



POLICE
PROTECT & SERVE

Internal Affairs Report 2014

The Glendale Heights Police Department promptly and thoroughly investigates all allegations of misconduct by its members, regardless of the source. All internal investigations are conducted fairly and impartially. In 2014 the Police Department revised the method in which it tracks citizen complaints. Every complaint, no matter how minor and regardless of veracity, is now tracked and tabulated in this report. The Department investigated a total of twenty-four (24) incidents as a result of twenty (20) citizen complaints and four (4) police agency directed complaints. Of the 24 incidents five (5) were sustained, seven (7) were unfounded, two (2) were exonerated and nine (9) were not

Source of Complaints

Citizen Complainant	20
Police Agency Complainant	4

Gender of Complainant

Male	10
Female	9
Unknown	1
Police Agency Complainant	4

Race of Complainant

Caucasian	12
African-American	4
Unknown	4
Police Agency Complainant	4

Accused Member's Years with Dept.

0-4 years	4
5-9 years	4
10-14 years	4
15-19 years	0
20-24 years	4
25+ years	1

Disposition of Complaints

Unfounded	7
Exonerated	2
Sustained	5
Not Sustained	9
Misconduct Not Based on Original Complaint	0
Policy / Procedure Evaluation	0
1 investigation suspended due to a separation from service	

Definitions of Investigation Dispositions

Exonerated: The act(s) alleged did occur, but the act(s) are justified, lawful and proper.

Misconduct Not Based on Original Complaint: The investigation revealed that the acts of misconduct that occurred were not contained or alleged in the original complaint.

Not Sustained: The investigation failed to discover sufficient evidence to clearly prove or disprove the allegations made in the complaint.

Policy / Procedure Evaluation: The investigation revealed the employee's conduct was within guidelines or established policy and procedure. However the complaint has given cause to re-evaluate policy and procedure for possible improvement.

Sustained: The investigation disclosed there is sufficient evidence to clearly prove the allegations made in the complaint.

Unfounded: The investigation indicates the act(s) alleged did not occur or that it failed to involve members of the Department.

Department Action on Complaints

Counseling / Coaching	0
Verbal Reprimand	1
Written Reprimand	0
Suspension	2
Separation from Service	1
Demotion	0
Resignation	0

*Separation from service disposed of two sustained complaints

Our Mission

"Working in partnership with our community to maintain safe and secure neighborhoods, reduce crime, and improve the quality of life for our citizens through ethical, courteous and professional police service."