



VILLAGE NEWS

March/April 2021

Glendale Heights, Illinois

Linda Jackson, Mayor

State of the Village Report



Village President, Linda Jackson

It is my pleasure to present the State of the Village Report for 2020. I would like to begin by recognizing my fellow Village Board Members:

Marie Schmidt, *Village Clerk*

Sharon Sullivan, *Deputy Mayor & District 2 Trustee*

Bill Schmidt, *District 1 Trustee*

Michael Light, *District 3 Trustee*

Pat Maritato, *District 4 Trustee*

Chester Pojack, *District 5 Trustee*

Mary Schroeder, *District 6 Trustee*

As we look back at 2020, we will remember the many challenges that faced the Village of Glendale Heights. It was a year that taught us many lessons as we faced a global pandemic that tested the Village of Glendale Heights, our State, our nation and the entire planet. However, I do believe it was a year of growth, togetherness and perseverance like we have never seen before. It made me proud of our community as we stood true to being "A Proud and Progressive Village for All People."

Finance

The Finance Department is charged with these primary responsibilities:

- Maintaining the financial records of the Village
- Providing for the safeguarding of assets
- Billing of water and sewer services
- Management of the Village's purchasing functions

An examination of the fiscal year 2020 audit information compared to 2019 reveals that the value of total Village assets increased to \$177 million from \$169 million. Total revenues grew from \$52 million in fiscal year 2019 to \$54 million in fiscal year 2020, despite the onset of the coronavirus pandemic, which began negatively affecting Village finances in March of 2020.

Additionally, for fiscal year 2020, the Village's General Fund finished the year with a fund balance level of \$11.1 million, which exceeds both the level recommended by the Government Finance Officers Association (GFOA) and the amount established by Village policy.

Regarding water billing and consumption statistics, the Village billed 751.5 million gallons of water in fiscal year 2020. This represented a decline from the previous years' billing of 760.2 million gallons. Each year, around 106 thousand individual water bills are issued from this division.

One major achievement involving the water billing division was the replacement of approximately 8,900 water meters and meter reading devices throughout the entire Village. These new water meters are not only replacing 20 year old devices, but also provide operational efficiencies for reading the meters with a few mouse clicks rather than having employees traverse the Village in vehicles.

The purchasing division processed a total of 58 bids in fiscal year 2020. The bid process ensures the Village is paying the most competitive price from the most responsible bidders for commodities, leases, rentals and construction projects.

Annual budget preparation for fiscal year 2020-2021 began prior to the onset of the pandemic. By the time the final appropriation ordinance was passed there was enormous uncertainty due to "Stay at Home" orders issued by Governor Pritzker. Financial experts suggested that the economy was entering a deep recession, which was unprecedented in its sudden onset, and forecasts were mixed as to the duration of the downturn. Village Staff immediately began implementing cost control measures to ensure the Village would be able to operate during the projected economic downturn without



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severely impacting reserves. These measures included hiring freezes, project cutbacks and purchasing delays. As the virus continues, with threats of new variants, a slow vaccine roll out and continued economic pressures on our small businesses, the Village will continue to proceed cautiously with forecasting revenues and, as always, continue to closely monitor expenses.

Several potential significant events could take place in the upcoming year that will put pressures on the financial resources of the Village. Among these are:

- Income Tax (Local Government Distributive Funds) reductions from the State
- Sales Tax hold back from the State
- Potential ramifications of not increasing the Tax Levy for four years
- Lack of additional Federal Coronavirus stimulus
- Additional stay-at-home restrictions
- Increases in medical insurance premiums
- Union negotiations with all 5 bargaining units in the Village

The Village depends on major revenues, such as sales and home rule sales tax to support the level of services expected by residents and businesses within the Village. Sales tax alone makes up 31% of the Village's total General Fund revenue budget. Thanks to the tireless and continued efforts to encourage economic development, and a diverse mixture of sales tax generating businesses such as automobile dealerships, grocery stores, big box home improvement stores, and a large medical equipment supplier, sales tax revenues have grown by nearly 25% since fiscal year 2015.

For the fourth straight year, the Village did not seek an increase in the property tax levy, keeping a promise from the Village Board to protect the "public's pocket book". Overall, the Village's share of property taxes amounts to less than 11% of a homeowner's total property tax burden and 14.8% of the Village's total annual budget.

2017 Levy	2018 Levy	2019 Levy	2020 Levy*	Change
\$7,944,224	\$7,944,224	\$7,944,224	\$7,944,224	0%
*Proposed				
For the fourth straight year, the Village did not seek an increase in the property tax levy				

On June 5, 2020, the Village was recognized by the GFOA with the Distinguished Budget Presentation Award for its Fiscal Year 2019/2020 budget document. This marks the seventh consecutive year in which the Village has received this recognition. The award signifies a commitment by the Village for its budget document to meet program criteria and excel as a policy document, financial plan, operations guide, and communication tool. It also shows the Village's commitment to transparency in how it utilizes taxpayer funds.

On April 27, 2020, the GFOA awarded the Village with a Certificate of Achievement for Excellence in Financial Reporting for its 2019 Comprehensive Annual Financial Report (CAFR). This is the 37th consecutive year in which the Village has received this award. The Certificate of Achievement is the highest form of recognition in the area of governmental accounting and financial reporting. Both the budget and CAFR documents can be found on the Village's website.

The GFOA has established a code of ethics, and as finance officials, our Finance Department commit to these core values:

- Integrity and honesty
- Producing results for our community
- Treating people fairly
- Diversity and inclusion
- Reliability and consistency

Police

Our police department employs a combined staff of 93 personnel, including 55 sworn police officers, five part time officers, four community service officers, records clerks, crossing guards, a Community Outreach Specialist and an Evidence Officer. The Department also employs a strong volunteer pool of 18 individuals who are members of the Emergency Services and Disaster Agency (ESDA).

I am very proud the Village's police department continues to maintain the Commission on Accreditation of Law Enforcement Agencies (CALEA) accreditation. In 2020, the police department earned 100% compliance with all CALEA standards. Only a small percentage of all police departments across the country have earned this recognition. The police department earned their first accreditation in 2008 and was most recently re-accredited for the third time in 2017; we will be seeking our fourth

accreditation in 2021. Our police department is one of fewer than 750 law enforcement agencies throughout the country that has earned CALEA Accreditation status. CALEA standards are rigorous, and ensure the Department is following best practices in law enforcement. Part of the CALEA standards require the police department to review each incident in which force is used ensuring that our officers are using the appropriate response for the situation and within legal parameters. CALEA standards also ensure that citizen complaints are investigated thoroughly and in a timely manner.

COMMUNITY ORIENTED POLICING

The police department is dedicated to its mission and working with the community to continue building relationships and trust. In 2020, the police department helped organize and participate in many events for all ages to continue to build relationships throughout the community.



Junior Police Academy

For over 25 years, the police department has held week-long classes at Safety Town for children five to seven years of age. Due to the COVID-19 pandemic and the guidance provided by the Illinois Department of Public Health, the department was unable to host this class in 2020. However, as new guidance and safety protocols became available, the police department was able to host the 13th annual Junior Police Academy for children in grades five through eight. The police department limited the academy to 15 participants, and each participant agreed to maintain personal protective measures. The participants experienced various aspects of police work from the initial testing process to evidence processing, traffic stops, and officer safety skills.

This year was a unique year for our school resource officers and community events. The Glendale Heights Police Department is proud to have the ability to allocate one School Resource Officer to School Districts 15, 16 and 87

where the majority of students from Glendale Heights attend. The police department is committed to school safety and maintaining strong relationships with our students. The COVID-19 pandemic has presented numerous challenges for our School Resource Officers. However, they continued their duties and worked with their respective school districts working within the hybrid-learning environment. Our School Resource Officers worked with the districts to continue teaching a virtual Drug Abuse Resistance Education (DARE) program and concluded the program with a graduation conducted via Zoom. School Resource Officers also worked in partnership with the school districts to ensure the school food drives continued smoothly, and to make sure each family was provided their daily and weekly meals. The School Resource Officers also conducted birthday drive-by events for school-aged children, trying to bring some normalcy to an abnormal school year. The Glendale Heights Police Department School Resource Officers are eagerly awaiting the start of in-person learning so they can continue their positive relationships with the students.

The police department also strives to keep our residents informed of important crime prevention tips by sponsoring monthly Neighborhood Watch meetings and newsletters. In 2020, the police department was limited to hosting only a few neighborhood watch meetings because of the COVID-19 pandemic, but we look forward to returning to a semi-normal schedule sometime in 2021.

The police department continued to provide training to local businesses and places of worship on active violence awareness. This training provides employees and citizen's options if a violent event occurs within their vicinity.

The police department again raised several thousand dollars for the Illinois Special Olympics. Several officers sought donations and participated in the polar plunge and a no shave initiative during the winter months to help raise funds for the Illinois Special Olympics.

The police department hosted the 22nd Annual National Night Out on October 6th as all COVID-19 protocols were followed. The event was held on the Village of Glendale Heights Civic Center campus, and residents were offered free food and games. National Night Out is held to raise crime and drug prevention awareness, and strengthen our police and community partnerships. We want to thank the many other community groups who helped make this event a huge success!

In 2020, the police department was able to raise funds and host our own shop with a cop event to assist local youth with purchasing Christmas presents for their families. The police department raised enough funds to take eight kids shopping. Police officers picked up each child at their residence and drove them to the police department, where they enjoyed donuts, hot chocolate and a tour of the police department. Officers then drove the kids to the Target store in Glendale Heights, where upon entering the parking



Polar Plunge

lot, turned on their lights and sirens to make the kids feel like celebrities before entering the store. Target employees were on hand to greet the kids and officers. Once the shopping was completed, officers transported the kids back to the police department where they were able to wrap all of the gifts together. After more donuts and hot chocolate, officers drove the kids back home. The annual Shop with a Cop event is a truly special day for both the officers and the kids.

PREPARATION IS THE KEY TO SUCCESS

The police department and its Emergency Services and Disaster Agency (ESDA) conducted intruder drills with all schools in the Village. The Village also renewed an agreement with Milton Township Community Emergency Response Team (CERT) to help train new CERT members and provide ongoing training for current members. Joining forces with Milton Township CERT allows the Village to tap into their extensive volunteer pool of over 1,000 CERT members in the event of an emergency.

2019 CRIME STATISTICS

The Glendale Heights Police Department maintains transparency by sharing crime statistics with residents. In March of each year, the police department publishes an annual report. This report provides residents with a detailed breakdown of the previous year's crime statistics. The report is available for viewing on the police department's page of the Village Website.

Community Development

The Community Development Department is charged with protecting property values by ensuring compliance with building codes and property maintenance codes. The Department is also responsible for encouraging economic development within the Village.

In 2020, the Community Development Department continued to provide the same high level of service during the COVID-19 pandemic as it has done in the past, and initiated new programs to enhance customer service while prioritizing safety.

In order to assist the public in their efforts to perform construction, operate their businesses, sell their homes and maintain their properties, the Community Development Department established a system to accept applications and payments online. A drop box was also provided for the public to drop off information if they did not want to conduct business electronically. This allowed the public to continue to do business without needing to come into Village Hall. Along with the remainder of Village staff, the Community Development Department staff continued to work through the pandemic and did not close. Staff continued to conduct inspections, perform office duties and conduct meetings, in person when possible, or remotely if required.

Economic development continues to be a priority for the Village of Glendale Heights. Supporting our businesses and encouraging new development helps bring and keep jobs in the Village, lowers the tax burden on all residents and gives residents more options to shop and eat locally. While we continued to encourage new development and help new businesses open, the Village also assisted our existing businesses in their efforts to remain open through the pandemic. Village staff worked with our existing restaurants and bars to design and create outdoor dining options, provide protective barriers, provide safety information and answer questions as they worked to maintain their businesses.

The Community Development Department worked with several developers and businesses in 2020 to open new businesses and construct new developments. The Plan Commission conducted public hearings in person, or when necessary, remotely, to ensure that development proposals were still able to move forward. The public had an opportunity to review proposals and participate either in person or online. The Village Board and I then made a final determination on each proposal. Three new industrial businesses, including Backyard Storage Solutions, Western Specialty Contractors, and Nexius Solutions were approved and opened, and a swim school was approved, but has not yet opened. Despite the COVID-19 pandemic, the Village welcomed a number of new businesses in 2020.

Over the past several years, the Village has worked to address an area along Army Trail Road that includes significant outdoor truck storage on unpaved surfaces and other uses that have negatively impacted the surrounding neighborhood. The Village fought a number of court battles and had many meetings with neighbors to keep them up-to-date on the efforts. In late 2020, the Village received a proposal to redevelop the area and the Plan Commission considered the redevelopment of this



The Village helped install barriers for outdoor dining during COVID-19

20-acre area on the south side of Army Trail Road at Cavalry Drive. The proposed project would allow for the development of two multi-tenant business park buildings. The Village Board and I will consider the proposal in early 2021.

Significant activity also continued to occur along North Avenue. Coda Resources obtained occupancy of the entire 180,000 square foot industrial building at 990 E. North Avenue, bringing over 125 jobs to the community.



ML Realty completed construction of a 116,000 square foot flex space building at 760 E. North Avenue and began to market the building. Venture One also completed the construction of a 150,000 square foot building at 1 E. North Avenue and is also marketing the building.

In addition to promoting economic development activity, the Community Development Department also monitors existing property in the Village to help protect and improve property values, as well as the safety of its residents. Staff identifies property maintenance violations; licenses and inspects rental property; conducts real estate transfer inspections; responds to resident complaints; acts as the liaison to the Plan Commission and Property Enhancement Committee; processes business licenses, video gaming licenses and entertainment permits;

ensures compliance with stormwater management requirements, and conducts a variety of other duties.

The Community Development Department reviews and issues new business applications and coordinates the reviews with the Fire Districts, Police Department and Public Works Department. In 2020, the Community Development Department also processed business license renewals for the 522 businesses within the Village.

In 2020, the Community Development Department received 3,044 building permit applications for industrial, commercial and residential construction, down slightly from the 3,091 that were received in 2019, in spite of the pandemic. Staff reviewed the permit applications and conducted inspections to verify that work performed complies with national building code standards and ensures safe structures. The Department also issued 41 permits to utility companies to conduct work in the public right-of-way.

The Village issued licenses to 1,480 single-family home rental properties and 3,757 multi-family units in 2020. Staff works with property owners and tenants to ensure that the rental units are properly maintained through the licensing and inspection process as well as the crime prevention partnership program. Through this program, the Village provides property owners and tenants information about their rights and obligations to comply with the law. This program is important to deter crime and help protect property values in the community.

Community Development Department staff also works with residents, developers and contractors to provide information and assist with zoning, building and flooding questions. The Department responded to approximately 414 Freedom of Information Act requests in 2020. It also provided zoning verification letters and floodplain information to property owners upon request. Staff assists residents with flooding problems and minimizing floodplain insurance requirements.

Staff responds to service requests from residents, identifies property that is not properly maintained, and contacts owners to request that violations be addressed. Although the majority of property owners address violations, if not addressed, staff issue citations to require that property be properly maintained. Staff also works with management companies and homeowner associations to ensure that common areas and buildings are properly maintained.

Public Works

STREETS DIVISION

In 2020, local road infrastructure was improved throughout the Village as part of the In-House Road Program overlaying Rolland Drive, Chaucer Lane, and Bloomingdale Court. The program involved the removal and replacement of deteriorated and structurally damaged curbs and sidewalks along with base repairs to the roadway before the new asphalt surface layer was applied. The in-house road program undertook the repaving of over 4,160 square yards of surface roadway, and the replacement of 300 linear feet of curb and 2,800 square feet of sidewalk.

The Sidewalk Removal and Replacement Project was undertaken on three streets in the Village. The purpose of the project was to replace structurally damaged and hazardous sidewalks. Another aspect of the project was to preserve the mature parkway trees, which involved elevating the replaced sidewalks over the root system of the trees to prevent heaving of the replacement sidewalks, rather than removing the tree itself.

Golf course cart path improvements were undertaken at Glendale Lakes Golf Course, which included a new storm sewer system installation to convey water away from the cart path. Crews installed two structures and 150 feet of pipe. Additionally, the crew replaced a portion of the cart path that was necessary to correct drainage issues.

The Streets Division Staff responded to 14 snow and ice events throughout 2020's winter season, plowing and de-icing 76 center lane miles of roadway and 147 courts. The Streets Division also responded to 38 separate flood control events including clearing of storm inlets and streams to alleviate standing water on roadways. Additionally, the Division responded to 314 work orders throughout the year and completed over 2,900 JULIE Locates for buried utility services.

ENGINEERING DIVISION

The Engineering Division ensures the Village upholds all local, state and federal mandates, including storm water management compliance, and erosion control inspections on active construction sites. In 2020, the division reviewed over 200 permit applications including engineering drawings and storm water reports.

The Division provided contract supervision and construction observation for large road projects. One such project was the 2020 MFT Road Program that included the reconstruction of three major arterial streets, at a total cost of approximately two million dollars. This project involved road reconstruction with curb and sidewalk repair, as well as drainage improvements.

Another important road project was the \$876,000 Gregory Avenue Reconstruction. This project reconstructed Gregory Avenue from the intersection of Gregory Avenue and Somerset Drive to the intersection of Gregory Avenue and North Brandon Drive. This construction also included storm sewer improvements, and curb and sidewalk improvements. This road project was paid for in part by a \$339,000 Community Development Block Grant (CDBG) administered by DuPage County.

The Village also undertook the \$445,000 repair of the large box culvert located underneath Armitage Avenue, east of Glen Ellyn Road. Parts of a concrete floor mat were failing due to high velocity rushing water in storm events. Additionally, rocks and large boulders propelled by the flowing water were in the culvert and needed to be removed. The Village contractor replaced the failing floor of this major stormwater channel with concrete, removed the debris, and performed spot repairs on the culvert where needed. This project ensures the box culvert's longevity and that it is available for use in large storm events.

In the spring, the Village undertook a \$170,000 project to reline the storm sewer culverts underneath Ardmore Avenue near Lincoln Avenue. The existing culverts were failing corrugated metal pipes, rusting in places with large holes in the pipe wall and bottom. An inflatable bladder was inserted into the culverts to line them with a tough and durable resin to the shape of the original culverts. This made the culverts long lasting and stronger without the disruption and expense of excavating and removing the existing pipes. Silt buildup was removed from the pipe outlet area for better flow, and erosion control in the stream was restored.

The Village also completed the "heavy construction" phase of the \$875,000 East Branch Tributary 2 Channel Maintenance Project. The Village's contractor dredged a section of the creek that was causing drainage problems in the creek. The improvements included stream bank stabilization, dredging, vegetation management of invasive species, and the planting of new trees and shrubs. The project is now in the phase of planting and managing native species, which will continue for the next five years. The Village will receive \$400,000 in CDBG grant money reimbursement for this project.



East Branch Tributary 2 Channel Maintenance Project

WATER POLLUTION CONTROL FACILITY (WPCF)

The Village's Water Pollution Control Facility (WPCF) processed over 1.2 billion gallons of wastewater this year within Illinois Environmental Protection Agency (IEPA) guidelines and regulations. The WPCF, considered an exemplary Plant by peer review publications, has continually operated well above the expected guidelines.

The Facility was successful in passing the annual Discharge Monitoring Report Quality Assurance Testing (DMRQA) as required by the IEPA. This testing ensures Village laboratory procedures and methods meet or exceed the standards set forth by the IEPA.

The Environmental Protection Agency (EPA) requires that a certified Operator oversees every wastewater plant. There are four levels of certification in Illinois. The Village's Plant requires the highest level of certification being a Class 1. The Village has successfully trained its staff and there are currently two Class 1 operators on site, as well as one Class 4 operator. An IEPA inspection was undertaken in 2020 and the results of this inspection are anticipated in 2021. Past inspections have resulted in

favorable comments from the IEPA for the Village and its staff for operating and maintaining a water pollution control facility that has consistently exceeded IEPA expectations.

The WPCF, along with Concentric Integration, LLC, undertook improvements to the Supervisory Control and Data Acquisition System (SCADA). This included improvements and upgrades to the hardware and software for the influent screening system.

The WPCF entered into an agreement with Trotter and Associates, Incorporated for engineering services to rehabilitate both of the Village's Aerobic Digesters. The digesters are a vital part of the operation at the WPCF and must be upgraded to accommodate upcoming phosphorus removal mandates set by the EPA. This project is anticipated to start in mid-2021 and has been modified from the original scope to include the rehabilitation of only one digester at this time. Future Capital Improvement projects will address the rehabilitation of the second digester.

Through its membership in the DuPage River Salt Creek Workgroup (DRSCW), the Village is contributing to improving local stream water quality, while saving wastewater utility payers money. Under an innovative partnership, the Village is working with 17 other communities to fund a series of waterway improvement projects throughout DuPage County, which continues to prolong anticipated regulations from the IEPA regarding stricter effluent limitations.

FLEETS DIVISION

The Fleets Division has made changes to its heavy truck purchases over the last few years. The Division is now purchasing Peterbilt trucks with stainless steel salt spreaders and dump bodies. The Division will continue to service and repair over 350 vehicles and pieces of equipment serving various Village Departments. In house repairs and maintenance allows for a quick turnaround and lower costs made possible by our three highly trained mechanics.



Peterbilt Truck with Stainless Steel Salt Spreaders and Dump Bodies

UTILITIES DIVISION

Utilities Division staff continued to perform maintenance to the public water infrastructure system by responding to 17 water main breaks, eight fire hydrant replacements or repairs, 10 private water service repairs, five main line valve repairs, and pump station maintenance. Well house maintenance included a new well pump motor with controls. Illinois Environmental Protection Agency (IEPA) mandated sampling was undertaken. I am pleased to report that all IEPA sampling completed in 2020 resulted in no violations or water quality issues. In-house projects and maintenance to the water system continued with the flushing of 622 fire hydrants and painting of 280 fire hydrants.

Water Services, Incorporated, undertook a water leak detection survey. The survey resulted in identifying seven leaks, five of which were identified as fire hydrant leaks and the remaining two leaks were water main valve issues. Utilities Division staff repaired all leaks found within the system.

Preventative maintenance to the Village's sanitary sewer collection system also continued. Jetting of approximately 49 of the 72 miles of public sewer mains was achieved. In addition, annual root cutting and de-greasing programs were undertaken. Rehabilitation and retrofit of the Payson Circle Lift Station began in late-October with total site completion to be expected in the spring of 2021. With the addition of smart run pumps and controls, the lift station will run at a more efficient level and provide the Village with energy savings.

Glendale Lakes Golf Club



Golf reopened in May with COVID-19 health protocols

Glendale Lakes Golf Club (Glendale Lakes) generated just under 29,000 rounds of golf for the 2020 calendar year. This was a significant increase in rounds from last year even though there were several golf restrictions in place due to the COVID-19 pandemic. The golf season started in early March and the golf course was open for two weeks before the COVID-19 pandemic hit. The golf course was required to be closed on March 21st as it was considered part of the Stay at Home Order issued by the State of Illinois.

Golf courses were finally allowed to reopen in May but were only allowing twosomes, tee times had to be every 15 minutes and everyone had to take their own golf cart if they were riding.

This caused a high demand for golf as this was one of the only outdoor activities that was allowed. Since the tee times were spaced out and allowed for only two golfers every 15 minutes, Glendale Lakes sold out of tee times almost every day. Near the end of May, the restrictions loosened allowing foursomes to play together, however, they still had to ride in a separate cart and the tee time interval had to be no less than 12 minutes. The demand for golf continued to be huge as other outdoor activities were being canceled. This demand continued for the rest of the year giving the golf course a great year of rounds of golf.

Some of Glendale Lakes' annual events had to be canceled due to the COVID-19 pandemic. These events were the Spring Fling Golf Outing, the Charity Golf Classic Golf Outing, Easter & Mother's Day brunches, and the final Fish Fry dinner. Golf outings of more than 50 people were also not allowed under the restrictions. Many of the usual golf outings had to be canceled. However, some of them have already secured their date for 2021 and we are hopeful they will be able to take place.

Glendale Lakes continued to be the home golf course to five area golf teams. The teams that use Glendale Lakes as their home course are Glenbard North Boys and Girls, Glenbard East Boys and Girls and Glenbard West Girls. The Illinois High School Association (IHSA) decided late in the summer that Golf was going to be one of the few sports allowed. Due to the lack of other fall sports, golf teams were much larger than normal.

Banquets at Glendale Lakes Golf Club were greatly affected by the restrictions due to the COVID-19 pandemic. The restrictions were more stringent with food and beverage than the golf side of the business. As part of the restrictions, indoor gatherings were not allowed until June. Starting in June, the maximum number of guests indoors was 50 people. This restriction lasted until Friday, October 23rd when even tighter restrictions mandated no indoor dining in DuPage County. Since October 23rd, Glendale Lakes has not been allowed to host any banquets.

During the time Glendale Lakes was able to be open, they hosted 12 parties, and three meetings while continuing to abide by the Illinois Department of Public Health's COVID-19 guidelines. These guidelines included table spacing of six feet, no more than eight people at a table, and individually bagging condiments for each guest. Staff and guests were required to wear face coverings, unless they were actively eating.

Even though banquets were limited in 2020, I am very pleased to announce that Glendale Lakes Golf Club has been awarded the 2021 "The Knot Best of Weddings." Glendale Lakes has won this award four times now and this year we were accepted into "The Knot Best of Weddings Hall of Fame." If you are interested in hosting your special event or wedding at Glendale Lakes Golf Club, please do not hesitate to reach out to any of our qualified Banquet Coordinators.

Center for Senior Citizens

The Glendale Heights Center for Senior Citizens was another facility greatly affected by the COVID-19 pandemic. Many of our members were deemed "high risk" and so on March 12, 2020, the Centers for Disease Control, the State of Illinois, the Illinois Department of Public Health, and the Illinois Department on Aging, agreed that all senior facilities should close their doors to the public for the health and safety of our senior citizen community. It was a challenging time for our senior members. We would regularly check-in on our members to see how they were doing, and many of our members just wanted someone to socialize with.

As new guidelines became available, we were able to slowly open our doors to various programming and services including reopening the Golden Shears Salon, various craft classes, Coffee and Conversation, and more. We also hosted several drive-thru events where we were able to give gift bags and other treats to members as they drove by the Center. Even this small interaction was beneficial to our members as it got them out of their homes and gave a little social interaction in a safe manner.

We were also able to open our Senior Fitness Center with limited capacity and regular cleaning, and finally offer other fitness classes. We suspended our senior bus transportation program, but we were able to offer individual rides in a Village vehicle so that our senior members could still have transportation to important appointments.

Volunteerism continued to be a crucial aspect of the Center's operations and programming. In 2020, we still had 31 volunteers dedicate over 782 hours to the Center. I am also proud to announce that one of our volunteers was recognized by the State of Illinois for her 2019 volunteerism at the Center for Senior Citizens.

The Center for Senior Citizens celebrated their 10-year anniversary in August of 2020. Although we were not able to host a celebration like we had originally hoped, the Center for Senior Citizens created a video production and a publication with pictures from the past 10 years remembering all of the wonderful events and programs we celebrated over the past decade.



Drive-thru events were hosted for members of the Center for Senior Citizens

As the year progressed and positive COVID-19 rates increased, we sadly had to once again cancel many programs. Center staff will continue to do their best to engage with our senior citizen community and hopefully be able to once again offer high quality programming.

Parks, Recreation and Facilities

PARKS DIVISION

The Parks Division is responsible for maintaining over 254 acres of parkland and more than 20 sports fields and playgrounds. They are also responsible for approximately 6,000 park and parkway trees.

The biggest project this year was completing the final design for the improvements to Camera Park. We are proud to announce that the Village was awarded an OSLAD Grant to assist in the funding of this project. Once completed, Camera Park will feature a new handicap accessible playground, fitness stations, challenge course, splash pad, disc golf, and other amenities. This re-development will provide residents of all ages state of the art recreational activities. The project is expected to be completed in 2021.

FACILITIES DIVISION

The Facilities Division is responsible for the maintenance and upkeep of all Village facilities. They have been instrumental in renovating current buildings and work diligently to provide the residents with clean and updated facilities.

In 2020, roof replacements for Glendale Lakes Golf Club, the Historic House and the Sports Hub Fieldhouse were completed and several additional roofing projects are planned over the next few years.

Throughout 2020, there were many challenges for the Facilities Division due to the COVID-19 pandemic. As recommend by the Centers for Disease Control and Prevention (CDC), filtration systems and filters were upgraded to allow for protection in heating, ventilation and air conditioning (HVAC) systems in public buildings. Custodial staff has been charged with cleaning high touch areas multiple times throughout the day as well as following all IDPH guidelines to do everything possible to prevent the spread of COVID-19.

RECREATION DIVISION

This year has been a challenging one for the Recreation Division due to the COVID-19 pandemic. In March, the Sports Hub had to close to the public and all in-person programming came to a halt. To remain engaged with the community and with residents, online activities and classes were offered including nightly bedtime stories and weekly cooking challenges.

Once some restrictions were loosened, we were able to start in person classes as well as softball and basketball leagues. We opened the Fitness Center and GH2O Aquatic Center with limited capacity. Staff spent countless hours creating plans for re-opening with the goal to provide these services and keep patrons and staff safe. The opening of the pool was the highlight of 2020 as we continued to try to offer some of our regular services. We also offered swim lessons and an alternative Swim Team program.

Working with the Department of Family and Children Services, we were able to offer an Essential Day Camp to those families in need. Children enjoyed socially distanced fun activities along with trips to GH2O to cool off.

A Haunted Trail was held at Camera Park in October as part of Halloween and a Day of the Dead celebration was held in



Proposed Rendering of the New Camera Park Coming in 2021



Glendale Heights Village News

300 Civic Center Plaza • Glendale Heights, IL 60139

630.260.6000 • www.glendaleheights.org

November in conjunction with the Cleve Carney Museum of Art and Immigrant Solidarity of DuPage. December saw our Tree Lighting Ceremony moved to Camera Park as it was turned into a drive-in event in order to practice proper social distancing. As Santa and I flipped the switch to illuminate our trees, we were met with a beautiful fireworks display. Breakfast with Santa became Breakfast from Santa as families signed up for a time to drive by the Sports Hub and see Mr. and Mrs. Claus while receiving breakfast and a gift bag from Santa's elves. Seeing the smiling faces as Santa and Mrs. Claus were seated just a few feet away, was a great way to end the year.

As 2021 continues, we have hope that we will be able to provide additional in-person events and programming. Until then, we will continue to offer safe recreational activities and events either in-person or virtually as State regulations allow.

Summary



I am so incredibly proud of the hard work our Village Board, Village staff, volunteers, and the residents of Glendale Heights put forth in 2020 as we lifted each other up during the COVID-19 pandemic. Monthly food distributions at Camera Park, in conjunction with the Northern Illinois Food Bank have served an average of 1,200 families at each of the events we have held. We were able to provide free COVID testing and a flu shot clinic during this pandemic year. I was extremely proud of our partnership with AMITA Health Adventist Medical Center, GlenOaks Hospital to provide the "Medical Mission at Home" in which GlenOaks doctors provided medical care at the Sports Hub for those residents with no medical insurance.

As we look forward to 2021 and new beginnings, I want to say what an honor it has been to serve the residents of Glendale Heights even during the most challenging days. Thank you for allowing me to serve you, the residents of Glendale Heights, for the past 20 years as Village President.

Please do not hesitate to contact me, your District Trustee or any of our qualified staff with any comments, questions or concerns as we look to the future. I promise you that we will work hard to continue to make Glendale Heights a desirable place to live and raise a family. We will get through this pandemic together, and I look forward to a day in the near future when we can all once again get together and enjoy all that this great community has to offer. Be safe and stay healthy!

Sincerely,

Linda Jackson, Village President

Coffee with the Mayor & Board

Do you have questions, concerns or suggestions for the Mayor and Board of Trustees? *Coffee with the Mayor & Board* is held on the first Saturday of each month* from 10:00 am to noon at the Center for Senior Citizens. ***The next Coffee with the Mayor & Board is scheduled for Saturday, March 6th and April 3rd.** If you are unable to attend and have a comment, suggestion or question, please call the Mayor's Office at 630.909.5303. *Subject to Change



Glendale Heights Village News

300 Civic Center Plaza • Glendale Heights, IL 60139
630.260.6000 • www.glendaleheights.org



A SOCIALLY DISTANT SAFETY TOWN EASTER EGG HUNT



Saturday, March 27 • Ages 8 and Under
8:30 am - 11:30 am (15-minute time slots to hunt for eggs!)
Safety Town (301 Civic Center Plaza)

Pre-registration Required!

Visit www.glendaleheights.org to register!

Due to the COVID-19 pandemic, the annual Safety Town Easter Egg Hunt will have some minor changes in order to have a safe and healthy event!

- Peter Cottontail is requiring pre-registration for all children
- Masks and face coverings are required
- One parent/guardian is required to stay with your child at all times including in the hunt
- There are no age-specific time frames. Instead, there will be 15-minute time slots to hunt for your eggs with a maximum of 25 children per time slot.
- Eggs are filled with candy, toys and temporary tattoos. There are no prize eggs this year.
- Please register each of your children (register your child, not the parent/guardian) for a 15-minute time slot to hunt for eggs
- The Glendale Heights Police Department will supply you with Egg Hunt Bags

For additional information, contact Community Outreach Specialist Tanya Macko at 630.909.5459 or Tanya_Macko@glendaleheights.org.

BREAKFAST *from* with the EASTER BUNNY (DRIVE-THRU EVENT)



Saturday, March 27 • 8:30 am - 11:30 am • Glendale Lakes Golf Club
Register today for our new socially distant Breakfast FROM the Easter Bunny!
The Easter Bunny will be delivering food to your car as you pull up to the Glendale Lakes Golf Club's main entrance.

Pre-registration is required by contacting the Sports Hub at 630.260.6060.

Fee: \$3 per breakfast (2 pancakes, 2 sausages, syrup, utensil packet and a chocolate bunny)



Glendale Heights Green Team

300 Civic Center Plaza • Glendale Heights, IL 60139
630.260.6000 • www.glendaleheights.org/ECO

One Stop Reuse & Recycling Depot

Saturday, April 17 • 10:00 am - Noon

GH₂O Aquatic Center Parking Lot

240 Civic Center Plaza • Glendale Heights, IL 60139

ACCEPTED RECYCLING ITEMS

Electronics Accepted items: computers, laptops, servers, computer monitors, televisions, printers, facsimile, scanners, VCR & DVD players, video game consoles, cell phones along with other electronics and small household appliances as specified on this full list. Appliances with refrigerants and all other items not listed cannot be accepted.

Retired US official Flags: Torn, tattered, faded US official flags for retirement services by VFW Post 2377 as part of a Village program spearheaded by Trustee Chester Pojack in 2004 to respectfully retire US Flags.

Textiles: Any gentle used clothing, shoes (must be matched and tied together), sheets, bedding, towels and other household textiles in any condition. No heavily soiled items. Items must be bagged. Textiles will be collected by ReWearable.

Miscellaneous Items: Hardcover, paperback, children's and textbooks; Brita Filters and Pitchers; records - vinyl, 45's, LP; CDs - commercially made; DVDs - commercially made; musical instruments; crayons - whole and broken; bread tags, and keys. For questions, please call SCARCE 630.545.9710.

Broken Holiday Lights: All color and lengths of mini-lights (Italian Lights), C7, C9, rope lights, LED lights, extension cords sponsored by Elgin Recycling.

Household Batteries: Alkaline, carbon zinc, nickel iron, nickel metal hydride, nickel cadmium, zinc air.

Other Batteries: Car, boat and sump pump batteries.

Cell Phones for Re-Use Program: Cell phones and accessories, if possible.

Medical Equipment for Re-Use Program: Gently used metal crutches, wheelchairs, walkers and canes.

Glasses/Hearing Aids: Prescription and reading glasses, sunglasses, plastic frames and metal frames, and hearing aids to be donated to the Lions Club for reuse programs.

ITEMS NOT ACCEPTED: Hazardous Waste, CFL bulbs and large appliances

Document Shredding available at this event!

Limit 2 boxes per vehicle

Funded in part by **DuPage County**

It's time to shred
all those papers, files and receipts



ELECTRONIC RECYCLING

*Important Note—Tax deductible fee applies for all CRT, Flat Screens, Projection TVs & Monitors

Under 21" screen = \$25/unit
21" screen and over = \$35/unit

Residents can pay in advance at recycling.eworksesi.org

*Due to COVID-19, we ask that you please prepay online and bring receipt.

For more information on this program, please visit
www.dupageco.org/ElectronicsRecycling,
email recycle@dupageco.org or call 630.407.6700.

Glendale Heights Green Team

300 Civic Center Plaza • Glendale Heights, IL 60139
630.260.6000 • www.glendaleheights.org/ECO



Earth hour is a world-wide event, bringing together 152 countries and a digital reach of over 200 million. Join others around the world by turning off your lights, tv, computer and all electrical devices for one hour on Saturday, March 27th from 8:30 pm - 9:30 pm.

Visit www.earthhour.org to see what an impact this organization is making on our environment.

Electronic Recycling

Saturday, April 3 • 8:00 am - Noon

**Bloomington Township Highway Department
6N030 Rosedale Avenue**

Accepted items: Computers, Laptops, Servers, Computer Monitors*, Televisions*, Printers, Facsimile, Scanners, VCR and DVD Players, Video Game Consoles, Cable and Converter Boxes, Satellite Receivers, Electronic Keyboards, Mice, Portable Music Players, Holiday String Lights, Wire, Cables, Adapters, Power Supplies, Cell Phones, Modems, Tablets, Phones, and Docking Stations.

Important Note

Tax deductible fee applies for all CRT, Flat Screens, Projection TVs and Monitors

Under 21" screen = \$25/unit
21" screen and over = \$35/unit (cash or credit card accepted, no checks)

This collection is sponsored by eWorks ESRI, whose mission is to provide jobs for developmentally disabled

COMPOSTING BASICS

What you can compost and what you should pitch



Arbor Day In Glendale Heights

Friday, April 30

Beginning April 1st, visit the Village's Facebook page to learn about the importance of trees in the Glendale Heights community! This educational program is in partnership with the Chicago Region Tree Initiative. We will be providing expert tips on tree planting, benefits of trees in our community, and more information as we ramp up our celebration of Arbor Day in Glendale Heights.

On Friday, April 30th (Arbor Day), join us as we plant two new trees with different Glendale Heights community groups to commemorate Arbor Day. Join us live or online to join in on the celebration of trees! Please continue to visit our social media channels and the Village website for more information including time and location.

For more information, please contact the Village Arborist at 630.260.6060.



DO NOT PUT THESE ITEMS IN YOUR RECYCLING CART!



Do not bag recyclables.



No plastic bags.
Return to retailer.



No batteries.
Fire hazard.



No "to-go" food containers.



Promoting "Fuller, Stronger, Longer Lives"

Glendale Heights Center for Senior Citizens

260 Civic Center Plaza • Glendale Heights, IL 60139

630.260.6050 • www.glendaleheights.org/Seniors

The Center for Senior Citizens is now open!

The Glendale Heights Center for Senior Citizens is open with modified days, hours and programs.

Please contact the Center at 630.260.6050 for more information!

Note: Programs and special events listed are subject to change in accordance with the Illinois Department of Public Health guidelines and restrictions.

For the latest information, please visit www.glendaleheights.org

SENIOR CITIZEN UTILITY TAX REBATE PROGRAM

Senior Citizens age 65 or better may be eligible to apply for the Villages' Senior Citizen Utility Tax Rebate Program. The rebate program provides limited one-time financial assistance to seniors who meet these guidelines:

- Age 65 on or before December 31, 2020, or have a spouse who is 65.
- Resided in Glendale Heights for all of 2020 (owner or renter).
- Earned no more than \$40,000 of gross income during 2020.
- Utilities (Electricity, Natural Gas, Telephone, Cell Phone) billed and paid in their name.

Qualifying applicants will receive a \$75 rebate check. To apply, pick up an application either at the Center for Senior Citizens or at Village Hall. If health and safety are a concern, an application can be mailed to you. You can also download an application from the Village website. Applications must be submitted no later than April 30, 2021. If you have any questions, call the Center for Senior Citizens at 630.260.6050 or the Finance Department at 630.909.5342.



SUPER SENIOR MOBILE UNIT

Tuesday, April 20 | 10:00 am - 2:00 pm

Rules of the Road Class: 10:00 am – 11:30 am

Mobile Driving Service: 10:00 am – 2:00 pm

A convenient program for driver's license renewal, which includes Rules of the Road classroom instruction, and a vision-screening exam.

*An identification card can be obtained for \$20; however, if you are age 65 and older you may obtain a free, non-expiring State of Illinois photo ID card. Drivers age 75 and older are required to take a driving test to renew their driver's licenses; therefore, they must visit a Secretary of State Driver Services facility.

Class Cost: FREE Class Registration Deadline: 4/13

Driving Services Cost: FREE

No Registration Required for Driving Service

Note: The Real ID is NOT available at this location

VACCINE FAQ

from the Illinois Department on Aging

WHY SHOULD I TAKE THE VACCINE?

Older adults have a higher risk for severe illness and hospitalization if they get COVID-19. Research has demonstrated that the vaccine is 95% effective in preventing COVID-19. The COVID-19 vaccine will help keep you, your family, and your community healthy and safe.

IS THE VACCINE SAFE?

We understand that some people may be concerned about getting vaccinated. The COVID-19 vaccine was tested with thousands of participants to generate scientific data and other information in order to determine its safety and to get approval from the Food and Drug Administration.

SIDE EFFECTS

Short-term side effects are mild and may include fever, fatigue, muscle and joint pain, chills and sore arms. They will go away in a few days, but they are normal and a sign your body is working to build up protection against the virus.

Public Works Department

1615 Glen Ellyn Road • Glendale Heights, IL 60139

630.260.6040 • www.glendaleheights.org/PW



Benefits of Wastewater

By the Water Pollution Control Facility (WPCF)

Did you know that wastewater is a huge resource that if harnessed properly, can have economic benefits, increased food production, reduce poverty, enhance fishing/tourism and improve rural/urban livelihoods?

Here's how...

Storm water runoff can be captured for irrigation and other farming needs. This kind of wastewater is usually high in nutrients such as nitrogen, phosphorus, potassium, micronutrient and organic matter. These nutrients are highly beneficial to farmers because they save costs on buying fertilizer. Additionally, using this runoff water will reduce the burden on the underground or surface water drinking supply.

In the state of California, 31% of reclaimed water is used for crop or landscape irrigation. In other large urban areas, such as Mexico City, most of the wastewater is used in irrigation districts surrounding the city, notably the Tula valley.

Sludge from the Village of Glendale Heights WPCF, which has beneficial nutrients for growing crops, is applied to rural agricultural fields that produce soybeans and feed corn for animals.

For more information on how wastewater can be beneficial, please contact the Public Works Department!

Utilities Division

Protecting the Village's collection and treatment works from sanitary sewer overflows (SSOs) and blockages has become more difficult over the last few years and especially during the current world pandemic. Many cleaning products on the market today claim to be sewer or septic safe and flushable, however evidence has proven that many of these products can get caught up in both private and public sanitary sewer pipes along with clogging lift station pumps causing damage and unwanted costs in maintenance repairs. In fact, several utilities have proven that such claims of being "sewer and septic safe" are unfounded and increase maintenance costs for property owners and public utilities.

Some facial wipes, kitty litter, and even diapers are labeled as flushable. Consumers see these labels as fact. However, the vast majority of these products have no proven basis to claim that by flushing them, they will not clog pipes or pumps when entering the collection system or water pollution control facility.

Please take care when considering flushing items that claim to be flushable as these items are usually made up of fibers or have properties that do not allow for degradation within the sanitary sewer system or the Water Pollution Control Facility. By disposing of the items in a trash receptacle you can help water and sewer utilities reduce their annual maintenance costs as well as sanitary sewer overflows.

Street Sweeping Parking Restrictions

Street sweeping is an important part of the work done by the Streets Division. Clean streets and gutters not only give the Village an overall clean appearance, but aids in helping reduce traffic accidents and lowers pollution in our byways and waterways.

To enable an effective street sweeping program, the Village is divided into four zones. Parking is prohibited between 8:00 am and 4:00 pm, one day each week by zone. Please help us in our efforts by removing vehicles from the street on the day your zone is to be swept.

Monday – RED
Tuesday – BLUE

Wednesday – GREEN
Friday – BROWN

The Police Department will be strictly enforcing this ordinance



Summer Construction Projects

Village Engineering is currently preparing for the summer construction season. Various residential streets will undergo road construction that involves replacement of the aging asphalt of the road, and the repair of curb, sidewalk, and drainage systems. The construction will also extend the repair and replacement of Windy Point Drive further west, as it has the previous two years. This construction will be partially funded by the Motor Fuel Tax funds generated by the state gas tax.





Glendale Heights Police Department

300 Civic Center Plaza • Glendale Heights, IL 60139
Emergency Help: 911 • Non-Emergency: 630.260.6070
www.glendaleheights.org/police

get to
KNOW US

Meet Detective Polites #384

I earned my Bachelor degree from Columbia College Chicago, and later earned a second degree after graduating from Worsham College of Mortuary Science. I was a funeral director and embalmer prior to my career in law enforcement. I was hired as a police officer in March of 2015 and in January of 2019, I became a detective. In February of 2020, I became a negotiator on the MERIT Crisis Negotiations Team, which serves all of DuPage County. The Glendale Heights Police Department is my second home and family. I am so thankful to have been given the opportunity to serve this great community. I could not be more proud of myself and my incredible coworkers.



The Glendale Heights CHARACTER COUNTS! Coalition would like to remind our residents and businesses that Glendale Heights is a CHARACTER COUNTS! Village.

PILLAR FOR MARCH: **RESPONSIBILITY**

Life is full of choices. Being a **RESPONSIBLE** person means being in charge of our choices and therefore our lives. It means being accountable for what we do and who we are.

PILLAR FOR APRIL: **FAIRNESS**

Most would agree **FAIRNESS** involves playing by the rules, impartiality and an openness to listen. The basic concept seems simple, yet applying it in daily life can be surprisingly difficult.

Demonstrating **RESPONSIBILITY** and **FAIRNESS** is our choice, let's choose wisely.

ADDITIONAL INFORMATION

For further information regarding the *Glendale Heights CHARACTER COUNTS! Coalition*, visit www.glendaleheights.org/Police/charactercounts.asp

#9PMRoutine

The Glendale Heights Police Department is asking residents to follow the social media campaign, the #9PMRoutine, to help promote safer habits following a rash of car break-ins that have been reported.

The thefts all had one thing in common: **NONE OF THE VEHICLES WERE LOCKED.**

By 9:00 pm, it is time for residents to make sure that they do not fall victim to vehicle break-ins or theft by doing the following:

- ALWAYS Lock your vehicle
- NEVER leave your vehicle running
- Bring valuables inside
- Close the garage
- Lock your home
- Turn on outside lights

#9PMRoutine helps promote safer habits among residents to prevent unnecessary thefts from cars and homes. Set an alarm to remind yourself!



Glendale Heights Police Department

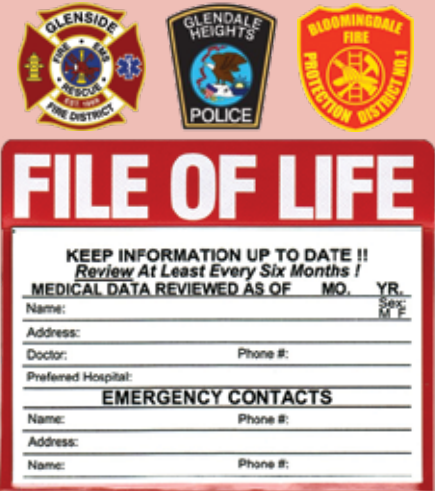
300 Civic Center Plaza • Glendale Heights, IL 60139
Emergency Help: 911 • Non-Emergency: 630.260.6070
www.glendaleheights.org/police



File of Life

Medical emergencies can happen anytime. When they do, there is confusion, panic and urgency. First responders arrive on the scene with no information about the person in need. Seconds count – they can make the difference between life and death. Does the patient have prior medical conditions? Allergies? What medications are they taking? Who do they want us to call? How do we contact their family or friends? File of Life puts these answers at their fingertips. It allows first responders to immediately begin the best possible treatment, notify loved ones, and pass this vital data on to awaiting physicians at the emergency room. File of Life has already saved thousands of lives. It is an absolute asset to emergency preparedness, and peace of mind, for every household and community across the nation.

To obtain your free File of Life magnet, please call the Bloomingdale Fire Protection District at 630.894.9080, Glenside Fire Protection District at 630.668.5323 or the Glendale Heights Police Department at 630.260.6070.



March is Poison Prevention Month

The Illinois Poison Center (IPC) and the Village of Glendale Heights recognizes the entire month of March as Illinois Poison Prevention Month (IPPM), making it the perfect time to remind friends and family members that they can reach the IPC for free, confidential advice on poison prevention and treatment 24 hours a day via a toll-free phone number: 1.800.222.1222. To educate our residents on poison prevention, there will be an educational display table in the lobby of the Sports Hub. Please stop by the Sports Hub to pick up poison prevention materials. This is also a perfect time to remind families of our Drug Disposal Program where residents of Glendale Heights can dispose of expired or unused medications by dropping them off in a permanent drop box at the Glendale Heights Police Department, 300 Civic Center Plaza. Look for the large white metal drop box labeled RxBOX in the Police Department Lobby. There is no charge to residents to drop off your medications.

For more information about poison prevention month, poison prevention education, or our Drug Disposal Program, please call the Glendale Heights Police Department's Community Outreach Specialist, Tanya Macko at 630.909.5459.



April is Alcohol Awareness Month

April is observed as "Alcohol Awareness Month". It is a month aimed at educating and raising awareness of underage drinking, alcohol abuse, treatment and other related issues. The Glendale Heights Police Department would like to share the following important reminders with you:

1. Talk with your kids, teens and young adult children
2. Avoid over-consumption of alcohol at parties, pubs and other social drinking occasions
3. Get employees who sell alcohol to double check the age
4. Know the effects of alcohol when pregnant
5. Recognize if you're drinking too much
6. Convince your loved ones to seek advice if they're suffering from a drinking problem, such as addiction to alcohol or rage brought on by drinking

Excessive drinking affects all Americans, whether or not they drink. Alcohol problems cost the United States an average of \$2 billion annually, primarily from lost productivity, but also from health care and property damage costs. For more information visit: www.samhsa.gov





Glendale Lakes Golf Club

1550 President Street • Glendale Heights, IL 60139
630.260.0018 • Banquets: 630.260.0095 • www.glendalelakes.com
Owned and operated by the Village of Glendale Heights

2021 Golf Season

Glendale Lakes Golf Club is open for the golf season weather permitting. We offer spring rates and resident discounts. Please call 630.260.0018 to inquire about the playing conditions at the golf course, spring rates and more!

2021 Charity Golf Classic

SAVE THE DATE
● ● ● ● ● Friday, June 18

Spring Fling

Saturday, April 17
Sunday, April 18
Registration Begins
March 1 at 8:00 am

Register for the 2021 Spring Fling starting March 1st! This annual event will be looking a little different this year due to COVID-19, but please contact our pro-shop at 630.260.0018 or visit www.glendalelakes.com for more information and to register for this annual event!



Book Your Event at Glendale Lakes

The award winning Glendale Lakes Golf Club is the perfect place to host your next banquet. Consider us to host your graduation parties, communions, birthday parties, bridal showers and baby showers. Call 630.260.0095 to get more information or to check if your desired date is available. Our menus and pricing are also available on our website!



5 Tips for Golfing in the COLD

1. Walk Instead of Ride! You will stay warmer and stay loose.
2. Keep Your Hands Warm. Consider purchasing golf gloves for both hands.
3. Keep your golf ball warm by leaving it in your pocket in between holes. A warm golf ball will actually drive farther in colder weather!
4. Layer your clothing. Wear more thin layers so you can swing and shed if you need.
5. Have realistic golf expectations. Don't expect your score to be the same as it is on a nice summer day. Conditions and temperatures will affect your swing and score.

Please note: The Fish Fry and Easter Brunch will be canceled based on the guidance from the Illinois Department of Public Health due to COVID-19.

Parks, Recreation & Facilities Department

250 Civic Center Plaza • Glendale Heights, IL 60139

630.260.6060 • www.ghprf.com



Spanish Classes

Classes are provided by Language in Action, Inc. and are taught live by experienced instructors. Classes will follow the latest IDPH guidelines. Scholarships available through Language in Action, Inc.

I Speak Spanish

Ages 3-Kindergarten

March 3 - April 7

April 14 - May 19

5:00 pm - 5:45 pm

\$86/\$96

Expand your child's world! Introduce your child to the Spanish language through fun and educational activities and music.

Vamonos Spanish Club

Ages 6-11

March 3 - April 7

April 14 - May 19

6:00 pm - 6:45 pm

\$86/\$96

Students will learn Spanish through conversation and some Spanish grammar, reading, and writing skills through interactive and engaging activities.

The Spanish Acquisition

Ages 18+

March 3 - April 7

April 14 - May 19

7:00 pm - 8:00 pm

\$86/\$96

Learn Spanish conversation, grammar and phonetics in this small-class environment. Class is tailored to fit the needs of the students enrolled.

Glendale Heights Youth Baseball and Softball (GHYBS)

Registration Deadline March 8

GHYBS provides baseball and softball to youth ages 5 to 14. Teams are formed by a draft conducted by the coaches and Parent Board. Team practices begin in early April, as weather conditions allow. Specific days and times are selected by the volunteer coaches. The regular season is scheduled to begin the last Saturday of April and runs through the end of June. Post season tournament teams play in July. Additional fees will apply to tournament teams playing in the post season. T-ball season begins in early May and will run through mid-July. New participants must present a birth certificate at the time of registration.

In an effort to keep registration fees as low as possible, all families participating in GHYBS are required to participate in a \$50 league fundraiser – limit 1 per family. The fundraiser consists of selling 10 raffle tickets at \$5 each.

Level (Age)	Fee (R/NR)
T-ball (5-6)	\$100/\$110
Instructional (7-8)	\$125/\$150
Minor (9-10) Major (11-12) Pony (13-14)	\$165/\$190
Registrations received after March 8 will be accepted based on availability and charged a \$25 late fee.	



Martial Arts

Kids Karate Club (Ages 4-13, Beginner & Intermediate)

Class Dates: 3/17 - 5/12 (Wednesdays) **Fee:** \$50/\$60 (R/NR) + \$42 uniform fee

The Kids Karate Club is a high energy, motivational martial arts program developed for kids to have fun while learning! Students will learn stances, strikes, blocks, kicks and sparring techniques. Take advantage of the "Never Miss a Class Guarantee!" Students who miss class, will have access to a series of online pre-recorded instructor led classes. In person classes are limited to 10 registrants each. Face coverings must be worn at all times.

Tae Kwon Do

Classes offered: Olympic Little Dragons (4-5), Early Olympic TKD (6-7), Parent/Child TKD (7+), Youth Olympic TKD (8-13), Adult Olympic TKD (14+)

Class Dates: 4/10 - 6/12 (Saturdays) **Fee:** \$90/\$100 (R/NR) + \$42 uniform fee

Olympic tae-kwon-do offers students the opportunity to improve concentration, self-esteem and achieve lifelong physical fitness and self-defense skills. Classes are taught under the instruction of Grand Master Ki Hong Kim. In person classes are limited to 10 registrants each. Face coverings must be worn at all times.

COVID-19 Vaccine in DuPage County: Our Best Shot against COVID-19

Tested, safe, and effective COVID-19 vaccines will help us get back in control of our lives and back to the people and places we love.

Scientists had a head start.

The vaccines were built upon decades of work to develop vaccines for similar viruses.

Tested, safe and effective.

More than 70,000 people volunteered in clinical trials for two vaccines (Pfizer and Moderna) to see if they are safe and work to prevent COVID-19 illness. Volunteers included Black/African Americans, Hispanic/LatinX, Asians and others.

To date, the vaccines are about 95% effective in preventing COVID-19 with no serious safety concerns noted in the clinical trials. The U.S. Food and Drug Administration (FDA) makes sure the vaccines are safe and can prevent people from getting COVID-19. Like all drugs, vaccine safety continues to be monitored after they are in use.

You cannot get COVID-19 from the vaccine.

You may have temporary reactions like a sore arm, headache or feeling tired and achy for a day or two after receiving the vaccine.

Take your shot at no cost.

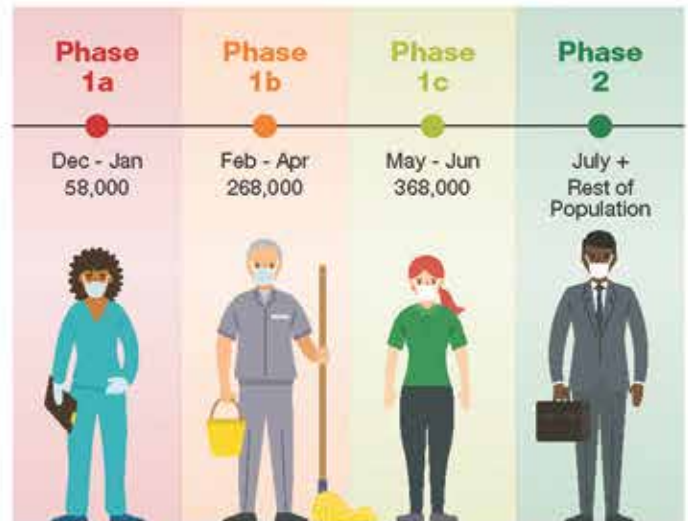
The COVID-19 vaccine will be available to everyone for free, including individuals who do not have health insurance or legal immigration status.

You'll need two shots to build up your immunity.

After a person gets a first dose, they will need to come back at least 21 to 28 days later for a second dose.

Continue to practice the 3 Ws until everyone has their shot at fighting COVID-19.

Wear a mask. Watch your distance. Wash your hands. That's the best way to protect each other until everyone gets their shot.



Estimated Population and Vaccination Timeline

You will have a spot to take your shot.

A vaccine will be available to all who are eligible and want it. Since supplies will be limited at first, vaccine will be prioritized through a phased approach:

- **Phase 1a:** Healthcare personnel and congregate care staff and residents.
- **Phase 1b:** Frontline essential workers and those aged 65+.
- **Phase 1c:** Those persons aged 16 to 64 years with medical conditions that increase the risk for severe COVID-19, and other essential workers.
- **Phase 2:** Larger number of vaccines are available. The rest of the population.

Group recommendations will likely change, depending on the vaccines available, supply, and disease spread in the community.

COVID-19 vaccine registration.

You can register to receive information about when and where COVID-19 vaccine will be available.

www.dupagehealth.org/covid19vaccine

www.dupagehealth.org

(630) 682-7400



**protect yourself.
protect your family.
protect dupage.**

The FAQ for Selling Your Home!

Does the Village require a real estate transfer inspection when I sell my house? Yes.

Why? The Village created the real estate transfer inspection program in response to calls from the public to protect property values. In addition to protecting property values, the program also protects the safety of residents in the community.

When should I apply? You should apply when you list your house, or even before. Because of the quality of homes in Glendale Heights, houses are selling very quickly so you should not wait.

Do I need to know the buyer's name when I apply? No, you do not need to know the buyer's name when you apply, but will need it before the final sale.

How long is the inspection good for? The inspection is good for 6 months.

What do the inspectors look for during the inspection? Inspectors check for violations of the building code that are safety concerns which could cause injury or property damage if not addressed.

Can I sell my house "as is"? Yes, as long as the buyer agrees to fix the issues in the future, you can sell your house "as is."

Do I need to fix anything the inspector finds wrong? You have the option of fixing any violations or letting the purchaser take responsibility for fixing the items.

What happens if the previous owner did work without getting a permit? You or the purchaser will need to obtain a permit so there is record of the work, but there is no charge for work done by a previous owner.

If I have a private home inspector, why does the village still require an inspection? Not every seller has a private home inspector, and not every private home inspector checks for compliance with building codes and safety issues.

For more information about the Real Estate Transfer Inspection Program, please visit www.GlendaleHeights.org

Chamber of Commerce Scholarship

The Glendale Heights Chamber of Commerce, for the 20th consecutive year, will be offering scholarship opportunities for the community.

The Glendale Heights Chamber of Commerce will be offering three Kathy Guzlas Scholarships for high school seniors going to college that have shown strong leadership, volunteerism and academics in high school. If you have a child looking to go to college in the fall please visit the Chamber's Scholarship webpage.

In order to be considered for a scholarship, applicants must be a resident of Glendale Heights or have a guardian/parent whose organization or business is a member of the Glendale Heights Chamber of Commerce in good standing. Application deadline is April 30, 2021. For applications, please visit the Glendale Heights Chamber website at www.glendaleheightschamber.com. For additional information, please contact the Chamber of Commerce Office at 630.909.5361 or email Director@glendaleheightschamber.com.



2020 Chamber of Commerce Scholarship Recipients





A PROUD & PROGRESSIVE
VILLAGE FOR ALL PEOPLE

Glendale Heights Village News

300 Civic Center Plaza • Glendale Heights, IL 60139

630.260.6000 • www.glendaleheights.org

NEW BUSINESSES

Breeze Gaming

2053 Bloomingdale Road

630.632.0065

Video Gaming

Support Glendale Heights' Businesses - Shop Local!
Interested in having a business in Glendale Heights?
Contact the Community Development Department at 630.260.6030
Join the Glendale Heights Chamber!
Contact Director@glendaleheightschamber.com

Yard Waste Collection Begins April 1

Yard waste is collected from April 1 to November 30 during regular or holiday collection services at the curbside by Republic Services.

Yard waste consists of grass clippings, twigs, leaves, plant materials, brush, etc. Residents are reminded not to rake leaves in the street - leaves can accumulate over the sewer drains preventing proper water drainage.



Yard waste may be placed in waterproof 33-gallon containers with handles and tight fitting covers weighing no more than 50lbs when full. Yard waste may also be placed in 33-gallon paper yard waste bags available from local retailers. If a container or can is used, it must be clearly marked "For Yard Waste Only." Plastic Bags may NOT be used for yard waste.

Brush must be bundled with biodegradable rope or twine and not be longer than 4 feet in length. The largest branch must be no more than 4 inches in diameter and each bundle must weigh no more than 60lbs. Do NOT use wire or plastic to bind or bundle brush. Sod is NOT considered yard waste; it is garbage/refuse.

For service related questions, please contact Republic Services at 847.981.0091.

Earned Income Tax Credit

Earned Income Tax Credit (EITC) is for people who work for someone else or own or run a business or a farm. To qualify, you must have low to mid income and meet specific criteria. For a complete list of these criteria, please visit www.irs.gov/eitc.

To claim the EITC, you have to file a federal tax return even if you owe no tax and are not required to file. File your tax return as soon as you have all the information you need about how much you earned. The IRS will process your tax return, but may hold any refund owed to you to allow time for verifying your return is correct. EITC provides a boost to help you pay your bills or save for a rainy day.

For more information, visit the EITC Assistant to see if you qualify and estimate the amount of your EITC on the IRS website.

Help Support the Community
Affected by COVID-19 through the

Glendale Heights Foundation

The Glendale Heights Foundation is looking for monetary donations to help families throughout the Glendale Heights community! The Glendale Heights Foundation (GHF) is a non-profit organization incorporated in 2003 to provide limited one-time emergency financial assistance to Village residents. Due to the COVID-19 pandemic, many families have been hit hard financially, and the Glendale Heights Foundation is looking for monetary donations to support those families in need.

Many of the typical fundraising events that support the Glendale Heights Foundation were canceled in 2020 due to the COVID-19 pandemic. So now, more than ever, the Glendale Heights Foundation is relying on the community's support to help give back to those in need.

If you are interested in making a tax deductible donation or if you are applying for assistance, please visit:

<http://tiny.cc/GlendaleHtsFound>

or

www.glendaleheights.org.

Looking Ahead!

May 1 - Coffee with the Mayor and Board

May 22 - Hubapalooza

May 29 - GH₂O Family Aquatic Center
Opening Weekend

May 31 - Memorial Day Ceremony

June 5 - Coffee with the Mayor and Board

June 12 - Historic House Tour

June 18 - Charity Golf Classic

June 25 - Movie with a Cop

3 Easy Tips for Flood Protection

With Spring rains approaching, there are ways you can keep your home protected from flooding. Here are three quick and easy tips:

- Clear debris from all inlets and storm grates
- Point your sump pump discharge away from your foundation
- Obtain a building permit to regrade your lot or build a retaining wall

Food Distribution Events

"Providing food for families affected by the COVID-19 pandemic"

March 20 and April 24

9:00 am - Noon

Camera Park (101 E. Fullerton Ave.)

The Village of Glendale Heights is partnering with the Northern Illinois Food Bank for Food Distribution Events on Saturday, March 20 and April 24 from 9:00 am to noon at Camera Park. These events have provided food for thousands of families over the last several months affected by the COVID-19 pandemic. You do not need to be a resident of Glendale Heights in order to receive assistance and no identification is required. We ask that you please wear a face covering and remain in your vehicle. Please drive slow and follow the directions from the staff and volunteers upon arrival. We want to thank all of the supporting organizations for your help in making sure no family or individual goes hungry. For more information or to volunteer, please contact the Sports Hub at 630.260.6060.



Daylight Savings Time

Sunday, March 14, 2020

Daylight saving time begins at
2:00 am on Sunday, March 14, 2021
Remember to set your clocks forward one hour

Village Meetings

Regularly scheduled meetings are held at the Civic Center, unless otherwise noted. Call the Village Hall at 630.260.6000 for more information.

Board of Police Commissioners

2nd Wednesday of each month, 7:00 pm

CHARACTER COUNTS! Coalition

3rd Wednesday of each month, 7:30 am
Glenside Public Library District

Charity Golf Classic Committee

Scheduled periodically throughout the year
Glendale Lakes Golf Club

Emergency Services & Disaster Agency E.S.D.A.

1st Wednesday of each month, 7:00 pm

Founders' Day Committee

Scheduled periodically throughout the year

Golf Club Committee

7:00 pm

May 13 and November 8
Glendale Lakes Golf Club

Historical Committee

Scheduled periodically throughout the year
Glendale Heights Historic House

Neighborhood Watch

Meetings vary from month to month.
Please visit the website for the next
Neighborhood Watch meeting.

Parks & Recreation Committee

3rd Tuesday of every other month, 7:00 pm
Sports Hub

Plan Commission

2nd & 4th Tuesday of each month, 7:00 pm

Property Enhancement

4th Wednesday of each month, 6:30 pm

Senior Citizens Council

4th Wednesday of each month,
Center for Senior Citizens, 8:30 am

Village Board and Committee of the Whole Meetings (C.O.W.)

1st & 3rd Thursday of each month, 7:30 pm

Youth Commission

2nd Wednesday of each month, 7:30 am
Glendale Lakes Golf Club

Note: Due to COVID-19, many committee and commission meetings may be canceled or conducted virtually. Please visit www.glendaleheights.org for updated meeting announcements.

Village of Glendale Heights

300 Civic Center Plaza
Glendale Heights, IL 60139
www.glendaleheights.org

ECRWSS RESIDENTIAL AND BUSINESS POSTAL CUSTOMER

PRST STD
U.S. POSTAGE
PAID
Carol Stream, IL
PERMIT NO. 103

Civic Center Hours

Monday, Tuesday, Wednesday	8:00 am – 4:30 pm
Thursday	8:00 am – 7:00 pm
Friday	8:00 am – 4:30 pm
Saturday, Sunday	Closed

Village Contact Information

MAYOR & BOARD

Linda Jackson, Village President	ljackson@glendaleheights.org	630.909.5302
Marie Schmidt, Village Clerk	marie_schmidt@glendaleheights.org	630.909.5333
Bill Schmidt, Trustee District 1	bschmidt@glendaleheights.org	630.909.5307
Sharon Sullivan, Trustee District 2/Deputy Mayor	ssullivan@glendaleheights.org	630.909.5306
Michael Light, Trustee District 3	milight@glendaleheights.org	630.909.5308
Pat Maritato, Trustee District 4	pmaritato@glendaleheights.org	630.909.5309
Chester Pojack, Trustee District 5	cpojack@glendaleheights.org	630.909.5310
Mary Schroeder, Trustee District 6	mschroeder@glendaleheights.org	630.909.5311

VILLAGE OFFICES

Administrative Services	630.260.6000
Center for Senior Citizens	seniors@glendaleheights.org 630.260.6050
Community Development	comdev@glendaleheights.org 630.260.6030
Glendale Lakes Golf & Pro Shop	glendalelakes@glendaleheights.org 630.260.0018
Glendale Lakes Golf Club, Restaurant & Banquets	630.260.0095
Parks, Recreation & Facilities	parks_&_recreation@glendaleheights.org 630.260.6060
Police, Non-emergency	police@glendaleheights.org 630.260.6070
Public Relations	public_relations@glendaleheights.org 630.909.5350
Public Works	public_works@glendaleheights.org 630.260.6040
Water Billing	waterbilling@glendaleheights.org 630.260.6010

IMPORTANT COMMUNITY PHONE NUMBERS

Police/Fire/Ambulance Emergency	911
AMITA Health Adventist Medical Center GlenOaks	630.545.8000
AT&T U-Verse	800.288.2020
Bloomington Fire Protection District 1 (Non-emergency)	630.894.9080
Bloomington Township (Administrative offices)	630.529.7715
Clarke Environmental (Mosquito Control Hotline)	800.942.2555
Comcast (Cable/Internet)	866.594.1234
Commonwealth Edison (Electric utility)	800.334.7661
DuPage County (Administrative offices)	630.407.6500
Glendale Heights Chamber of Commerce	630.909.5361
Glenside Fire Protection District (Non-emergency)	630.668.5323
Glenside Public Library District	630.260.1550
J.U.L.I.E. (Call Before You Dig!)	800.892.0123
Milton Township (Administrative offices)	630.668.1616
NICOR (Gas utility)	888.642.6748
Republic Services (Refuse/Recycling Services)	847.981.0091
United States Post Office	800.275.8777
WideOpenWest (Cable/Internet)	866.496.9669

Connect With Us

Keep up-to-date with Village events, program pictures, and important announcements by following us on Twitter, liking us on Facebook, following us on Instagram and adding us on Snapchat! Search for...

@VOGHNews



Or subscribe to our YouTube channel at GlendaleHtsTV!



Moving in or out?

Contact the Village of Glendale Heights to learn about the necessary steps to make it a smooth process!

Call us at 630.260.6000 for more information!

For updates, information and alerts regarding COVID-19, please visit www.glendaleheights.org/covid19

