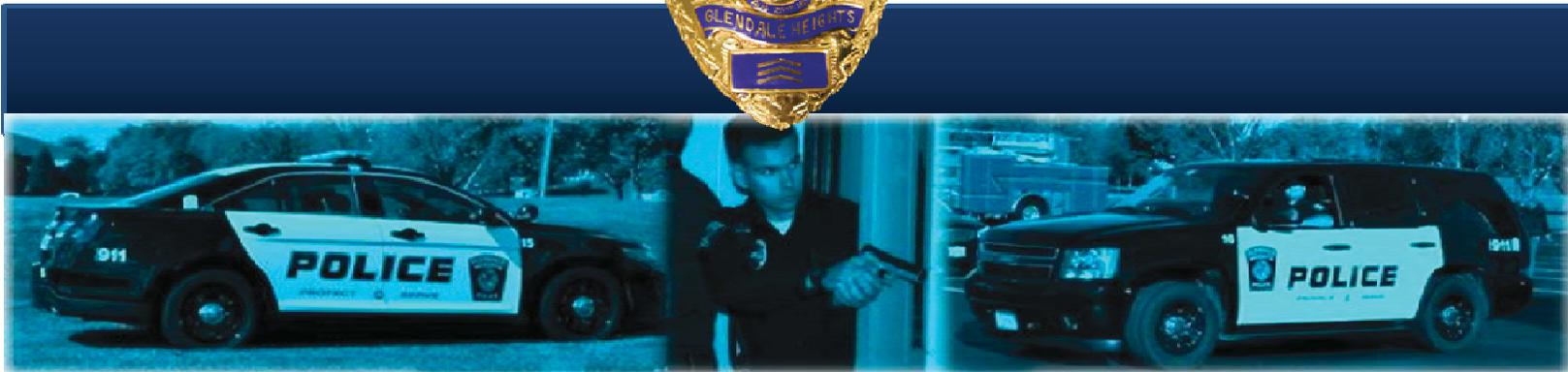


Glendale Heights Police Department

*2013
Annual Report*





Glendale Heights Police Department

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"Working in partnership with the community to maintain safe and secure neighborhoods, reduce crime and improve the quality of life for our citizens through ethical, courteous and professional police service."



Glendale Heights Police Department

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Chief Michael Marron
Chief of Police
27 years with Village

February 28, 2014

Village President Linda Jackson and Board of Trustees,

Village Ordinance, section 6-1-5D, requires the Chief of Police to provide the Village President and Board of Trustees with an annual report on the status of the Police Department. To that end, I respectfully submit this annual report for calendar year 2013. This year's report has a slightly different format in that I have asked the staff members to write about their particular areas of responsibility within the Department. This report will be posted on the Police Department's website for our resident's reference at their convenience.

The greatest challenge faced by the Police Department in 2013 was an issue of staffing. The Police Department now has an authorized strength of 52 sworn police officers. Due to circumstances beyond our control, the Department was never fully staffed throughout the year; in the last quarter of the year we had 5 vacant schedule slots for patrol duties. Service to the community was never in jeopardy as the Department filled openings with creative scheduling and overtime. As the year ended, three new officers were hired and started the Police Academy in January of 2014. Filling staffing shortages is particularly challenging as it must coincide with the start of the Police Academy class and classes start on only four dates throughout the year. Once an opening for officer occurs it typically takes approximately 4 to 6 weeks for the selected applicant to complete the testing process and be ready for the academy. The applicant must then wait for the academy start date. We have a very dedicated Police Commission in Glendale Heights that works diligently to ensure that only quality candidates are hired as Police Officers.

In August of 2013, the Police Department mourned the loss of Officer Don Darby, the Department's K-9 handler, after a yearlong battle with brain cancer. Officer Darby was a 14 year veteran of the Police Department. He and his K-9 partner Lucky were well known throughout the community and Don will be missed by all that knew him. In November, the community came out to support Officer Darby's family and cancer research at the Police/Fire Department "Darby Classic" charity basketball game; incidentally, the Police Department won.



(Continued)

"Working in partnership with the community to maintain safe and secure neighborhoods, reduce crime and improve the quality of life for our citizens through ethical, courteous and professional police service."





Glendale Heights Police Department

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I would like to acknowledge two retirements that took place this year. Officer Dawn Alaimo retired in June after serving the Department for over 26 years. Officer Alaimo was well known throughout the Village as she spent several years of her career as a DARE instructor in our schools. Deputy Chief Tom Bialas retired in November, after 31 years of service to the community. Tom served in many capacities throughout his career but made his biggest impact as the supervisor of the CALEA project. Deputy Chief Bialas' departure provided the opportunity to restructure the Department. I have included an organizational chart of the Department which shows the elimination of one command staff position and the creation of two divisions rather than three. This reorganization required two promotions to the rank of Deputy Chief; Steve Ewoldt who is in charge of the Operations Division and Dennis Schar who is in charge of the Support Division.

Recognition needs to be given to Police Services Specialist Maureen Pope who created the format for this report as well as Police Records Supervisor Patrick McDonald who compiled the crime statistics presented.

Michael S. Marron
Chief of Police



Officer Dawn Alaimo



Deputy Chief Tom Bialas

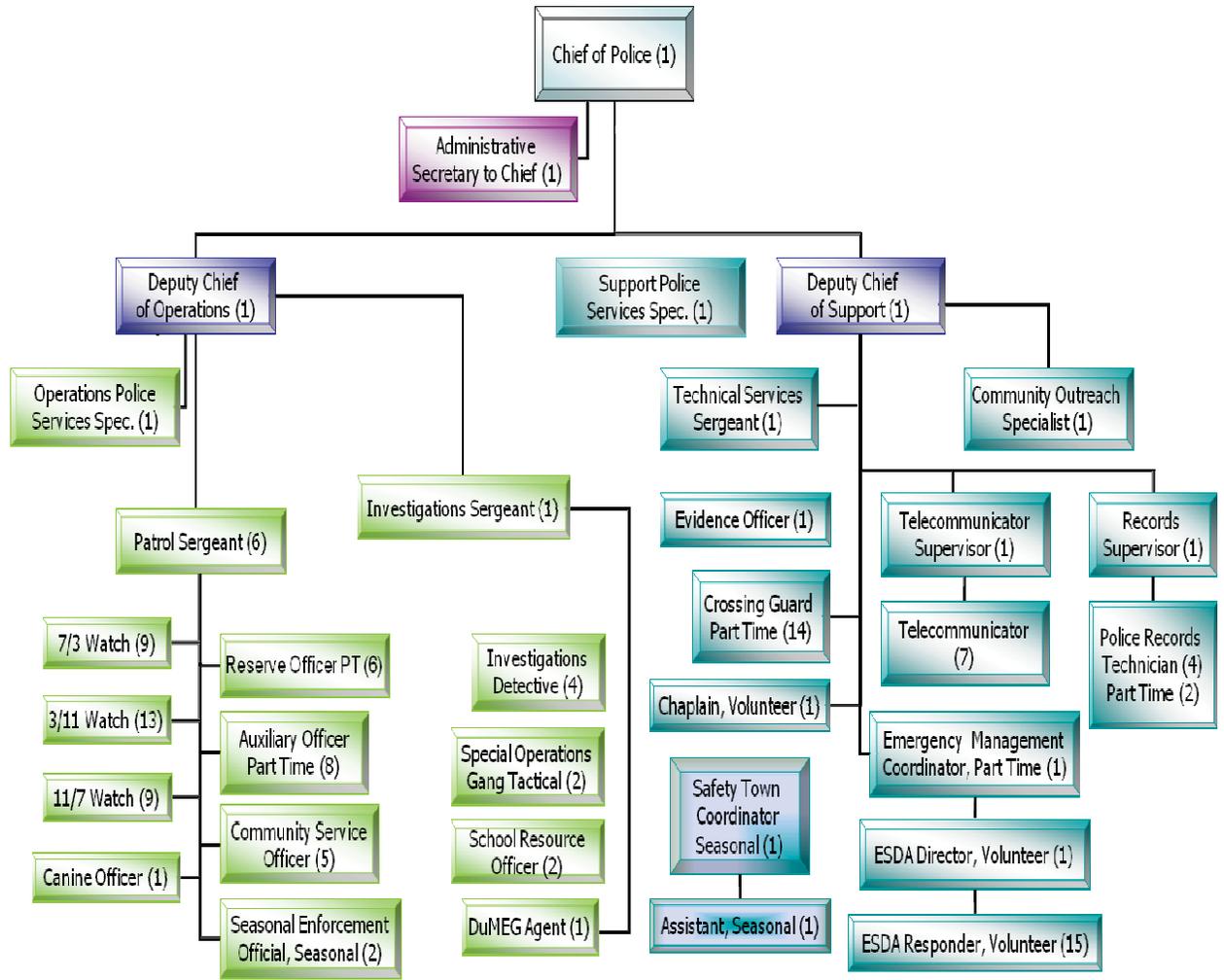
"Working in partnership with the community to maintain safe and secure neighborhoods, reduce crime and improve the quality of life for our citizens through ethical, courteous and professional police service."



Glendale Heights Police Department

Effective November 1, 2013 VILLAGE OF GLENDALE HEIGHTS POLICE DEPARTMENT

ORGANIZATIONAL CHART



The Police Department is organized into two Divisions Operations and Support. It has an authorized strength of 52 full time sworn officers. The Support Division responsibilities include CALEA, Community Outreach, budget and grant funding, record management, telecommunications, E911 ESDA and evidence management. The Operations Division responsibilities include Community Oriented Policing, police training, fire arms range, accident investigation, animal control, patrol, traffic citations, service calls, crime prevention juvenile and adult investigations, School Resource Officers and Safety Town. The Department is charged with the duty of protecting the lives and property of the Village's 34,000 residents by providing 24 hour emergency and non-emergency service. (Total full-time employees 75, part-time 23 and 4 seasonal for a grand total of 102 employees; 17 volunteers.)

Rev. 10/18/13

"Working in partnership with the community to maintain safe and secure neighborhoods, reduce crime and improve the quality of life for our citizens through ethical, courteous and professional police service."



Glendale Heights Police Department

ACCREDITATION



Sergeant Larry Pincsak
Technical Services Sergeant
Accreditation Manager
28 years with Village

The Glendale Heights Police Department continues to pursue excellence through the process of accreditation. The Department has been a member of the Commission on Accreditation for Law Enforcement Agencies (CALEA) since 2004. We achieved our initial accreditation in 2008 and our first reaccreditation in 2011. The Department is now preparing for its second reaccreditation in 2014.

Only a small fraction of police agencies nationwide seek and achieve accreditation. The goals of being an accredited police department include the adoption of best professional practices, reduction in liability, and maintenance of up-to-date policies and procedures. CALEA establishes standards that reflect the best professional practices in police work today and conducts stringent periodic assessments to ensure the Department is maintaining its status.

Assessments are conducted by a knowledgeable group of law enforcement professionals from across the country who visit the agency, review documents, interview employees and key community leaders, conduct public hearings, and compile a lengthy written report to CALEA. Department staff members subsequently appear at a CALEA Commission hearing to discuss details of the report. Only then does the Department receive accredited status. This cycle repeats itself every three years and demands continued compliance.

The benefits of being a CALEA accredited agency include:

- Bringing policies, procedures and systems in line with best professional practices
- Formalizing management and administrative practices
- Proactively addressing internal issues
- Controlling liability
- Maintaining fair and non-discriminatory personnel practices
- Seeking to achieve a workforce that represents the community
- Improving service delivery
- Strengthening crime prevention, crime control, and community policing
- Assuring government and community leaders of the quality of policing provided
- Strengthening community confidence through increased professionalism
- Providing consistency, standardized guidance, and a defined mission to all members of the Department

Residents of Glendale Heights can be proud that the Glendale Heights Police Department is a nationally accredited, professional law enforcement agency recognized for following the best practices in the industry. It is truly a credit to every member of the Police Department and reflects on the professionalism exhibited by these employees on a daily basis. For more information about the CALEA accreditation process, please visit www.calea.org or contact the police department.

Sergeant Larry Pincsak



"Working in partnership with the community to maintain safe and secure neighborhoods, reduce crime and improve the quality of life for our citizens through ethical, courteous and professional police service."



Glendale Heights Police Department

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Sergeant Rhonda Kirstein
Patrol Sergeant
Community Oriented Policing Coordinator
25 years with Village

The Police Department held many events in 2013 to promote our partnership with the community. The year was highlighted by the grand opening of the new police department. An open house was held on August 6th, and celebrated along with National Night Out. Hundreds of people participated in the celebration which included a ribbon cutting ceremony, tours of the new police department, family games, face painting, and a visit by McGruff the Crime Dog. The event was attended by many agencies from the Village including Glen Oaks Medical Center, Glenside Public Library, and Glenside and Bloomingdale Fire Protection Districts.

The Department ran two, week long, Safety Town classes for children 5-7 years of age. The children were reminded about "Stranger Danger", bus safety, train safety, and poison awareness. Other events planned at Safety Town included the annual Easter Egg Hunt, Halloween Trick-or-Treating, and the Junior Police Academy. On Halloween thousands of trick-or-treaters walked the Sports Hub due to rain at Safety Town and left with a bag of safe candy. The 9th annual Junior Police Academy was for 5th through 8th grade students. Students were exposed to a variety of police training that included testing to be a police officer, evidence work, and making traffic stops.

Our School Resource Officers (SRO) are state certified juvenile officers who work in the schools through a cooperative agreement between the schools and the police department. Our SRO's taught hundreds of D.A.R.E. classes in our primary schools. The classes are taught to 5th grade students to warn them against drug use and how important it is to make good decisions. Our High School Resource Officer rotates between the various Glenbard schools and addresses incidents reported by students and staff in addition to attending various after school functions such as dances and sport events.

The Department continues to stay in touch with the community through the Neighborhood Watch program. Meetings are held on the 4th Wednesday of every month in the Village training room. Attendees are presented information on various crimes that occurred during the past month along with a presentation on crime prevention or other topics. In 2013 Neighborhood Watch meeting topics included presentations on the Affordable Care Act, Senior Health Insurance Program (SHIP), Identity Theft, Scam Alerts, Home Safety, Smart 911, Emergency Preparedness, gangs, and the SWAT and WMD Specialized Task Force Units. Through Neighborhood Watch meetings, trouble spots in the Village are identified. The Department has crime mapping software available on the village website, which allows residents to inquire on incidents that have occurred in their neighborhoods, from the convenience of their own home.

The Department conducted the 17th Citizen's Police Academy with sixteen residents graduating in November at a banquet in their honor. CPA gives residents a realistic view of police work by experiencing different aspects of being a Police Officer. Attendees are instructed in evidence work, first aid, juvenile law, domestic violence situations, traffic stops and are allowed to ride-along with an officer on patrol.

(Continued)

"Working in partnership with the community to maintain safe and secure neighborhoods, reduce crime and improve the quality of life for our citizens through ethical, courteous and professional police service."



Glendale Heights Police Department

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The Department operates the Code Red emergency community notification system. This system allows the Police Department and the Village to notify the residents of emergencies that may be occurring in the Village, by telephone, email or text. It can do a Village-wide notification or can be tailored to specific areas, depending on the incident. This system is also used by the Police Department's Community Outreach Specialist in partnership with the Director of the Center for Senior Citizens, to do well-being checks on our senior citizen population during extreme weather conditions.

Police Department employees participated in fund raisers for Illinois Special Olympics including the "Cop on Top" at Dunkin Donuts, and the Polar Plunge. With the community's help, officers raised over 6,900 dollars for Special Olympics

Members of the Police Department participated in the annual Health and Safety Fair, assisted with the annual fishing derby, and attended numerous park parties. The prescription medication drop off box located in the main lobby of the Civic Center continues to be very popular collecting over 460 pounds of waste medications last year. Residents are encouraged to drop off unused or expired medications in the drop box to prevent pollution of water supplies and to keep these drugs out of the reach of minors.

The Police Department continues to take advantage of the Village's web site and the skills of the Public Relations Department to transmit crime alerts, press releases, and communicate more efficiently with the public. The Police Department utilizes the Village's Facebook and Twitter accounts to communicate important information to residents.

Sergeant Rhonda Kirstein



"Working in partnership with the community to maintain safe and secure neighborhoods, reduce crime and improve the quality of life for our citizens through ethical, courteous and professional police service."



Glendale Heights Police Department

COMMUNITY ORIENTED POLICING





Glendale Heights Police Department

INDEX CRIME STATISTICS



Deputy Chief Dennis Schar
Deputy Chief of Support including:
Records
Communications
Emergency Management
27 years with Village

The majority of the pages in this section deal with the crime statistics in Glendale Heights and the activities of the Police Department. These statistics were compiled by Police Services Specialist Maureen Pope and Police Records Supervisor Patrick McDonald.

Part I crimes are those that are most serious in nature and include Murder, Robbery, Burglary, Theft, Aggravated Assault and Battery. There were 129 less Part I crimes in 2013 than in 2012, representing a 20% decrease. The majority of the decrease came in the form of decreases in thefts, motor vehicle thefts and burglaries. The only increase were robberies which increased from five in 2012 to eight in 2013. Glendale Heights remained murder free for the fourth year in a row with only one murder in the last five years. The clearance rate, by arrest, for Part I crimes in 2013 was 31% compared with 30% in 2012.

Part II crimes are less serious but equally important. Part II crimes include Criminal Damage to Property, Deceptive Practice, Forgery, Liquor Law Violations, Identity Theft, Internet Crime and most Class A Misdemeanor Traffic Offenses. Part II crimes decreased by 11% this year as compared to the previous year. Criminal Defacement crimes, the majority of which are comprised of gang graffiti, dropped from 36 in 2012 to 34 in 2013. Since 2009 there has been a 45% reduction in the number of reported Criminal Damage to Property reports. The clearance rate, by arrest, for Part II crimes in 2013 was 48% compared with 49% in 2012.

There was a slight decrease in the number of calls for service in the Village. Calls for service include all calls to the Police Department for which a police officer responds and a report number is generated. There were 1,226 fewer calls for service in 2013 compared to 2012. There has been no change in the distribution of calls throughout the day; call levels peak between 11:00 am and 6:00 pm and are lowest between 3:00 am and 6:00 am. Call levels remain relatively even throughout the week. Calls for service dropped each day of the week from those in 2012, with the largest drop being 15.3% on Saturdays. The lowest level of calls for service is Sunday at 2065, the highest is Friday with 2405.

Deputy Chief Dennis Schar

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Murder

- First Degree Murder
- Second Degree Murder

Criminal Sexual Assault

- Criminal Sexual Assault
- Aggravated Criminal Sexual Assault
- Forcible Sodomy
- Criminal Sexual Assault w/Object
- Attempts of the Above

Robbery

- Armed Robbery
- Robbery
- Vehicular Hijacking
- Aggravated Vehicular Hijacking
- Aggravated Robbery
- Attempts of the Above

Aggravated Assault/Battery

- Aggravated Battery
- Heinous Battery
- Aggravated Battery Child
- Ritual Mutilation
- Aggravated Battery Senior Citizen
- Aggravated Assault
- Attempted First Degree Murder
- Attempted Second Degree Murder

Burglary

- Burglary
- Residential Burglary
- Home Invasion
- Attempts of the Above

Theft

- Theft from Motor Vehicle
- Theft of Vehicle Parts
- Burglary to Vehicle/Parts
- Theft over \$300.00
- Theft under \$300.00
- Theft from Person
- Delivery Container Theft
- Retail Theft
- Theft from Building
- Theft from Coin Operated Machines
- Attempts of the Above

Motor Vehicle Theft

- Motor Vehicle Theft
- Attempt Motor Vehicle Theft

Arson

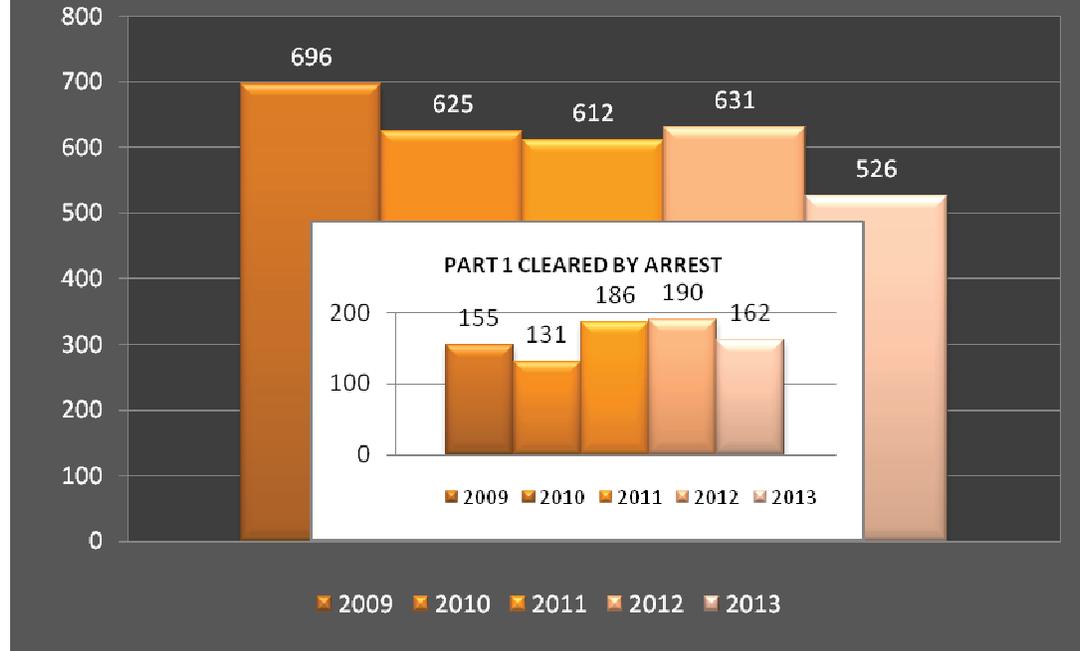
- Arson
- Aggravated Arson
- Attempts of the Above



Glendale Heights Police Department

PART ONE CRIMES

CRIME STATS PART 1 OFFENSES



Part I Offenses	2009	2010	2011	2012	2013
Homicide	1	0	0	0	0
Criminal Sexual Assault	14	10	14	14	16
Robbery	23	12	10	5	8
Agg. Assault / Battery	17	18	25	17	16
Burglary - Residential	51	42	36	45	26
Burglary - Other	34	18	31	19	22
Burglary - Motor Vehicle	157	134	94	82	85
Theft/Retail Theft	364	371	381	420	341
Motor Vehicle Theft	29	17	17	28	11
Arson	6	3	4	1	1
Total	696	625	612	631	526
Part I Cleared By Arrest	2009	2010	2011	2012	2013
Homicide	1	0	0	0	0
Criminal Sexual Assault	2	1	0	4	2
Robbery	8	1	4	3	3
Agg. Assault / Battery	13	9	17	10	9
Burglary - Residential	10	4	7	3	5
Burglary - Other	1	3	4	4	2
Burglary - Motor Vehicle	10	6	5	2	3
Theft	109	107	147	162	137
Motor Vehicle Theft	1	0	2	2	1
Arson	0	0	0	0	0
Total	155	131	186	190	162

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Glendale Heights Police Department

PART TWO CRIMES

Part II Offenses	2009	2010	2011	2012	2013
Assault / Battery	332	358	342	336	287
Forgery / Counterfeiting	12	12	8	*	*
Deceptive Practice	89	85	93	100	101
Identity Theft 840	42	48	27	77	44
Aggravated Identity Theft	12	15	18	↑	↑
Criminal Damage	413	282	248	219	224
Weapon Offenses	15	13	17	11	7
Sex Offenses	16	38	18	20	9
Drug Laws					
*Cannabis	67	96	108	108	102
*Controlled Substances	10	37	28	27	16
*Needle / Syringe	2	1	1	1	↓
*Paraphernalia	49	61	70	34	25
Curfew	24	20	19	13	**
Runaways	2	2	6	0	**
Offenses Involving Children	68	66	69	52	41
Driving Under the Influence	171	162	151	110	114
Liquor Law Violations	86	39	42	23	26
Disorderly Conduct	323	171	237	237	194
Suspended / Revoked Drivers	287	246	235	178	178
All Others	1450	470	236	71	88
Total	3470	2222	1973	1617	1456

Part II Cleared	2009	2010	2011	2012	2013
Assault / Battery	112	121	143	125	116
Forgery / Counterfeiting	2	3	6	*	*
Deceptive Practice	15	9	7	10	11
Identity Theft 840	6	3	2	6	3
Aggravated Identity Theft	3	1	2	↑	↑
Criminal Damage	39	25	11	20	35
Weapon Offenses	13	11	13	7	7
Sex Offenses	3	7	7	1	2
Drug Laws:					
* Cannabis	67	96	108	108	102
* Controlled Substance	10	37	28	27	16
* Needle / Syringe	2	1	1	1	↓
* Paraphernalia	49	61	70	34	25
Curfew	22	20	19	13	**
Runaways	2	0	3	0	**
Offenses Involving Children	56	53	48	42	33
Driving Under the Influence	171	162	151	110	114
Liquor Law Violations	86	39	40	23	23
Disorderly Conduct	73	33	45	34	26
Suspended / Revoked Drivers	284	246	235	178	178
All Others	646	359	98	53	70
Total	1661	1287	1037	792	761

* Under Deceptive Practice

** Under Offenses Involving Children ↓↑ combined w/above or below

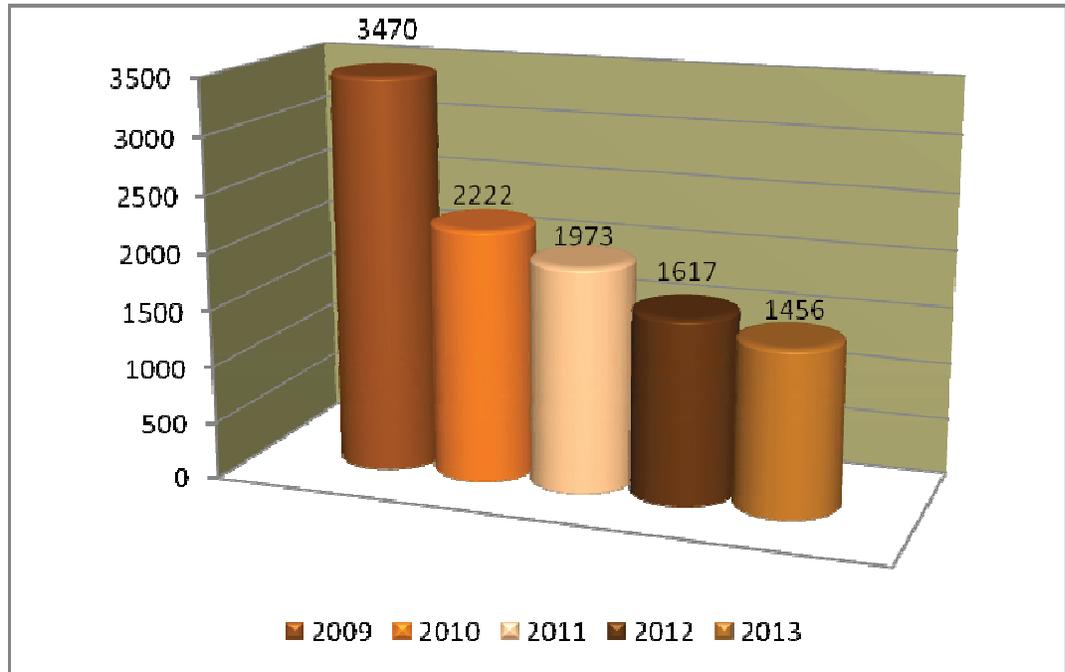
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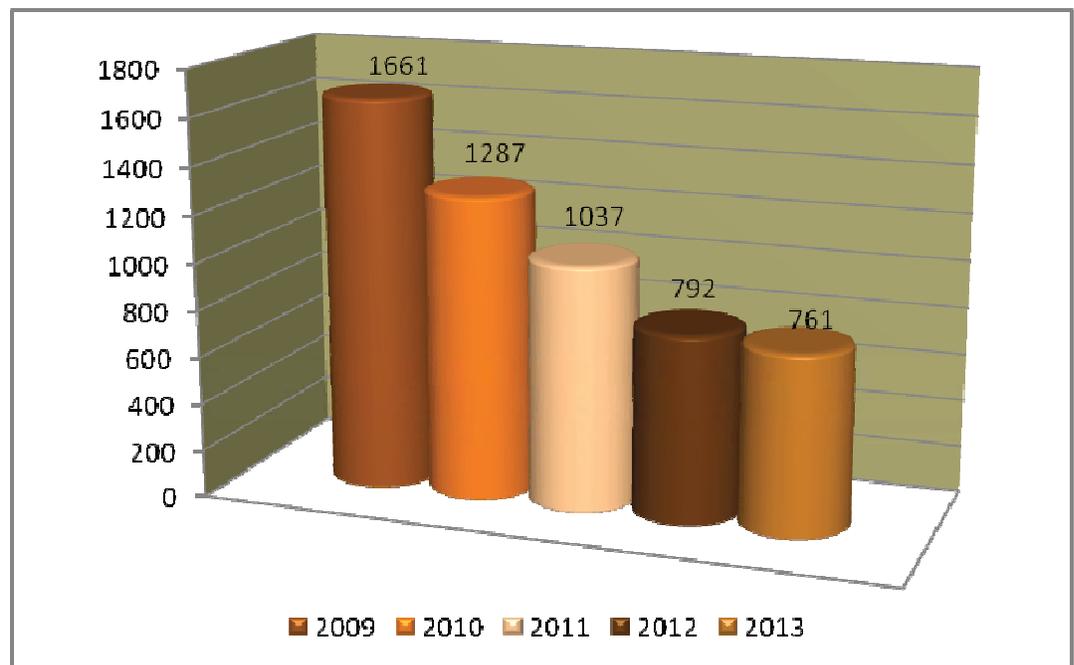
Glendale Heights Police Department

PART TWO CRIMES

PART II OFFENSES



PART II CLEARED



"Working in partnership with the community to maintain safe and secure neighborhoods, reduce crime and improve the quality of life for our citizens through ethical, courteous and professional police service."



Glendale Heights Police Department

COMMUNICATIONS

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In 2013 the Communications Center handled 15,661 emergency phone calls for service as well as 20,774 non-emergency and administrative phone calls. During the course of the year, telecommunicators are tasked with making a number of phone calls to tow companies, other agencies and a myriad of other calls in support of the police officer on the street. There were 13,651 of these outgoing phone calls for a total number of calls handled in the Communications Center of 50,086; The system which tracks the number of calls into and out of the Communications Center experienced a malfunction and the data from February through May was corrupted. Therefore the call load numbers are missing four months of data in 2013. In 2012, the Communications Center handled 65,849 phone calls .

When considering the workload in the room, one must also take into consideration the radio traffic. The Police Department takes measures to ensure that the quality of the call taking in the Center is maintained. Supervisors make random checks of recorded phone conversations to ensure quality. In 2013 the Center was fully staffed with 7 Telecommunicators and one Telecommunications Supervisor, which is the first year in several years that we were able to maintain full staffing in the Center.

Deputy Chief Dennis Schar



Junior Police Academy class touring the Communications Center

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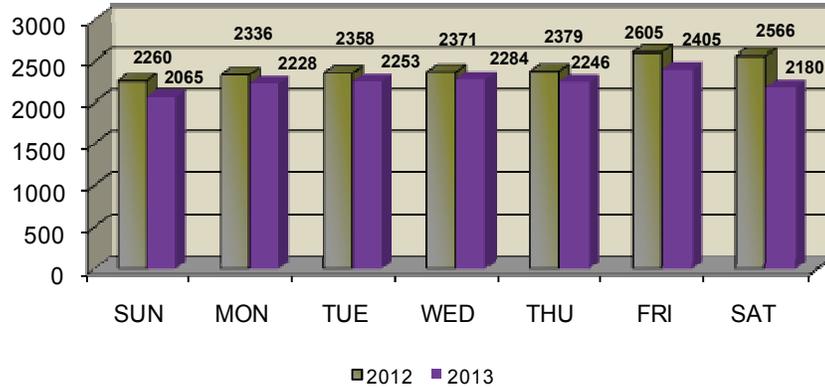
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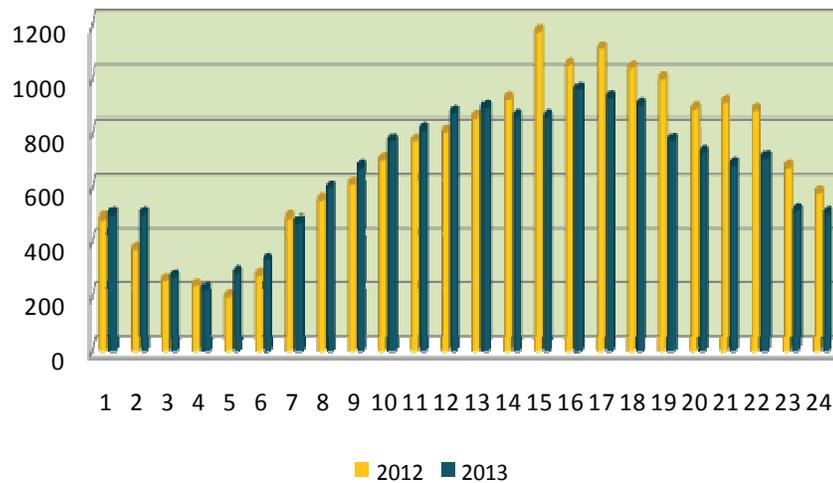
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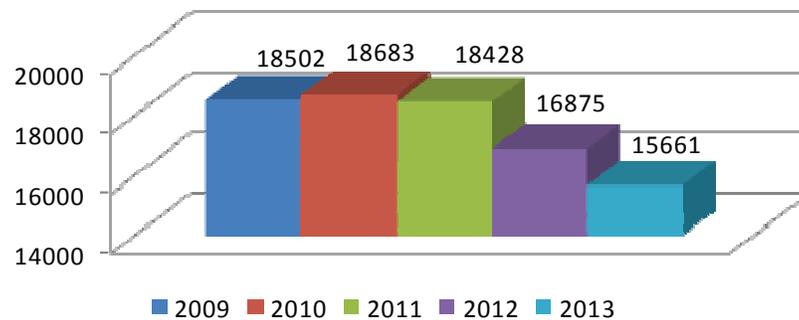
CALLS FOR SERVICE BY DAY



CALLS FOR SERVICE BY HOUR



CALLS FOR SERVICE BY YEAR



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Glendale Heights Police Department

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Alarms

Alarm calls Residential
Alarm calls Industrial
Vehicle Alarm

Animal Control

Dog Bites
Strays
Barking Dogs
Sick or Injured
Animal Found
Parking Enforcement

Citizens Assist

Assistance Rendered Fire Dept
Assistance Rendered Other Agency
Neighborhood Trouble
Loud Noise
Civil Assists
911 Hang-Up

Death Investigation (non-criminal)

Accidental Death/non-traffic
Attempt Suicides
Death Investigation – Natural
Mental Case

Fraudulent Activities

License Plates/Stolen
Recovered Property-Stolen

Suspicious Incidents

Suspicious Noise
Suspicious Person Reported
Suspicious Auto Reported

Missing Persons

Over 17 Male/Female
Under 17 Male/Female

Public Peace

Mischievous Conduct
Fight Riot Brawl No Assault
Drunken Disturbance

Traffic Offenses

Illegal Parking
Parking Complaint

Domestic Troubles

Domestic Dispute

All Others

Traffic Altercations
Vandalism
Station Information
Bike-Found
Ordinance Arrests
Officer Stand-By

Unfounded

Facts determined that the incident did not take place



Glendale Heights Police Department

5 YEAR COMPARISON

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SERVICE TYPE	2009	2010	2011	2012	2013
ALARMS	849	985	801	902	808
ANIMAL CONTROL	789	769	708	604	762
CITIZENS ASSISTS	2479	2891	2760	2240	2041
DEATH INVEST (NON-CRIMINAL)	85	67	79	41	57
FRAUDULENT ACTIVITIES	194	152	148	144	137
SUSPICIOUS INCIDENTS	736	669	574	1109	1012
MISSING PERSONS	115	103	110	125	88
PUBLIC PEACE	388	213	126	2264	2215
TRAFFIC OFFENSES	399	376	352	316	334
DOMESTIC TROUBLES	702	767	650	896	818
FIRES	6	4	8	1	1
ALL OTHERS	1604	1286	1316	1680	1841
ANTI GANG WATCHES	6676	5437	6098	7811	7246
BAR CHECKS	2543	2175	2199	2112	2025
EXTRA WATCHES	10196	8515	8287	10841	10023
FOOT PATROLS	2770	2486	2120	2583	1849
TRAFFIC STOPS	9782	9098	8524	6621	7033
TRAFFIC STUDIES	4333	4206	3978	4100	4139
	44,646	40,199	38,838	44,390	42,429

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Glendale Heights Police Department

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Deputy Chief Steve Ewoldt
Deputy Chief Operations
Patrol
Investigations
25 years with Village

Operations is the largest division within the organization with both Patrol and Investigations functions.

Patrol

The uniformed patrol officer is typically the first point of contact with the public. Patrol officers are the most visible as they patrol the village in our traditional "black and white" squad cars. The core function of Patrol is crime suppression and prevention through uniform presence and response to 911 calls for service and working to ensure that vehicular traffic flows safely and efficiently through the village. A separate Traffic Enforcement summary is contained in this annual report. The current assigned strength of the Patrol Unit is 32 officers and 6 Sergeants, about 73% of the departments full time sworn staff. In addition to full time officers, Patrol has 6 Part-time Officers . Patrol officers work 8 hour shifts and each officer is assigned to 1 of 4 geographical areas/beats for the year following our Community oriented Policing model. The beat officers meet regularly to discuss the needs and issues concerning their beats, such as methods that can be utilized to reduce crime, identification of problem areas, meeting and talking to the residents, recommendations to physical changes to a neighborhood.

In 2013 Glendale Heights Police officers responded to 15,661 calls for service (down 7% from 2012), 4,139 traffic studies (up 1% from 2012), 1,849 foot patrols (down 28% from 2012), 7,246 anti-gang watches (down 7% from 2012), 10,023 extra watches (down 8% from 2012) and 2,025 bar/building checks (down 4% from 2012). In addition , patrol performed 7,033 traffic stops (up 6% from 2012). Each year those stops are analyzed and a Traffic Stop Statistical Study is conducted.

Stop Statistical Study

The State of Illinois is in the tenth year of collecting data on traffic stops made by police officers throughout the State. The data is analyzed each year by the State to determine if minority drivers are being stopped at a higher rate than white drivers. The number of 2013 traffic stops were compared to the 2010 driving population data for Glendale Heights as determined by the Department of Transportation's research company, Alexander Weiss Consulting LLC. In 2013, white drivers represented 58.2% of our traffic stops and represent 44.4% of the driving population, indicating a disparity index of 1.31, meaning that whites are overrepresented in our stops. The non-white disparity index is .75, indicating they are underrepresented in our traffic stops.

(Continued)



Glendale Heights Police Department

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The true measure of discretion by officers is the consent search. Basic search rates can be skewed by the number of arrests made in one demographic as compared to another; a consent search is not required, however, and is conducted after the officer has determined the race of the individual stopped. In Glendale Heights, the statistical study indicates that 10 vehicle consent searches were conducted in 2013; 5 involving white drivers and 5 involving non-white drivers. There has been an extremely low number of consent searches reported, which negates the idea that officers are making traffic stops solely for the purpose of looking for consent searches. The 2011 Illinois Traffic Stop Statistical Study Annual Report, in its appendix on interpreting agency Reports, warns:

"Finally, we can see information about consent searches. Although we include consent search data for all agencies, readers should take great care in drawing conclusions when an agency has fewer than 50 consent searches per year."

Essentially the 10 consent searches conducted by members of the Police Department is too small of a sampling to allow meaningful statistical analysis.

The Glendale Heights Police Department has a strict policy which prohibits all racially biased policing.

Recruiting and Internships

We continue to work closely with the Police commission to Recruit qualified police officer candidates. This remains one of the highest priorities for the department. The Village's Police Officer Eligibility List expires on November 6, 2014 so the Police Commission has begun plans to provide for a new test this fall. The Department has been actively attending job fairs at various college campuses throughout the state, and have provided internship opportunities for 6 high school and college students as part of our overall recruiting efforts. It remains our desire to attract as many candidates as possible from a diverse cross section of the population for the position of Police Officer.

Use of Force

The Department's review of its Use of Force for 2013 showed a decrease of one reported incident. There were 26 reports of force being used against suspects in 2013 compared to 27 in 2012; based on the 15,661 incidents handled and 7,033 traffic stops, that is a .11% rate of force used per incidents/traffic stops handled which is the same rate as last year. In the 26 use of force incidents, 26 individuals were involved. Of those 26 individuals, 5 reported they were injured during the incident. Of those 5 injured individuals, only 3 were transported to the hospital for treatment. An additional 7 individuals were transported due to being emotionally disturbed. Of the 10 transported, 7 individuals were kept in the hospital; all being admitted due to being emotionally disturbed or their level of intoxication and not due to injuries sustained as a result of the use of force. Of the 26 individuals against whom defensive action was taken, 12 (46%) were under the influence of alcohol, 3 (12%) were under the influence of drugs and 15 (58%) were emotionally disturbed. In 2013, only 1 officer sustained minor injuries as a result of these 26 use of force incidents.



Each use of force is reviewed by the immediate supervisor and then by a Use of Force Review Board to determine whether or not the force used was objectively reasonable, and complied with State law and Department policy. All uses of force were determined to be within the law and only one incident violated department policy.

Deputy Chief Steve Ewoldt

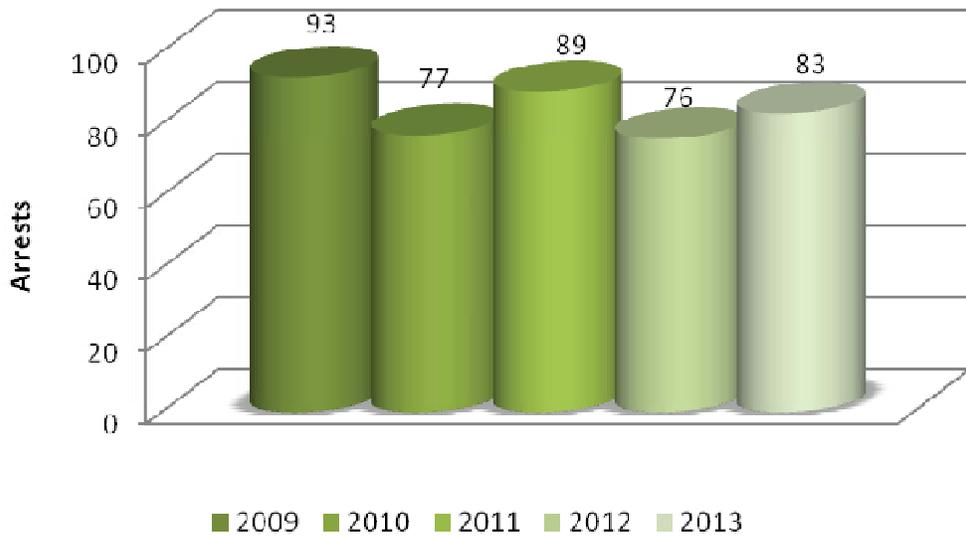
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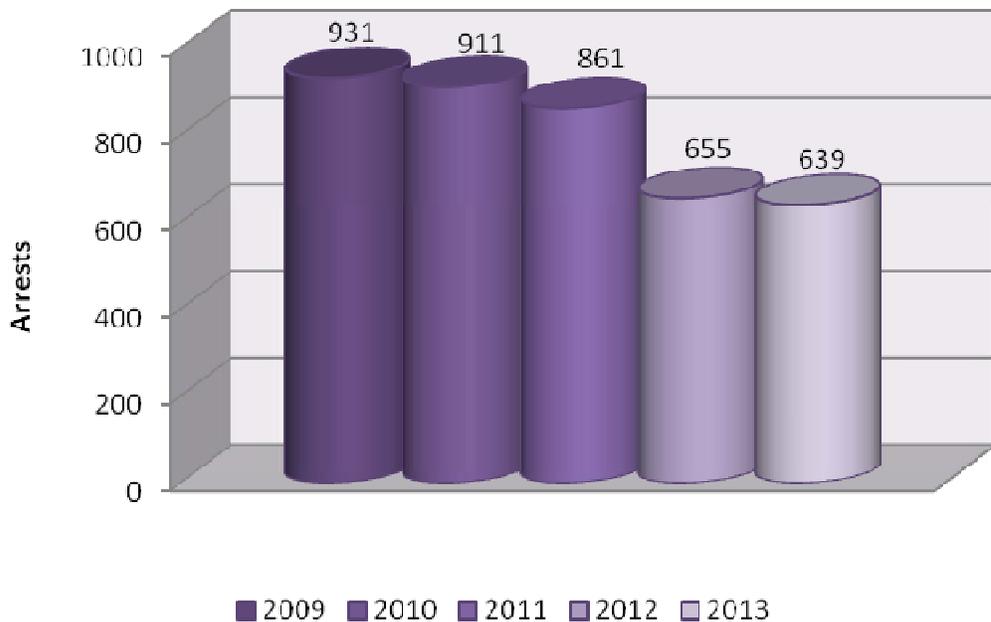
Glendale Heights Police Department

ARREST SUMMARY

2013 Felony Arrests



2013 Misdemeanor Arrests



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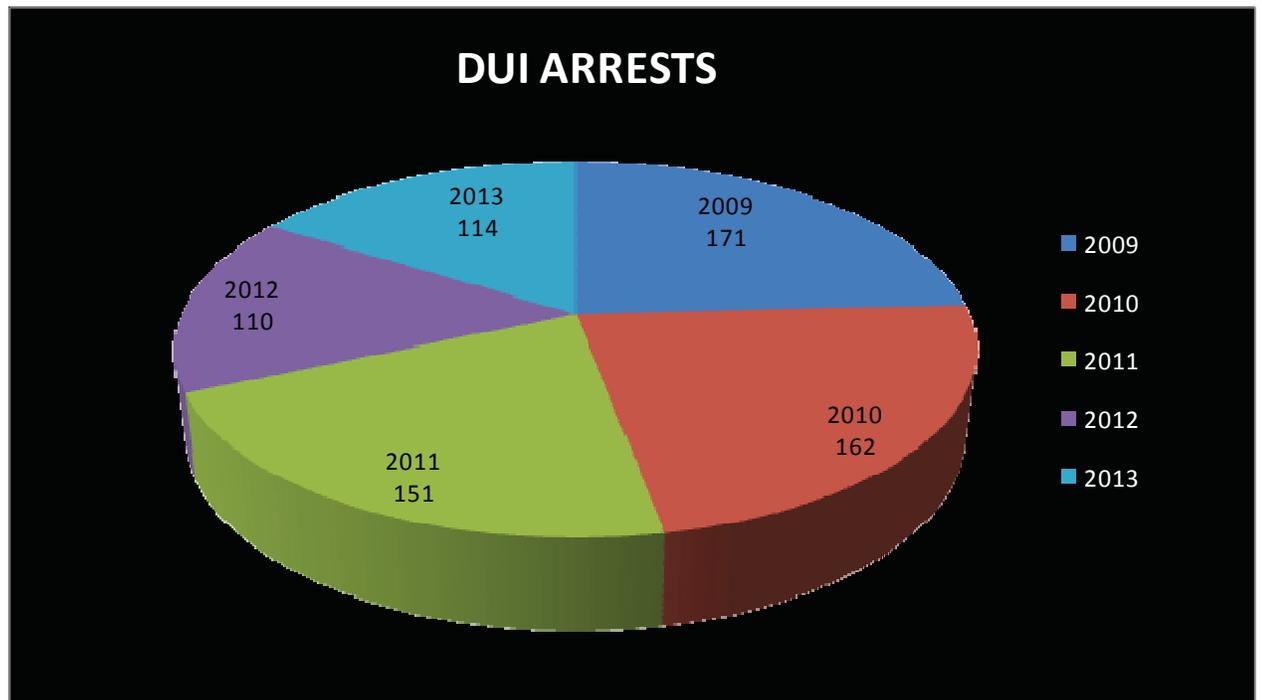
Glendale Heights Police Department

5 YEAR COMPARISON

DUI ARRESTS BY MONTH

MONTH	2009	2010	2011	2012	2013	TOTAL
JANUARY	11	16	12	10	8	57
FEBRUARY	22	16	16	10	6	70
MARCH	13	22	11	6	14	66
APRIL	8	13	14	11	13	59
MAY	16	15	9	11	15	66
JUNE	13	12	7	8	8	48
JULY	20	15	9	4	4	52
AUGUST	18	8	16	10	12	64
SEPTEMBER	11	16	15	14	12	68
OCTOBER	11	15	13	8	7	54
NOVEMBER	10	7	13	10	9	49
DECEMBER	18	7	16	8	6	55
TOTAL	171	162	151	110	114	708

ARREST SUMMARY



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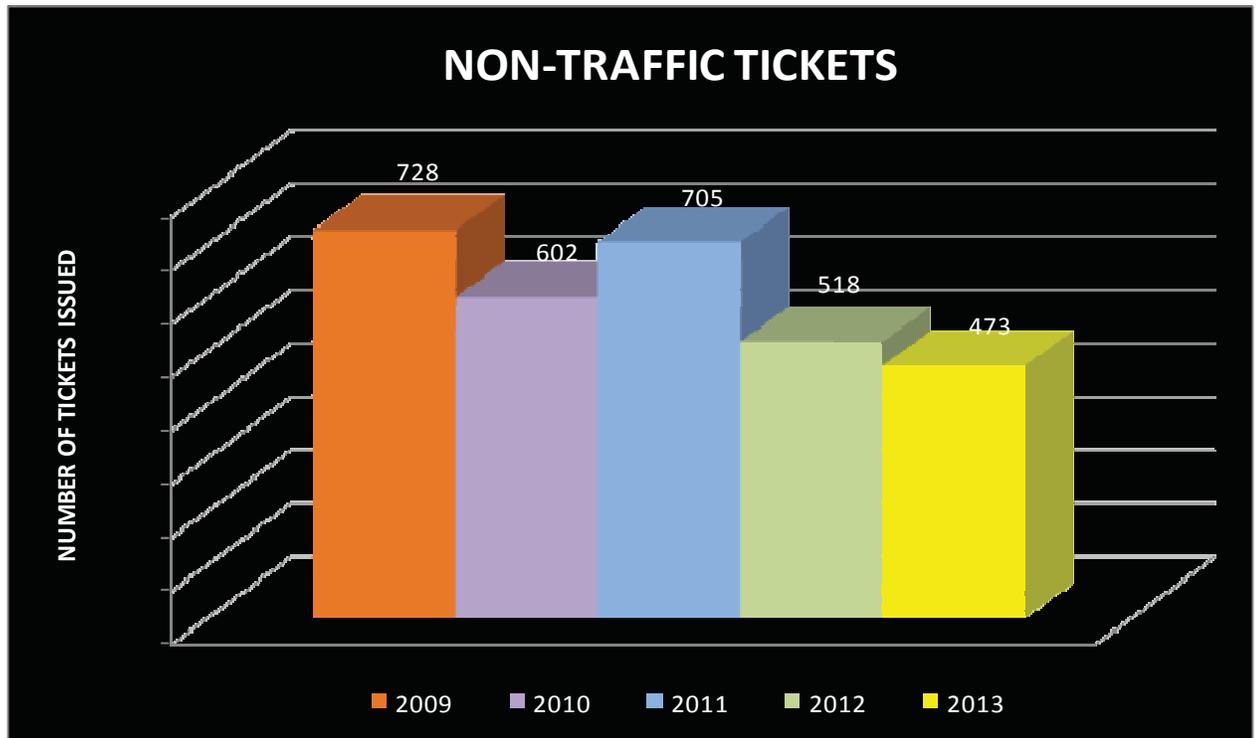


Glendale Heights Police Department

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NON-TRAFFIC TICKETS BY VIOLATION

OFFENSE	2009	2010	2011	2012	2013
BATTERY	27	21	26	34	21
CRIMINAL DAMAGE TO PROPERTY	12	16	5	8	2
DISORDERLY CONDUCT	75	52	60	41	28
DOG AT LARGE	9	4	7	3	2
ILLEGAL POSSESSION OF ALCOHOL	106	80	87	49	49
ILLEGAL SALE OF ALCOHOL	0	0	4	0	0
INTERFERING WITH POLICE	31	18	27	26	21
OTHER LOCAL ORDINANCE VIOLATIONS	304	222	266	133	135
POSSESSION OF CANNABIS	67	64	62	79	77
POSSESSION OF DRUG PARAPHERNALIA	42	43	53	51	48
POSSESSION OF TOBACCO PRODUCTS	11	18	8	11	7
PURCHASE OF ALCOHOL BY MINOR	0	0	3	0	10
RETAIL THEFT	36	47	78	75	54
SALE / DELIVERY OF TOBACCO PRODUCTS	4	6	4	0	14
THEFT	0	7	13	5	4
UNLAWFUL USE OF WEAPONS	4	4	2	3	1
TOTALS	728	602	705	518	473



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Glendale Heights Police Department

ACCIDENT SUMMARY



Sergeant Mike Skopek
Patrol Sergeant
Traffic
24 years with Village

In Glendale Heights, the number of traffic accidents dropped slightly in 2013, continuing a multi-year trend within the Village, with 934 accidents reported in 2013. While it was only 1% lower than the total reported in 2012 (945 accident reports), it is the lowest number of reported accidents in the last sixteen years. This number is remarkable as Glendale Heights has an average daily traffic count of 58,800 cars on North Avenue according to data collected by the Illinois Department of Transportation (Ill Department of Transportation Daily Average Traffic Count, December 2013). This is among the highest daily traffic counts in the county-second only to Route 83 south of I-88. For the second year in a row, there were no fatal traffic accidents within the Village. Additionally, personal injury accidents were down 15%, pedestrian involved accidents were down 32%, hit and run accidents were down 11%, and private property accidents were down 7%. Property damage only accidents experienced an increase of 7% from 2012. It continues to be a goal of the Police Department to decrease the number of accidents through enforcement, and education.

There was a 6% increase in the number of traffic stops made by the Department, but a 6% decrease in the number of traffic tickets issued compared with 2012. The number of DUI arrests rose slightly, rising 4% percent over the number of DUI arrests made in 2012. A good marker of the number of motorists driving under the influence in Glendale Heights is the number of traffic crashes that involved a DUI driver. This number has decreased for the third year in a row falling nearly 28% since 2011. The increase in traffic stops and DUI arrests were achieved in spite of the Department's staffing challenges which continued from 2012 into 2013.

In spite of the increase in traffic stops in Glendale Heights, Statewide, traffic stops continued the decline that started in 2009, however the decline showed signs of beginning to level off, as the 2012 Illinois

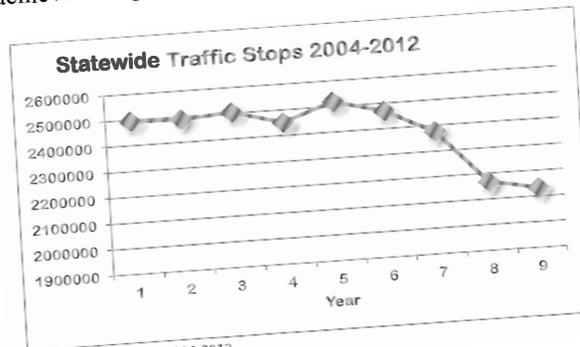


Figure 1 Traffic Stops 2004-2012

Year	Stops
2004	2,493,687
2005	2,489,526
2006	2,503,656
2007	2,450,843
2008	2,517,611
2009	2,469,404
2010	2,376,672
2011	2,156,615
2012	2,132,006

Traffic Stop Study Annual Report, prepared by Weiss Consulting, below depicts (year 9 shows 2012 traffic stop data). The 6% decline in traffic citations written by the Glendale Heights Police Department follows closely a year over year statewide trend of fewer citations being issued on traffic stops. The latest data provided (2012) for statewide citations showed a 4% decrease in number of citations written statewide.

(Continued)



Glendale Heights Police Department

ACCIDENT SUMMARY

The Police Department tows and impounds vehicles used in the commission of certain traffic offenses including DUI, driving without a license, and driving on suspended or revoked driver's licenses. The intention of this ordinance is to decrease the number of drivers on the roadways in Glendale Heights either driving impaired or without valid driver's licenses. The number of arrests for these offenses has declined 36% since 2009.

During 2013, officers continued their efforts to enforce parking regulations, including Village sticker, overnight parking, and street maintenance parking violations. The Department wrote more parking citations in 2013, a 9% increase from 2012. Village Sticker related citations accounted for 45% of the parking tickets written, 11% were for violations of the street maintenance ordinance and 13% were for violations of the snow parking ordinances.

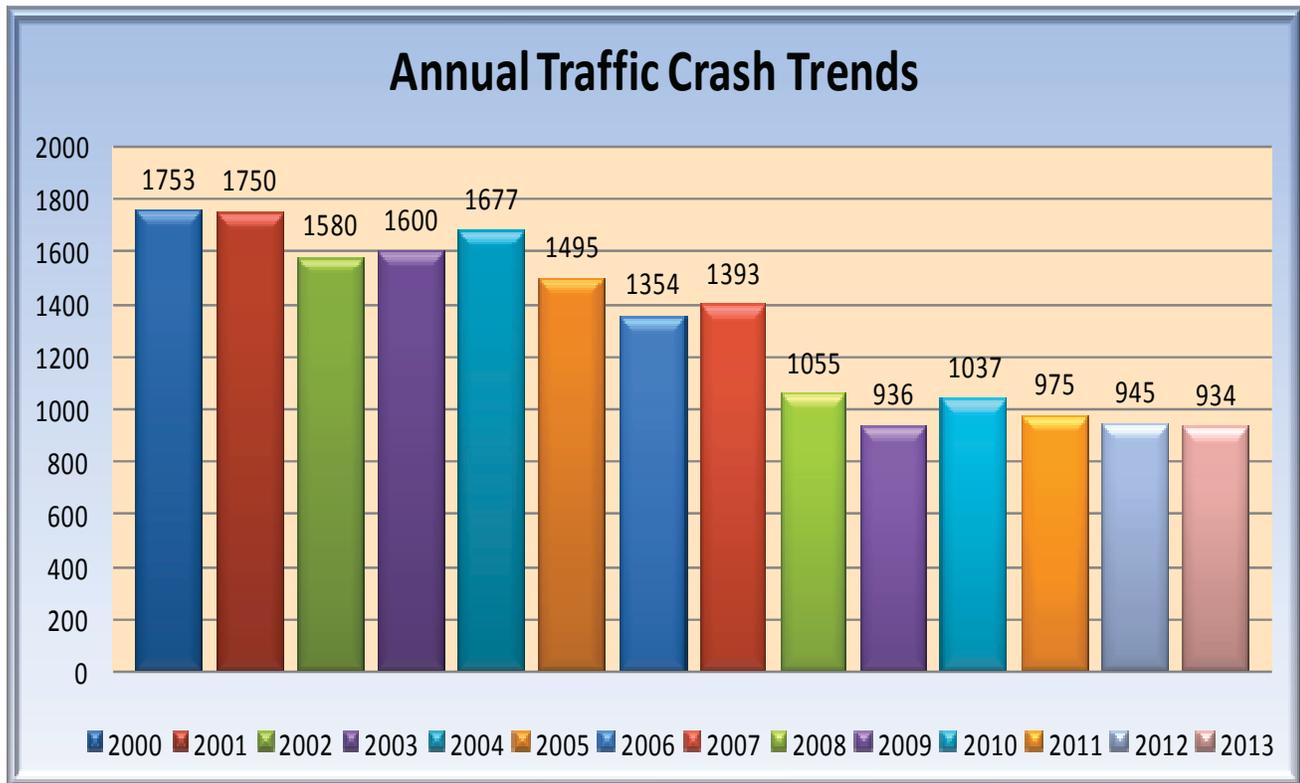
Sergeant Mike Skopek



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2000 Thru 2013 Traffic Crash Trend



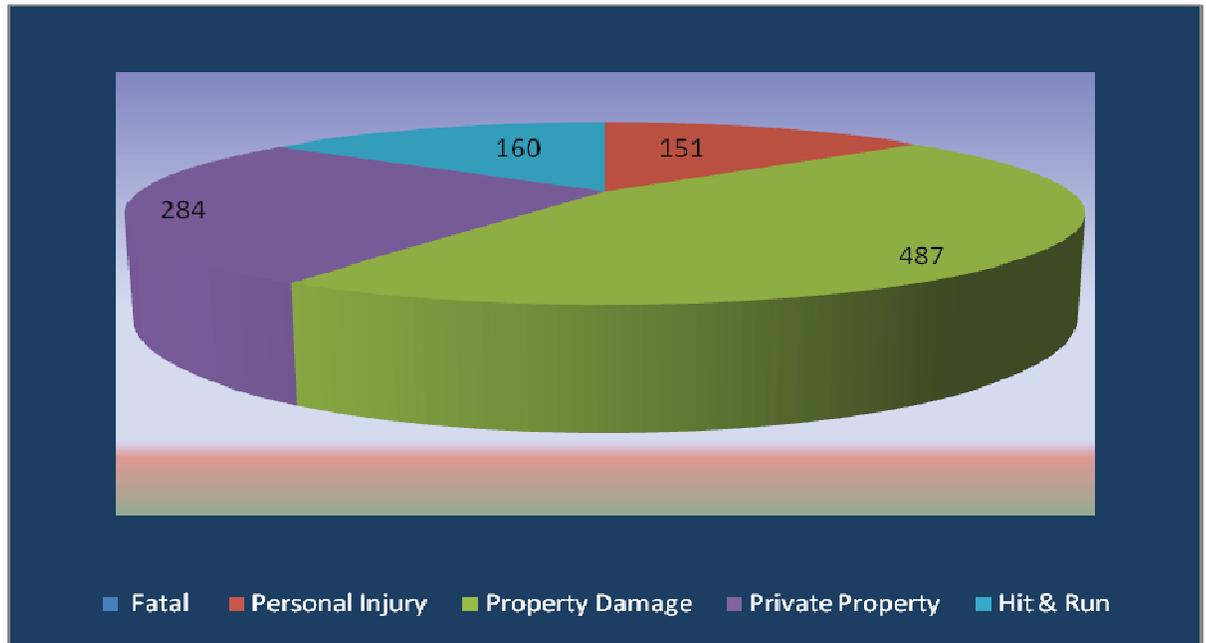


Glendale Heights Police Department

ACCIDENT SUMMARY

2013 TOTAL ACCIDENTS

	Fatal	Person	prop	Ped	Priv	H & R	Traffic Crashes (total)
January	0	5	38	1	26	11	70
Feb	0	6	36	0	24	15	75
March	0	8	44	0	18	10	52
April	0	6	34	1	26	17	66
May	0	15	63	2	28	15	102
June	0	18	28	3	26	20	78
July	0	5	32	1	20	14	64
August	0	13	40	2	20	14	79
September	0	11	42	3	19	12	81
October	0	19	26	0	25	11	77
November	0	22	45	2	24	11	89
December	0	8	59	0	28	10	101
Grand Total	0	136	487	15	284	160	934



Personal Injury includes Pedestrian accidents

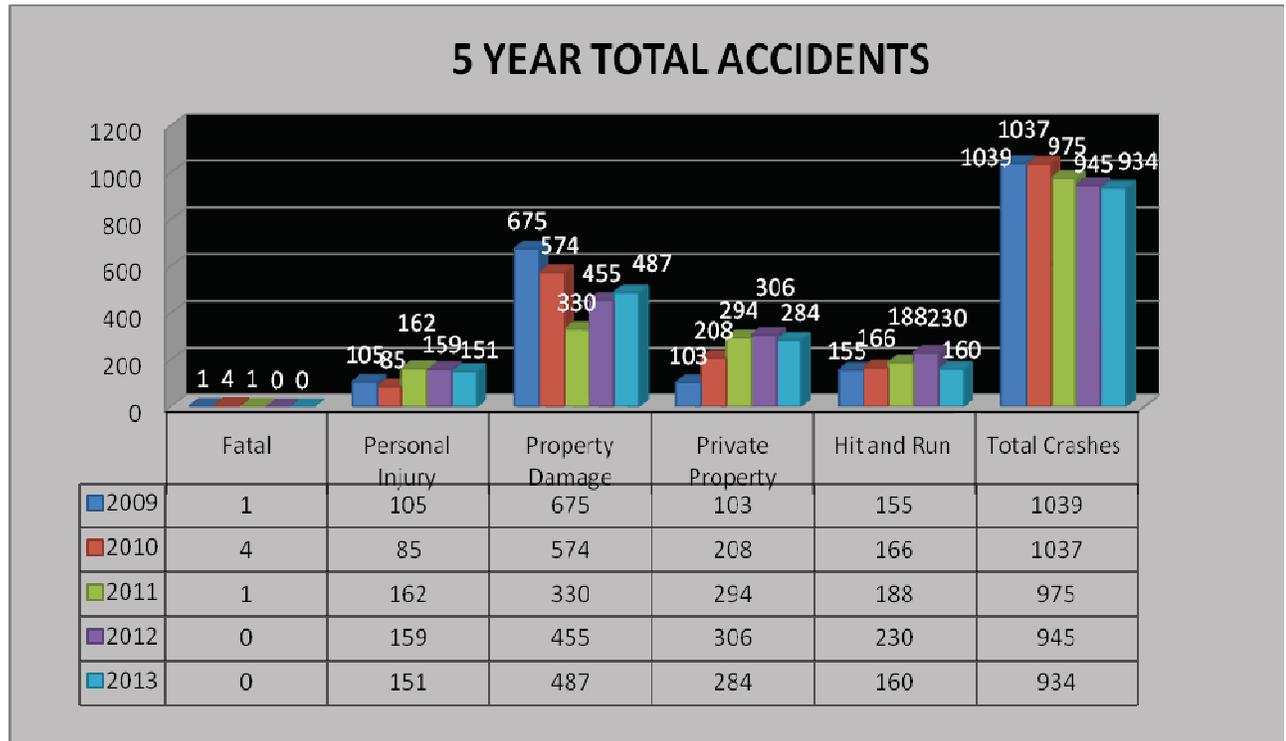
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Glendale Heights Police Department

5 YEAR COMPARISON

ACCIDENT SUMMARY



	2009	2010	2011	2012	2013
Fatal	1	4	1	0	0
Personal Injury	105	85	162	159	151
Property Damage	675	574	330	455	487
Private Property	103	208	294	306	284
Hit and Run	155	166	188	230	160
Total Crashes	1039	1037	975	945	934

Personal Injury includes Pedestrian accidents

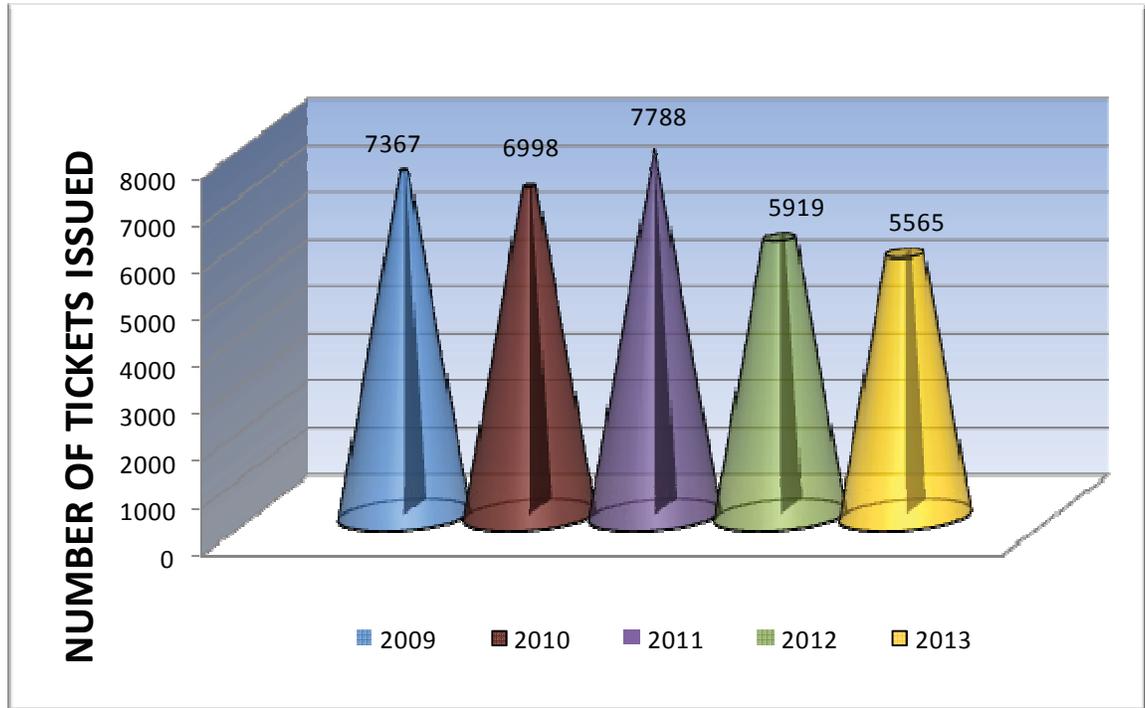
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Glendale Heights Police Department

CITATION SUMMARY

5 YEAR COMPARISON IVC



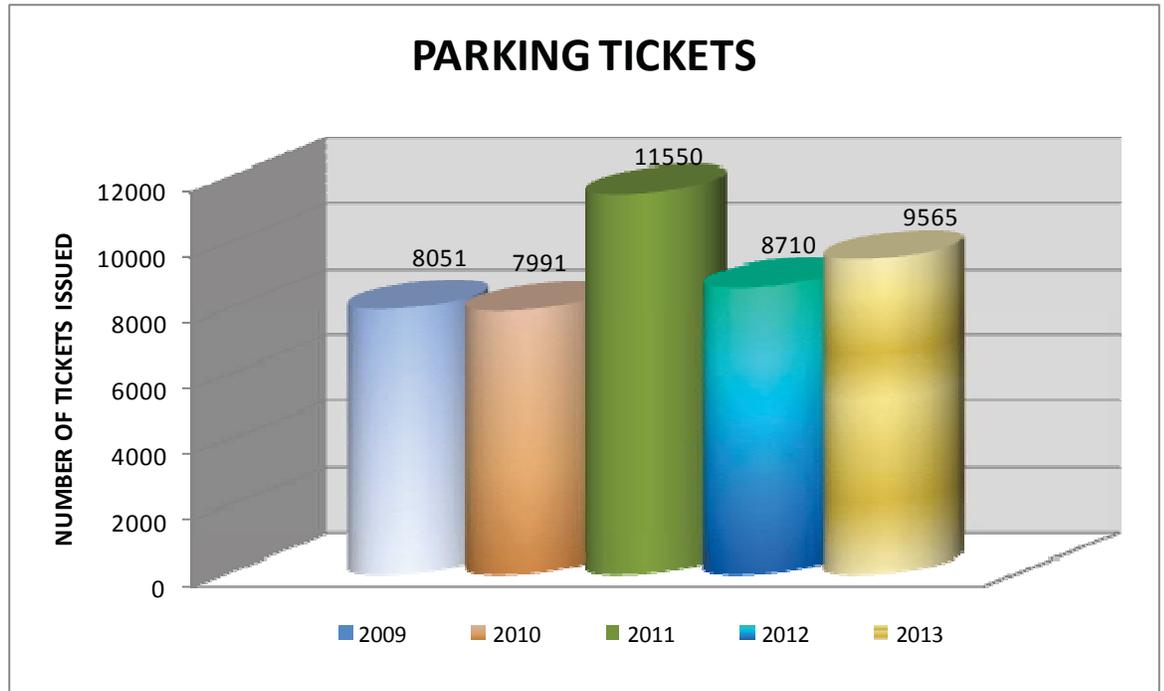
IVC TICKETS BY VIOLATION

VIOLATION	2009	2010	2011	2012	2013
CHILD RESTRAINT	42	37	20	32	42
DRIVING WHILE LICENSE SUSPENDED	268	267	292	200	166
EQUIPMENT VIOLATIONS	316	268	273	164	171
FAILURE TO GIVE INFORMATION (ACCIDENTS)	47	40	68	57	62
FAILURE TO SIGNAL	77	80	83	51	32
FAILURE TO YIELD: LEFT	54	42	61	55	58
FAILURE TO YIELD: OTHER	98	84	120	84	86
ILLEGAL TRANSPORTATION OF LIQUOR	31	35	30	18	21
IMPROPER LANE USAGE	415	424	419	331	336
NO INSURANCE	1067	928	1206	909	969
NO SEAT BELT	232	215	192	79	88
NO VALID DRIVERS LICENSE	391	409	413	378	265
OTHER	70	24	212	135	94
OTHER MOVING VIOLATIONS	481	425	328	225	233
OVERWEIGHT	7	32	21	59	25
REGISTRATION VIOLATIONS	455	354	462	302	356
SPEEDING	2189	2171	2186	1630	1484
TOO FAST FOR CONDITIONS	11	8	76	214	214
TRAFFIC SIGN VIOLATION	666	574	675	499	410
TRAFFIC SIGNAL VIOLATION	450	581	641	486	433
IMPROPER TURN	N/A	N/A	10	11	20
TOTAL	7367	6998	7788	5919	5565

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5 YEAR COMPARISON PARKING



PARKING TICKETS BY VIOLATION

TYPE	2009	2010	2011	2012	2013
COMMERCIAL VEHICLES	77	66	98	118	97
DOG AT LARGE	110	99	114	99	73
EXPIRED LICENSE PLATES	326	333	230	291	350
FIRE LANE	349	222	226	134	139
HANDICAPPED PARKING	146	180	126	71	65
ILLEGAL PARKING	1150	960	1155	981	1268
NO VILLAGE STICKER	2174	2119	2715	2255	3071
OTHER	286	398	459	303	242
OTHER ANIMAL VIOLATIONS	159	169	187	150	122
BLOCKING SIDEWALK	340	408	705	487	676
SNOW PARKING VIOLATION	1305	761	832	360	1231
BETWEEN 2 & 6 AM	1629	2106	2691	1500	1214
STREET MAINT/NO PARKING	N/A	170	2012	1961	1017
TOTALS	8051	7991	11550	8710	9565



Glendale Heights Police Department

I N V E S T I G A T I O N S



Sergeant Doug Flint
Investigations Sergeant
Citizens Police Academy Facilitator
25 years with Village

The Investigations Section is comprised of four (4) General Assignment Detectives, two (2) Special Operations Detectives, two (2) School Resource Officers and a Narcotics Detective assigned to the DuPage County Metropolitan Enforcement Group. This section is supervised by a Sergeant and is part of the Operations Division.

General Assignment Detectives are responsible for follow-up investigations of all felonies and major crimes and gathering of criminal intelligence.

Special Operation Unit Detectives are responsible for undercover and tactical responses to gangs, illegal drugs, continuing crime sprees and gun activity that occurs in the Village. These officers are responsible for unmarked patrol in problem areas including tactical surveillance.

School Resource Officers act as the liaison between the schools and the Police Department. An SRO is assigned to all school districts located within the Village. They are responsible for conducting educational classes in drug, and alcohol awareness through the DARE (Drug Abuse Resistance Education) program. One SRO is dedicated to High School District 87. This officer acts as a liaison for the department at the three different Public High Schools (Glenbard North, East and West) that our residents attend.



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Glendale Heights Police Department

MAJOR CASES 2013

During the course of 2013 members of the investigations division were issued 188 cases for follow up assignment. These 188 cases represented 48 different crimes. The following list represents some of the more serious cases handled by our Detectives:

Child Abduction

On August 30, 2013 at 12:45 AM officers responded to 1140 Cedar for a missing persons report. Reported missing were a 14 year old resident and her two year old nephew. It was learned that the non-custodial father of the two year old, Fernando Margarito, took both children to Mexico. This was later confirmed by family members in Mexico and U.S. Border patrol. A warrant has been issued for Margarito's arrest on multiple counts of child abduction

Murder for Hire

On August 8, 2013, the investigations division completed a Murder for Hire investigation in coordination with the DuPage County Sheriff's Department and the DuPage County State's Attorney's Office. Matthew Olszewski had made threats while inside the DuPage County Jail about murdering the witnesses against him in a pending case. After an investigation Matthew Olszewski was charged with Murder for Hire and remains in the DuPage County Jail awaiting trial.

Armed Robbery 7-11 Bloomingdale Rd. and Armitage Ave.

On April, 9, 2013 at 2:45 AM a subject entered the 7-11 store located at 1408 Bloomingdale Road, pointed a semi-automatic handgun at store clerk and demanded money from the register. The subject was described as wearing a brown hooded sweatshirt with white stripes on the sleeve and white writing on the front, dark colored jeans, a black ski mask covering his face, black gloves. He was a male white or Hispanic, approximately 18-20 years of age, 6'00" tall, with a skinny build. The subject was last seen heading southbound and then possibly westbound on Armitage Ave. This case remains under investigation.

Robbery 7-11 Army Trail Rd. and Bloomingdale Rd.

On March 30th, 2013, at 10:36 PM Officers were dispatched to the 7-11 store located at 2119 Bloomingdale Road for the report of a robbery. At the time an unknown male Hispanic entered the store, walked around the counter and began to punch the store clerk. The offender took numerous lottery tickets and fled the store. During the course of the investigation information was gathered to implicate Roberto Garcia who resides at 158 Gladstone, Glendale Heights, in allegedly committing this crime. He is currently in custody in the Kane County Jail and will be transferred to DuPage upon his release.

Possession with Intent to Deliver Cannabis

On January 29, 2013, members of the investigations division conducted a search warrant at 1886 Somerset. The search warrant was the conclusion of a drug investigation at the apartment. Inside the apartment Joshua Hunter was located with approximately 126 grams of Cannabis along with about \$1150.00 in currency. Hunter was charged with possession with intent to deliver cannabis a class 4 felony.

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Glendale Heights Police Department

MAJOR CASES 2013

Possession of Cannabis with Intent to Distribute

On January 11th, 2013, members of the investigations division conducted a search warrant at 549 Gregory . The search warrant was the conclusion of a drug investigation at the apartment. Inside the apartment Richard Shumate was located with approximately 130 grams of Cannabis along with about \$650.00 in currency. Shumate was charged with possession with intent to deliver cannabis a class 4 felony. He was taken to DuPage County Jail. Bond was set at \$25,000.00. Shumate was able to post bond.

Residential Burglary/ Aggravated Battery

On October 14, 2013, officers took a report at 509 Gregory for the report of an Aggravated Battery. The victim/resident was severely beaten about his face, head and torso. The victim advised that after an argument with his girlfriend, friends of his girlfriend came into the apartment and attacked him. After an investigation into this incident Kevin Allen was identified as the suspect. On October 16th, Kevin Allen was arrested at his residence in Chicago and charged with Aggravated Battery.

Aggravated Battery

On November 23, 2013, police were called to 2296 Century Point for a report of an aggravated battery by stabbing. Through the course of the investigation it was learned that Steven J. Boyd had an altercation with his ex-girlfriend's new boyfriend. About two hours after the initial confrontation Steven Boyd returned to his ex-girlfriend's apartment and a second altercation occurred. During this altercation Boyd pulled out a knife he had stolen from the Jewel store and stabbed the victim two times in the torso area. Boyd was charged with Aggravated Battery with Great Bodily Harm and was taken to the DuPage County Jail where is bail was set at \$250,000.00.

Criminal Sexual Assault

On March 19, 2013, officers responded to Glen Oaks Medical Center for the report of a Criminal Sexual Assault. It was learned that the sexual assault victim was attacked by a known person in the early morning hours while inside her home. On May 29th, Victor Meza was arrested and charged with 4 counts of Criminal Sexual Assault.

Residential Burglary

During the last part of May and early June 2013 we received a number of reports of Residential Burglaries throughout town. It was learned through the investigation that Amir Kawash was pawning items similar to items that had been taken in the burglaries. After further investigation, Amir Kawash, was charged with three counts of Residential Burglary. Amir was arrested and taken to DuPage County Jail.

Unlawful Delivery of a Controlled Substance

On June 16, 2013, a search warrant was conducted at 1384 Davine searching for evidence of narcotics trafficking. After the search warrant was served, 18 year old Jacqueline Martinez was arrested and charged with Unlawful Delivery of a Controlled Substance. She was transported to DuPage County Jail.

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Glendale Heights Police Department

MAJOR CASES 2013

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Armed Violence

On July 3, 2013, a search warrant was conducted at 1272 Raleigh searching for evidence of narcotics trafficking. Detectives assigned to the Special Operations unit had conducted a narcotics investigation into this address after receiving information about drug trafficking. As a result of the search warrant, resident Myron Stroud was arrested and charged with Armed Violence, Possession with intent to distribute Cannabis, Possession of a firearm without a FOID. He was transported to DuPage County Jail.

Burglary Arrests

On August 3, 2013, Detective Kirstein concluded the investigation of 10 Commercial Burglaries with the arrests of Nicholas Panoski and his brother Frankie Panoski, both of Bloomingdale. Over the course of several months there were 10 commercial burglaries within Glendale Heights and close to 30 in the surrounding suburbs. All the burglaries occurred at various retail establishments during overnight hours when the businesses were closed. Both subjects have been charged by several jurisdictions with commercial burglary.

Sergeant Doug Flint



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Glendale Heights Police Department

TRAINING



Sergeant George Pappas
Patrol Sergeant
Training Sergeant
22 years with Village

The Glendale Heights Police Department continues to make training its officers a top priority. Police Officers are given the authority by law to take a person's freedom away, pursue fleeing violators, use force to make an arrest and in extreme cases are authorized to take a life if necessary. No other profession has the power afforded to the Police. It is important that Police Officers are consistently trained and kept up to date on new laws and techniques and are refreshed on skills not used often but that are necessary, commonly referred to as low frequency, high liability skills.

The Department remains committed to providing quality training that is so essential for officers to effectively perform their duties and assignments. The Department has explored alternative ways of providing training by maximizing the results and reducing the manpower hours used to provide this training. Train-the Trainer programs, in-house venues, and on-line courses have been utilized by the Department and all seem to be effective in training without minimizing its delivery.

In 2013 nearly 3,200 hours were spent in some form of training, which ranged from Management Training, language, General Investigations, Surveillance, Narcotics Enforcement, Defensive Tactics, Gang Crime Investigation, First Aid/CPR, Tactical Response, NIMS training, Traffic Enforcement, DUI Enforcement, new laws, Firearms, policies and procedures training, among other topics. In addition Officer's Chuck May and Mike Huff were sent to training to become Field Training Officers. They joined the 7 other members of the Patrol Division who are Field Training Officers. Field Training Officer's are taught the "Sokolove Method" for evaluating newly hired Police Officers.

The "Sokolove Method" breaks down the training and evaluation process into 10 categories. These categories include: Motor Vehicle Operation, Orientation/Jurisdictional Geography, Written Communication, Field Performance: Cognitive Abilities, Patrol/Investigative: Tactical - Procedural, Telecommunications Skills, Criminal Laws/Ordinances/Prosecution, Department Policy and Procedure, Traffic Enforcement/Accident Investigation and Interpersonal Relationships. The Field Training Officer's evaluate the newly hired officer in a Daily Observation Report. These Daily Observation Reports are reviewed with the new officer, the Field Training Officer and a Patrol Sergeant each week until the new officer is released for solo patrol.

While the Department continues to explore additional training options, we are committed to have fully trained professionals without sacrificing any delivery of service to the public.

Sergeant George Pappas



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Glendale Heights Police Department

TRAINING SUMMARY 2013

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<u>TOPIC</u>	<u>HOURS</u>
Basic Academy	480
Background Investigations	8
Biased Based Policing	22
CALEA	8.5
Defensive Tactics	122
Death/Homicide Investigation	144
Domestic Violence	86.5
DUI Enforcement	184
Emergency Management	83.5
Ethics	19.25
Evidence Technician and Property Management	81
Firearms Instructor	40
Firearms Skills Training/Qualification	147.5
First Aid	62
Hostage Negotiation	84.5
General Investigation	90
General Order/Policy Review	237.25
Juvenile Specialist Skills	24
Law Review (Case and Statutes)	97.25
Leadership Training	57.5
Mental Health	59.75
Miscellaneous Training	193.5
Narcotics and Gang Enforcement	124.75
Officer Safety/Defensive Tactics/Use of Force	16
Police Cyclist	64
School Resource Officer/ School Programs	74
Sex Crime Investigations	32
Sovereign Citizen	16
Tactical Operations	363
Terrorism Prevention Planning and Intel	24
Traffic Enforcement and Safety	147.5
911 Dispatch	48
Total	3241.25



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Glendale Heights Police Department

New Officers

In 2013 the Police Department hired 4 new Officer's. Officer Joseph Parker, Robert Hawco, Sean Stretch and Matthew Placek. All four Officer's, as well as Officer David Stoddard, are currently in the Field Training Program. (Officer Stoddard is a 2012 hire) The newly hired Officers are in the Field Training Program for 18 months. Officer Parker is due to be released for solo patrol by the end of January 2014. Officer's Hawco, Stretch and Placek began attending the Suburban Law Enforcement training Academy on January 6, 2014. Once they graduate the academy they will be assigned to work with a Field Training Officer for 12-14 weeks. They will remain in the Field Training Program for the remainder of their 18 month Probation period.

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Glendale Heights Police Department

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ILEAS
25 Oct, 2013



Glendale Heights Police Department

Emergency Services and Disaster Agency

The Glendale Heights Emergency Services (ESDA) Unit assists other emergency response agencies in Glendale Heights when requested for service. The ESDA unit is managed as a part of the Police Department. The assistance provided may be in the form of traffic control operations for the annual Glendale Heights Fest, an emergency situation where roads must be closed due to gas leaks, downed wires, or debris following a severe storm. In addition, they operate basic scene lighting units that can be used to assist the Police or Fire departments after dark while they conduct investigations or provide emergency work related to an incident. Once trained, members also serve as weather spotters and may be deployed to observe and report on storm activity approaching Glendale Heights.

In 2013, ESDA was called out for assistance 12 times not including Glendale Heights Fest. During the Fest ESDA provides a great deal of assistance all five days. The Glendale Heights ESDA unit is also part of a mutual-aid agreement among other ESDA units in DuPage County, and may be called upon to assist with emergency situations or planned events in other surrounding communities in DuPage and Cook Counties.

The unit currently consists of 15 members with John Hanson serving as Field Coordinator. The Emergency Management Coordinator oversees the ESDA unit. Roy Charvat served in that position for the past several years until his retirement in November of 2013. His replacement, Michael Heimbecker is scheduled to start March 4, 2014. Michael Heimbecker currently works full time with the Lombard Fire Department and has held the rank of Lieutenant for the past three years. He has a B.S. in Fire Protection and Safety Engineering Technology and has completed the requirements for his Masters Degree in Fire Service and Homeland Security.

Another component of ESDA is the Community Emergency Response Team (CERT). CERT is a training program that prepares citizens to help themselves, their family, and their neighbors in the event of a disaster.

(continued)



"Working in partnership with the community to maintain safe and secure neighborhoods, reduce crime and improve the quality of life for our citizens through ethical, courteous and professional police service."

ESDA



Glendale Heights Police Department

During an incident, emergency service personnel may not be able to reach everyone right away. By getting trained in CERT, they have the skills to help emergency responders save lives and protect property. CERT training promotes a partnering effort between emergency services and the people that they serve. The goal is for emergency personnel to train members of neighborhoods, community organizations, or workplaces in basic response skills. CERT members are then integrated into the emergency response capability for their area. One component of this training is the utilization of CERT personnel for windshield damage assessment after major storms. CERT also provides training in first aid, organizational skills, and disaster preparedness. These skills can help save and sustain lives following a disaster until help arrives. CERT skills also apply to daily emergencies.



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Glendale Heights Police Department

Life Saving Awards

Officer Mike Dziedzic
Officer Mike Huff
Officer Jim Cahill

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Officer Wendy Toigo

Officer Matt Parsons

Officer Paul Jimenez



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**Honorable Mention
Awards**

- | | |
|-------------------|------------------------|
| Tom Bialas | Krzysztof Padyasek (3) |
| Dave Stoddard (2) | Mike Huff |
| Zach Pugh (2) | Randy Logan |
| Matt Parsons (2) | Tanya Macko |
| Chris Parsons | Jim Cahill (2) |
| Chris Cahill | Ryan Sheehan |
| Mike Wojcik | Dave Garazin |
| Mike Dziedzic | Steve Ewoldt |
| Kim Nowak | Jackie Fonte |
| Ben Francis | Tom Nierman |
| Chuck May | Michelle Cahill |
| Steve Zamiska | Roger Nott |
| Erik Potrafka | John Sulak |
| Ryan Sheehan (2) | |