

Glendale Heights Police Department 2022 Annual Report

A PLACE TO PROUDLY CALL "HOME" THE SPIRIT OF GLENDALE HEIGHTS



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A MESSAGE FROM POLICE CHIEF GEORGE PAPPAS



In 2022, the Glendale Heights Police Department Continued to ensure we are implementing the best practices to serve our community. We achieve this by focusing on our primary goals of reducing crimes, foresting positive community partnerships, and promoting employee development. The combined efforts of our proactive policing by our officers and diligence of our residents to remain vigilant have resulted in a decrease in crime in Glendale Heights

What we have accomplished

The Police Department maintained the Commission on Accreditation of Law Enforcement Agencies (CALEA) Accreditation. The police department was most recently found in full compliance for the sixth time in October 2022. Our police department is one of about 800 law enforcement agencies in the country who earned CALEA Accreditation status.

The police department in collaboration with Social Services Provider Northeast DuPage Family and Youth Services (NEDFYS), amplified our efforts to provide mental health services for our residents. By establishing further allotted time and space for NEDFYS social services, and by continuing the co-responder model bi-weekly follow up in person follow up program for at risk residents and families, the Department more than doubled the mental health referrals of 2021. This initiative provided valuable access to assist residents in need of these high-quality services.

The police department welcomed Benjamin the comfort dog to our police family. Benjamin came to us from the LCC K-9 Police Ministry program to provide support for our community members. Benjamin works with the Glendale Heights community to bring comfort and calmness to those dealing with crisis, trauma, tragedy, and any other difficult situations.

The Department continued to train our officers to the highest standards. In addition to the monthly online training, officers participate in hands on training with scenario-based role play in subjects such as de-escalation techniques and crisis intervention. These In-House training programs were implemented to provide the optimal training hours for officers, ensuring the State of Illinois and CALEA mandated training were fulfilled. The training achieved the necessary mandated training and provided additional training to better equip our officers with the knowledge and skills expected by our residents.

The police department established the rank of police commander as part of the department's succession plan. The succession plan will increase organizational performance by preparing individuals for critical roles in command and executive positions. To further this succession plan, the police department provided supervision training and opportunities for soon to be promoted officers, to gain supervision and leadership skills and knowledge.



We have also enhanced employee opportunities through training and specialized positions. This included training given to both sworn and non-sworn department members to enhance skills to train other agency members and further develop specialties. Specialty positions have also been implemented. These positions include two officers added to the ILEAS Mobile Field Force, one officer assigned as the Commercial Motor Vehicle Safety and Enforcement Officer, one officer has been assigned as General Detective, and three civilians trained as Comfort Dog Handlers.

The officers of the police department strived to increase proactive policing and enhanced community policing efforts. The officers expanded our community engagement through increased foot patrols. The officers completed well over 1,000-foot patrols to further strengthen community interaction and relationships. The police department continued this effort through a police department open house.

This year the police department deployed 10 FLOCK license plate reader camera systems throughout the community to detect and capture evidence, input hot alerts for investigative leads, and receive real time alerts on vehicles related to criminal actions.

Looking to the future, what to expect this year

The Northern Illinois University, with input from our community residents, stakeholders, and employees, gathered information for the Glendale Heights 2022 Community Survey. Through recommendation, the police department has set goals for 2023 to meet and exceed the expectations addressed in the survey. In 2023, the police department will work on the following initiatives:

Continue to advance our proactive policing to enhance community policing efforts.

Expand community relations through collaborative problem-solving efforts with residents and stakeholders. Increase community interactions through foot, bicycle patrols and positive proactive contacts. Build off our youth programs to encourage our future law enforcement officers to come from within our community.

Amplify our efforts to provide further mental health services for our residents.



Expand our partnership with social service provider Northeast DuPage Family and Youth Service to offer more services to the members of our community. Increase community engagement through the comfort dog, Benjamin. With comfort dog handlers added, Benjamin will be deployed periodically in both School District 15 and School District 16 to enhance positive interactions with our community's children.

Mission Statement

“To Serve and Protect our Community while enhancing trust through Professional Police Services.”



Institute a succession plan to ensure the Department provides the leadership, professionalism, and service our community expects for years to come.

Building employee development through training, mentoring, and support will prepare individuals for critical roles when vacancies occur to further increased organizational performance. This would entail training opportunities at School of Police Staff and Command at the Northwestern University Center for Public Safety and Supervision of Police Personnel at the Northwestern University Center for Public Safety. The police department will heighten these leadership qualities through scenario-based tabletop exercises.

The police department will also enhance officer knowledge through the implementation of specialty positions. A Problem Oriented Intelligence-led Neighborhood Team (POINT) will be established to conduct crime prevention and special investigations due to the increase of criminal activity resulting from offenders outside of the Glendale Heights community. This includes firearm possession, narcotics interdiction, burglaries, and thefts.

The police department will also take advantage of available technology to implement a drone or unmanned aircraft system (UAS) team. The drone will be deployed by officers licensed by the Federal Aviation Administration to map future events and crime scenes, locating fleeing offenders, search for missing children and those with dementia, assist with event management, and locating evidence.

Through an increased effort to maintain the roadway infrastructure the department will be expanding our Commercial Motor Vehicle Safety and Enforcement Unit to include a second officer. This unit identifies and enforces violations by secondary vehicles to reduce damage to the Village roadways.

The addition of a bloodhound unit will provide the department with a valuable team. Bloodhounds are superior to the German Shepard when it comes to tracking people. They can pick up scents up to three days after a reported incident. The Bloodhound unit can be utilized to track criminal suspects, persons with dementia, along with locating missing and runaway children.

Ensure the Department maintains compliance with the Commission on Accreditation of Law Enforcement Agencies (CALEA).

Continue to meet all CALEA standards for training and policy and ensure compliancy with all mandates. These standards and policies play a critical role for the operation of the department and the community's optimal service.

Continue to enhance our training efforts to meet and exceed the current Illinois State statutory requirements and CALEA mandates.

Through a combination of State certified in-house training and specialty training, we provide our officers with the necessary knowledge, tools, and skills to exceed the State mandated training requirements. This includes certifying all of our officers in the 40-hour Crisis Intervention Training (CIT).

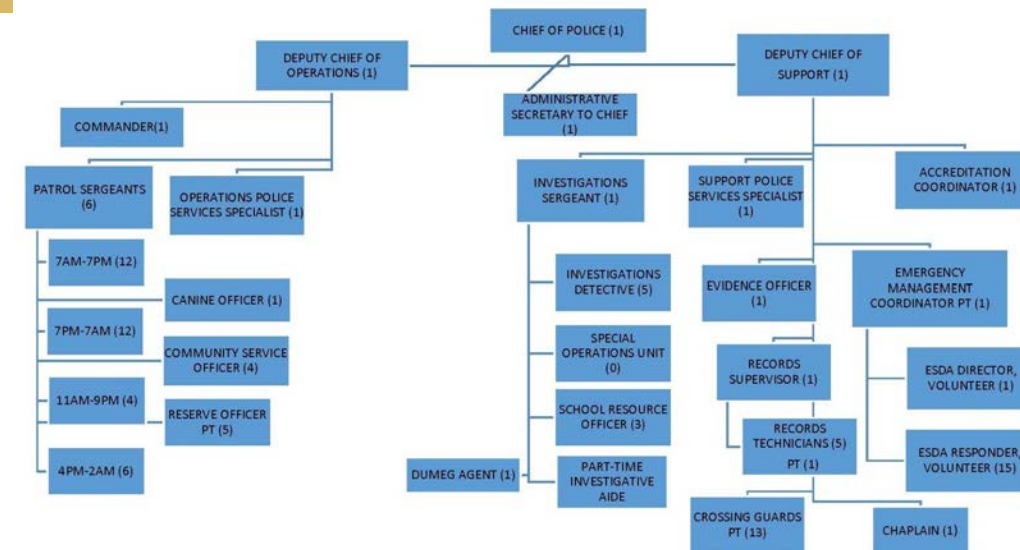
Deploy additional license plate reader camera systems strategically throughout the community.

The license plate reader camera system captures evidence, provides investigative leads, and provides real time alerts to officers for vehicles related to criminal actions. The license plate reader cameras installed in 2022 were integral in 115 criminal investigations.

It is a privilege and honor to serve as Chief of Police for this amazing community. The members of our police department look forward to serving with and for our community. We are grateful for the continued support and trust we receive from the members of this community and the Village Board. This strong community engagement ensures we have a safe and connected community.



Organizational Chart



The Police Department is organized into two Divisions, Operations and Support. It has an authorized strength of 55 full time sworn officers. The Support Division responsibilities include, School Resource Officers, Safety Town, CALEA, Community Outreach, budget and grant funding, records management, E911 ESDA and evidence management. The Operations Division responsibilities include Community Oriented Policing, police training, firearms range, accident investigation, animal control, patrol, traffic citations, service calls and crime prevention. The Department is charged with the duty of protecting the lives and property of the Village's 34,208 residents by providing 24-hour emergency and non-emergency service. (Total full-time employees 69, part-time 22 for a grand total of 108 employees; 15 of which are volunteers).

The Glendale Heights Police Department has been accredited through the Commission on Accreditation for Law Enforcement Agencies (CALEA) since 2008. The Department has achieved 100% compliance with all CALEA standards. In October, the department successfully completed the first or four compliance reviews of the 2021-2025 accreditation cycle. The Department continues its pursuit of excellence through the process of accreditation.

Accreditation

The adoption of best professional practices, reduction in liability, and maintenance of current policies and procedures are paramount in attaining accredited status. CALEA has established over 400 standards that address major law enforcement areas such as operations, traffic law enforcement, personnel administration, operational support, management and administration.

The benefits of being a CALEA accredited agency include:

- * Bringing policies, procedures and systems in line with best professional practices
- * Formalizing management and administrative practices
- * Proactively addressing internal issues
- * Controlling liability
- * Maintaining fair and non-discriminatory personnel practices
- * Seeking to achieve a workforce that represents the community
- * Improving service delivery
- * Strengthening crime prevention, crime control, and community policing
- * Assuring government and community leaders of the quality of policing provided
- * Strengthening community confidence through increased professionalism
- * Providing consistency, standardized guidance, and a defined mission to all members of the Department

The Glendale Heights Police Department is committed to providing residents with professional and integral law enforcement services. It truly is a credit to every member of the Glendale Heights Police Department and reflects on the professionalism exhibited by these employees on a daily basis. For more information about the CALEA accreditation process, please visit www.calea.org or contact the Police Department.





Programs

For over 28 years, the Police Department has held week long classes at Safety Town for children 5-7 years of age. The classes are held over the summer and taught by representatives from AdventHealth GlenOaks, Glenside Fire Protection District, First Student Bus Company, and officers from the Police Department. The children practice situations involving “Stranger Danger”, bus safety, fire safety, bike safety, poison awareness, and other topics.

The Police Department organized Safety Town Trick-or-Treating, throughout the entire Village complex there was an estimated 2,800 residents who participated in the event. We also allowed organizations to decorate their own stations to be included in a “Best Décor” competition to receive a trophy for either 1st or 2nd place.

For children in 5th through 8th grade, the Police Department hosted the 15th annual Junior Police Academy. The participants experienced various aspects of police work from the initial testing process to evidence processing, traffic stops and officer safety skills.

The Safety Town Easter Egg Hunt remains the same since the pandemic. We still limit the number of attendees and require them to sign up for time slots ahead of time. This allows the event to run more smoothly.



The Glendale Heights Police Department hosted their 24th Citizen’s Police Academy. The program is designed to give residents a realistic view of police work by providing instruction on various police topics. Citizens 18 years of age or older who live or work in Glendale Heights are invited to attend.



Community Education

The Police Department strives to keep our residents informed of important crime prevention tips by sponsoring a Neighborhood Watch Program. In 2022, monthly newsletters were disseminated to the Neighborhood Watch members through Code RED and meetings were held monthly. Each time, residents were able to express their concerns and were presented information on various crimes that occurred in their area. Our August meeting was held on August 31st, and included an Overdose Awareness Event for the entire community.

The Police Department sponsored the 25th annual National Night Out. The event featured food, face painting, magician, comfort dogs and many other fun activities. National Night Out is held to heighten crime and drug prevention awareness and strengthen our police and community partnership. Many other organizations participated in the celebration including Glenside and Bloomingdale Fire Protection Districts, Glendale Lakes Golf Club, AdventHealth GlenOaks, Lutheran Church Charities, the Glendale Heights Youth Commission, the Junior Woman’s Club, and Target. Versity Blood Center

was also on site hosting a blood drive during the event.

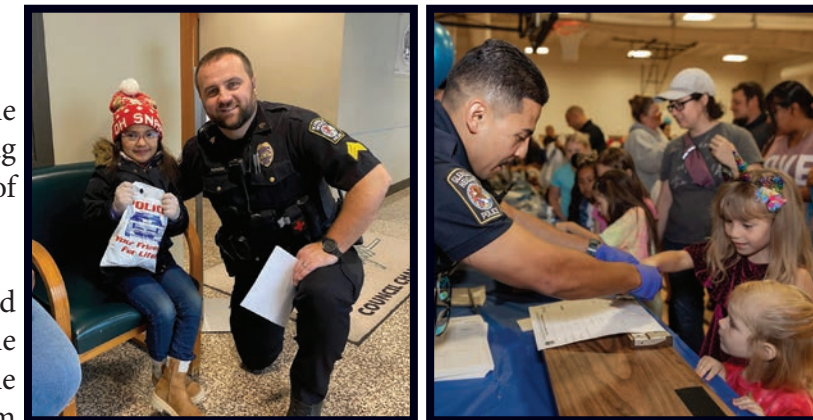
The prescription medication drop-off box located in the lobby of Village Hall continues to be very useful. The drug drop box is available for residents to properly dispose of unused and expired medication.

With the Smart 911 program, the public can directly add information about themselves and their homes to the E911 system. The year brought many opportunities for the department to also use our Code-Red system. This system allows the Police Department and the Village to notify residents of emergencies that may be occurring in the Village by telephone, email or text. It can do a Village-wide notification or can be tailored to specific areas, depending on the incident. This system is also used by the Police Department’s Police Services Specialist in partnership with the Senior Services Manager of the Center for Senior Citizens to do well-being checks on our senior citizen population during extreme weather conditions. Residents can learn more about these programs by visiting the Police Department page of the village website, or calling the Police Department’s non-emergency phone number at 630.260.6070.

The Glendale Heights Police Department continues to offer the “Safe Exchange” spot in the main parking lot of the Police Department to provide safer exchanges of products from online sales. With internet sales more common than ever, the Safe Transaction Program is a growing trend nationwide. Being safe is always the best practice, and by using the Glendale Heights Police Department parking lot when completing such transactions, you are avoiding the possibility of any dangerous encounters and/or illegal acts from taking place. The parking lot is equipped with video surveillance 24 hours a day, 7 days a week.

Police and Community Support

The Glendale Heights Police Department hosted its third annual Glendale Heights “Heroes & Helpers” (formerly Shop with a Cop). The Target of Glendale Heights sponsored all of the kids to shop with our Cops. Ten GHPD officers, three staff members and a resident, Ed pope who played Santa, volunteered their time to make the holidays a little brighter for these kids and their families. Before shopping, the kids were taken to Ki’s for breakfast, which was provided by the Fraternal Order of Police (FOP) Lodge 52.



Officers assisted other Village employees with the annual Fishing Derby and Park Parties, where Officers, residents and children were able to interact and get to know each other in a fun, relaxed atmosphere.

Officers once again joined the Village to help organize and participate in the annual Charity Golf Classic. A portion of the funds raised were donated to the F.O.P. Lodge 52. The lodge donated the funds to various children’s charities throughout the year.

Officers participated at the annual Family Health and Safety Fair held at the Sports Hub. The purpose of the Safety Fair is to provide educational information in a fun way to the residents. The Family Health and Safety Fair is conducted in association with the Village, surrounding school districts, hospital, and local businesses. Officers provided Crime Prevention giveaways and information to those in attendance.

Glendale Heights Officers also held “Movie with a Cop”, where officers passed out freshly popped popcorn and refreshments and watched movies with the kids ages 15 and under.

The Glendale Heights Police Department currently has five Certified Child Passenger Safety Technicians. On September 24, 2022, our technicians put their knowledge to work through a child safety seat check event, where parents and caregivers received education and hands-on assistance with the proper use of child restraint systems and seat belts.

Members of the Police Department participated in the Village’s 2022 Christmas Sharing Program, where over 100 families and individuals were provided grocery store gift certificates and holiday presents for their children.



Community Involvement

Two vital aspects of the department's Community Policing philosophy are:

1. Transparency
2. To have the Officers involved in as many community activities as possible so that citizens can place a name and person behind the badge.

The Glendale Heights Police Department continues to offer "Know Your Officers". In each Village Newsletter, one officer is introduced to our community, including a small bio on themselves and a photo. The article includes why they became a Glendale Heights Police Officer and what their responsibilities are at the Department.

Rescue Our Children Organization



R.O.C.O. is a non-profit charitable organization passionate about creating joy for children and families. Their mission is to provide kids age 2 through 18 with an unforgettable birthday celebration complete with party favors, cake and gifts.

Get Movin

Once a year, students and teachers of G. Stanley Hall School participate in a Walk-A-Thon to raise money for the Hall Husky Boosters and to promote a healthy lifestyle to the students and the community. Members of the Police Department join in on the fun.




Talk and Tour



Glendale Heights Police Department held a Talk and Tour. This event gave members of the community the opportunity to come out and speak with police department staff and to take a guided tour of the Department.

get to KNOW US

Meet Officer Mattia Amodio #3017



"I grew up in Riverside, IL and attended Riverside-Brookfield High School where I graduated in 2016. After high school, I attended Triton College for two years before I transferred to Elmhurst College. I majored in Criminal Justice and minored in Psychology, and graduated in 2020. Some of my hobbies include cooking, going to the gym, playing video games, and spending time with friends and family. What inspired me to become a police officer was my older brother, who is currently a police officer in the City of Chicago. I also wanted to find a career where I could serve a community and help others. On June 7th, 2021, I was hired by the Glendale Heights Police Department and have enjoyed the community-oriented policing the department embraces!"



Creating a Care-Driven Community

COMMUNITY PARTNERSHIPS

- KIWANIS
- NEDFYS
- ADAPT
- IMPACT
- GECC
- DUPAGE ROE
- SART
- BLOOMINGDALE TOWNSHIP
- MENTAL HEALTH
- GLENSIDE PUBLIC LIBRARY

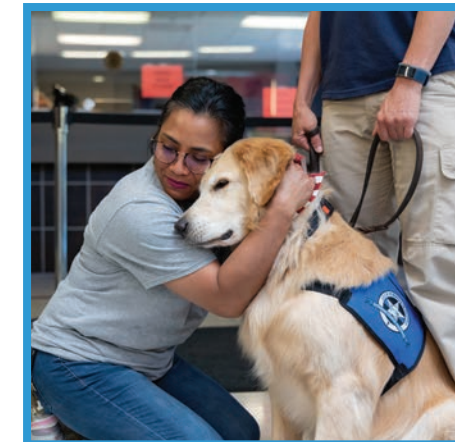
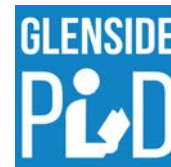
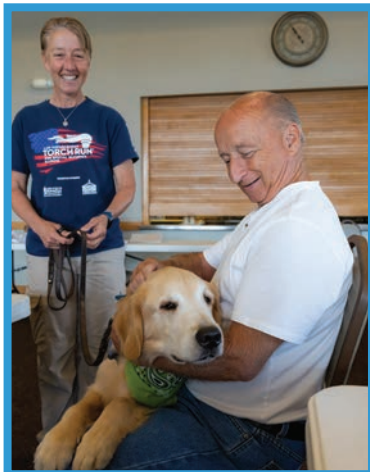


BENJAMIN



We are proud to announce our newest addition at the Glendale Heights Police Department, Benjamin. Benjamin is a Lutheran Church Charities (LCC) Comfort Dog who serves every day in the community to bring comfort to all those affected, including law enforcement, schools and family members in their time of need.

The LCC K-9 Comfort Dog program is supervised by the Deputy Chief of Support and facilitated by five certified handlers. In his short time with the department, Benjamin has been in the community 63 times. He also attends many community events such as National Night Out, and the Family Health and Safety Fair.



Index Crime Reports



Since 1930, the FBI has collected and compiled data to use in understanding and improving law enforcement administration, operation and management and to indicate fluctuations in the level of crime in America. This is accomplished through Uniform Crime Reports (UCR). The FBI does not collect the data itself. Rather, law enforcement agencies across the United States provide the data to the FBI, which then compiles the Reports. Each month, law enforcement agencies report the number of known index crimes in their jurisdiction to the FBI. While national reporting is not mandated, many states have instituted laws requiring law enforcement within those states to provide UCR data. Illinois is one of those states.

For reporting purposes, criminal offenses are divided into two major groups: Part I offenses and Part II offenses.

In Part I, the UCR indexes reported incidents in two categories: violent and property crimes. Aggravated assault, forcible rape, murder and robbery are classified as violent while arson, burglary, larceny-theft, and motor vehicle theft are classified as property crimes.

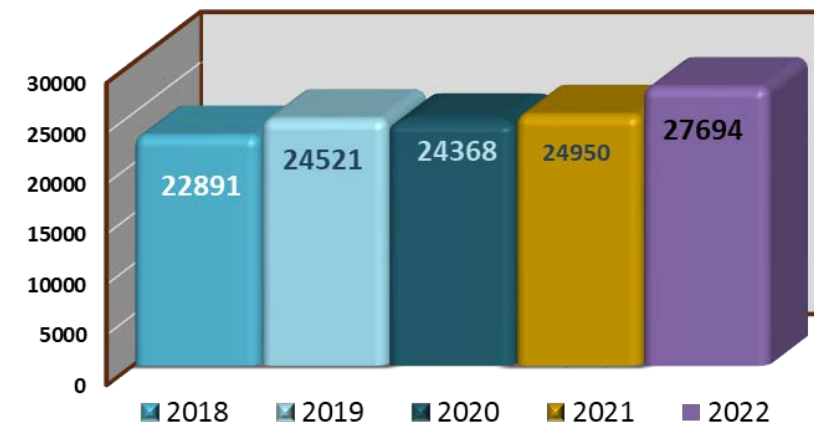
In Part II, the following categories are tracked: simple assault, curfew offenses and loitering, embezzlement, forgery and counterfeiting, disorderly conduct, driving under the influence, drug offenses, fraud, gambling, liquor offenses, offenses against the family, prostitution, public drunkenness, runaways, sex offenses, stolen property, vandalism, vagrancy and weapons offenses.

This section presents Glendale Heights crime data. The emphasis is on 2022 crime data totals; however, totals for the previous 4 years are provided for comparison.

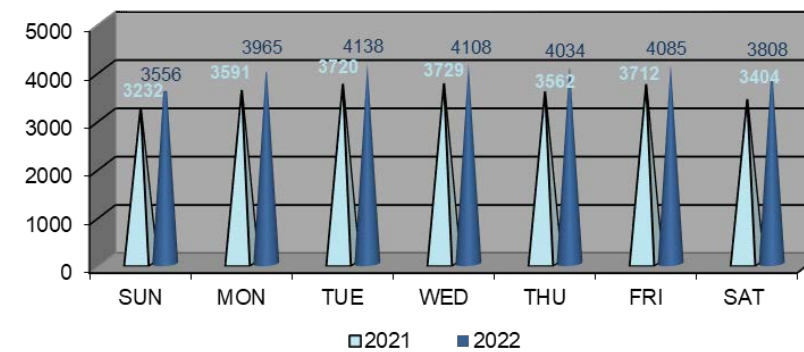
Part I index crimes decreased by 4, which is a 1.2% decrease from 2021's numbers. There was an increase in overall Thefts and Burglaries reported, but a 21% decrease in Burglary to Motor Vehicle which accounted for our total decreasing overall. The clearance rate for Part I crimes in 2022 decreased 24% compared to 2021.

Part II crimes in 2022 decreased by 14, which is a 1% decrease from 2021. There were significant decreases in Deceptive Practice and Criminal Defacement. There was an increase in Domestic Battery, Identity Theft and Disorderly Conduct while other categories remained consistent. The clearance rate for Part II crimes in 2022 increased 15.5% compared to 2021.

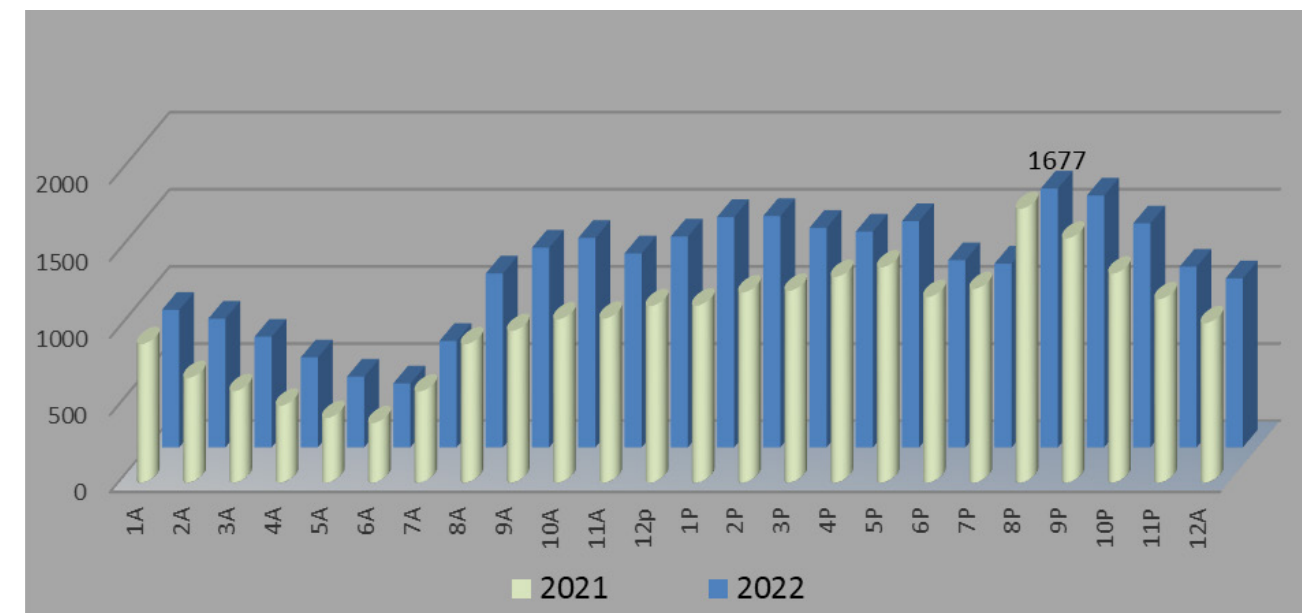
5 YEAR COMPARISON



DAY OF THE WEEK



TIME OF DAY



Calls for Service

Calls for service are generated when an individual requests police assistance or intervention. These requests come through Addison Consolidated Dispatch Center (ACDC) by contacting ACDC directly or from an officer who is directly on the scene of an incident in progress. In 2022, the GHPD handled 27,694 calls for service. This is a 11% increase in calls for service compared to 2021.

The following charts break down calls for service by day of the week, hour and year. On average, Tuesday is the busiest day of the week with 4,138 total calls for service, followed closely by Wednesday with 4,108. Sunday shows as the least busy day with 3,232 calls. The busiest time of day for calls is 8:00 p.m.

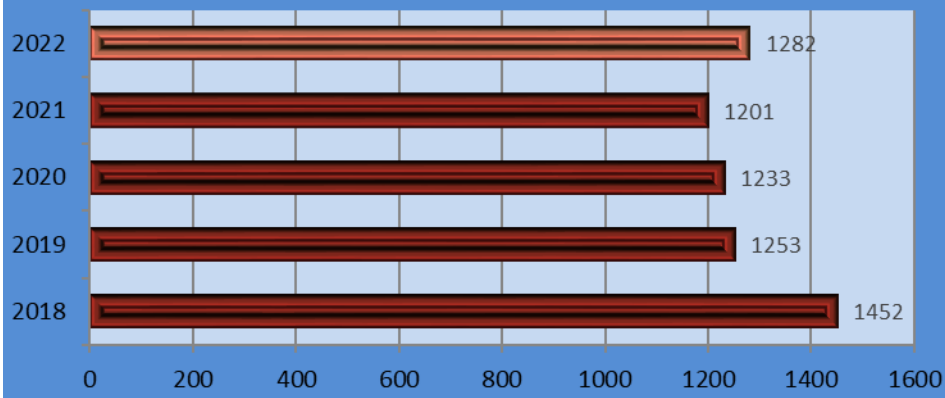


Crime and Arrest Data

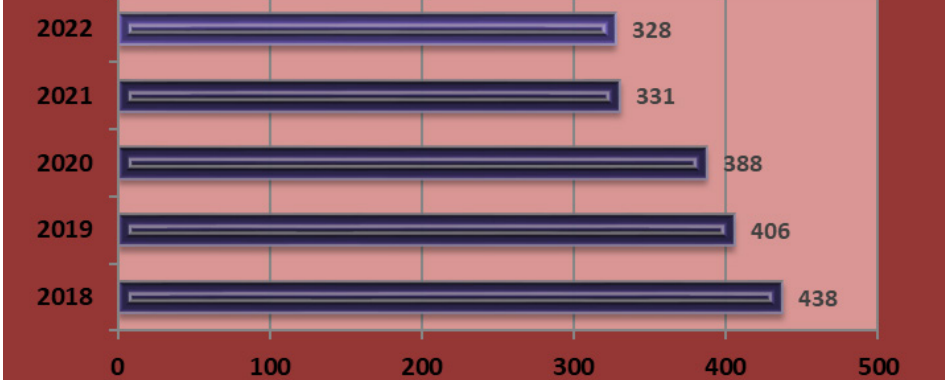
Citation Summary

Non-Traffic
Tickets
By Violation

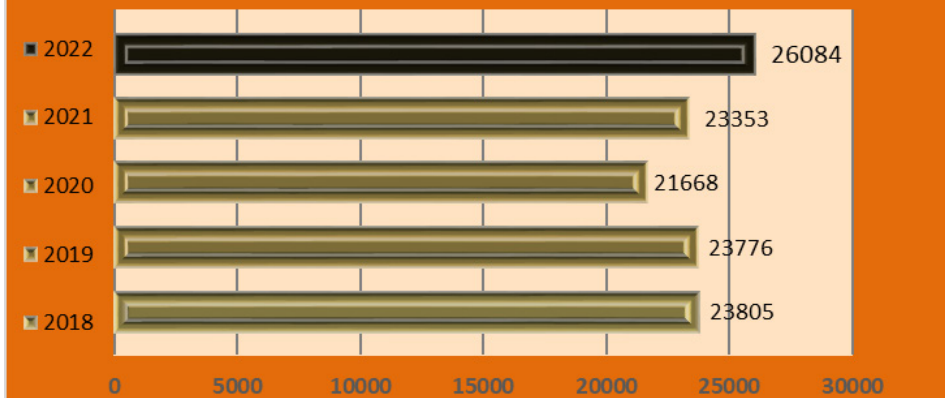
CRIME STATS PART II OFFENSES



CRIME STATS PART 1 OFFENSES

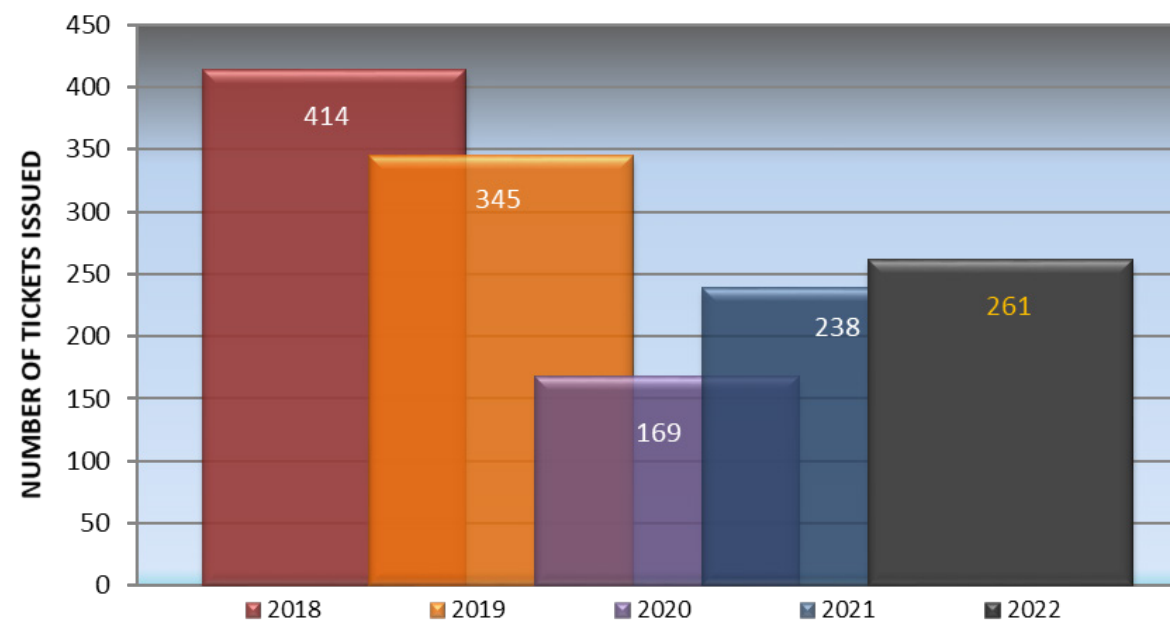


5 YEARS SERVICE CALLS



ARRESTS	2022	2021	2020	2019	2018
Part I	42	51	54	91	103
Part II	434	159	310	424	538
Felony	102	71	98	81	89
Misdemeanor	204	186	264	391	491
DUI	57	20	59	57	61

2022 Part II Offenses	1282
Assault / Battery	374
Deceptive Practice	62
Identity Theft	52
Criminal Damage	111
Weapon Offenses	17
Sex Offenses	27
Drug Laws	
*Cannabis	39
*Controlled Substances	22
*Paraphernalia	2
Offenses Involving Children	17
Driving Under the Influence	62
Liquor Law Violations	7
Disorderly Conduct	185
Suspended / Revoked Drivers	119
All Others	186
2022 Part I Offenses	328
Homicide	0
Criminal Sexual Assault	22
Robbery	4
Agg. Assault / Battery	23
Burglary - Residential	17
Burglary - Other	17
Burglary - Motor Vehicle	15
Theft/Retail Theft	215
Motor Vehicle Theft	15
Arson	0
2022 Service Calls and Activities	26084
Alarms	675
Animal Complaints	497
Assist Ambulance/Fire	1744
Assist Citizen	3236
Assist Other Agencies	729
Disturb Noise / General	1080
Domestic trouble	178
Motorist assist	428
Missing Persons	39
Suspicious Noise/Person/Veh	1208
Traffic offenses	633
Death invest	32
Bar Checks	2351
Extra watches	1904
Foot Patrols	1021
Traffic Studies	738
Traffic Stops	5817
All Others Department Activities	3774
2022 Total	27694

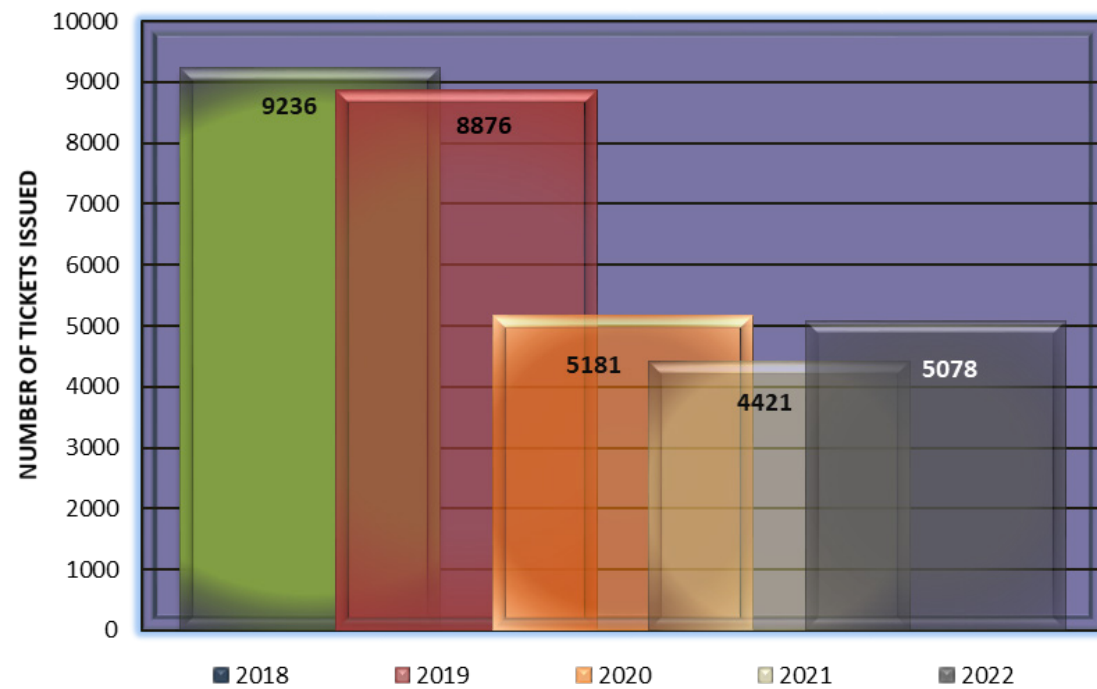


OFFENSE	2018	2019	2020	2021	2022
BATTERY	13	9	8	4	4
CRIMINAL DAMAGE TO PROPERTY	2	2	4	7	3
DISORDERLY CONDUCT	36	29	21	20	17
DOG AT LARGE	2	3	2	6	3
ILLEGAL POSSESSION OF ALCOHOL	0	1	1	5	3
ILLEGAL SALE OF ALCOHOL	1	0	3	5	8
INTERFERING WITH POLICE	9	3	5	5	8
OTHER LOCAL ORDINANCE VIOLATIONS	90	59	47	76	129
POSSESSION OF CANNABIS	126	115	29	72	51
POSSESSION OF DRUG PARAPHERNALIA	52	57	2	2	4
POSSESSION OF TOBACCO PRODUCTS	6	5	6	5	11
PURCHASE OF ALCOHOL BY MINOR	15	6	9	13	6
RETAIL THEFT	53	54	19	11	9
SALE / DELIVERY OF TOBACCO PRODUCTS	3	1	1	3	3
THEFT	4	1	7	3	2
UNLAWFUL USE OF WEAPONS	2	0	5	1	0
TOTALS	414	345	169	238	261

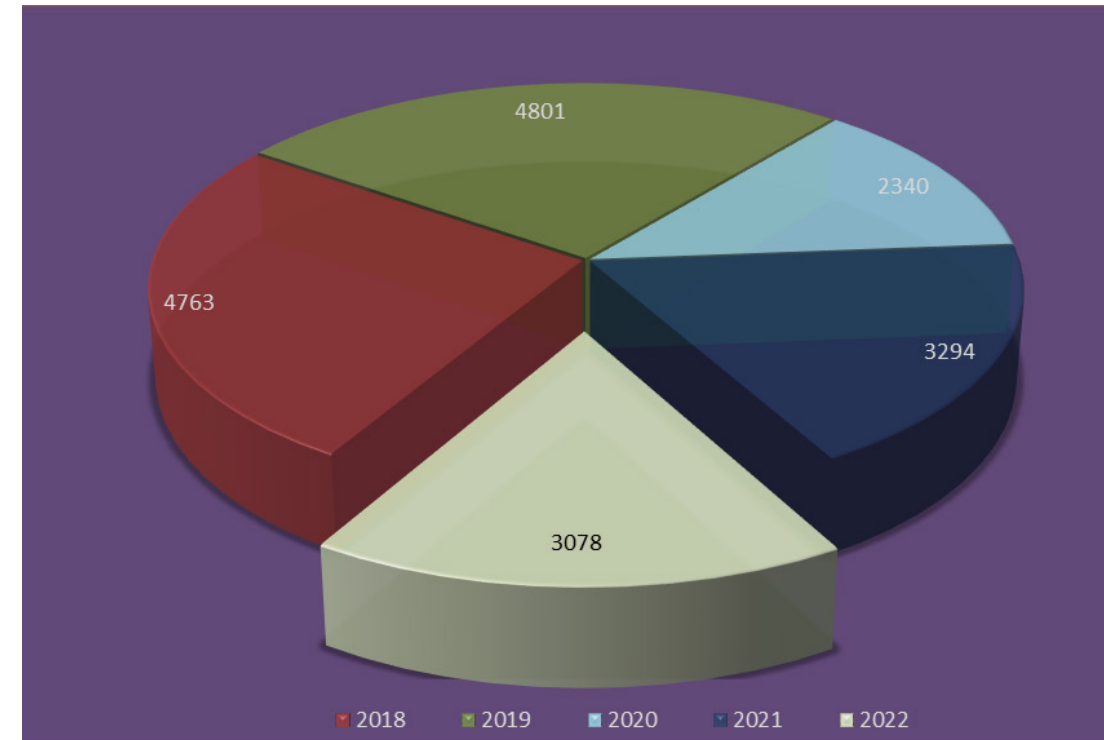


Citation Summary Cont.

Parking Tickets by Violation



Illinois Vehicle Code Violations



TYPE	2018	2019	2020	2021	2022
COMMERCIAL VEHICLES	263	796	307	28	49
DOG AT LARGE	70	2	40	46	33
EXPIRED LICENSE PLATES	275	242	115	237	361
FIRE LANE	80	83	188	36	48
HANDICAPPED PARKING	95	126	105	67	63
ILLEGAL PARKING	1446	1365	864	650	747
NO VILLAGE STICKER	2171	1582	1014	703	539
OTHER	161	206	198	86	87
OTHER ANIMAL VIOLATIONS	90	90	52	49	39
BLOCKING SIDEWALK	466	464	167	57	51
SNOW PARKING VIOLATION	1119	1023	578	760	958
BETWEEN 2:00 AM & 6:00 AM	1458	1312	748	233	214
STREET MAINT/NO PARKING	1542	1585	805	1469	1806
NO SAFETY STICKER	N/A	N/A	N/A	N/A	83
TOTALS	9236	8876	5181	4421	5078

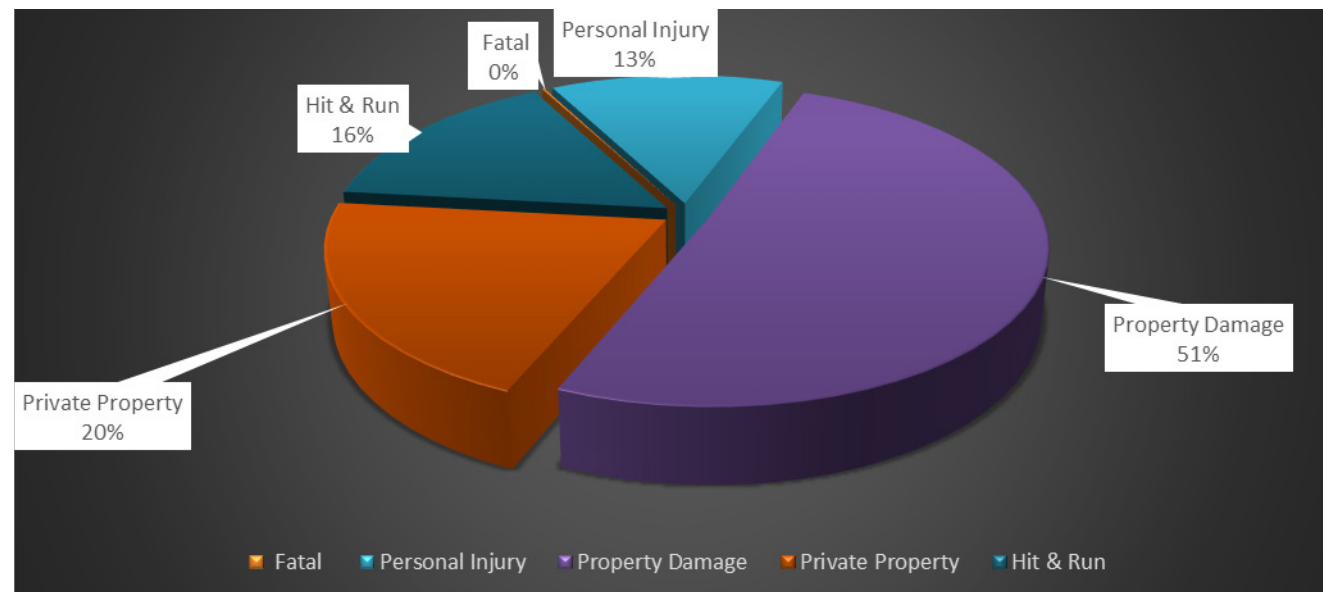
VIOLATION	2018	2019	2020	2021	2022
CHILD RESTRAINT	12	16	10	24	9
DRIVING WHILE LICENSE SUSPENDED	126	84	74	115	131
EQUIPMENT VIOLATIONS	90	88	47	96	95
FAILURE TO GIVE INFORMATION (ACCIDENTS)	12	29	9	8	11
FAILURE TO SIGNAL	37	41	8	28	29
FAILURE TO YIELD: LEFT	52	45	30	36	38
FAILURE TO YIELD: OTHER	63	80	29	55	39
ILLEGAL TRANSPORTATION OF LIQUOR	20	19	27	16	5
IMPROPER LANE USAGE	85	148	85	87	71
NO INSURANCE	884	909	454	588	583
NO SEAT BELT	110	86	41	42	29
NO VALID DRIVERS LICENSE	133	148	84	118	110
OTHER	143	67	31	147	112
OTHER MOVING VIOLATIONS	179	333	155	160	100
REGISTRATION VIOLATIONS	366	427	172	389	344
SPEEDING	1214	1053	606	603	459
TOO FAST FOR CONDITIONS	232	315	229	252	230
TRAFFIC SIGN VIOLATION	507	437	31	236	304
TRAFFIC SIGNAL VIOLATION	126	314	145	53	73
CELL PHONE VIOLATIONS	372	162	73	85	73
CANNABIS IVS	*	*	38	24	7
CANNABIS CIVIL	*	*	31	38	11
OVERWEIGHT VIOLATIONS	*	*	*	94	215
TOTAL	4763	4801	2340	3294	3078



Accident Summary



	2018	2019	2020	2021	2022
Fatal	1	1	0	2	1
Personal Injury	144	145	94	117	112
Property Damage	553	563	369	462	430
Private Property	211	206	150	164	173
Hit and Run	169	142	107	124	131
Total Crashes	1078	1057	720	869	847



Traffic Study



Intersections with Highest Crash Totals 2022

1. Army Trail Rd/Bloomington Rd
- T2. North Ave (IL64)/Bloomington Rd
- T2. North Ave (IL64)/Glen Ellyn Rd

The department continues to exercise strict enforcement of traffic laws. Traffic stops made by the department decreased in 2022 to 5,817. A decrease of 4.764% compared to 6,108 in 2021. Traffic citations decreased from 3,294 in 2021 to 3,078 in 2022, a 6.5 % decrease.

The department continues to exercise strict enforcement against impaired driving. The department applied for and received a Sustained Traffic Enforcement Program (STEP) grant through the Illinois Department of Transportation. The goal of the grant is to save lives and reduce injuries resulting from motor vehicle crashes by increasing safety belt compliance and reducing the incidence of driving impaired. The grant allows the department to hire officers back on overtime during holidays when violations increase. With the inception of companies such as Uber and Lyft, the number of DUI arrests has decreased over the years. There were 62 DUI arrests in 2022, which decreased from 2021 with 66 arrests. There were 15 DUI crashes in 2022 compared to 14 in 2021, 20 in 2020, and 19 in 2019. DUI crashes made up 77% percent of the total crashes the department handled in 2022.

There were 847 crashes reported in 2022, compared to 869 crashes reported in 2021, which represents a 2.53 percent decrease in the number of crashes. There was 1 fatal crash in Glendale Heights in 2022, 1 less than 2021. The chart indicates injury crashes decreased, 101 reported in 2022 compared to 102 in 2021. Hit and run crashes increased 5.65 percent to 131 in 2022, compared to 124 in 2021. There was also a 5.49 percent increase in private property crashes, 173 in 2022 compared to 164 in 2021. 117 WW reported in 2022 compared to 124 in 2021. Hit and run crashes increased 6.64% to 131 in 2022, compared to 124



in 2021. There was also a 5.48% increase in private property crashes, 173 in 2022 compared to 124 in 2021.

The chart above represents crash totals from 2012 through 2022. In 2012, there were 945 crashes reported. This number increased to 990 in 2017, then decreased to 872 in 2021. The number of crashes decreased 2.53 percent in 2022 to 847.

The Village historically has a significantly low number of crashes considering the average daily volume of traffic travelling through Glendale Heights. The Village still has one of the highest daily traffic counts in DuPage County, with an average of 57,300 vehicles daily in 2021, and 9,650 trucks daily travelling along North Ave alone. This is an increase of 3.62 percent from the traffic count in 2019 on North Avenue, which was 55,300 a day. The Villages' other main arterial route, Army Trail Road, saw over 44,200 vehicles a day in 2019 and 30300 in 2021, which would be a significant decrease.

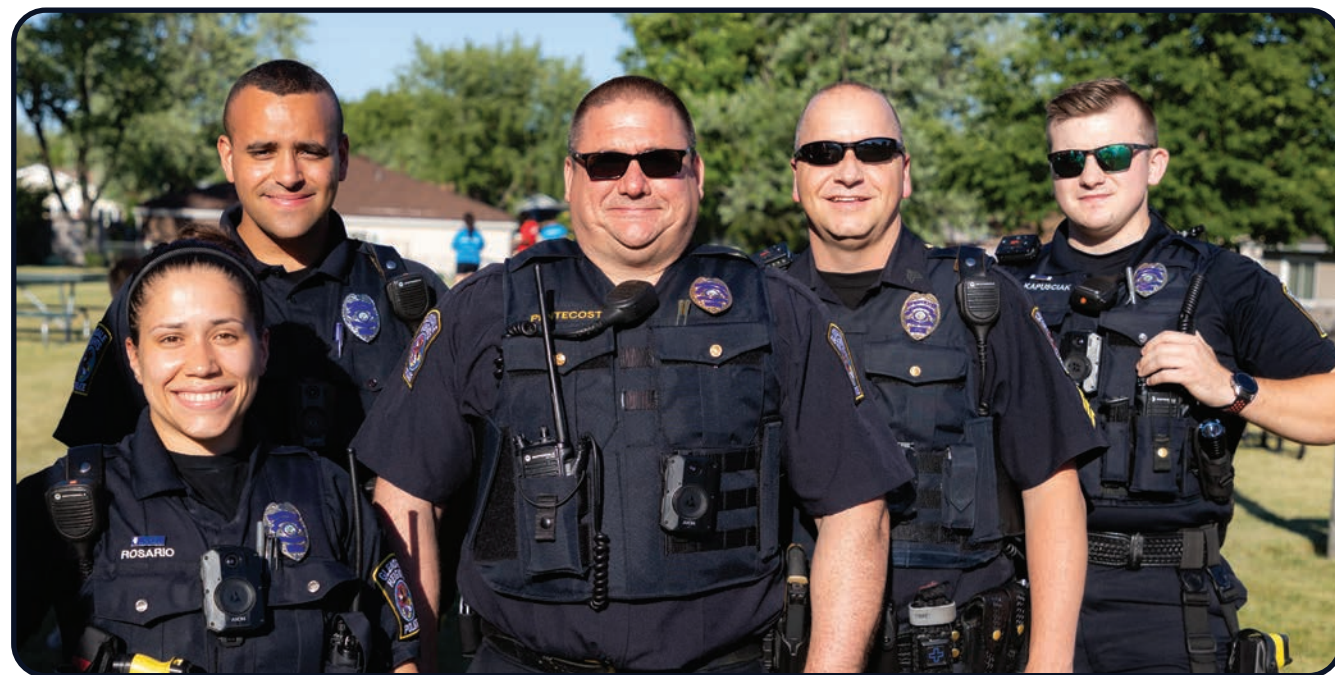


The Patrol Division is the largest and most visible function of the Department. Patrol officers are responsible for responding to calls for service, the protection of life and property, patrol of an assigned area to enforce laws and ordinances, regulate traffic, control crowds, prevent and investigate crime, and arrest violators. Patrol officers are expected to respond to situations that may arise while they are on duty and are the first point of contact with the public.

Patrol officers work shifts of either 10 or 12 hours in length, with the exception of the officer assigned to the canine unit, who works a 9-hour shift. The officers working 10-hour shifts overlap with officers working 12-hour shifts to provide additional manpower during peak call times. Each patrol officer is assigned to one of four geographical areas/beats for the year following a Community Oriented Policing model.

The current manpower allocation for the Patrol Division is thirty-four (34) officers, six (6) sergeants, four (4) community service officers (CSO's) and five (5) part-time officers. The canine handler is assigned to the Patrol Division and is responsible for the Department canine (Lobo). In 2022, one patrol officer was assigned as a Truck Enforcement Officer. Due to the success of the program, an additional patrol officer will be assigned to the unit in 2023. One (1) sworn member retired in 2022 and three (3) officers resigned. Four (4) new officers were hired to fill the vacancies in the Patrol Division. Additional retirements have been announced for 2023 and the Department anticipates replacing the vacancies as they occur.

To meet the needs of the Department and community, the Glendale Heights Police Department assigns qualified officers to specialized assignments. Specific in-service training is required to improve an officer's proficiency in performing the duties and responsibilities of the assignment. Of the thirty-five (35) officers assigned to the Patrol Division, sixteen (16) are Evidence Technicians, twelve (12) are Field Training Officers (two (2) Community Service Officers are also Field Training Officers), thirty-one (31) are Juvenile Specialists, and twelve (12) are firearms instructors. Retirements, promotions and assignment of officers from the Patrol Division to Investigations has reduced the number of officers assigned to specialty positions, and the Department strives to continue training qualified officers to perform these necessary functions. Patrol officers and patrol sergeants are responsible for identifying crime trends and chronic nuisance locations where repeat calls for service tend to impede officers from handling other needs. In addition, the Department utilizes a Nuisance Abatement Program and regular crime analysis to identify problem



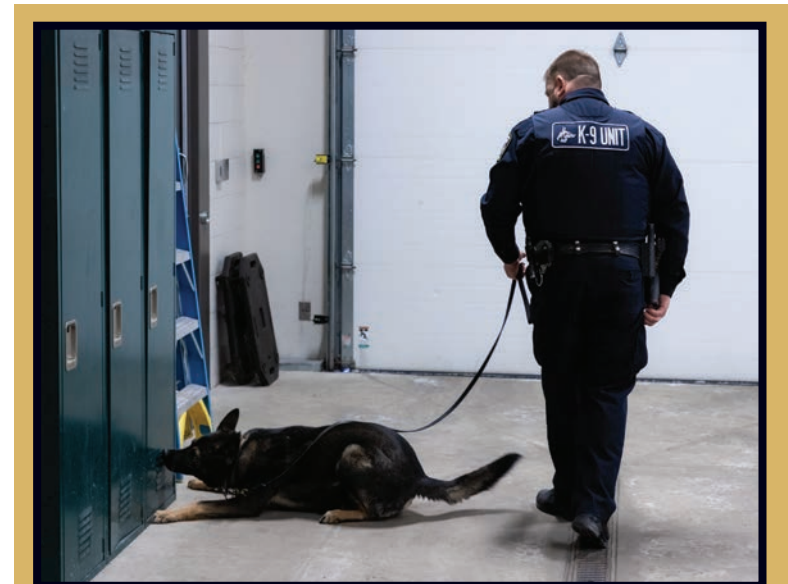
locations and crime trends. A strategy to use information from these identified trends to address the underlying problems has proven to be beneficial in providing longer-term solutions, which in turn, frees officers to focus on the needs of citizens throughout the Village.

Several members of the Patrol Division received awards for their outstanding performance in 2022. These included three officers receiving Division Meritorious Awards for their quick and decisive actions to preserve the life of an individual. One officer received Honorable Mention for their actions in identifying and apprehending a wanted felon, who was armed with a handgun. One officer received a Life Saving Award for their efforts to preserve the life of a four year-old child, who went into cardiac arrest on a school bus. One officer received an award from the Alliance Against Intoxicated Motorists (AAIM) in recognition of his DUI enforcement efforts. These officers demonstrated in great degree the characteristics of selflessness, personal courage and devotion to duty.

Patrol Division officers voluntarily performed numerous hours of community service projects during 2022 in an effort to support and give back to the community they serve. Officers participated in events such as Heroes and Helpers

(formerly Shop with a Cop), Movie Night with a Cop, park parties, National Night Out, food distribution events in conjunction with the School Districts and Village, the Family Health and Safety Fair and Special Olympics fundraising through Cop on Top and the Polar Plunge.

Recruiting and Internships; we continue to work closely with the Police Commission to recruit, select, and hire qualified police officers. This remains one of the highest priorities for the department. During 2022, the Police Commission conducted a Police Officer Eligibility Exam and selected four (4) candidates, who are currently employed with the Department.



Use of Force

the means of compelling compliance or overcoming resistance to an officer's command(s) in order to protect life or property or to take a person into custody.



The 2022 Use of Force analysis reviewed thirty-six events where members of the Glendale Heights Police Department applied force to individuals. The thirty-six (36) use of force events were an increase of nine in comparison to 2021. Of those thirty-six incidents, ten reported an injury during the incident. All but two declined medical assistance. The reported injuries consisted of minor scrapes or abrasions. Of the involved, 57% were under the influence of alcohol or drugs, emotionally disturbed, and/or had prior contacts/criminal history knowledge. Subjects were transported to the hospital for treatment due to reasons other than the use of force, primarily due to their emotional state. A subject's mental state was a factor in a large number of incidents requiring officers to take defensive action during 2022 and remains an identified pattern as in the past three years.

In comparison for the second year in a row, officers were injured at a higher rate in 2022, increasing from six (6) injured officer in 2021 to nine (9) injured officers in 2022. Eight (8) of the officers injured were not transported to the hospital. One (1) officer was transported to the hospital and treated for a knee injury, which caused the officer to miss work during 2022. In reviewing the incidents of injury in 2022, six (6) injuries were minor in nature and occurred during the apprehension of offenders who were intoxicated and/or attempting to flee.

Defensive actions by officers during calls for service continue to occur in an extremely low percentage. In 2022, the combined total of traffic stops and calls for service/cases initiated was 27,694. The thirty-six (36) use of force events during the year equated to only 0.12% of those citizen contacts.

Each use of force is initially reviewed by the member's immediate supervisor. After the initial review, a Use of Force Review Board is assembled to review the incident to determine if the officer followed Department policy and the appropriateness of the force used in the incident. All of the uses of force applied to individuals in 2022 were determined to be within Department policy and appropriate to the incident.

Statistical data of assaults on sworn officers has been monitored since 2017. Assaults on law enforcement officers are critical events that significantly impact the safety of public safety personnel. In 2022, the Assault on Sworn Officer Analysis identified five (5) incidents involving five (5) subjects committing assaults on six (6) sworn officers. All six (6) injuries occurred while officers were making an arrest of the subject. One (1) of the six (6) sworn officers assaulted received injuries as a result of the assaults.

The Glendale Heights Police Department has instituted a Crisis Intervention Team (CIT) and as of January 1, 2023, every eligible sworn officer has received crisis intervention training in an attempt to better help subjects suffering from mental and emotional situation



Investigations

The Investigations Section is comprised of five (5) General Assignment Detectives, three (3) School Resource Officers, one (1) Narcotic Detective assigned to the DuPage County Metropolitan Enforcement Group (DUMEG) and one (1) Investigative Aide. This section is supervised by a Sergeant and is part of the Support Division.

General Assignment Detectives are responsible for follow-up investigations of all felonies, major crimes and gathering of criminal intelligence. Two General Assignment Detectives are assigned to the MERIT Major Crimes Task Force, and two General Assignment Detectives are assigned to the MERIT Crisis Negotiations Team, which are a multi-jurisdictional police taskforce that provides assistance to local police departments during complex, multi-jurisdictional investigations in DuPage County.

School Resource Officers (SRO) act as the liaison between the schools and the Police Department. One SRO is assigned to each school district located within the Village. The officers are responsible for conducting educational classes in drug and alcohol awareness through the D.A.R.E. (Drug Abuse Resistance Education) program. The third SRO is dedicated to Glenbard High School District 87. This officer acts as a liaison for the department at the three different public high schools (Glenbard North, East and West) that our residents attend.

The officer assigned to the DuPage Metropolitan Enforcement Group (DUMEG) works in an undercover capacity investigating illegal narcotics and drug sales in DuPage County.



Major Case Summery

During the course of 2022, members of the Investigations Division were assigned 418 cases for follow up investigation. These 418 cases represented 49 different crimes. The following list represents some of the more serious cases handled by the Investigations Division.

Possession of Child Pornography

The Detective assigned to the Internet Crimes against Children (ICAC) taskforce received a cyber-tip from Discord, concerning the sharing of child pornography. The detective initiated an investigation and obtained a subpoena for the Internet Protocol (IP) address of the person responsible for the download, which came back to an address in Glendale Heights and a juvenile suspect was identified. The suspect consented to a search of his phone, which revealed several files containing child pornography in a deleted secured file. The suspect admitted to downloading the child pornography and also deleted the files when he saw the detectives approaching his home. His phone was seized and a search warrant was obtained for the phone. MERIT Digital Forensic Unit members assisted with a forensic download of the data on the suspect's phone, which uncovered images of Child Pornography. The DuPage County State's Attorney's office reviewed the case and approved four (4) counts of Possession of Child Pornography against the suspect who was petitioned in Juvenile Court.

Aggravated Domestic Battery

In May 2022 officers responded to an apartment in the 400 block of Gregory Ave. for a report of an Aggravated Domestic Battery. The victim's boyfriend, identified as Derick Lewis, was locked inside the residence and refused to speak with MERIT Crisis Negotiations Team members. He hung up on them, took the victim's car keys and jumped out of a bedroom window, fleeing the scene in the victim's vehicle. Patrol Units initiated a vehicle pursuit, which was terminated almost immediately due to the offender being identified. Investigators recovered a handgun inside the residence which Lewis had threatened the victim with. Felony charges were approved and a warrant was issued against Lewis for Aggravated Domestic Battery which he was later taken into custody on.

Aggravated Vehicular Hijacking/Armed Robbery

In May 2022 officers responded to the 500 block of James Ct for a report of a subject, who was stabbed with a knife and had his vehicle stolen. The victim was able to provide a description of his vehicle and the suspect to the responding officers, who located the offender inside the victim's vehicle and still in the area. Upon seeing the responding officers, the offender fled on foot. Officers recovered the victim's vehicle but were unable to locate the offender. The investigation identified the offender as 26 year-old, Isaiah B Sanders. A few days later, Investigators with the assistance of M.E.R.I.T SWAT executed a search warrant at Sanders' home in Crete, Illinois. During the execution of the search warrant, investigators took Sanders into custody and recovered the victim's property. Sanders was charged with Aggravated Vehicle Hijacking, Armed Robbery, Unlawful Use of a Weapon by a Felon, and Aggravated Battery.

Aggravated Cruelty to Animals

In May 2022, the Investigations Division opened an investigation into cruelty to animals after a Veterinarian had reported to Dupage County Animal Services suspicions of animal cruelty after Jake T. Greenwell brought several cats to the Vet with suspicious injuries, including one which was deceased upon arrival at the animal hospital. On 11/10/22 a warrant was obtained against Jake for Aggravated Cruelty to Animals, he was taken into custody and processed on the warrant.

Attempt Homicide

In August 2022, Officers responded to the area of George Bell Ln. and Whitman Drive for report of a shooting. A female victim was located with a gunshot wound. A white Chevrolet Tahoe was identified as the offending vehicle and fled the scene prior to arrival. Further investigation identified video evidence of the suspects prior to the shooting and the white Tahoe. Based upon evidence, the

shooter was identified as a juvenile from Alsip, Illinois. Detectives conducted surveillance in Alsip and with the assistance of Blue Island Police, the juvenile offender was located and taken into custody. The juvenile was charged as an adult with Attempt Homicide and Aggravated Battery. Further investigation led to the identity of the second suspect, also a juvenile, who was filed on in Juvenile Court.

Aggravated Domestic Battery

In October 2022, officers responded to the 100 block of Dunteman for a subject who had been stabbed. We located the victim, who had been attacked and stabbed repeatedly by his brother who had just been released by the Illinois Department of Corrections and was on Parole for a prior charge of Aggravated Domestic Battery. The offender was located and taken into custody in another jurisdiction and was subsequently charged with Aggravated Domestic Battery for this incident.

Failure to Register as a Sex Offender

During a sex offender address verification check in October 2021, investigators discovered Sexual Predator Terrance Sigl was at his mother's home on Oxford Lane. The residence is located 426.12 feet from the playground equipment at Glen Hill Park and 385.02 feet from the property of Glen Hill School. Sigl registered his address at a residence on Glengary so an investigation was initiated. During the investigation, it was discovered Sigl had not spent more than one night in a row at the Glengary address since July of 2021. It was also discovered Sigl had his own bedroom at the Oxford home and all of his belongings were also there. In February 2022, the DuPage County State's Attorney's Office reviewed the case and approved a felony Failure to Register as a Sex Offender charge against Sigl.

Theft over \$500,000.00

In February 2022 after an extensive investigation, Maria Hayden was charged with Theft over \$500,000.00, Theft over \$100,000.00, Financial Institution Fraud over \$100,000.00, Forgery and Continuing Financial Crimes Enterprise. In March of 2020, the owner of Custom Electrical Systems (CES), 176 North Brandon Dr, reported he discovered that a now former employee,

Maria Hayden, was issuing company checks to herself and her husband. The investigation involved a complete and thorough analysis of the company's financial records along with numerous subpoenas and search warrants for financial records. Investigators discovered Hayden was stealing the company's money not only through forged checks but also through Zelle transfers, company credit card purchases and wire transfers into her personal banking accounts. The total money Hayden stole from the company between 2019 and 2020 was in excess of \$800,000.00. In February 2022, the DuPage County State's Attorney's Office reviewed the case and approved the charges.

Continuing Financial Crime Enterprise

In September 2022, after a year long investigation involving multiple subpoenas and search warrants, Ruth M. Kirkland Abbott was charged with Continuing Financial Crime Enterprise, Aggravated Identity Theft, Identity Theft, Financial Institution Fraud, and Burglary. Back in July 2021, an investigation was opened regarding financial accounts and credit cards of a deceased family member being used by Ruth M. Kirkland Abbott in excess of \$10,000.

GHPC2202938 Robbery

"In October 2022," a victim was going to meet a friend at a residence on Glengary Drive. Upon his arrival at the address, the victim stated the female friend and a male subject entered his vehicle. The male subject obtained victim's phone and threatened to break his jaw if he didn't provide his bank login information. The male suspect Zelled himself money and ordered the victim to go to a bank in town. Once there, the suspect ordered the victim to withdraw \$1000 from his debit account and took the cash that was withdrawn. They returned to the front of the original residence where the suspect ordered the victim to exit the vehicle and strip naked. Once naked in the street, the suspect recorded the victim and punched him in the face. After further investigation, the suspect, Jesse B. Dunteman, was charged with Robbery.

Members of the public are reminded that a complaint contains only charges and is not proof of the defendant's guilt. A defendant is entitled to a fair trial in which it is the government's burden to prove his or her guilt beyond a reasonable doubt.





Today's police officers must meet a wide variety of challenges including changing laws, evolving technologies, new cultural norms, and a growing mental health crisis. As the scope of law enforcement's responsibilities expands, the need for more and better training has become critical. The training program of the Glendale Heights Police Department strives to address the needs of the agency, our members, and the community.



In 2022, Glendale Heights Police Department personnel received over 10,300 hours of job related training. This was a slight decrease in training hours as compared to 2021. The decrease was due to personnel shortages, which should increase in 2023 with the hiring of additional officers. All CALEA mandated training was accomplished in 2022, including firearms re-certifications, less-lethal weapons re-certifications, legal updates, blood borne pathogens, ethics, critical incident/emergency operation plan training, mental illness and training on hazardous materials.



The Glendale Heights Police Department utilizes Online Learning Network (OLN), an internet based training resource through the Illinois Law Enforcements Training and Standards Board (ILETSB), to provide additional training on current mandated topics. The Department also relies heavily on in-house training, utilizing Department members as trainers. The department has implemented training on Tuesdays when manpower is heaviest. Training is conducted on Tuesdays in six week increments. This assures department members receive the same training that includes, but is not limited to, Use of Force, Defensive Tactics, Crisis Intervention/Negotiations (scenario based) and various other law enforcement related topics. Additional training methods include Roll Call training, annual refresher training and policy review, and practical exercises in areas such as firearms, defensive tactics, and rapid deployment/ active shooter.



The Glendale Heights Police Department hired four police officers in 2022. Eduardo Zavala was hired in May 2022 and graduated from the Suburban Law Enforcement Academy in September 2022. He is currently assigned to the Field Training Program for additional training. Christian Szybkowski and James Koopman were hired in August 2022 and graduated Southwestern Illinois College Police Academy in December

The Glendale Heights Emergency Management Agency (EMA), a function of the Police Department, is responsible for performing administrative and technical work in the development, implementation, and coordination of all aspects of emergency management, which includes oversight of the Emergency Services and Disaster Agency (ESDA). The EMA/ESDA Unit operates under the direction of the Emergency Management Coordinator. EMA responsibilities include: maintaining and updating the Village's Emergency Operations Plan, development of training materials and exercises, maintaining the Emergency Management Program (box) in conjunction with the DuPage County Office of Homeland Security and Emergency Management (OHSEM), functioning as the liaison between other agencies and stakeholders, preparing and facilitating disaster drills and exercises and planning EMA/ESDA operations for the Village's annual Glendale Heights Fest.

investigations are conducted or while clean-up activities are performed after an incident. Once trained, members may also serve as weather spotters and may be deployed to observe and report on storm activity approaching Glendale Heights. The Glendale Heights EMA/ESDA Unit works closely with the DuPage County OHSEM and is part of a mutual-aid agreement among other ESDA Units. Therefore, the Unit may be called upon to assist with emergency situations or events in DuPage, as well as other counties or municipalities. Likewise, Glendale Heights receives assistance from other ESDA Units when needed and requested.

The Unit currently consists of 13 members with Field Coordinator and Deputy Field Coordinator.

ESDA Operations were activated in March of 2021 after a COVID-19 stand down, making 2022 our first full year of service since 2019.

During 2022, the ESDA Unit provided service at eleven (11) events or call outs. Thirteen (13) personnel accounted for a total of seventy-seven (77) deployments for these events/call outs. The incidents included Glendale Heights Fest, traffic control, road closures and incident support with the Mobile Command Vehicle.

Additionally, members attend monthly meetings which includes training in a variety of areas such as traffic control, medical emergencies, fire extinguisher usage and hazardous material incidents. Training can be provided in a variety of methods to include certified instructors in specific disciplines. As an example, five (5) members were trained to operate the Mobile Command Vehicle (CV-81). This allows these members to assist Village Departments with a cooling/warming location and a conference center at incidents or events.



TRAINING (CONT.)

2022. They are both currently assigned to the Field Training Program. Edward Englund was hired in December 2022 and is currently attending Southwestern Illinois College Police Academy. Upon graduation, he will be assigned to the Field Training Program for further police training.

With an authorized strength of 55 full-time sworn personnel, 45% of full-time sworn officers serving with the Glendale Heights Police Department have six years or less of experience. As veteran officers retire, the Department faces a need to replace specialized assignments such as Supervision and Leadership, Field Training Officers, Juvenile Specialists, and Evidence Technicians.

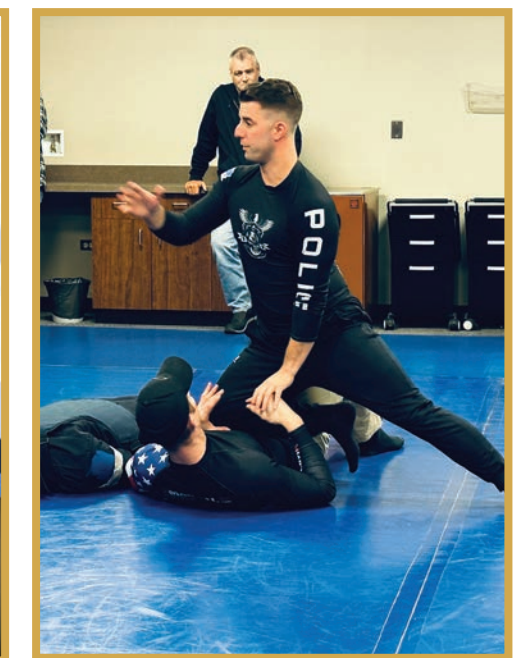
The following officers received specialized training in 2022 to address this shortage: • Officers James Cahill and Mario Masciopinto received training to become Juvenile Specialists • Officers Michael Noe and Nathan Szewczyk received training on Acting Officer in Charge • Officers Zachery Schon and Annabella Kozak received training to become Field Training Officers • Sergeants Krzysztof Padyasek, Christopher Parsons, and Matthew Parsons attended training for Risk Management, Civil Liability & Section 1983 • Sergeant Matthew Parsons attended training for First Line Supervisory Skills

A focus will continue to be placed on identifying officers possessing the skills and abilities to be trained in these specialized assignments in the coming years in order to continue providing a high level of service to the Village. The Department continued to send employees for training in a series of the Incident Command System during 2022. This United States Department of Homeland Security (FEMA) provided training to police employees, which offers the ability to enhance their knowledge to prevent, deter, respond, and recover from major incidents such as active threat situations and natural disasters.

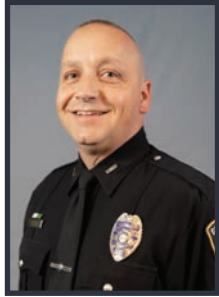
In an attempt to better help subjects suffering from mental and emotional problems, the Glendale Heights Police Department has instituted a Crisis Intervention Team. Law enforcement officers are generally the first responders to persons in crisis or experiencing symptoms of mental illness. The Crisis Intervention Team training provides officers with education about mental illness, and provides skills and tools for effectively and safely interacting with someone who is experiencing a crisis. All of the eligible sworn officers have received this extensive training to be part of the Crisis Intervention Team. The Glendale Heights Police Department further enhances the knowledge and skills necessary when responding to these sometime difficult calls through training in crisis communication tactics, de-escalation tactics, crisis negotiations, and the proper uses of force.



Type of Training and Hours			
Academy Training	3316.26	Health and Wellness	80.00
Community Oriented Police Initiative	133.50	Incident Command	19.00
Computer Crimes Investigation	28.00	Instructor Development	368.00
CPR/Life Saving Measures	152.00	Investigative Techniques	1167.50
Crime Scene Forensics and Property Management	164.00	Juvenile	268.00
Crisis Intervention/Mental Health	320.00	K-9 Training	208.00
Civil Rights	40.00	Less Lethal/Weapons/Taser	139.25
Defensive Tactics	525.00	Management/Staff & Command	192.00
Domestic Terrorism	408.00	Miscellaneous	159.50
DUI/Traffic Investigation	212.00	Narcotics/Gang Enforcement	209.00
Emergency Management/Incident Command	22.00	Patrol Tactics	455.00
Field Training Officer Program	128.00	Records Management	9.00
Firearms Skills Training/Qualifications	61.00	SWAT/MERIT	760.00
General Order/Policy Review	394.50	Traffic Enforcement	87.00
		Use of Force	370.00
Total			\$ 10,395.51

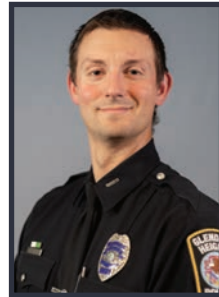


Promotions



Sargeant Michael Huff

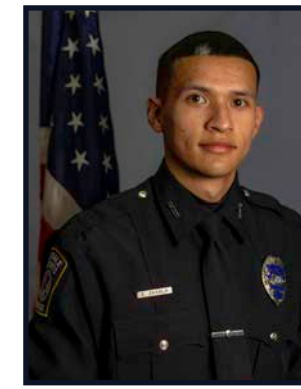
On June 2, 2022, The department celebrated the promotion of Officer Michael Huff to the rank of Sargeant. Michael has been a member of the Department for 20 years.



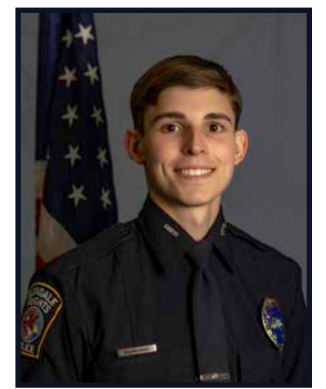
Sargeant Robert Hawco

On June 23, 2022, The Department celebrated the promotion of Officer Robert Hawco to the rank of Sargeant. Robert has been a member of the department for 9 Years

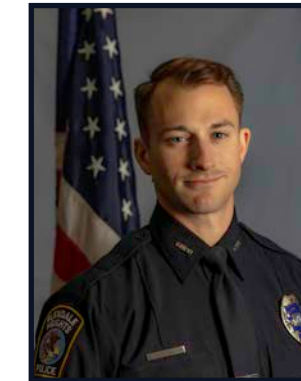
New Officers



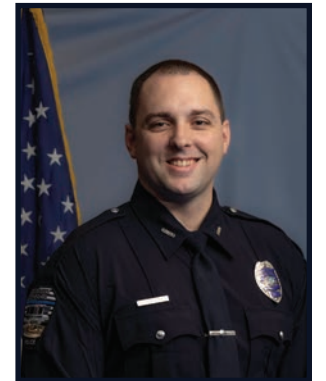
Officer Zavala #3021



Officer Szybkowski #3022



Officer Koopmann #3023



Officer Englund #3024

Retirements



Sergeant Guerrero
30 Years of Service



Awards

Life Saving Awards

- Ofc. Lautner #390
- Ofc. Sheehan #364

Division Meritorious Performance Award

- Ofc. Hernandez #392
- Sgt. Padyasek #264
- Ofc C. Cahill #366

Honorable Mention

- Ofc Bonilla #3014
- Detective Polites #384
- Ofc Kapusciak #3000
- Detective Hawco ##250
- Detective Kozak #380
- Detective Szewczyk #379
- Ofc. Rosario #3007
- Detective Noe #381



VOLUNTEER SPIRIT

Throughout the year, members of our Department participated in charitable events or just joined residents in fun. This year we participated in Heros and Helpers, Special Olympics of Illinois Polar Plunge, Christmas Sharing, Coffee for Champions, Annual Charity Golf Outing, Fishing Durby, Brittany's Trees.



JUST HAVING FUN



