GLENDALE Heights
A PROUD & PROGRESSIVE VILLAGE FOR ALL PEOPLE

VILLAGE NEWS

March/April 2016 | Glendale Heights, Illinois | Linda Jackson, Mayor

State of the Village Report

Village President, Linda Jackson

It is my pleasure to present this State of the Village Report for 2015. I hope that you take a few minutes to read highlights from what we accomplished last year, as well as what is planned for the upcoming year. I would like to begin by recognizing my fellow Village Board Members:

Marie Schmidt, *Village Clerk*
Sharon Fonte-Sullivan, *Deputy Mayor & District 2 Trustee*
Bill Schmidt, *District 1 Trustee*
Michael Light, *District 3 Trustee*
Pat Maritato, *District 4 Trustee*
Chester Pojack, *District 5 Trustee*
Mary Schroeder, *District 6 Trustee*

I am so proud of the many improvements we have accomplished through our careful strategic planning and sound financial management. We have formed a great team, rich in experience, deep in talent, and full of dedication, in order to reach our common goals and stand true to our motto of being "A Proud and Progressive Village for All People."

Finance

Prudent financial management is one of the cornerstones of good government. After all, protecting public funds should not just be an ideal, but an essential requirement. The Village's Finance Department is a staff of five who are charged with the duty to oversee more than $154 million in total assets and over $45 million in revenues annually.

As shown in the chart (See Chart 1), it is clear that local economic conditions have improved and consumer spending has been on the rise. Sales tax collections provide an important source of revenue to the Village. I am pleased to report that the Village's sales tax revenue has increased by 39% since 2011. This is a strong indication that our retail businesses are recovering well since the 2008 economic downturn. The increased consumer spending also suggests that our local household income levels are stabilizing. As always, we encourage you to shop locally and continue to support our local businesses.

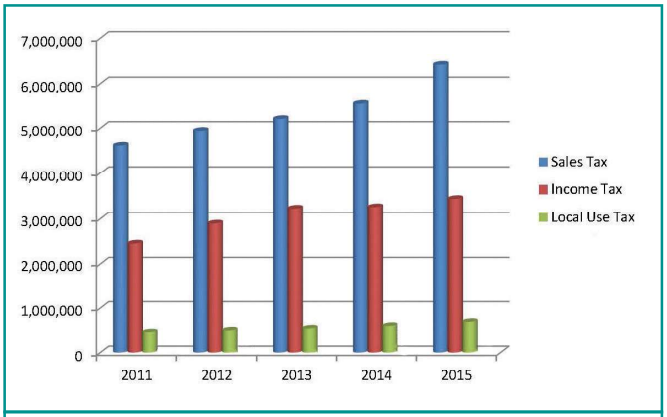

Chart 1: Economic Indicators Last 5 Years

The General Fund is the primary fund that records all assets and liabilities of the Village that are not assigned to other special purpose funds. I am extremely pleased to report that the Village's General Fund concluded fiscal year 2015 in a balanced condition, and we were able to add surplus funds back to our reserve balance to be used for future capital project needs. This marks the 2nd year in a row that the General Fund has finished the fiscal year in a positive state since the economy's recession a few short years ago. For the current fiscal year, we expect this favorable trend to continue.

Most of us are familiar with credit scores and how they are influenced by either good or bad habits. The same goes for the Village as related to its credit rating as assigned from Moody's Investors Service. As part of its due diligence process, Moody's undertakes what is known as "surveillance"; where it selects issuers and puts them under the credit microscope. After issuing bonds in 2010, Moody's completed an internal re-rating of the Village and upgraded it from Aa3 to an improved Aa2 rating.

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The Village went into the Moody's rating update process with some expectations that it could be downgraded, especially given the recent credit rating headlines for the State and some of our surrounding communities. As a matter of fact, in a headline taken from a Moody's newsletter article dated August 3, 2015, rating downgrades in the second quarter of 2015 exceeded upgrades in number and dollar value. There were 149 downgrades across all public finance sectors nationwide compared to only 107 upgrades in the second quarter of 2015. On July 10, 2015, Moody's notified the Village that it was affirming its Aa2 excellent credit rating status. Moody's defines Aa issuers or issues as demonstrating very strong creditworthiness. Our Financial Advisor said it was totally "unprecedented" that a downgrade did not occur considering what has been going on in Illinois. The official Moody's report commended the Village on being able to protect its reserves in these difficult times by:

The Village Received a Credit Rating of Aa2 of High Quality and Low Credit Risk

- Being fiscally responsible with revenue management and expenditure controls,
- Reducing the overall Village labor force from 230 to 198 through attrition and not layoffs,
- By the strategic use of reserves to leverage bond proceeds and grants towards planned capital expenditures, and
- By having a strong and stable elected official and executive staff team.

For the first time in nearly a decade, Equalized Assessed Valuations within the Village experienced upward movement. Although the increase was relatively small, it provided yet another good indicator of economic recovery. The entire Village Board has maintained a commitment toward responsible and accountable tax levies. The tax levy for 2015, which residents will see on their tax bills later this Spring, contains NO increase by the Village. I am very proud that the Village has been able to hold the line on the tax levy while not compromising services to residents. Since 2008, the Village has operated on virtually the same property tax levy dollars.

As illustrated in Chart 2, on average, 10.9% of a resident's property tax bill comes to the Village, while the remaining percentage goes to other taxing districts with schools getting the highest percentage. One important distinction of the Village is that there is not a separate park district taxing body; instead the Village operates a recreation department. What this means to residents is that the 10.9% of the property tax bill that comes to the Village includes the levy for recreation. Residents can tune in daily to GHTV (Channel 6 on Comcast, W.O.W. and Channel 99 on AT&T Uverse) to learn more about their Village property taxes.

Significant financial challenges lay ahead for the Village. The State of Illinois is considering Property Tax Freeze measures as well as other cuts to local government funding. The impact of these State of Illinois plans could place serious pressures on the Village's budget. Please know that the Village Board and entire Executive Staff team have been working together for months to prepare contingency plans in the event of such actions by the State, with preservation of vital services remaining the top priority.

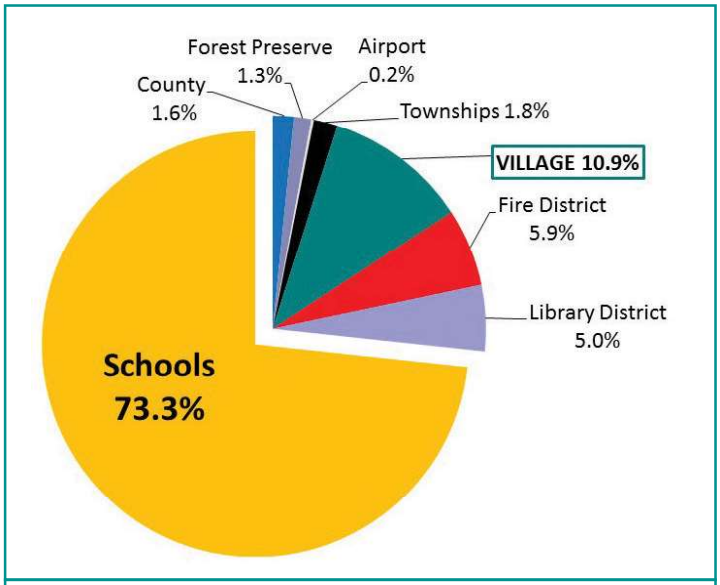


Chart 2: 2015 Property Tax Distribution

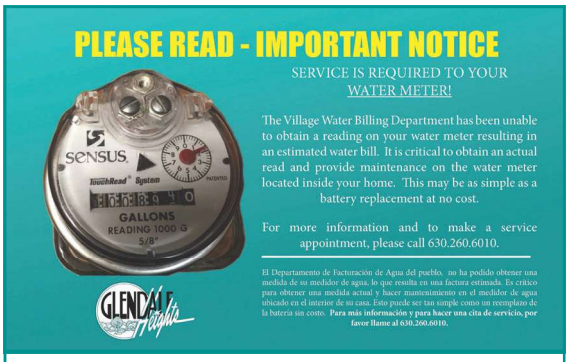
For the 32nd consecutive year, the Village was awarded a Certificate of Achievement for Excellence in Financial Reporting from the Government Finance Officers Association (GFOA). In order to receive this award, the Village must publish an easily readable and efficiently organized Comprehensive Annual Financial Report (CAFR) that conforms to the highest standards in government accounting and financial reporting. This past December, the GFOA announced that for the 3rd straight year, the Village was a recipient of a Distinguished Budget Presentation Award for its 2015/2016 budget document. This recognition reflects the commitment of the governing body and staff to meet the highest principles of governmental budgeting. In order to receive the award, the Village had to satisfy nationally recognized guidelines for effective budget presentation. These guidelines are designed to assess how well an entity's budget serves as a policy document, a financial plan, an operators guide, and a communication device. Budget documents must be rated "proficient" in all four categories and the 14 mandatory criteria within those categories, to receive the award. Both the most recent CAFR for Fiscal Year ending April 30, 2015 and 2015/2016 budget documents are available on the Village website.

Administrative Services

The Department of Administrative Services provides support and services to Village residents and businesses, while also supporting various internal operational needs of all Village Departments.

WATER BILLING

The Water Billing Division is responsible for the processing and receipt of water bill payments for residential, commercial and industrial water customers. A critical component of the water billing process is the monthly collection of water usage for each account to allow accurate billing to each of our customers. As the water meter system continues to age, the battery within the meter device transmitting the reading reaches its end of life and must be replaced. Over the past year, the Village has made significant efforts to replace several hundred batteries. However, hundreds still require service and immediate replacement. To avoid potential service disconnection and to ensure water billing accuracy, it is imperative that customers receiving notice of a failed battery contact the Village to schedule a battery replacement.



Water Billing Water Meter Service Notice

In May of 2015, a revision to the billing and due dates of water bills was completed. This effort was to align the Village water meter read usage date with the DuPage Water Commission meter reading dates for purchased water by the Village. This change allows for improved monitoring for potential variances required by the State of Illinois Department of Natural Resources to ensure all water is accounted for and not wasted.

LICENSING

The Division of Licensing is responsible for the issuance and annual renewal of business licenses, vehicle stickers, pet licensing, garage sale permits and processing of real estate transfer stamps. This Division staff answers customers and callers questions and directs them to the appropriate departments for further assistance.

In 2015, the Licensing Division successfully completed an upgrade to the Vehicle Sticker Licensing System to better collect and record customer vehicle registrations. In 2015, the Village issued 21,978 vehicle stickers to residents and businesses, 451 garage sale permits, 325 animal tags, and 1,532 real estate transfer stamps.

Please note, vehicle sticker applications are mailed to homes in May. We encourage everyone to purchase your stickers early by mail, or in person to avoid long lines as we near the due date.

2016 Village Vehicle Sticker

INFORMATION SYSTEMS

Over the past decade, technology has become an essential component of all Village operations and continues to expand as a critical core function throughout the Village infrastructure. The Division of Information Systems works behind the scenes to support all Village Departments for hardware, such as desktop and laptop computers, telecommunication devices, and a wide variety of software programs vital to operations.

As technology expands at an accelerated pace, the Information Systems Division is tasked with continued enhancements to the security of the Village networks to avoid any vulnerabilities that would leave our systems susceptible to unauthorized access, data loss and data corruption. In 2015, the Village partnered with an I.T. firm that specializes in municipal risk mitigation and security to bring further improvements to the Village's technology infrastructure.

Among the many accomplishments of the Information Systems Division completed in 2015 were the implementation of a work order tracking system, upgrades of several software products and operating systems, procurement of an expanded Storage Area Network, and the upgrade to the communications network utilized for police mobile data communications.

PURCHASING

The Division of Purchasing is responsible for the overall procurement processes within the Village to ensure purchases are made to obtain quality services and goods at fair costs while ensuring legal regulations are followed. Various methods of purchasing are utilized including both centralized and decentralized while obtaining price quotes, competitive sealed proposals and bids,

request for qualifications, and participation in governmental joint contracts such as the State of Illinois and other governmental entities. Purchasing is also tasked with the sale of Village surplus property.

In 2015, the Village purchased a wide range of services and goods including:

- A bus for the Center for Senior Citizens with DCEO grant funds
- Soccer turf for the Sports Hub Field House
- Removal of diseased parkway trees throughout the Village
- Engineering services for the North Avenue Flood Alleviation Project with FEMA grant funds
- Electricity used for Village operations
- Vehicles used in various Village Departments such as Police and Public Works
- Merchant Credit Card Services for the processing of payments by customers of debit and credit cards
- Replaced inefficient single pane windows in a portion of Village Hall with DCEO grant funds

Please view the Village Purchasing web page for listings of the competitive bid procurements, and the sale of Village surplus property currently underway.

Community Development

The Community Development Department is responsible for development and property maintenance related activity, including reviewing development proposals, reviewing and issuing building permits, inspecting construction, licensing and inspecting rental property, conducting real estate transfer inspections, performing property maintenance inspections, processing video gaming licenses and a variety of other responsibilities.

The Department focused significant efforts on the Village Board's priority of economic development within the community by encouraging new businesses to locate in Glendale Heights while retaining existing businesses. Increased economic development improves property values, increases the tax base and lessens the tax burden on all property owners, and gives area residents more opportunities to shop and eat locally.

Community Development staff guides developers through the development review process including reviewing conceptual drawings, scheduling public hearings before the Plan Commission, preparing staff reports and presenting proposals to the Committee of the Whole and Village Board for final action. Once approved, staff continues to work with developers as they submit building plans and construct new businesses. The Community Development Department reviewed 2,216 building permits in 2015, compared to 2,123 in 2014, 1,839 in 2013, and 1,792 in 2012.

There has been significant commercial activity throughout the Village in 2015. Along the Army Trail Road corridor, the Bloomingdale Plaza shopping center at the southwest corner of Bloomingdale and Army Trail Road was purchased. The new owner is making improvements to the Center and has started construction of a new outlot building that will include a Starbucks and another future retail user. The former restaurant building at the corner was also purchased and the new owner is preparing plans for redevelopment in 2016.

The former Sports Authority is undergoing a significant transformation and facade upgrade as Art Van Furniture is renovating and preparing to move into this location with a planned opening in early spring of 2016. The Mayor and Village Board also approved development of two outlot buildings in front of the Target on Army Trail Road, with construction anticipated to begin in late spring of 2016. The outlot buildings are planned to be restaurants and retail businesses.

Art Van Furniture

The Community Development Department oversaw construction of several new restaurants in the Village in 2015 including Pronto's, which offers Italian fare, at 2260 Bloomingdale Road, Wing Zone at 2115 Bloomingdale Road, and Mabuhay Restaurant at 1232 Bloomingdale Road, featuring authentic Filipino cuisine. Stella's and Q Bar both opened in Plaza Westlake, providing additional entertainment options in the Village.

Village staff and I continue to meet with shopping center property owners to provide assistance in locating new tenants to their centers and encourage them to improve their facilities. Also, the Community Development Department partnered with nine other communities in the area that also have vacant Dominick's stores in a continued effort to help the property owner fill the vacant store. The partnership generated significant media attention and some interest in the location. We are hopeful that the continued efforts will result in redevelopment of the site.

Bucky's Gas Station Grand Opening

Construction of the new Bucky's gas station, which includes a gas station and convenience store, was recently completed and opened in January of 2016. This development replaces a former deteriorated restaurant and will vastly improve the eastern gateway into the community.

In addition to the extensive commercial construction activity, the Community Development Department oversaw remodeling and opening of several new industrial businesses including Simmons Engineering, an industrial saw manufacturer, and iD Commerce + Logistics, an internet fulfillment center. Industrial developer Prologis demolished the outdated buildings at 601 Regency and is constructing a large building to be leased for industrial use. Staff also worked with several existing businesses as they remodeled and expanded within the Village, including Medefil and Hydac.

The Village has continued to work closely with Adventist GlenOaks Hospital as they became AMITA Health Adventist Medical Center, GlenOaks. AMITA Health Adventist Medical Center, GlenOaks is making additional improvements to the site including building a new helipad, resurfacing the parking lots, and modifying the former Emergency area.

In addition to Community Development's focus on economic development, the Department also monitors existing property in the Village to help protect and improve property values, as well as the safety of its residents. Community Development staff is the liaison to the Property Enhancement Committee, which recognizes well-maintained properties and identifies areas for improvement. Staff responds to service requests from residents as well as identifies property that is not properly maintained, and contacts owners to address violations. Although the majority of property owners address violations, if not addressed, staff issues citations to require that property be properly maintained. Staff also works with management companies and homeowners associations to ensure that common areas and buildings are also maintained.

The Village of Glendale Heights continues to attract investors who purchase and rent homes. We welcome these investors provided they comply with Village codes and ordinances. The Village works with landlords and tenants to ensure the rental units are properly maintained through the licensing and inspection process as well as the crime prevention partnership program. Through this program, the Village provides landlords and tenants information about their rights and obligations to comply with the law. If a landlord or tenant fails to comply with the laws and ordinances, this could result in a property being declared a nuisance, and citations being issued. This program is important to deter crime and help protect property values in the community.

Community Development Department staff also works with residents, developers and contractors to provide information and assist with zoning and building questions. It reviews new business applications and coordinates the reviews with the Fire District, Police Department and Public Works Department. The Department responded to 233 Freedom of Information Act requests in 2015. It also provided zoning verification letters and floodplain information to property owners when requested.

Police Protection

The Police Department employs a combined staff of 91 personnel, including 52 sworn police officers, 5 part-time officers, 5 community service officers, telecommunicators, records clerks and crossing guards. The Department also enjoys a strong volunteer pool of 18 individuals who are members of the Emergency Services and Disaster Agency (ESDA).

I am very proud that the Village's Police Department continues to maintain the Commission on the Accreditation of Law Enforcement Agencies (CALEA) Accreditation that it received initially in 2008, having been re-accredited twice. Our Police Department is one of only 780 law enforcement agencies, or 3% of all law enforcement agencies, accredited across the nation, and one of only 51 in the State of Illinois. CALEA standards are rigorous and ensure the Department is following the best practices in law enforcement. Part of the CALEA standards require the Police Department to review each incident in which force is used ensuring that our officers are using the force appropriate for the situation and within legal parameters. CALEA standards also ensure that citizen complaints are investigated thoroughly and in a timely manner.

Glendale Heights Police Department
CALEA Accreditation

COMMUNITY INVOLVEMENT

The Police Department is dedicated to improving its relationship with the community. In 2015, the Police Department participated in many events to strengthen its partnership with our residents, and organized and participated in many events for children and adults.

For over 25 years, the Police Department has held week long classes at Safety Town for children 5-7 years of age. The classes are held over the summer and taught by officers from the Police Department as well as representatives from the Railroad Operation Life Saver, Glenside Fire Protection District, First Student Bus Company and AMITA Health Adventist Medical Center, GlenOaks. For children in 5th through 8th grade, the Police Department hosted the 10th Annual Junior Police Academy. The participants experienced various aspects of police work from the initial testing process to evidence processing, traffic stops and officer safety skills.

2015 Citizen's Police Academy Graduating Class

This past year, the Police Department held its 18th Citizen's Police Academy. The 11 participants experienced hands-on police training including crime scene investigation, situational use of force (Shoot/Don't Shoot), first aid and firearms safety. Residents participated in this free community program that met on Tuesday from 6:00 pm to 9:00 pm for 11 weeks. A dinner and graduation ceremony was held at the completion of the program.

Our state certified School Resource Officers (SRO) spent the school year teaching Drug Abuse Resistance Education (D.A.R.E.) classes to the 5th grade students and addressing school related concerns. Through a cooperative agreement between the schools and the Police Department, one officer rotates between the schools that teach kindergarten through 8th grade, and a second officer rotates between the Glenbard District 87 schools that children from Glendale Heights attend. In addition to teaching classes and attending extracurricular activities, they also investigate police related incidents at the schools reported by students and staff.

The Police Department also strives to keep our residents informed of important crime prevention tips by sponsoring a Neighborhood Watch Program. In 2015, monthly newsletters were disseminated to the Neighborhood Watch members and monthly meetings were held at the Police Department. On the 4th Wednesday of each month residents were able to express their concerns, and they were provided information on various crimes that occurred during the previous month. Various presentations were conducted throughout the year including a speaker from the Attorney General's Community Outreach Unit who spoke about scams affecting our state and community.

Smart 911 is an additional program in which the public can directly add information about themselves and their homes via the Internet to the 911 emergency telephone system. The Police Department also maintains a system which allows mass notification to residents to inform them of emergencies or other matters of concern by telephone, email or text. The system can accomplish a Village-wide notification or can be tailored to specific areas, depending on the incident. This system is also used by the Police Department's Community Outreach Specialist in partnership with the Senior Services Manager for the Center for Senior Citizens, to do well-being checks on our senior citizen population during extreme weather conditions. Registration for both of these services are available on the Village website.

The Police Department also sponsored the Village's 18th Annual National Night Out. The event was held at the GH_2O Aquatic Center and residents were offered free food and swimming. National Night Out is held to raise crime and drug prevention awareness and strengthen our police and community partnership. Many other groups assisted in the celebration including Bimbo Bakery, Glenside and Bloomingdale Fire Protection Districts, Glenside Public Library District, the Glendale Heights Parks, Recreation & Facilities Department, Glendale Lakes Golf Club, the Glendale Heights Youth Commission, the Junior Woman's Club, Target and AMITA Health Adventist Medical Center, GlenOaks.

To promote safety awareness, the Police Department conducted seat belt safety checks in our school zones, and also aggressively enforced the hands free cell phone law.

The prescription medication drop-off box, located in the main lobby of Village Hall, continues to be very useful. The drug drop box is available for residents to properly dispose of controlled and non-controlled pharmaceuticals.

Members of the Police Department continue to be strong supporters of the Illinois Special Olympics, raising thousands of dollars for the athletes. Additionally, officers joined members of the Glenside and Bloomingdale Fire Protection Districts for the 3rd Annual Don Darby Classic: Bravest vs. Finest Charity Basketball Game. The fundraiser was started in memory of K-9 Officer Don Darby and raises money for local charities.

Bravest vs. Finest Charity Basketball Game

"PREPARATION IS THE KEY TO SUCCESS"

The Police Department and its Emergency Services and Disaster Agency (ESDA) conducted intruder drills with all schools in the Village last year. The Village also entered into an agreement with the Milton Township Community Emergency Response Team (CERT) to help train new Glendale Heights CERT members and provide continuing training for current members. Joining forces with Milton Township CERT allows the Village to tap into their extensive volunteer pool of over 1,000 CERT members in the event of an emergency.

2015 CRIME STATISTICS

The Police Department continues to share crime statistics with residents. If you want timely information on crimes in your own neighborhood, please visit the Village website and click on Crime Reports. Residents are also invited to attend the monthly Neighborhood Watch Meetings scheduled on the 4th Wednesday of each month at 7:30 pm at Village Hall. Also, the Police Department publishes an annual report in March of each year with a more detailed breakdown of the previous year's activity. The report is available for viewing on the Police Department's page of the Village Website.

I thank the men and women of the Glendale Heights Police Department for their hard work and continued delivery of professional police service to the residents of the Village. They are doing a difficult job during challenging times.

Public Works

STREETS DIVISION

The Streets Division constructed various storm water projects throughout the Village in 2015 to alleviate flooding. Staff installed over 200 feet of new storm sewer pipe and structures at the Glendale Lakes Golf Course to relieve long standing flooding issues. Staff also designed and assisted in the construction of a new storm water relief system to the walking path at Ollman Park.

The in-house road program continued to improve streets throughout the Village with the overlaying of pavements at West Drummond Avenue and Gerald Avenue, as well as concrete repairs to sidewalks and curbs. In addition, staff restored over 200 feet of broken/unsafe sidewalk throughout town, and made 26 permanent repairs to deteriorated or damaged pavement, resulting from water main breaks.

Streets Division staff responded to 22 snow and ice events throughout the winter season of 2015, plowing and de-icing 76 center lane miles of roadway and 147 courts. Staff also responded to 15 separate flood control events including clearing of storm inlets and streams to alleviate standing water on roadways. Additionally, staff responded to 782 requests for work orders throughout 2015.

A new lighting project was undertaken in-house with the installation of three new light poles and wiring on Mill Pond Drive, Harding Drive and Audubon Drive.

Staff continued to replace a large number of deteriorated signs throughout the Village, with over 100 signs installed. The Signs & Lights crews also responded to over 3,500 JULIE locate requests in 2015.

Streets Division staff celebrated National Public Works Week in May of 2015. They educated the students of Glenside Middle School, Americana Intermediate School and Pheasant Ridge Primary School, by demonstrating equipment and operations at each school. This allowed the students to understand and appreciate the front line services provided by the Streets Division as part of the Public Works Department.

National Public Works Week

The Streets Division pursued a variety of training opportunities through Northern Illinois Public Safety Training Academy (NIPSTA), covering Competent Person Trenching and Shoring, Electrical Safety, Confined Space Entry and Clean Air Rescue. Staff also completed training in the National Pollutant Discharge Elimination System (NPDES) program, and are now Certified Storm Water Inspectors.

UTILITIES DIVISION

The Village's water infrastructure was improved in 2015 through a capital project to replace approximately 1,200 feet of water main and appurtenances on Darlene Lane and Pleasant Avenue. This work was undertaken as part of a Community Development Block Grant (CDBG) project.

Utilities Division staff continued to perform maintenance to the water infrastructure including hydrant maintenance, valve repair, pump station maintenance and Illinois Environmental Protection Agency (IEPA) mandated sampling. I'm pleased to report that all IEPA sampling undertaken in 2015 resulted in no violations or water quality issues. Additionally, two water distribution leak detection surveys were undertaken by Water Services Incorporated. These surveys resulted in identifying 23 fire hydrant leaks and 2 water main leaks which were all repaired by staff.

Lift Station Retrofit at 521 North Avenue

Improvements to the Village's sanitary sewer distribution system continued this year with the rehabilitation of another lift station owned by the Village. The lift station located at 521 North Avenue is currently being retrofitted with submersible pumps. These upgrades will reduce confined space entries by maintenance staff, as well as increase energy efficiencies through the use of new energy efficient pumps and equipment.

Additional maintenance work was undertaken to the public sanitary sewers including the televising of all sewers on North Avenue from Bloomingdale Road to River Road. As a result of this work, identified structural defects were relined and repaired. Utilities Division staff also completed high pressure jetting of the entire sewer distribution system of over 72 miles of public sewers, as well as televised the internal condition of nearly 5.5 miles of sanitary sewer mains which allowed for serious structural defects to be identified before the pipe deteriorated further. Repairs to these defects are currently underway and will ensure the sewers operate efficiently for a number of years to come.

Staff, together with the Village Engineer, managed an Inflow and Infiltration study in a section of town in and around Payson Circle. The results of this study were encouraging, with minimal inflow and infiltration (groundwater and storm water entering into the sanitary sewer system) being identified. Necessary repairs to the sewer system as a result of this study will be planned in 2017.

Storm water projects were also undertaken by Utilities Division staff including the televising and partial cleaning of the storm sewers in and around North Avenue as a part of the design engineering for the North Avenue Flood Alleviation Project. This was a difficult and labor intensive task that required several weeks of staff time. However, this saved the Village a substantial amount of money by performing the work in-house. An additional storm water project for the Sports Hub Field House was also undertaken by Utilities Division staff to assist the Parks, Recreation & Facilities Department. This project involved the addition of storm water structures and the reconfiguration of the drainage system for the Field House and Sports Hub.

WATER POLLUTION CONTROL FACILITY

The Village's Water Pollution Control Facility (WPCF) processed over one billion gallons of wastewater this year within Illinois Environmental Protection Agency (IEPA) guidelines and regulations. The WPCF has continually operated well above the expected guidelines set forth by the IEPA and is seen as a model Plant by its peers.

The facility completed a Local Limit study that set the limits in the Local Ordinance for conventional and industrial wastewater. The study provides the mechanism for the Village to establish best management practices in processing conventional and industrial discharges into the wastewater stream.

The Village, along with other surrounding communities, participated in the DuPage River Salt Creek Work Group (DRSCW) which allowed us to defer treatment of phosphorus as a condition of its new 5-year Discharge Permit issued by the IEPA. By working closely with DRSWC, an alternative to directly treating phosphorus at the Facility was approved. The most cost effective means to reduce phosphorus levels and other offensive condition impairments along the DuPage River watershed was determined to be with the implementation of capital projects directly on the watershed, which will be managed by DRSWC over the next seven years. These projects will help raise the dissolved oxygen levels in the surrounding creeks and streams to improve the aquatic habitat.

The facility also made changes to the infrastructure with a new natural gas service line, and also made significant upgrades to the Facility's operation with new sludge pumps that process the sludge significantly faster than the pumps they replaced.

The WPCF also served as host to more than 150 students from G. Stanley Hall School this year during National Public Works Week, May 18 – 24, 2015. The students toured the Plant and learned firsthand what it takes to process three million gallons of wastewater a day.

FLEETS DIVISION

The Fleets Division continued to maintain the Village's fleet of 312 vehicles and pieces of equipment. The division has a crew of three dedicated mechanics trained to work on a large range of specialized equipment, such as police vehicles, snow plowing trucks, zero turn mowers, lift-alls servicing light poles, tree trimming, etc. The division undertook 1,300 preventative maintenance checks and repairs as well as over 1,000 corrective measures in 2015.

The Village was successful in obtaining a Department of Commerce and Economic Opportunity (DCEO) grant to purchase a new bus for our senior residents. The Fleets Division contributed to specifying the requirements of the new bus. This new 14 passenger vehicle boasts a wheelchair lift, DVD player and 19" television monitor as well as an extra wide aisle to accommodate the needs of all our senior residents.

New Center for Senior Citizens Bus

As the Village extends the useful life of all vehicles and equipment in order to maximize the value of its assets, it is inevitable that more breakage will occur over the extended life of the vehicle. The Fleets Division staff continue to undertake many repairs in-house, to minimize costs as much as possible. In 2015, one of our oldest primary trucks used for sewer cleaning, had a transmission failure after 15 years of service. A replacement truck would have cost upwards of $250,000. Fleets staff installed a remanufactured transmission and also repaired some minor oil leaks on the engine while the damaged transmission was removed. This was an extensive operation that required specialist knowledge of this type of vehicle. By doing this major repair in-house, Fleets staff saved the Village approximately $5,000 and was able to extend its life even further.

Fleets also continued to recycle engine, transmission, and hydraulic oil. Approximately 1,000 gallons of used fluids were sold to a licensed recycler in 2015. Through an initiative of the Village's Green Team, Fleets also continued to accept and recycle used holiday lights.

ENGINEERING DIVISION

The Engineering Division ensures that the Village upholds all Local, State and Federal mandates, including storm water management compliance, and erosion control inspections on active construction sites. In 2015, the Division reviewed over 150 permit applications including engineering drawings and storm water reports.

The division provided contract supervision and construction observation for large road projects, including approximately $1 million of road reconstruction on Pleasant Avenue and Darlene Lane, together with new LED energy efficient street lights on Lynn Court. This project involved expansion of the parkway at the intersection of Darlene Lane and Pleasant Avenue for increased safety. A Community Development Block Grant (CDBG) from DuPage County contributed 40% of the funding for this project.

Another large road project that was successfully completed last year was the Village's 2015 Motor Fuel Tax (MFT) Road Program. Approximately $900,000 was spent to reconstruct Barclay Drive and Altgeld Avenue (between Charles Drive and Larry Lane) as well as a pavement reconstruction of Marilyn Avenue (between Jill Court and Liberty Drive).

Engineering staff also reviewed preliminary changes to the Flood Maps from the Federal Emergency Management Agency (FEMA), which were requested by DuPage County, in various locations throughout the Village. The Village's recommendations are still under consideration by the Illinois State Water Survey.

As was required by FEMA, a Request for Qualification was prepared by Engineering Division staff to select the design engineer for the North Avenue Flood Alleviation Project. Christopher B. Burke, Ltd. was successful in their application, and is working on finalizing the design and permitting. This project is scheduled to be completed during the summer of 2016 which will reduce flooding in and around the North Avenue and James Court corridor.

Towards the end of 2015, Engineering staff submitted three Disaster Recovery CDBG applications for DuPage County's consideration. These grants are to relieve flooding in and around North Avenue, and although no decision has yet been made, the Village is hopeful it will be successful.

Finally, the Village secured CDBG funding in the amount of $400,000 towards the reconstruction of Fullerton Avenue between Glen Ellyn Road and Liberty Lane. This project is scheduled to get underway in the summer of 2016.

Glendale Lakes Golf Club

Glendale Lakes Golf Club had over 23,000 rounds of golf played in 2015. These rounds included daily play, leagues, outings and several high school teams' home matches and team practices. Glendale Lakes Golf Club continues to host close to 100 golf outings, several leagues and 5 high school golf teams including Glenbard North boys and girls, Glenbard East boys and girls, and Glenbard West girls.

As a cost savings measure, the Glendale Lakes Golf Course Committee decided in April to discontinue restaurant service on Friday nights at the golf course. However, the Committee agreed to have the restaurant open on Fridays during the Lent season for the Fish Fry. During the golf season, grill items from our bar area are available for lunch or dinner after golfing.

2015 Charity Golf Classic

Glendale Lakes Golf Club hosted the 15th Annual Charity Golf Classic on Thursday, August 13th. The event was originally scheduled for Tuesday, June 17th, but due to heavy rains, the golf course was flooded and the event had to be re-scheduled. The charities for the 2015 event included Make-A-Wish Illinois, the FOP Lodge 52 Community Enrichment Fund, the Glendale Heights Chamber of Commerce, and the largest portion of the event proceeds went to Family in Faith Food Pantry. The money raised for the food pantry will go towards building a permanent food pantry for residents at the Family in Faith Church in Glendale Heights.

On September 11th, Glendale Lakes Golf Club was proud to host the Chicago Area National Fallen Firefighter Golf Outing. The Chicago Outing is one of the largest golf fundraisers for the National Fallen Firefighters in the nation.

Improvements to the golf course continued in 2015 to enhance the golfer experience and playability of the golf course. Bunker renovation work continued with finishing the greenside bunker on Hole #2, completing the greenside bunker on Hole #9, and the left greenside bunker on Hole #8. All of the bunkers were analyzed, and plans are in place to renovate the majority of the bunkers. We will also be removing several bunkers that are not in play, and reshape and reduce the size of some of the larger bunkers. This will help save costs on materials, labor, and improve the overall bunkers.

Another course improvement was the installation of a walking land bridge for the forward tee on Hole #9. The forward tee on Hole #9 is in a low area which is susceptible to flooding and can cause difficulty accessing the tee. A land bridge was created from the cart path to the tee box with drainage and decorative rock to make access possible even after heavy rain.

This year, the Glendale Lakes Golf Course made improvements to the clubhouse as well. New bar furniture was purchased to give the bar an updated look and new monitors were placed in the golf shop to improve efficiency as well as the look of the shop. Looking ahead to 2016, we anticipate further upgrades to the clubhouse to enhance the customers experience.

Wedding Held at Glendale Lakes Golf Club

Glendale Lakes hosted nearly 400 banquets in 2015, including 42 wedding receptions. Additionally, 16 holiday parties took place at Glendale Lakes where guests were treated to delicious meals and sweet desserts. Executive Chef Randy Zelinka continues to create new menu items and work with clients to achieve a unique and exciting meal for each event. Glendale Lakes continues to get outstanding evaluations from many baby showers, bridal showers, business meetings, family gatherings and company parties, as approximately 97% of all post-event evaluations returned rated their event as above average or better. Our inviting outdoor space and beautiful indoor banquet rooms overlooking the golf course are the perfect location for your next event.

Center for Senior Citizens

In 2010, the Village's Center for Senior Citizens opened their doors offering comprehensive senior citizen resources, innovative programming, information sessions, social events and exciting trips. The Center was designed with the active senior in mind and includes a game room, fitness room designed for older adults, arts & crafts room as well as a full-service salon. The Center has a library with a cozy fireplace, filled with great books to read and four computer stations with internet access.

The Center's membership is just under 2,000 members. After completing our 4th annual survey, we asked our members what we can do to better serve them. The response was overwhelming. Statements such as: "It is a very good feeling to enter the Center for Senior Citizens with the content and smiling faces of the staff. Keep up the good work!" and "This is one of my favorite places to be!" The surveys gave staff and volunteers ideas for different programs and activities that staff will be trying in 2016.

The staff will work with our Senior Advisory Council, members and community to make our center a true one-stop shop for our member's needs. Many seniors took advantage of the new services offered in 2015 such as Benefit Access Application (BAA) assistance. This application is completed online and assists seniors to receive a discounted license plate sticker and a RTA ride free card.

Volunteerism continues to be an important part of our Center and its daily function. In 2015, 41 individuals volunteered 2,355 hours to benefit the Center. Aside from assisting in the everyday programming, our wonderful volunteers helped 16 special events become a reality, including Bake Sales and a Halloween party.

The Center's craft instructors organized the Center's 3rd Annual Craft Fair. The proceeds for table rentals went towards craft supplies.

One of the Center's highlights of 2015 was the opportunity for the Senior Line Dance Group to perform on-stage at Glendale Heights Fest. It was a great thrill for the group and they hope to do more line dancing in the future.

An important component of the Center's operations are the senior social services, including its community dining program that provides meals-on-wheels as well as congregate dining at the Center. As part of our congregate dining, we provide "lunch-n-learn" programs. The Center also holds informational sessions on important social service topics that keep our seniors educated on healthy lifestyles and promote senior safety. In 2015, community partners helped the Center provide 79 programs and 3,305 meals. There were 11,637 home delivered meals sent from the Center's kitchen.

Lunch & Learn Program at the Center for Senior Citizens

The Center is a certified Senior Health Insurance Program (SHIP) site. As part of the agreement with the State of Illinois, the Center's SHIP Volunteers educate Medicare Beneficiaries and their families to help them make an informed choice about health care coverage.

Our "Hidden Treasure" gift shop continues to flourish with generous donations from residents and businesses. These funds help the Center staff continue to plan additional program activities. Another revenue source for the Center is the incredibly successful community room rental that hosted 142 birthday parties, showers and anniversary events in 2015.

Parks, Recreation and Facilities

PARKS DIVISIONS

The Parks Division is responsible for maintaining over 254 acres of park land, and more than 20 sports fields and playgrounds. In 2015, the Parks Division completed several special projects. One of the largest projects undertaken was the addition of a ¼ mile walking path at Ollman Park. Americana Park also received a new walkway, bike rack and the islands along Armitage Avenue were lowered to provide improved visibility.

Other projects include the planning of 2016 park improvements. Plans for a new state-of-the-art playground structure at Nazos Park is underway. This project will include the first community build playground. The project is scheduled to be completed in the Spring of 2016. Additionally, some of the older neighborhood parks will see some new and exciting amenities added.

The Parks Division has several programs including the Adopt-A-Park, Adopt-A-Street and Memorial Programs. Participating groups will be recognized in the Village Newsletter during the months they are actively participating in the program. For more information or to sign up for one of these programs, please contact the Sports Hub at 630.260.6060.

iD Commerce + Logistics Cleanup as Part of the Adopt-A-Park Program

RECREATION DIVISION

Throughout 2015, the Recreation Division hosted 28 special events from the Daddy Daughter Dance to Breakfast with Santa. The newest addition to our special events was the revival of Harvest Fest with over 500 attendees. The event included a bags tournament, chili cook-off, hot pepper eating contest, corn maze, hay rides, a pumpkin patch, face painting, arts and crafts, music and concessions.

If working out is something you like to do, I hope you will check out the Sports Hub Fitness Center. A Sports Hub Fitness membership includes free racquetball, discounted child care, 50% off featured fitness classes and many more specials. To get a tour of our workout facility, make sure to stop by the Sports Hub. In February of 2015, we launched the March Madness Fitness Program for our annual fitness members. This contest ran in conjunction with the NCAA Basketball Tournament. Members earned team picks by tracking their workout time. Members also enjoyed working out while watching their team compete. Winners received fitness gift baskets.

In July of 2015, the Parks and Recreation Department celebrated the 30th Anniversary of National Parks and Recreation month. Thirty years took us back to the 1980's so celebrations included an 80's day in which PATH Summer Camp participants learned about the 80's culture. Campers enjoyed a slip-n-slide, an 80's fashion party and dance show. The 80's theme was carried out through the year as we danced to 80's tunes at park parties and incorporated the 80's theme into other programs and events.

In November of 2015, one of the final phases of the Sports Hub renovation was completed. The fieldhouse received new state-of-the-art artificial turf, ¾ tempered glass walls, new netting and a walking track. These upgrades allow for additional programming opportunities for year-round use.

One of the most exciting equipment purchases this year was Bubble Soccer. Combine soccer with inflatable plastic suits and you have a recipe for fun! Bubble Soccer guarantees a lot of bumping, bouncing, rolling and laughing.

Each year, the Recreation Division offers a wide variety of programs for all age groups from tiny tots to adults at reasonable prices. The Division continues to provide activities that are fun and engaging in a safe environment.

FACILITIES DIVISION

This past year, the Facilities Division was hard at work ensuring Village facilities are in prime condition. In addition to maintaining all Village facilities, they've worked on special projects including renovations to the Public Works building, the Fleets building, the newly acquired property on North Avenue, and relocating their division to the lower level of the Civic Center.

Summary

I, along with my fellow Village Board Members, look forward to seeing all of you at our many Village family events planned this year. If you are interested in becoming a volunteer with the Village of Glendale Heights or serving on one of our many committees and commissions, please do not hesitate to contact myself, your District Trustee or any of our qualified staff. I also encourage you to stop in and visit with us on our scheduled Saturdays for "Coffee with the Mayor and Village Board" or please feel free to call my office anytime at 630.909.5303.

I would like to remind residents to follow us on Facebook, Twitter, Instagram and Snapchat at VOGHNews or follow our YouTube Channel at GlendaleHtsTV. I also encourage you to register for our new e-Newsletter to receive information about upcoming events and important announcements. Registration is available on our website at www.glendaleheights.org.

This upcoming year is an exciting one as we look forward to the future. I would like to say thank you to the residents of Glendale Heights for allowing me the honor and privilege of serving on the Village Board for so many years. I promise to continue to work hard in 2016 and in the many years ahead, and always keep your best interests at the forefront of every decision that is made towards the betterment of our home – Glendale Heights.

Sincerely,

Linda Jackson

Linda Jackson,
Village President

Coffee with the Mayor & Board

Coffee with the Mayor & Board is held on the first Saturday of each month* from 10:00 am to noon at the Center for Senior Citizens. ***Coffee with the Mayor & Board* is scheduled for March 5th and April 2nd.** If you are unable to attend and have a comment, suggestion or question, please call the Mayor's Office at 630.909.5303.

*Subject to Change

Arbor Day In Glendale Heights

Friday, April 29

Arbor Day is a nationally celebrated observance that encourages tree planting and care. Founded by J. Sterling Morton in 1872, it is celebrated each year on the last Friday in April to coincide with the best tree-planting times. Illinois observes Arbor Day on Friday, April 29.

The Village of Glendale Heights celebrates Arbor Day by involving the youth of the community to participate in activities that teach the importance of proper tree care and growth.

Should you have any questions or concerns regarding tree planting and care, please call 630.260.6060.

Safety Town Easter Egg Hunt

Saturday, March 19

Peter Cottontail will make a visit to Safety Town, located at 301 Civic Center Plaza, on Saturday, March 19th, where he'll be dropping off an "egg-normous" supply of treat-filled Easter eggs for children up to the age of 8 years old to hunt and collect.

Age-specific Easter egg hunts are as follows:

8:15 am - Children 5 years and younger (adult assistance required)
9:00 am - Children 6 to 8 years old (adult assistance required)
9:30 am* - Children 5 to 6 years old (children only)
10:00 am* - Children 7 to 8 years old (children only)

** Children participating in these hunts may find a real egg that can be exchanged for an Easter basket filled with goodies!*

This "egg-citing" event is **free** and no registration is required. Participants are urged to arrive early, as hunts begin promptly at the times listed. To ensure a fair and even opportunity for each child collecting Easter eggs, **only Safety Town issued bags may be used**. Bags will be provided at the Safety Town entrance before each hunt begins.

For additional information, contact Community Outreach Specialist Tanya Macko at 630.909.5459.

Breakfast with the Easter Bunny

Saturday, March 19, 8:30 am - 11:00 am at the Center for Senior Citizens

Join us at the Center for Senior Citizens for the annual Breakfast with the Easter Bunny.

An all-you-can-eat pancake breakfast will be served, including sausage and a beverage. Photos with the Easter Bunny will also be available.

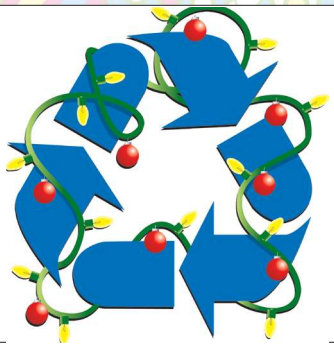
No registration is required. Event fee is paid at the door.

Adult breakfast: $5
Child breakfast: $3
Pictures: $2 each

Holiday Lights Recycling Program

Through a program offered by Elgin Recycling (www.elginrecycling.com), the Village of Glendale Heights is collecting broken lights through April 2016. Lights can be dropped off at the Public Works Garage located at 1635 Glen Ellyn Road on weekdays from 7:30 am to 3:00 pm. Lights accepted for recycling include all colors and lengths of mini-lights (or Italian lights), C7 lights, C9 lights, rope lights, LED lights and extension cords.

As a reminder, per Village Code Title 11, Chapter 6-4, H, "Christmas decorations may be displayed until April 1."



Glendale Heights Center for Senior Citizens

260 Civic Center Plaza • Glendale Heights, IL 60139
630.260.6050 • www.glendaleheights.org/Seniors

Promoting "Fuller, Stronger, Longer Lives"

AARP TAX SERVICE

Every Thursday • Until April 7 • 9:00 am – Noon
By appointment only

Glendale Heights Center for Senior Citizens is pleased to announce a partnership with AARP to host the AARP Tax-Aide Program. AARP Tax-Aide is the nation's largest volunteer-run tax assistance and preparation service. This free service can answer most of the tax questions faced by low and moderate income taxpayers, with special attention to those age 60 and older. To make your appointment please call 630.260.6050. No walk-ins, please!

Become a Member at the Center for Senior Citizens!

If you are a resident of Glendale Heights, your membership to the Glendale Heights Center for Senior Citizens is FREE! For non-residents, membership is just $25 for the entire year! Membership includes the quarterly activity guide, use of the game room, craft room, Center for Senior Citizen's library and much more! Contact a Center for Senior Citizen staff member for more information!

PASTA NIGHT NEW

Wednesday, March 23 | 5:00 pm - 7:00 pm

Knock knock, who's there? Pasta…pasta who?
Pass da pasta, we're hungry! Come join the
fun for our first Italian night dinner party
with Jack Miuccio as our special guest musical performer.
The pasta will be catered by Pronto's
and a cash bar will be available.
Buon appetito!

Cost: $10

Register By: 3/8

Super Senior Mobile Unit

Tuesday, April 19 • 10:00 am - 2:00 pm

A convenient program for driver's license renewal, which includes Rules of the Road classroom instruction, and a vision-screening exam.

An identification card can be obtained for $20. If you are age 65 and older you may obtain a free, non-expiring State of Illinois photo ID card. Drivers age 75 and older are required to take a driving test to renew their driver's license; therefore they must visit a Secretary of State Driver Services facility.

Rules of the Road classroom session is from 10:00 am to 11:30 am. The class is free, but registration is required on or before April 12th. Mobile Driving Service is from 10:00 am to 2:00 pm. No registration is required and is open to all residents.

Glendale Heights Police Department

300 Civic Center Plaza • Glendale Heights, IL 60139
Emergency Help: 911 • Non-Emergency: 630.260.6070
www.glendaleheights.org/policedept

CERT Training
Begins March 17

The Village of Glendale Heights established a CERT Team in 2009. In 2015, through an Inter-governmental Agreement, Glendale Heights CERT partnered with Milton Township CERT. Milton Township has created a number of similar partnerships with other municipalities throughout DuPage County in a collaborative effort to unite volunteers and offer high level training. CERT prepares residents to help themselves and their neighbors in the event of a disaster. Trained CERT volunteers have the skills to help emergency responders save lives and protect property. Residents wishing to become a member of Glendale Heights CERT can do so by completing a 21 hour, seven-session CERT training held at the College of DuPage Homeland Security Education Center. All equipment and course instruction is provided free of charge. For a course application, please visit the Milton Township CERT Team page at www.twp.milton.il.us/ and then click the CERT link at the top of the homepage.

For more information, please contact the Emergency Management Coordinator, Michael Heimbecker, at 630.909.5485 or michael_heimbecker@glendaleheights.org.

New Illinois Laws
Effective January 1, 2016

When it comes to fighting crime, several new laws are making public safety a top priority. Please be aware of these new Illinois laws that took effect January 1, 2016!

• Individuals who continue to endanger citizens on Illinois roadways by repeatedly driving under the influence of alcohol, will have another barrier that can prevent them from getting back behind the wheel. This particular new law requires individuals convicted of two or more DUI's or reckless homicide convictions to install a Breath Alcohol Ignition Interlock Device as a condition of a Restricted Driving Permit. (Senate Bill 627)

• Those who call 9-1-1 in 2016 better be sure it's a legitimate emergency. Individuals convicted of making false or prank calls to 9-1-1 call centers or making other false reports to emergency responders could be held responsible for reimbursing the costs incurred by the responding emergency agency. (House Bill 3988)

• Another new law goes after designer drug manufacturers and combats dangerous synthetic or designer street drugs by targeting how they are made and allowing prosecutors to not have to wait as long for lab tests to show if the synthetic drug involved was illegal. (Senate Bill 1129)

• Powdered Alcohol Ban: Prohibits the sale of products consisting of or containing powdered alcohol in Illinois by creating a Class A misdemeanor for a violation and a Class 4 felony for a second or subsequent violations. (Senate Bill 67)

•The state's Humane Care for Animals Act was amended to make it illegal for owners to expose their pet(s) in a manner that places them in a life-threatening situation for a prolonged period of time in extreme heat or cold conditions that results in injury to or death of the animal. Leaving the family pet outside in extremely hot or cold weather could result in up to a year in jail and a fine of up to $2,500. (House Bill 4029)

For more information please visit: http://www.ilga.gov/legislation/ilcs/ilcs.asp

Congratulations to Michael S. Marron ~ 29 Years of Dedicated Service

At the February 11, 2016 Village Board Meeting, Mayor Jackson and the Village Board of Trustees recognized Chief of Police, Michael S. Marron for providing more than 29 years of dedicated service to the community.

Before being appointed by Mayor Linda Jackson in October of 2005, Chief Marron held the positions of Patrol Officer, Detective, D.A.R.E. and G.R.E.A.T. Instructor, Crime Prevention Officer, Sergeant and Commander. Chief Marron is the longest serving Police Chief for the Village of Glendale Heights.

"Chief Marron has been a true leader and inspiration for the Glendale Heights Community and his services will be missed dearly," said Glendale Heights Mayor Linda Jackson. "He was admired and respected by his peers, but most importantly, he was a great friend and colleague. Chief Marron was always prepared and committed to protecting and serving the residents of Glendale Heights. I want to personally thank Chief Marron for his contributions and commitment to the community!"

Congratulations Chief Michael S. Marron on your retirement!

Glendale Heights Police Department

300 Civic Center Plaza • Glendale Heights, IL 60139
Emergency Help: 911 • Non-Emergency: 630.260.6070
www.glendaleheights.org/policedept

The Glendale Heights Police Department Recognizes March as Poison Prevention Month

The Illinois Poison Center (IPC) and Village of Glendale Heights recognizes the entire month of March as Illinois Poison Prevention Month (IPPM), making it the perfect time to remind friends and family members that they can reach the IPC for free, confidential advice on poison prevention and treatment 24-hours a day via a toll-free phone number: 1.800.222.1222. To educate our residents on poison prevention, there will be an educational display table in the lobby of the Sports Hub. Please stop by the Sports Hub to pick up poison prevention materials. This is also a perfect time to remind families of our Drug Disposal Program where residents of Glendale Heights can dispose of expired or unused medications by dropping them off in a permanent drop box at the Glendale Heights Police Department, 300 Civic Center Plaza. Look for the large white metal drop box labeled RxBOX in the Police Department Lobby. The permanent RxBOX drop box is available to the public 24-hours a day, 7 days a week. There is no charge to residents to drop off your medications.

POISON Help™
1-800-222-1222
ILLINOIS POISON CENTER

For more information about poison prevention month, poison prevention education, or our Drug Disposal Program, please call the Glendale Heights Police Department's Community Outreach Specialist, Tanya Macko at 630.909.5459.

The Glendale Heights Police Department Recognizes April as Alcohol Awareness Month

April is observed as "Alcohol Awareness Month". It is a month aimed at educating and raising awareness of underage drinking, alcohol abuse, treatment and other related issues. The Glendale Heights Police Department would like to share the following important reminders with you:

1. Talk with your kids, teens and young adult children
2. Avoid over-consumption of alcohol at parties, pubs and other social drinking occasions
3. Get employees who sell alcohol to double check the age
4. Know the effects of alcohol when pregnant
5. Recognize if you're drinking too much
6. Convince your loved ones to seek advice if they're suffering from a drinking problem, such as addiction to alcohol or rage brought on by drinking

Excessive drinking affects all Americans, whether or not they drink. Alcohol problems cost the United States an average of $2 billion annually, primarily from lost productivity, but also from health care and property damage costs. For more information visit www.samhsa.gov

ALCOHOL AWARENESS MONTH

Carbon Monoxide Risk to Owners of Cars with Keyless Ignitions

The Glendale Heights Police Department wants to remind its residents to always make sure to turn off your vehicle equipped with a keyless ignition.

Cars with keyless ignitions can continue running even after a driver walks away, taking the electronic key fob needed to start the engine with them. Although audible alerts are a useful method for alerting drivers, it is not foolproof and if a vehicle is left running inside of an attached garage, it can be life-threatening.

The National Highway Traffic Safety Association (NHTSA) has proposed requiring a louder alert and/or an auto shut-down feature after 30 minutes of leaving a car running, to prevent serious injuries or death from carbon monoxide poisoning. However, this has not been implemented yet. NHTSA expects to issue a final rule soon!

For more information, visit www.NHTSA.gov.

Recognizing the Warning Signs of Domestic Violence and Abuse

It's impossible to know with certainty what goes on behind closed doors, but there are some telltale signs and symptoms of emotional abuse and domestic violence. If you witness any warning signs of abuse in a friend, family member, or co-worker, take them very seriously.

General Warning Signs of Domestic Abuse

People who are being abused may:

- Seem afraid or anxious to please their partner
- Go along with everything their partner says and does
- Check in often with their partner to report where they are and what they're doing
- Receive frequent, harassing phone calls from their partner
- Talk about their partner's temper, jealousy, or possessiveness

General Warning Signs of Physical Abuse

People who are being physically abused may:

- Have frequent injuries, with the excuse of "accidents"
- Frequently miss work, school, or social occasions, without explanation
- Dress in clothing designed to hide bruises or scars (e.g. wearing long sleeves in the summer or sun glasses indoors)

Speak up if you suspect domestic violence or abuse

If you suspect that someone you know is being abused, speak up! If you're hesitating—telling yourself that it's none of your business, you might be wrong, or the person might not want to talk about it—keep in mind that expressing your concern will let the person know that you care and may even save his or her life.

For more information please visit the National Coalition Against Domestic Violence at: www.ncadv.org/

Have Fun and Be Safe with Hoverboards!

Part toy, part transportation, these self-balancing scooters have quickly become the latest fad. However, many hoverboards have been linked to fires. The Bloomingdale and Glenside Fire Protection Districts and the National Fire Protection Association (NFPA) urge you to be fire safe when using these devices.

Signs of a Problem

Some hoverboard fires have involved the lithium-ion battery or charger. Signs you could have a problem:

- Leaking fluids
- Excessive heat
- Odor
- Sparking
- Smoke

If you notice any of these signs, stop using the device right away. Call 9-1-1. If safe to do so, move the hoverboard outside away from anything that can burn.

Safety Advice

If you purchase a hover board:

- Choose a device with the seal of an independent testing laboratory
- Read and follow all manufacturer directions. If you do not understand the directions, ask for help.
- An adult should be responsible for charging the hoverboard
- Do not leave a charging hover board unattended
- Never leave the hoverboard plugged in overnight
- Only use the charging cord that came with the hoverboard
- Stop using your hoverboard if it overheats
- Extreme hot or cold temperature can hurt the battery
- Hoverboards are fairly new to the mass market so be on the lookout for updates from manufacturers and safety groups.

Travel Notes

- Many airlines have banned hover boards. If you plan to fly with a hover board, be sure to check with your air carrier.
- When riding in a car, keep the hover board where you can see it in case it shows signs of a problem.

Potential Scam Alerts in Glendale Heights

The Glendale Heights Police Department would like to warn residents of potential phone and text scams in Glendale Heights. Please remember, if you are suspicious of any businesses that call or text you, please hang up and call the company's official number. For more information, please contact the Glendale Heights Police Department's non-emergency number at 630.260.6070.

- Reports of a call from an unknown person claiming to be from ComEd stating money was due and if it was not paid, power would be shut off. The victim sent the money to a "Rushcard" account via moneygram. After the money was sent, the victim received another call advising an additional amount was owed. The victim then contacted ComEd, who advised him they were not contacting him.
- A Glendale Heights resident received calls from an unknown male advising he was an attorney wanting money or he will suspend the victim's license. A Google check found the phone number to be fraudulent. The resident blocked the number.
- A Glendale Heights resident received text messages from a number claiming to be AT&T. The caller stated that a tech would be out the following day for a service call. The resident found this to be suspicious and contacted AT&T, who advised they have no record of a service call.

Glendale Lakes Golf Club

1550 President Street • Glendale Heights, IL 60139
630.260.0018 • Banquets: 630.260.0095 • www.glendalelakes.com
Owned and operated by the Village of Glendale Heights

Upcoming Events

Easter Brunch ~ March 27
Spring Fling ~ April 16 & April 17
Mother's Day Brunch ~ May 8

GLENDALE LAKES GOLF CLUB NAMED WINNER IN THE KNOT BEST OF WEDDINGS 2016

2016 winner in The Knot Best of Weddings, an award representing the highest-rated wedding professionals as reviewed by real couples, their families and wedding guests on The Knot!

2016 PICK the knot best of weddings

Friday Night Fish Fry is back at Glendale Lakes Golf Club for Lent! Enjoy an ALL YOU CAN EAT soup, salad and Fish Fry buffet for $12.99. Children age 5-12 are $7.99. Children age 4 and under are free! Other menu items will be available to order. Glendale Heights residents and Senior Center members receive a 10% discount with proof of residency.

Easter Brunch

Sunday, March 27
10:00 am - 2:00 pm
Glendale Lakes Golf Club

$29 for Adults
$14.50 Children (Ages 5 - 12)
FREE (Age 4 and under)

Glendale Lakes Golf Club is hosting their annual Easter Brunch! Breakfast and luncheon entrees and sides, a variety of salads, omelet station, carving station featuring roasted leg of lamb, roast prime rib of beef, coffee and honey glazed spiral ham. Finish your brunch off with a delicious sweets table. All prices include tax and gratuity. Reservations are required! To make your reservations, please call 630.260.0095. Times fill up quickly, so make your reservation today!

2016 Golf Season

Glendale Lakes Golf Club is open for the 2016 golf season!

This beautifully manicured, 18-hole championship golf course will challenge golfers of every level. Residents of Glendale Heights pay a special reduced rate. If you are involved in a golf league, looking for a permanent tee time on the weekend or looking to book an outing for friends or your business, Glendale Lakes has just the package for you.

For information regarding any golf function or to make your tee time today, stop by, give us a call at 630.260.0018 or visit us at www.glendalelakes.com.

Spring Fling

Saturday, April 16
Sunday, April 17

Reservations are currently being taken for the 2016 Spring Fling, being held on Saturday, April 16 or Sunday, April 17. The Spring Fling is $320/four-person team and includes golf, cart, breakfast, lunch, dinner and prizes. This long standing tradition tees off at 9:00 am. To make a reservation call 630.260.0018 or grab a registration form on our website at www.glendalelakes.com.

Public Works Department

1615 Glen Ellyn Road • Glendale Heights, IL 60139
630.260.6040 • www.glendaleheights.org/Public_Works

From Ice to Asphalt
with the Fleets Division

As our thoughts turn to warmer weather, the Fleets Division is hard at work preparing all the Parks equipment for the growing season. Spring can be especially hard on this equipment as fast growing, newly emerging grass and rain days mean the crews and the equipment get a heavy workout this time of year.

Fleets will be removing the snow and ice equipment from the Streets Division trucks and preparing them for asphalt season. Along with the truck changeovers, all the asphalt rollers, tampers and related equipment will come out of hibernation for inspection and preparation before the season to ensure everything runs smoothly during the summer months.

Utilities Division

DID YOU **KNOW** ?

Like oil in the 20th century, water could well be the essential commodity on which the 21st century will turn. Human beings have depended on a fresh water supply since the earliest days of civilization, but with 7 billion people on the planet, exponentially expanding urbanization and development are driving demand like never before. Water use has been growing at more than twice the rate of population increase in the last century. Water demand is predicted to increase significantly over the coming decades. Impacts such as climate change, severe floods, droughts, and shifts from past precipitation patterns are likely to impact the availability of fresh water throughout the world.

Water is plentiful on Earth. However, 97.5% is salt water and only 2.5% fresh water. Two-thirds of fresh water is frozen. That being said there is a limited supply of available fresh water throughout the world. This should drive the reprioritization of resources to address the water challenges posed by changing climate and growing urbanization throughout the world.

Recycling Biosolids
at the Water Pollution Control Facility

When properly treated and processed, sewage sludge becomes biosolids, the nutrient-rich organic materials resulting from the treatment of domestic sewage in a wastewater treatment facility. Biosolids can be RECYCLED and applied as fertilizer to improve and maintain productive soils and stimulate plant growth. You will see the term sewage sludge used in the context of regulations, as EPA has established a protective regulatory framework to manage the use and disposal of sewage sludge. Effective sewage sludge and biosolids management options help ensure that useful materials are recycled on land and harmful materials are not released to water bodies. Currently, the Village's biosolids are hauled to various farms around Dekalb County and are applied to fields that produce soy bean and feed corn.

Street Sweeping Parking Restrictions

Street sweeping is an important part of the work done by the Streets Division. Clean streets and gutters not only give the Village an overall clean appearance, but aids in helping reduce traffic accidents and lowers pollution in our byways and waterways.

For an effective street sweeping program, the Village's "No Parking" ordinance is enforced from April 1 to May 31. Parking is not allowed from 8:00 am to 4:00 pm according to the following zones:

Monday – RED | **Wednesday – GREEN**
Tuesday – BLUE | **Friday – BROWN**

Engineering Division

The Engineering Division in Public Works provides engineering support to other divisions in the Village as well as external professional services. Staff upholds all local, state and federal mandates, including storm water management compliance to new construction sites and ensures projects comply with the Village Code.

DID YOU KNOW: Storm drains in Village roads are connected directly to rivers and streams.

Because water flows into the rivers through our storm sewers, nothing but water should be in the storm sewer. Putting garbage, yard waste, or liquids that aren't water will pollute our local rivers and streams. This affects wildlife and the ecosystem, and pollutes water downstream that people will eventually drink.

You can help reduce pollutants by the manner in which you wash your car. Either take your car to a self service car wash where soapy water is captured, or stay at home and wash with your car on the lawn. Natural microbes in grass will help break down pollutants and protect our waters.

Parks, Recreation & Facilities Department

250 Civic Center Plaza • Glendale Heights, IL 60139
630.260.6060 • www.ghprf.com

Spring Outdoor Soccer

Registration Deadline: March 15

Soccer is one of the best sports for young athletes. It encourages movement, fitness, coordination, teamwork and sportsmanship. Games are played on Saturdays against neighboring park districts. Games begin April 16th and typically run into mid-June. One or two practices are scheduled each week based on coach's availability. Birth certificate is due at registration to verify age. The following levels will be open: U6, U8, U10, U12, U14. Enrollments after March 15th are subject to availability and require a $25 late fee.

Join the Sports Hub Team!

The Glendale Heights Parks, Recreation & Facilities Department is looking for qualified applicants to join the team! Applications are currently being accepted for lifeguards at the GH_2O Aquatic Center, summer camp counselors, fitness and tennis instructors. Volunteers are also being recruited to coach youth baseball, football, cheer, and soccer. Please contact the Sports Hub at 630.260.6060 to learn more about these opportunities.

Spring Break Camp

March 25 - April 1 • Grades K-8

Get out of the house this spring with PATH Camp Counselors! Participants will enjoy a field trip each day as well as games, activities, and art projects at the Sports Hub. Campers do not have to be in the PATH After School Program to participate. Drop-off is between 7:30 am and 9:00 am; pick-up is from 4:00 pm until 5:00 pm. Trip details are available at www.ghprf.com. Current PATH After School participants will receive the resident rates. Please register at least five (5) days before the trip.

Glendale Heights Spartans

Meet & Greet on April 30

On April 30th, from 10:00 am to 2:00 pm, members of the Spartans Board and its coaches will be at the Sports Hub to answer questions regarding the Glendale Heights football and cheerleading program for participants in grades K-8. Registration is now available at the Sports Hub during normal hours. Registration deadline is July 14th. There is a $25 late fee for participants enrolling after this date and placement will then be subject to availability.

Birthday Parties Hosted by Sports Hub Staff

Host your child's next birthday party at the Sports Hub! The Sports Hub offers party packages designed for up to 24 people. Throw it back to the old days with a classic party, playing bozo buckets and pin the tail on the donkey or celebrate in style with a princess tea or knights of the round table event. Other packages include the VIP treatment with a rock star party or a zoo-themed adventure with a safari party. Facility rentals are available for sports parties and other events. Call the Sports Hub for more information!

SAVE the DATE

Swim Team Registration Kick-Off
May 7 • 9 am - 1 pm

Bubble Soccer

Want to be the host of an exciting party or event that will have your guests laughing for days? Try Bubble Soccer! This game is what happens when you mix a soccer ball with plastic inflatable bouncy suits. Bubble soccer guarantees a lot of bumping, bouncing, rolling, and laughing. Rates include all equipment needed and gym space for the event. Fee: $300/hour, $50 each additional 1/2 hour. Contact the Sports Hub to book your event!

Glendale Heights Green Team

300 Civic Center Plaza • Glendale Heights, IL 60139
630.260.6000 • www.glendaleheights.org/Goes_Green

Earth hour is a world-wide event, bringing together 152 countries and a digital reach of over 200 million. Join others around the world by turning off your lights, tv, computer and all electrical devices for one hour on Saturday, March 19th from 8:30 pm - 9:30 pm.

Visit www.earthhour.org to see what an impact this organization is making on our environment.

Electronic Recycling

Beginning in April, the Bloomingdale Township Highway Department, located at 6N030 Rosedale Avenue will accept your electronic equipment, including TVs on the first Saturday of every month from 8:00am - Noon (except holiday weekends).

Proof of Township residency is required. No Exceptions! For more information, visit: www.bloomingdaletowshiphighwaydept.com/Electronics-Recycling-Program or call 630.529.5221.

The Village of Glendale Heights has implemented a No-Idling policy in all Village parking lots. For every 10 minutes your engine is off, you'll prevent one pound of carbon dioxide from being released. Carbon dioxide is the primary contributor to global warming. Please turn off your engines!

One Stop Reuse & Recycling Depot

Saturday, April 23, 8:00 am - Noon
Glendale Heights Public Works • 1615 Glen Ellyn Road

***Note: We will no longer accept televisions or electronic equipment of any kind at this event! We apologize for any inconvenience!**

ACCEPTED RECYCLING ITEMS

Household Batteries: Alkaline, carbon zinc, nickel iron, nickel metal hydride, nickel cadmium, zinc air.

Other Batteries: Car, boat and sump pump batteries

Broken Holiday Lights: All color and lengths of mini-lights (Italian Lights), C7, C9, rope lights, LED lights, extension cords.

Medical Equipment for Re-Use Program: Gently used crutches, wheelchairs, walkers and canes. *Not Accepted:* electric-operated equipment.

Cell Phones for Re-Use Program: Cell phones and accessories, if possible.

Retired US Flags: Torn, tattered, faded US flags for retirement services by VFW Post 2377 as part of a Village program spearheaded by Trustee Chester Pojack in 2004 to respectfully retire US Flags.

Glasses/Hearing Aids: Prescription and reading glasses, sunglasses, plastic frames and metal frames, and hearing aids to be donated to the Lions Club for reuse programs.

Bikes: Outgrown, broken bikes are donated to Working Bikes, a not-for-profit 501(c)(3) organization which diverts bicycles from the waste stream. Working Bikes partners with homeless transition, refugee resettlement and youth empowerment programs to donate bikes.

Document Shredding:

8:00 - 11:00 AM.

LIMIT 3 BOXES

Document Shredding sponsored by DuPage County

Miscellaneous Items: Crayons (broken, used or new), books, Brita/Pur Water Filters, old keys and musical instruments are donated to S.C.A.R.C.E. (School & Community Assistance for Recycling & Composting Education), dedicated to preserve & care for natural resources, while working to build sustainable communities.

NOT ACCEPTED: Hazardous waste, paint and CFL bulbs.

If you or your organization are interested in volunteering for this event, please contact Janie at 630.909.5380 or by email at jlagioia@glendaleheights.org.

For upcoming recycling events, programs and recycling facilities, visit the following websites: www.dupageco.org/recycling, www.scarce.org and www.glendaleheights.org/Goes_Green.

Glendale Heights Village News

300 Civic Center Plaza • Glendale Heights, IL 60139
630.260.6000 • www.glendaleheights.org

NEW BUSINESSES

77 Inc. 2017 Bloomingdale Rd. 312.566.6203 Car Wash & Detail Center	**Medefil, Inc.** 405 Windy Point Dr. 630.682.4600 Pharmaceutical Manufacturing & Laboratory Services
Bucky's #939 602 E. North Ave. Convenience Store/Fuel/Car Wash	**Midwest Snow Tch, Inc.** 2000 Bloomingdale Rd., Ste. 115 630.534.5150 Snow Removal/Landscaping/Tree Trim Services
Buy Rite Warehouse 110 Internationale Blvd. 630.350.1310 Food Service Distribution	**Pita & Kabobz** 365 E. North Ave. 630.755.1995 Carry Out/Dine-In Restaurant
E-Wireless, Inc. 1564 Bloomingdale Rd. 630.666.7776 Cellular Pre-Paid Phone Sales	**Sweet Nails 23, Inc.** 1106 N. Bloomingdale Rd. 630.765.7192 Nail Salon
Healthy Shape 1581 Bloomingdale Rd. Unit B 708.334.4055 Health Food Store	**Unicom Group GH, Inc.** 1175 Bloomingdale Rd. 630.456.4477 Retail Cell Phone Store
Oval Fire Product Corporation 115 W. Lake Street #300 • 630.635.5000 Manufacturer of fire extinguishers, standpipe hose valves & other Accessories	

SUPPORT GLENDALE HEIGHTS' BUSINESSES - SHOP LOCAL!

Volunteer Initiative Program (VIP)

Volunteers have long been an invaluable resource to our community, and every minute of their dedication counts! However, changing workforce demographics and busy schedules requires a change in the way we think about volunteerism. The Mayor's office launched a volunteer initiative program (VIP) to revamp our connections with community volunteers and promote new ways of enhancing the volunteer experience for all ages. The goal of the VIP program is to provide varied and flexible opportunities designed with the busy household in mind.

Whether you are interested in giving an hour or seeking a long-term volunteer experience, we will work closely with you to find a match to your interests. To get started, contact us at volunteer@glendaleheights.org, contact Nicole Lewis at 630.909.5327, or submit a VIP Volunteer Interest Form.

Daylight Savings Time

March 13, 2016

Daylight saving time begins at 2:00 am on March 13, 2016

Remember to set your clocks forward one hour

CHARACTER COUNTS!

TRUSTWORTHINESS · RESPECT · RESPONSIBILITY · FAIRNESS · CARING · CITIZENSHIP

The Glendale Heights CHARACTER COUNTS! Coalition would like to remind our residents and businesses that Glendale Heights is a CHARACTER COUNTS! Village.

SEEKING NOMINATIONS

The Glendale Heights CHARACTER COUNTS! Coalition is looking for individuals that demonstrate outstanding character to acknowledge them with a Pillar Award at the CHARACTER COUNTS! annual breakfast. If you would like to nominate an individual to receive this special award, please go to the village website at www.glendaleheights.org/CC_Nomination_Form.pdf. Please print and follow directions on the form.

PILLAR FOR MARCH: RESPONSIBILITY

Life is full of choices. Being a **RESPONSIBLE** person means being in charge of our choices and therefore our lives. It means being accountable for what we do and who we are.

PILLAR FOR APRIL: FAIRNESS

Most would agree **FAIRNESS** involves playing by the rules, impartiality and an openness to listen. The basic concept seems simple, yet applying it in daily life can be surprisingly difficult.

Demonstrating **RESPONSIBILITY** and **FAIRNESS** is our choice, let's choose wisely.

ADDITIONAL INFORMATION

For further information regarding the *Glendale Heights CHARACTER COUNTS! Coalition*, visit www.glendaleheights.org/PoliceDept/charactercounts.html.

Glendale Heights Foundation

The Glendale Heights Foundation (GHF) is a non-profit organization incorporated in 2003 to provide limited one-time emergency financial assistance to Village residents. The Foundation does not provide rent or mortgage payment aid. All assistance requests must be submitted in writing, including name, address, details about the emergency circumstances, and financial assistance requested. A GHF form can be downloaded from the Village website to submit a request for assistance from the Foundation. Send request to: Glendale Heights Foundation, P.O.Box 5280, Glendale Heights, IL 60139. Tax deductible donations are always welcome and graciously accepted.

Earned Income Tax Credit (EITC)

Millions of workers could overlook an important federal tax credit because they simply don't know about it. The Earned Income Tax Credit is a tax credit available to qualifying low-wage workers and their families. Those receiving the EITC already pay federal, state, and local taxes. Unfortunately, only about four out of five eligible families actually claim the EITC for which they qualify, according to the Internal Revenue Service. The EITC is one of the nation's largest and most effective anti-poverty programs. It annually lifts more than 6 million people out of poverty, half of them children. For more information, visit www.irs.gov/EITC.

Yard Waste Collection

Yard waste collections resume in April and continue through November. Yard waste consists of grass clippings, twigs, leaves, plant materials, brush, etc. Place yard waste at the curb side in containers (not to exceed 33 gallons) marked "For Yard Waste Only" or in paper yard waste bags, available at local retail stores. Containers and bags may not exceed 50 pounds. Brush may be bundled with biodegradable rope or twine only. For more information, please contact Republic Services at 847.981.0091.

Looking Ahead!

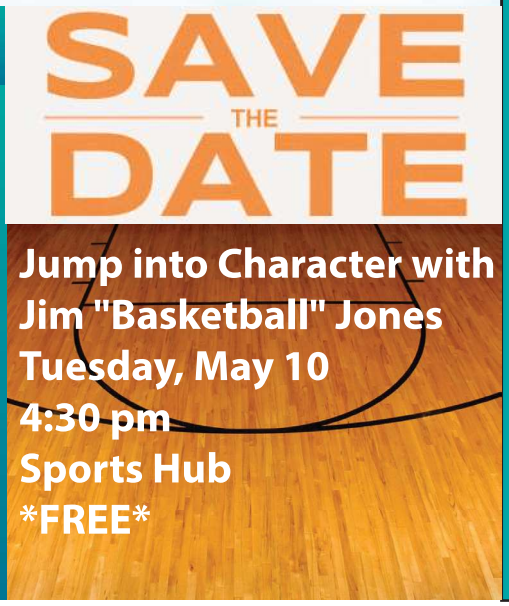
May 28 - GH_2O Family Aquatic Center Opening Weekend

May 30 - Memorial Day Ceremony

June 11 - Fishing Derby/Historic House Tour

June 17 - Charity Golf Classic

June 25 - Skate Jam



Village Meetings

Regularly scheduled meetings are held at the Civic Center, unless otherwise noted. Call the Village Hall at 630.260.6000 for more information.

Board of Police Commissioners
2nd Wednesday of each month, 7:00 pm

CHARACTER COUNTS! Coalition
3rd Wednesday of each month, 7:30 am
Glenside Public Library
25 East Fullerton Avenue

E.S.D.A.
(Emergency Services & Disaster Agency)
1st Wednesday of each month, 7:00 pm

Founders' Day Committee
2nd Monday of each month, 4:30 pm
Center for Senior Citizens

Golf Course Committee
2nd Thursday, 7:00 pm
(January 21, April 14, June 9, September 8 and November 10)
Glendale Lakes Golf Club

Historical Committee
1st Monday of each month, 7:00 pm
Glendale Heights Historic House
Windy Point Drive & Paul Avenue

Neighborhood Watch
4th Wednesday of each month, 7:30 pm

Plan Commission
2nd & 4th Tuesday of each month, 7:00 pm

***Village Board and Committee of the Whole Meetings (C.O.W.)**
1st & 3rd Thursday of each month, 7:30 pm

Youth Commission
2nd Wednesday of each month, 7:30 am
Glendale Lakes Golf Club

* The Village Board & C.O.W. meetings may be viewed the day following the meeting at 1:00 pm and 6:00 pm on GHTV (channel 6 for Comcast & W.O.W, channel 99 for AT&T) or on YouTube at www.youtube.com/GlendaleHtsTV.

Village of Glendale Heights
300 Civic Center Plaza
Glendale Heights, IL 60139
www.glendaleheights.org

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Civic Center Hours

Monday, Tuesday, Wednesday	8:00 am – 4:30 pm
Thursday	8:00 am – 7:00 pm
Friday	8:00 am – 4:30 pm
Saturday, Sunday	Closed

Village Contact Information

MAYOR & BOARD

Linda Jackson, Village President ljackson@glendaleheights.org 630.909.5302
Marie Schmidt, Village Clerk marie_schmidt@glendaleheights.org 630.909.5333
Bill Schmidt, Trustee District 1 bschmidt@glendaleheights.org 630.909.5307
Sharon Fonte-Sullivan, Trustee District 2/Deputy Mayor
sfonte@glendaleheights.org 630.909.5306
Michael Light, Trustee District 3 mlight@glendaleheights.org 630.909.5308
Pat Maritato, Trustee District 4 pmaritato@glendaleheights.org 630.909.5309
Chester Pojack, Trustee District 5 cpojack@glendaleheights.org 630.909.5310
Mary Schroeder, Trustee District 6 mschroeder@glendaleheights.org 630.909.5311

VILLAGE OFFICES

Administrative Services 630.260.6000
Center for Senior Citizens seniors@glendaleheights.org 630.260.6050
Community Development comdev@glendaleheights.org 630.260.6030
Glendale Lakes Golf & Pro Shop glendalelakes@glendaleheights.org 630.260.0018
Glendale Lakes Golf Club, Restaurant & Banquets 630.260.0095
Parks, Recreation & Facilities parks_&_recreation@glendaleheights.org 630.260.6060
Police, Non-emergency police@glendaleheights.org 630.260.6070
Public Relations public_relations@glendaleheights.org 630.909.5350
Public Works public_works@glendaleheights.org 630.260.6040
Water Billing waterbilling@glendaleheights.org 630.260.6010

IMPORTANT COMMUNITY PHONE NUMBERS

Police/Fire/Ambulance Emergency 911
AMITA Health Adventist Medical Center, GlenOaks 630.545.8000
AT&T U-Verse 800.288.2020
Bloomingdale Fire Protection District 1 (Non-emergency) 630.894.9080
Bloomingdale Township (Administrative offices) 630.529.7715
Clarke Environmental (Mosquito Control Hotline) 800.942.2555
Comcast (Cable/Internet) 866.594.1234
Commonwealth Edison (Electric utility) 800.334.7661
DuPage County (Administrative offices) 630.407.6500
Glendale Heights Chamber of Commerce 630.909.5361
Glenside Fire Protection District (Non-emergency) 630.668.5323
Glenside Public Library District 630.260.1550
J.U.L.I.E. (Call Before You Dig!) 800.892.0123
Milton Township (Administrative offices) 630.668.1616
NICOR (Gas utility) 888.642.6748
Republic Services (Refuse/Recycling Services) 847.981.0091
United States Post Office 800.275.8777
WideOpenWest (Cable/Internet) 866.496.9669

Connect With Us

Keep up-to-date with Village events, program pictures, and important announcements by following us on Twitter, liking us on Facebook, following us on Instagram and adding us on Snapchat! Search for...

@VOGHNews

Or subscribe to our YouTube channel at GlendaleHtsTV!

NEW

Sign up for the Village of Glendale Heights Email Blasts!

Sign up today to receive updates on important information, events, programs and announcements from the Village of Glendale Heights! To sign up...

- Text "VOGHNews" to 22828
- Reply with your email address

For any questions, comments or concerns about the Village of Glendale Heights Email Blast service, please contact the Village's Public Relations Division at 630.909.5350.

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