shot into the air. The subject was described as a white female in her mid-thirties, wearing a white tank top, dark pants, and had her hair in a ponytail. Upon Officers arrival, they located a female subject matching the descriptions near one of the apartments in the area. The subject, later identified as Rebecca Brach, was taken into custody. Brach declined consent to search the apartment and advised it was her boyfriend's, Michael Anthony, apartment.

Anthony, who was not home upon the officer's arrival, returned to the residence and signed a consent to search.

Anthony advised there were two revolvers in an Adidas shoebox in the east bedroom closet.

Officers and investigators located a Taurus .357 Magnum Revolver (S/N: KK520616), Smith and Wesson .38 Secret Service Special Revolver (S/N: 172035), and a Forehand and Wadsworth .32 Revolver (S/N: 8095), 66 rounds of .357 Magnum ammunition, and 50 rounds of .32 caliber ammunition they also located two spent shell casings (.357 Magnum) and one bullet (larger caliber). All items were in the east bedroom closet.

Brach was ultimately charged with Unlawful Use of a Weapon by a Felon, Reckless Discharge of a Firearm, and Possession of a Firearm without a FOID card. Anthony was charged with Possession of a Firearm with a Revoked FOID card.

Child Pornography

On Wednesday, February 27, 2019, Glendale Heights Police, in a joint effort with investigators from the Illinois Attorney General's Internet Crimes Against Children Task Force, executed a search warrant at the residence of Robert Gonzalez, 22, in the 700 block of Fox Ave. Investigators were led to the residence subsequent to an investigation conducted for Unlawful Possession of Child Pornography.

Evidence developed in that investigation gave investigators authorization to obtain a search warrant for Gonzalez's residence. Investigators executed a search warrant during the early morning hours and seized computer equipment from Gonzalez's residence, which contained numerous computerized files depicting child pornography.

Gonzalez, who was present during the execution of the search warrant, was subsequently arrested and charged with six counts of Possession of Child Pornography.



MAJOR CASE SUMMARY CONT.

Possession of a Firearm with a Revoked FOID

On February 23, 2019, Officers responded to 1400 block of Golfview Drive for a report of a male subject, who left the residence on foot while reported to be armed with a black, unknown handgun tucked into his waistband. The complainant advised she had an argument with her boyfriend, Michael Rasgaitis, and Rasgaitis left the home on foot in possession of a handgun.

Officers learned Rasgaitis FOID card was revoked. Officers also learned Rasgaitis had numerous firearms throughout the home, including in a locked storage locker.

Officers located Rasgaitis to the rear of the home and located a 9mm handgun in the immediate area of Rasgaitis. Rasgaitis was taken into custody.

Detectives drafted a search warrant for the locked storage locker in the home. The search warrant was executed on the storage locker and numerous firearms were recovered. The Assistant States Attorney reviewed this investigation and advised to charge Rasgaitis with Possession of a Firearm with a revoked FOID card.

Aggravated Domestic Battery

On March 12, 2019, Officers with the Glendale Heights Police Department responded to the area of Glen Ellyn Road and Army Trail Road, in reference to a female who had been attacked by her boyfriend and stabbed.

A female complainant flagged down officers on the parkway in the 2000 block of Glen Ellyn Road. The complainant stated she observed a female covered in mud and frantically waving at her, while she was driving northbound on Glen Ellyn Road. The complainant pulled her vehicle over and spoke with the 15-year-old female victim. The victim stated she had been attacked by her boyfriend, who stabbed her. The victim was taken to Advocate Lutheran General Hospital.

Investigators interviewed the victim and her parents. They learned the victim and her boyfriend, identified as 23-year-old Jacquille D Harris, walked home from the East Branch Forest Preserve when Harris attacked her with a steak knife. Harris stabbed the victim numerous

times on her head and face. Harris also pushed the victims face into the mud to restrict her breathing. Harris fled the scene south after the attack and eventually Harris fled to Memphis Tennessee. A warrant for Harris was issued for Aggravated Domestic Battery with a bond set at \$500,000.00.

On September 15, 2019, Harris returned home and was involved in a verbal dispute with his family, who notified the Carol Stream Police. Harris was apprehended by the Carol Stream Police after a short foot pursuit and was turned over to our department. Harris declined to make a statement and he was transported to the DuPage County Jail.

Unlawful Restraint/ Robbery

On April 8, 2019, Officers responded to the 100 block of E. Gladstone Dr. for a report of an unknown problem. Upon arrival, officers located a victim, who reported she was physically attacked by Walter Hernandez. The victim advised while walking her dog, Hernandez tried to force her into his apartment. Hernandez grabbed the victim by her hair to pull her into the apartment. Hernandez also took the victim's cellular phone.

The victim was able to get away and run to her apartment. Hernandez followed her and cornered her in the doorway. The victim screamed for help and other tenants came out to assist. Hernandez fled back to his apartment. The victim and witnesses knew Hernandez to be an employee at the complex's rental office. Officers located Hernandez and he was ultimately taken into custody.

DuPage County States Attorney's Office reviewed the facts of this case and Hernandez was charged with Robbery, two counts of Unlawful Restraint and Resisting a Peace Officer.

Child Abduction/ Unlawful Restraint

On April 11, 2019, officers responded to the station for a parental child abduction. The mother of the child reported the father of her child, Isaac D. Spencer, took their six month old child without her permission. The victim reported she previously lived in Texas with Spencer in Dallas; however, she relocated to Illinois in December due to domestic abuse. Spencer stayed in Texas, but recently

came to Illinois to visit. The victim and Spencer were staying together at his mother's apartment in the 1000 block of Michael Court to allow Spencer to spend time with the child. The victim and Spencer got into a verbal argument, which escalated to a physical altercation. Spencer struck the victim by hitting and kicking her, causing visible injuries to her. Spencer then forced her to record a video in which she told Spencer she gave him permission to take the child for three months. Spencer then left the area with the child and his mother in his mother's vehicle.

Detectives disseminated an APBnet bulletin to all Illinois law enforcement agencies. They also contacted the National Center for Missing and Exploited Children (NCMEC) and notified them about the incident. Spencer's cellular phone was pinged and trailed to a location in Dallas, Texas.

A No Bond warrant was obtained for Spencer's arrest charging him with Aggravated Domestic Battery and Unlawful Restraint. The Dallas Police Department located Spencer and took him into custody. The victim went to Dallas and was reunited with her child. Spencer was transported to the DuPage County Jail.

Aggravated Criminal Sexual Assault

On May 10, 2019, officers responded to the 700 block of North Ave for a subject who had been attacked. Officers located the female victim, wrapped in a tablecloth, covered in dirt, with scratches and bruises to her face and body. Officers learned the offender approached the victim and demanded money from her. When she declined to give the offender money, he dragged her to an area where he violently punched, choked, and sexually assaulted her. Detectives interviewed the victim and obtained information about the offender, who was identified as Kenneth Hatlen.

Detectives went to Hatlen's home, where they learned Hatlen fled to Darien shortly after the incident was reported. The Detectives learned Hatlen's foster parents lived in Darien. With the assistance of the Darien Police Department, Hatlen was ultimately located and placed into custody. The Investigation Division executed four search warrants and obtained evidence implicating

Hatlen.

Hatlen was ultimately charged with three counts of Aggravated Criminal Sexual Assault, one count of Robbery, and one count of Aggravated Battery.

Armed Robbery

On August 8, 2018, officers and investigators responded to 1800 block of Somerset Drive for a report of an Armed Robbery. The victim reported he was in the area to meet a female he had met online. While waiting for the female, a different female black approached him and asked him questions. Two male blacks approached him from opposite directions, with one of the subjects pointing a handgun at the victims head. The second male subject removed an I-Phone and \$60.00 from the victim's pocket. The three offenders fled north from the area.

A witness had observed the three offenders prior to the robbery when they fled. The witness observed the offenders enter a silver four door, possible Honda or Nissan and flee the area.

Responding officer located the offending Nissan Altima in the area. The Nissan fled the area. Officers pursued the Nissan, but lost sight of the Nissan on I-290.

Investigators further learned the victim was at the Somerset address to meet a prostitute he had met on the MeetMe app. The victim advised the female offender was not the same female black he had arranged to meet. The victim believed the prostitution arrangement was a set up for the Armed Robbery.

Investigators learned the driver of the Nissan, Aaliyah L. Lawrence, and the Nissan were located and were at the Maywood Police Department. Investigators went to Maywood Police Department and located items removed from the victim's pocket in the offender's Nissan.

Investigators interviewed Lawrence, who eventually admitted to driving the three offenders to the armed robbery. Lawrence was taken to the Glendale Heights Police Department, where she was interviewed further.

Investigators utilizing open source internet searches, cell phone records and cell tower locations were able to

MAJOR CASE SUMMARY CONT.

identify the other three offenders as Tyeria Lane, Yatkeem Grant and Yamarciay Grant and place them in the area of the Armed Robbery and the Northlake Walmart. Investigators located Tyeria at her residence and she refused to make a statement. Investigators made repeated attempts to speak with Yatkeem and Yamarciay, who refused to correspond with the investigators.

On August 7, 2019, arrest warrants were issued for Lawrence charging her with Aggravated Fleeing and Eluding, Attempt Theft from Person, Speeding in excess of 26mph or more than the Speed Limit and various traffic violations, Tyeria was charged with Attempt Theft from Person, Yamarciay charged with Attempt Theft from Person and Yatkeem charging him with Attempt Theft from Person.

Continuing Financial Crimes Enterprise/Forgery

In March 2018, DuPage Dodge reported they fired an employee, Erik Nunez, after he stole a \$2,000.00 deposit from a customer when selling them a vehicle. When the dealership investigated Nunez’s recent sales, they discovered he opened four credit cards in other customer’s names without their permission so they contacted our department. The investigation discovered that Nunez was taking portions of the customers’ cash down payments and also opening up credit cards (lines of credit) through FCA DrivePlus Mastercard accounts. The credit accounts allowed Nunez to add more upgrades to the purchased vehicles therefore increasing his commission on the sale. In total, Nunez unlawfully collected \$8,216.25 in commissions and stolen down payment cash and cost DuPage Dodge a financial loss of \$23,100.00 due to the repayment of the open lines of credit in the customers’ names. Nunez was contacted but declined to speak with investigators. In September 2019, Nunez was charged with Continuing Financial Crimes Enterprise, five counts of Forgery, five counts of Identity Theft and three counts of Theft.

Theft

In September 2019, Eaton Corporation reported finding several of their products being sold on E-Bay. The business’ Fraud Department purchased the items and

confirmed they were stolen. They suspected one of their employees was selling the items due to the E-Bay account being similar to the employee’s name. An inventory discovered the company’s loss was over \$150,000.00. A search warrant for a vehicle GPS tracker was obtained and a GPS tracker was placed on the suspect’s vehicle in order to discover where the stolen items are being stored. Through the investigation it was discovered the employee, Almedin Handanovic, was arriving at work prior to his shift, taking the items and storing them in a storage unit at Public Storage, 2023 Schmale Rd. The stolen items were then listed on Almedin’s brother, Ahmed Handanovic’s, EBay account.

On October 7, 2019, Investigators followed Almedin to Public Storage where they observed him enter the storage locker. Investigators obtained and executed a search warrant on the storage unit recovering over \$150,000.00 in Eaton Property. On October 8, 2019, investigators went to Eaton and interrogated Almedin, who confessed to the Thefts and implicated Ahmed. Investigators located Ahmed at his place of employment as a mall security guard in Skokie and he also confessed to his involvement in the thefts. The total value of the stolen property was in excess of \$200,000.00. Almedin was ultimately charged with a Burglary and a Felony Theft. Ahmed was charged with Attempt Electronic Fencing and Attempt Selling Stolen Property Online.

Further investigation led to the discovery of a second employee who was involved with the thefts, Samuel Navarro, who also confessed to his involvement was charged with Felony Theft.

Members of the public are reminded that a complaint contains only charges and is not proof of the defendant’s guilt. A defendant is entitled to a fair trial in which it is the government’s burden to prove his or her guilt beyond a reasonable doubt.



TRAINING



TOPIC	HOURS
Active Shooter/ALICE	138.00
Basic Law Enforcement Academy	2000.00
Community Oriented Police Initiative	53.00
Computer Crimes Investigation	14.00
Crime Scene Forensics and Property Management	281.00
Crisis Intervention/Mental Health	584.00
CPR	265.00
Defensive Tactics	304.00
Domestic Terrorism	80.00
DUI/Traffic Investigation	372.00
Emergency Management	61.00
Field Training Officer Program	208.00
Firearms Skills Training/Qualifications	248.75
Hazardous Materials	16.00
Health and Wellness	238.00
Incident Command	55.00
Instructor Development	358.00
Investigative Techniques	781.00
Juvenile	295.50
K-9 Training	200.00
Less Lethal/Weapons/Taser	48.00
Management/Staff & Command	148.00
Miscellaneous	530.00
Narcotics/Gang Enforcement	234.00
Patrol Tactics	269.75
Police Cyclist	104.00
SWAT/WMD	250.00
Traffic Enforcement	44.00
Terrorism/WMD/Swat	24.00
Use of Force	256.00
Total	8460.00



TRAINING



Today's police officers must meet a wide variety of challenges including changing laws, evolving technologies, new cultural mores, and a growing mental health crisis. As the scope of law enforcement's responsibilities expands, the need for more and better training has become critical. The training program of the Glendale Heights Police Department strives to address the needs of the agency, our members, and the community.

In 2019, Glendale Heights Police Department personnel received over 8,460 hours of job related training. All CALEA mandated training was accomplished in 2019, including firearms re-certifications, less-lethal weapons re-certifications, legal updates, blood borne pathogens, ethics, critical incident/emergency operation plan training, mental illness and training on hazardous materials. Additionally, all officers received training in First Aid/CPR and automated external defibrillators (AED's).

The Glendale Heights Police Department utilizes Police Law Institute, an internet based training resource, to provide additional training on current federally mandated topics. The Department also relies heavily on in-house training, utilizing Department members as trainers. Methods include Roll Call training, annual refresher training and policy review, and practical exercises in areas such as firearms, defensive tactics and rapid deployment/active shooter.

In 2019, Glendale Heights Police Department members provided active shooter response training to Village employees, as well as collaborating with area schools, Early Childhood and Family Education Center, Element Materials Technology, Ellyn Crossing Apartments, Islamic Education Center, KKSP Corporation, McKesson, Lenze



Americas, and Muslim Society Inc. to conduct training in rapid deployment for active threats in a school and business environments. The training prepares officers and civilian personnel for a police response should the need arise. Additional active shooter response training is scheduled in 2020.

The Glendale Heights Police Department hired four police officers in 2019. Richard McAuliffe and Jared Tomich attended the Suburban Law Enforcement Academy, and Robert Whitmore attended the Illinois State Police Training Academy. Jennifer Rosario was a certified police officer prior to her employment with the Glendale Heights Police Department. In addition to the training received at the police academy, all four officers were assigned to the Field Training Program for further police training.

With an authorized strength of 55 full-time sworn personnel, 40% of full-time sworn officers serving with the Glendale Heights Police Department have less than five years of experience. As veteran officers retire, the Department faces a need to replace specialized assignments such as Field Training Officers, Juvenile Specialists, Firearms Range Instructors, and Evidence Technicians. The following officers received specialized training in 2019 to address this shortage:

- Officers Dennis Stachura, Jorge Munoz and Gabrielle Nickel received training to become Evidence Technicians;
- Officers Grzegorz Kapusciak, Peter Kang and Kelsey Watts received training to become Juvenile Specialists;
- Officers Nicholas Santoyo and Zachery Schon received training to become Firearms Range Instructors;

- Officers Justin Blondin, Matthew Wieland, Kyle Covington and Community Service Officer Brian Lesch received training to become Field Training Officers.

A focus will continue to be placed on identifying officers possessing the skills and abilities to be trained in these specialized assignments in the coming years in order to continue providing a high level of service to the Village.

In an attempt to better help subjects suffering from mental and emotional problems, the Glendale Heights Police Department has instituted a Crisis Intervention Team. Law enforcement officers are generally the first responders to persons in crisis or experiencing symptoms of mental illness. The Crisis Intervention Team training provides officers with education about mental illness, and provides skills and tools for effectively and safely interacting with someone who is experiencing a crisis. In 2019, 14 members of the Department received Crisis Intervention Team training including Officers Daniel Launhardt, Gregory Giese, Thomas Nierman, Monte Bohacz, James Cahill, Matthew Brieschke, Robert Hawco, Sergeants David Baley, Michael Dziedzic, Michael Pentecost, Deputy Chiefs of Police George Pappas and Brandon Oliver, and Chief of Police Douglas Flint.



“Effective training of employees is one of the most important responsibilities of a police agency”



TRAINING



Deputy Chief George Pappas and Investigations Sergeant Michael Pentecost coordinate training for members of the Investigations Division for extensive and on-going training in their specific disciplines, including criminal related interviewing and specific investigative techniques.



On August 7, 2019, DuPage County officials introduced a new countywide major crimes task force, the Metropolitan Emergency Response and Investigation Team (MERIT), replacing the county's Felony Investigative Assistance Team (FIAT) and the Major Crimes Task Force with nearly a dozen focused groups, each headed up by its own Commander. MERIT is a law enforcement task force specializing in a wide array of crisis situations including SWAT responses. In 2019, the MERIT Executive Board appointed Glendale Heights Sergeant David Baley to serve as the SWAT Team Commander. In addition to his role as Commander, Sergeant Baley will also attend regular training related to this assignment.



ESDA



The Glendale Heights Emergency Management Agency (EMA), a function of the Police Department, is responsible for performing administrative and technical work in the development, implementation, and coordination of all aspects of emergency management, which includes oversight of the Emergency Services and Disaster Agency (ESDA). The EMA/ESDA Unit operates under the direction of Emergency Management Coordinator John Sulak. EMA responsibilities include: maintaining and updating the Village's Emergency Operations Plan, development of training materials and exercises, maintaining the Comprehensive Emergency Management Program (CEMP) in conjunction with the DuPage County Office of Homeland Security and Emergency Management (OHSEM), functioning as the liaison between other agencies and stakeholders, preparing and facilitating disaster drills and exercises and planning EMA/ESDA operations for the Village's annual Fest.

The Glendale Heights ESDA Unit assists the Police and Fire Departments or other village agencies when requested to do so. The assistance provided may be in the form of traffic control during an incident or situation where roads must be closed due to events such as gas leaks, downed wires, or debris following a severe storm. Additionally, they can operate lighting

equipment towers that can be used to assist the Police, Fire or other departments during an active incident, while investigations are conducted or while clean-up activities are performed after an incident. Once trained, members may also serve as weather spotters and may be deployed to observe and report on storm activity approaching Glendale Heights. The Glendale Heights EMA/ESDA Unit works closely with the DuPage County OHSEM and is part of a mutual-aid agreement among other ESDA Units. Therefore, the Unit may be called upon to assist with emergency situations or events in DuPage, as well as other counties or municipalities. Likewise, Glendale Heights receives assistance from other ESDA Units when needed and requested..

The Unit currently consists of 15 members with John Hanson serving as Field Coordinator and Mike Lynch as Deputy Field Coordinator. 2019 saw the addition of three new members, Jim Devitt, David Sezonov and Karsten Pavlick. ESDA also lost two members, Mike Perry and John Ciletti, to relocations.

In 2019, the ESDA Unit provided service at thirty-three events including their efforts during Glendale Heights Fest. During the year, fourteen personnel responded one hundred sixty times for these events. Event needs range from the scheduled, such as Fest or



drills, to the requested call out for service at incidents. The incidents included traffic control, road closures and crime scene support with a Mobile Command Vehicle. Additionally, members attend monthly meetings which include training in a variety of areas such as traffic control, medical emergencies, fire extinguisher usage and hazardous material incidents. Training can be provided in a variety of methods to include certified instructors in specific disciplines.

During the annual Glendale Heights Fest, ESDA personnel responsibilities include traffic control, pedestrian crossings, and maintaining a safe perimeter during the fireworks shows. This activity allows the Police Department to concentrate most of their efforts on law enforcement and crowd control safety. Throughout the five (5) days of the Fest, EMA/ESDA personnel collectively worked more than 300 hours! Also during Fest, Glendale Heights ESDA partnered with the Bensenville EMA Unit who provided traffic control as well as lighting tower service. This partnered service is always greatly appreciated by the Village.





PROMOTIONS/AWARDS

Sergeant Christopher Parsons #244

On May 5, 2019, the Department celebrated the promotion of Officer Christopher Parsons to the rank of Sergeant. Chris has been a member of the Police Department for 13 years.



Sergeant Gregory Pirtle #245

On May 2, 2019, the Department celebrated the promotion of Officer Gregory Pirtle to the rank of Sergeant. Greg has been a member of the Police Department for 11 years.



Sergeant Krzysztof Padyasek #246

On October 17, 2019, the Department celebrated the promotion of Officer Krzysztof Padyasek to the rank of Sergeant. Krzysztof has been a member of the Police Department for 12 years.



HONORABLE MENTION



OFFICER RYAN SHEEHAN #364
OFFICER MATTHEW PARSONS #367
OFFICER BRADLEY LAUTNER #390
OFFICER PETER KANG #3005
OFFICER GREG GIESE #327
OFFICER RIGOBERTO BERNAL #386
SERGEANT DAVID BALEY #239
DETECTIVE NATHAN SZEWCZYK #379
DETECTIVE MICHEAL NOE #382
DETECTIVE ROBERT HAWCO #376
OFFICER MICHAEL HUFF #357
OFFICER MARK GARCIA #396
OFFICER KYLE COVINGTON #389
OFFICER RIGOBERTO BERNAL #386
OFFICER JORGE MUNOZ #398
OFFICER RICARDO HERNADEZ #392
OFFICER DANIEL LAUNHARDT #3004
OFFICER MARIO MASCIOPINTO #399
DUMEG SPECIAL AGENT

LIFE SAVING AWARDS



OFFICER ZACHARY PUGH #362
OFFICER NICK SANTOYO #393
OFFICER DANIEL LAUNHARDT #3004



NEW OFFICERS/RETIREMENTS



Deputy Chief Sherry Padyasek
30 Years of Service



Sergeant Ron Kirstein
33 Years of Service



Ofc. Bruce Zeisig
34 Years of Service



Records Tech Marie Bone
34 Years of Service



Ofc. Randy Logan
34 Years of Service



CSO Sharon Haverkamp
20 Years of Service



Ofc. Robert Whitmore #3006



Ofc. Jennifer Rosario #3007



Ofc. Richard McAluliffe
#3008



Ofc. Jared Tomich #3009





VOLUNTEER SPIRIT

Throughout the year, members of our Department participated in charitable events or just joined residents in fun. This year we participated in Shop with a Cop, Cop on a Rooftop, Special Olympics of Illinois Polar Plunge the Charity Golf Classic and Christmas Sharing.



GLENDALE HEIGHTS



To Serve and Protect our Community
while enhancing trust through
Professional Police Services.



POLICE DEPARTMENT