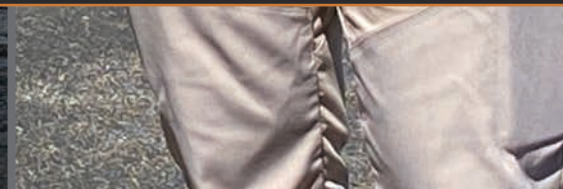
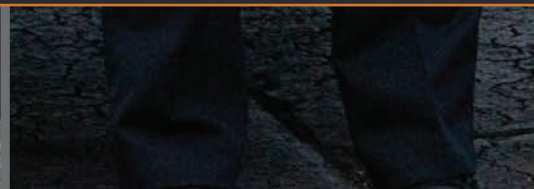


# GLENDALE HEIGHTS POLICE DEPARTMENT 2020 ANNUAL REPORT



## A YEAR IN REVIEW





# TABLE OF CONTENTS



<b>Message from the Chief</b>	<b>Pages 2-3</b>
<b>Organizational Chart</b>	<b>Page 4</b>
<b>Accreditation/Grants</b>	<b>Page 5</b>
<b>Community Oriented Policing</b>	<b>Pages 6-8</b>
<b>Crime/Arrest Summary</b>	<b>Page 9-10</b>
Service Calls	
Part I Statistics	
Part II Statistics	
<b>Calls for Service Summary</b>	<b>Page 11</b>
<b>Citation Summary</b>	<b>Pages 12-14</b>
Parking Tickets	
Illinois Vehicle Code Violations	
Non Traffic Violations	

<b>Accident/Traffic Study</b>	<b>Pages 15-16</b>
<b>Patrol Operations</b>	<b>Pages 17-19</b>
Use of Force	
<b>Investigations</b>	<b>Pages 20-24</b>
Major Case Summary	
<b>ESDA</b>	<b>Pages 25</b>
<b>Training Summary</b>	<b>Pages 26-27</b>
<b>Recognitions</b>	<b>Pages 28-29</b>
<b>Looking Towards the Future</b>	<b>Page 30-31</b>
<b>Volunteer Spirit</b>	<b>Page 32</b>



# CHIEF'S MESSAGE

internal programs to fulfill the department's mission and our Community Oriented Policing philosophy. The department has trained an in-house staff person as a crime analyst. A weekly meeting is setup between the crime analyst and police administration to discuss crime throughout the Village. This information provides us timely actionable intelligence about crimes throughout the Village, and allows the department to prioritize resources to solve these crimes. In calendar year 2020, overall crime rates continued to drop throughout the village. However, we did see an increase in Burglaries to Motor Vehicles. In 2020, the Police Department was once again awarded a grant from the Bloomingdale Township Mental Health Board. This grant has allowed us to continue our contract with the Northeast DuPage Family and Youth Services (NEDFYS), and employ a licensed clinical social worker to work with residents of Glendale Heights. In calendar year 2020, NEDFYS worked with 683 residents, and provided 255 counseling sessions to 42 families. Officers of the Glendale Heights Police Department provided 131 social service referral sheets to our social workers. The partnership the Glendale Heights Police Department has with NEDFYS is a great example of how public and private sector partnerships should work to provide services to our community. Neighborhood Watch meetings took a short hiatus during 2020 due to the COVID-19 pandemic. We look forward to continuing our meetings in 2021. These meetings have allowed the police department to communicate with residents in a more intimate atmosphere and work on the issues concerning the residents based on the geography of the Village.

The Glendale Heights Police Department is one of fewer than 750 law enforcement agencies nationwide certified by the Commission on Accreditation for Law Enforcement Agencies

(CALEA). In 2020, the Glendale Heights Police Department passed our annual review with 100% compliance out of one hundred standards reviewed. The Glendale Heights Police Department completed our goal of becoming one of a small percentage of departments nationwide to be 100% compliant with all CALEA standards.

The Glendale Heights Police Department is committed to the safety of all of our residents, especially the youth of the community. For the past six years, officers from the police department have worked with all 12 of the schools within the village and conducted active shooter training. In 2020 due to the COVID-19 pandemic, the department was not able to conduct in-person training with staff. The department was able to utilize current day technology and conduct tabletop exercises with teachers and staff of School Districts 15 and 16. The Glendale Heights Police Department, in cooperation with school district personnel, make school safety their number one priority. The residents should feel confident that our schools have some of the most trained educators in school violence prevention working with their children.

The year 2020 will long be remembered as the year of COVID-19 and a change of how people interact with each other. Even during these difficult times, officers of the department met the challenge. Officer's Robin Lambert, Brad Lautner, and Grzegorz Kapusciak each received the Chiefs Award of Valor for their heroic efforts of saving a five year old child from a burning building. Officer Justin Blondin received a Division Meritorious Award for his role in the same fire. In total, 12 officers received Honorable Mention Awards for various actions during 2020 and two officers received Life Saving Awards.

This report also contains narrative from members of the department regarding their specific areas of responsibility. If you have any questions, please feel free to contact Deputy Chief Darre or Deputy Chief Pappas at your convenience.

I would like to thank Mayor Jackson and the Village Board of Trustees for the support and confidence they have shown the Police Department and I this past year. I also thank the women and men of the Glendale Heights Police Department who do a very difficult job under difficult circumstances. The members of the Glendale Heights Police Department are committed to serving the residents through ethical, courteous and professional police service.

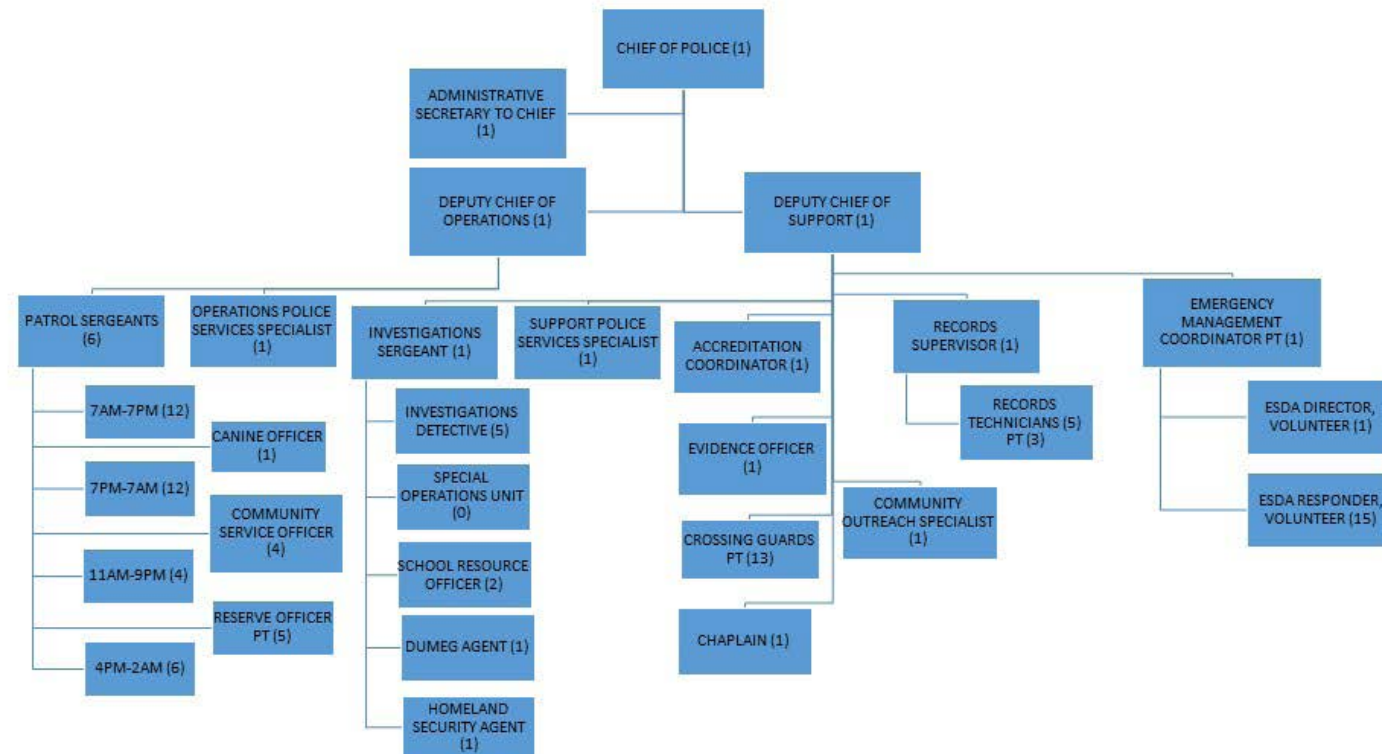
Douglas Flint  
Chief of Police



**"To Serve and Protect our Community while enhancing trust through Professional Police Services."**



FY 2019/2020  
VILLAGE OF GLENDALE HEIGHTS  
POLICE DEPARTMENT



The Police Department is organized into two Divisions, Operations and Support. It has an authorized strength of 54 full time sworn officers. The Support Division responsibilities include Investigations, School Resource Officers, Safety Town, CALEA, Community Outreach, budget and grant funding, records management, E911 ESDA and evidence management. The Operations Division responsibilities include Community Oriented Policing, police training, firearms range, accident investigation, animal control, patrol, traffic citations, service calls and crime prevention. The Department is charged with the duty of protecting the lives and property of the Village's 34,208 residents by providing 24-hour emergency and non-emergency service. (Total full-time employees 69, part-time 24 for a grand total of 108 employees; 15 of which are volunteers).

## ACCREDITATION/GRANTS

The Glendale Heights Police Department has been accredited through the Commission on Accreditation for Law Enforcement Agencies (CALEA) since 2008. The Department has achieved 100% compliance with all CALEA standards since the last reaccreditation in 2017. The Department continues its pursuit of excellence through the process of accreditation.

The adoption of best professional practices, reduction in liability, and maintenance of current policies and procedures are paramount in attaining accredited status. CALEA has established over 400 standards that address major law enforcement areas such as operations, traffic law enforcement, personnel administration, operational support, management and administration.

The benefits of being a CALEA accredited agency include:

- \* Bringing policies, procedures and systems in line with best professional practices
- \* Formalizing management and administrative practices
- \* Proactively addressing internal issues
- \* Controlling liability
- \* Maintaining fair and non-discriminatory personnel practices
- \* Seeking to achieve a workforce that represents the community
- \* Improving service delivery
- \* Strengthening crime prevention, crime control, and community policing
- \* Assuring government and community leaders of the quality of policing provided
- \* Strengthening community confidence through increased professionalism
- \* Providing consistency, standardized guidance, and a defined mission to all members of the Department



The Glendale Heights Police Department is committed to providing residents with professional and integral law enforcement services. It truly is a credit to every member of the Glendale Heights Police Department and reflects on the professionalism exhibited by these employees on a daily basis. For more information about the CALEA accreditation process, please visit [www.calea.org](http://www.calea.org) or contact the Police Department.

## WALMART COMMUNITY GRANT

In July of 2020, the Glendale Heights Police Department applied for the Walmart Community Grant. By early September, we were notified that our Community Grant application had been selected to receive a \$1,500.00 grant. Walmart further stated that they are thrilled to support the work we do for our community and share our desire to provide local impact. These grant dollars have been set aside to provide the many needed repairs and upgrades to Safety Town.

Thank you to our Walmart Community Grants Team from our local Facility - store # 1553.



## Programs

For children in 5th through 8th grade, the Police Department hosted the 13th annual Junior Police Academy. The participants experienced various aspects of police work from the initial testing process to evidence processing, traffic stops and officer safety skills.

While the department was unable to have an Easter egg hunt this year, our School Resource Officers recorded themselves reading fun Easter stories to the children and uploaded them to our Facebook page.

The Police Department also organized Safety Town Trick-or-Treating, throughout the entire complex to allow for social distancing. Despite the pandemic, 1,186 citizens participated in the event.

Finding ways to keep connected to the public, the department found a way to have our Citizen's Police Academy safely during this time. Having only seven students, socially distanced, we were able to conduct the 11 week program.



## Neighborhood Watch

The Police Department strives to keep our residents informed of important crime prevention tips by sponsoring a Neighborhood Watch Program. In 2020, monthly newsletters were disseminated to the Neighborhood Watch members through Code RED and several meetings were held. Each time, residents were able to express their concerns and were also presented information on various crimes that occurred in their area. Neighborhood watch was suspended due to Covid-19 Pandemic.

# COMMUNITY CONNECTION

The Police Department realizes the importance of community involvement and strives to stay active with programs to help strengthen our partnership with the community. Many activities were cancelled in 2020 due to the Covid-19 pandemic. However, we did remain as committed as we possibly could through some events which allowed proper social-distancing. There were Neighborhood Watch Meetings and Safety Town events in addition to our annual Junior Police Academy and Citizen's Police Academy.



## Police & Community Support

Due to the pandemic and families not being able to host parties, the Glendale Heights Police Department arranged to have birthday parades for kids 16 years and younger, upon the request of parents. Manpower allowing, officers would drive to the house with lights and sirens and wish the named child a happy birthday.

The Police Department continues to be strong supporters of the Illinois Special Olympics. Employees participated in fundraisers including No Shave November and the Polar Plunge.

In an effort to bring some cheer to the year, the Glendale Heights Police Department hosted its first ever Glendale Heights "Shop with a Cop". The Glendale Heights FOP Lodge 52 and the School of Police Staff and Command Class #488 sponsored eight kids to shop with our Cops. Eight GHPD officers volunteered their time to take the chosen children shopping at our local Target store, making the holidays a little brighter for these kids and their families.



## Community Education

The Police Department sponsored our community's 23rd annual National Night Out. The event, held at the village complex, featured food, a magician, comfort dogs and many other fun activities. National Night Out is held to heighten crime and drug prevention awareness and strengthen our police and community partnership. Many other organizations participated in the celebration including Ring, Glenside Fire Protection District, Glendale Lakes Golf Club, AMITA Health Adventist Medical Center GlenOaks, Lutheran Church Charities, the Glendale Heights Youth Commission, the Junior Woman's Club, and Target.

The prescription medication drop-off box located in the main lobby of the Village Hall continues to be very useful. The drug drop box is available for residents to properly dispose of unused and expired medication.

Smart 911 is a program in which the public can directly add information about themselves and their homes via the Internet to the E911 system. The year brought many opportunities for the department to also use our Code Red system. This system allows the Police Department and the Village to notify residents of emergencies that may be occurring in the Village by telephone, email or text. It can do a village-wide notification or can be tailored to specific areas, depending on the incident. This system is also used by the Police Department's Community Outreach Specialist in partnership with the Senior Services Manager.



of the Center for Senior Citizens to do well-being checks on our senior citizen population during extreme weather conditions. Residents can learn more about these programs by visiting the Police Department page of the village website, or calling the police department's non-emergency phone number.

The Glendale Heights Police Department continues the "Safe Exchange" spot in the main parking lot to provide safer exchanges of products from online sales. With internet sales more common than ever, the Safe Transaction Program is a growing trend nationwide. Being safe is always the best practice, and by using the Glendale Heights Police Department parking lot when completing such transactions, you are avoiding the possibility of any dangerous encounters and/or illegal acts from taking place. The parking lot is equipped with video surveillance 24 hours a day, 7 days a week.



# COMMUNITY CONNECTION (CONT.)

## Community Involvement

Two vital aspects of the department's Community Policing philosophy are:

1. Transparency
2. To have the Officers involved in as many community activities as possible so that citizens can place a name and person behind the badge.

In order to assist with facilitating this, the Glendale Heights Police Department has created a new article to be placed in the village newsletter titled; "Know Your Officers". In each newsletter, one officer is introduced to our community, including a small bio on themselves and a photo. The article includes why they became a Glendale Heights Police Officer and what their responsibilities are at the Department.

**get to  
KNOW US**


**Meet Deputy Chief Kelley Darre**

"I have always had a police presence in my life as several family members were officers. In fact, I remember helping with the uniform buttons and badges regularly. I was raised in Wheaton, IL and attended Eastern Illinois University, where I majored in International Political Science.

I began my career at the Glendale Heights Police Department as a police officer in 1997. I went on to serve the community as a Detective, a Patrol Sergeant and an Administrative Sergeant, before being promoted to Deputy Chief of Support Operations on October 15, 2020.

My husband is also in Law Enforcement and I have two children who keep me busy with all of their sports and other extracurricular activities. I am a fervent animal lover and have always had pets.

Although 2020 has been a trying year, I look forward to serving the Glendale Heights Community as Deputy Chief to its fullest capacity."





# INDEX CRIME REPORTS

Since 1930, the FBI has collected and compiled data to use in understanding and improving law enforcement administration, operation and management, and to indicate fluctuations in the level of crime in America. This is accomplished through Uniform Crime Reports (UCR). The FBI does not collect the data itself. Rather, law enforcement agencies across the United States provide the data to the FBI, which then compiles the reports. Each month, law enforcement agencies report the number of known index crimes in their jurisdiction to the FBI. While national reporting is not mandated, many states have instituted laws requiring law enforcement within those states to provide UCR data. Illinois is one of those states.

For reporting purposes, criminal offenses are divided into two major groups: Part I offenses and Part II offenses.

In Part I, the UCR indexes reported incidents in two categories: violent and property crimes. Aggravated assault, forcible rape, murder and robbery are classified as violent crimes, while arson, burglary, larceny-theft, and motor vehicle theft are classified as property crimes.

In Part II, the following categories are tracked: simple assault, curfew offenses and loitering, embezzlement, forgery and counterfeiting, disorderly conduct, driving under the influence, drug offenses, fraud, gambling, liquor offenses, offenses against the family, prostitution, public drunkenness, runaways, sex offenses, stolen property, vandalism, vagrancy and weapons offenses.

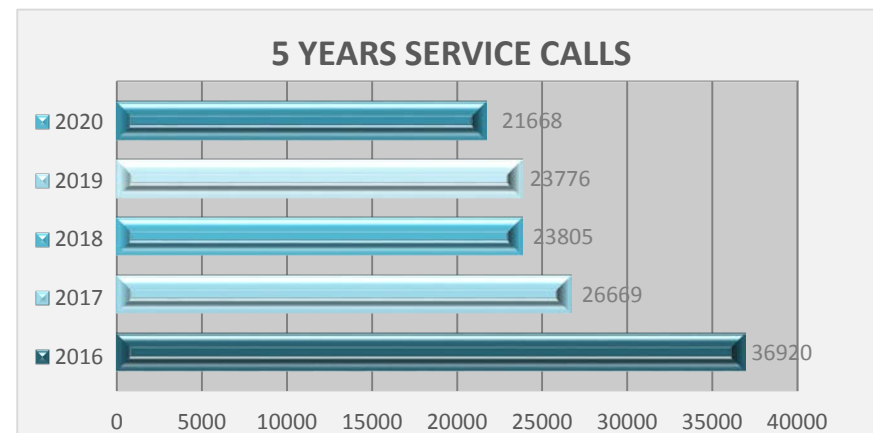
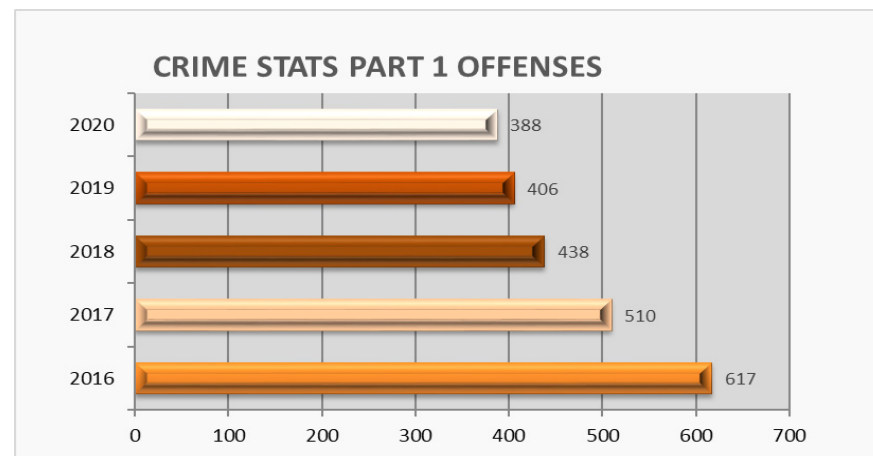
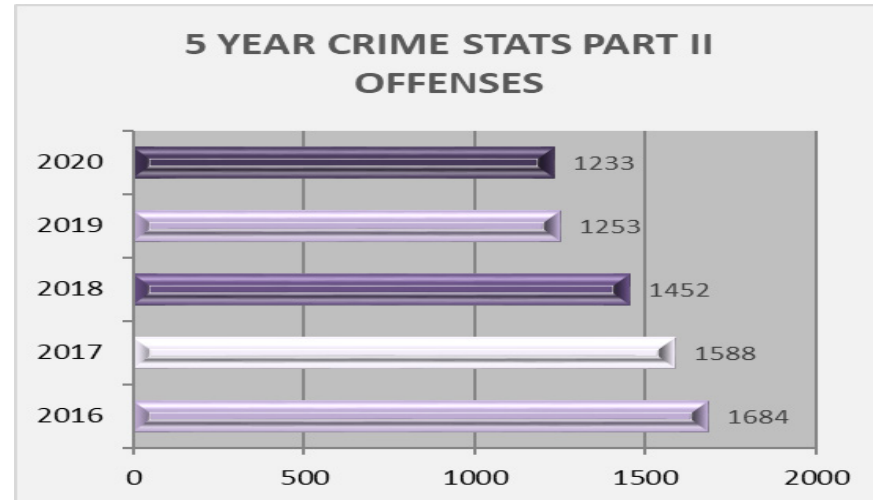
This section presents Glendale Heights crime data. The emphasis is on 2020 crime data totals. However, totals for the previous four years are provided for comparison.

Part I index crimes decreased by 18, which is a 4.4% decrease from 2019's numbers. There was one murder reported in Glendale Heights in 2020. There was an increase in overall burglaries reported, but decreases in theft/retail theft and residential burglaries, accounting for our total decrease overall. The clearance rate for Part I crimes in 2020 was 23% compared to 47% in 2019.

Part II crimes in 2020 decreased by 35, which is a 2.7% decrease from 2019. There were significant decreases in cannabis related offenses and identity theft. There was an increase in theft and trespass, while other categories remained consistent. The clearance rate for Part II crimes in 2020 decreased to 19% compared to 34% in 2019.

# CRIME AND ARREST DATA

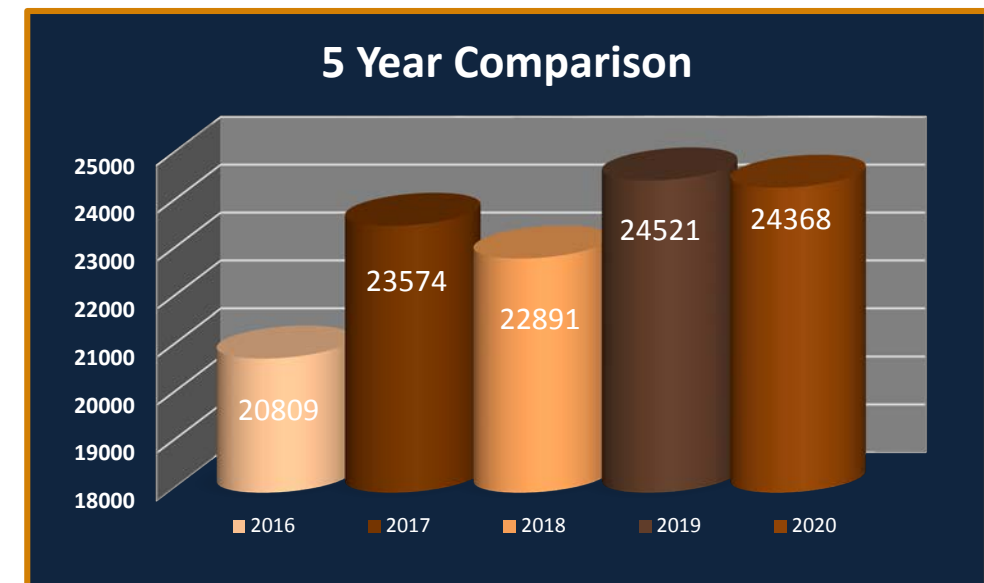
2020 Part II Offenses	1233
Assault / Battery	302
Deceptive Practice	153
Identity Theft	103
Criminal Damage	199
Weapon Offenses	9
Sex Offenses	20
Drug Laws	
*Cannabis	42
*Controlled Substances	24
*Paraphernalia	6
Offenses Involving Children	14
Driving Under the Influence	62
Liquor Law Violations	3
Disorderly Conduct	163
Suspended / Revoked Drivers	68
All Others	65
2020 Part I Offenses	388
Homicide	1
Criminal Sexual Assault	11
Robbery	11
Agg. Assault / Battery	25
Burglary - Residential	10
Burglary - Other	7
Burglary - Motor Vehicle	89
Theft/Retail Theft	211
Motor Vehicle Theft	20
Arson	3
2020 Service Calls and Activities	22747
Alarms	679
Animal Complaints	494
Assist Ambulance/Fire	1305
Assist Citizen	3160
Assist Other Agencies	583
Disturb Noise / General	1079
Domestic trouble	56
Public Peace	1079
Missing Persons	36
Suspicious Noise/Person/Veh	1310
Traffic offenses	367
Death invest	37
Bar Checks	1884
Extra watches	2372
Foot Patrols	550
Traffic Studies	158
Traffic Stops	4111
All Others Department Activities	3487
2020 Total	24368



ARRESTS	2020	2019	2018	2017	2016
Part I	54	91	103	139	159
Part II	310	424	538	598	635
Felony	98	81	89	79	81
Misdemeanor	264	391	491	476	534
DUI	62	57	65	74	80

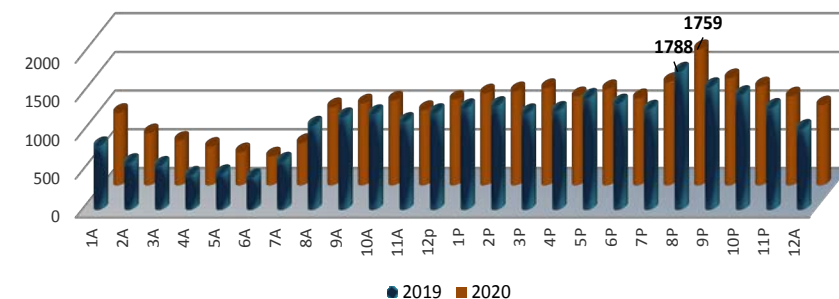
# CALLS FOR SERVICE

Calls for service are generated when an individual requests police assistance or intervention. These requests come through Addison Consolidated Dispatch Center (ACDC) by contacting ACDC directly or from an officer who is directly on the scene of an incident in progress. In 2020, the GHPD handled 24,368 calls for service. This is a .62% decrease in calls for service compared to 2019.

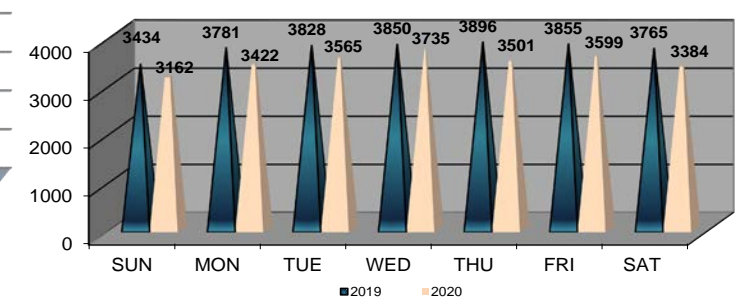


The following charts break down calls for service by day of the week, hour and year. On average, Wednesday is the busiest day of the week with 3,735 total calls for service, followed closely by Friday with 3,599. Saturday shows as the least busy day with 3,384 calls. The busiest time of day for calls is 8 :00 p.m.

## BY HOUR



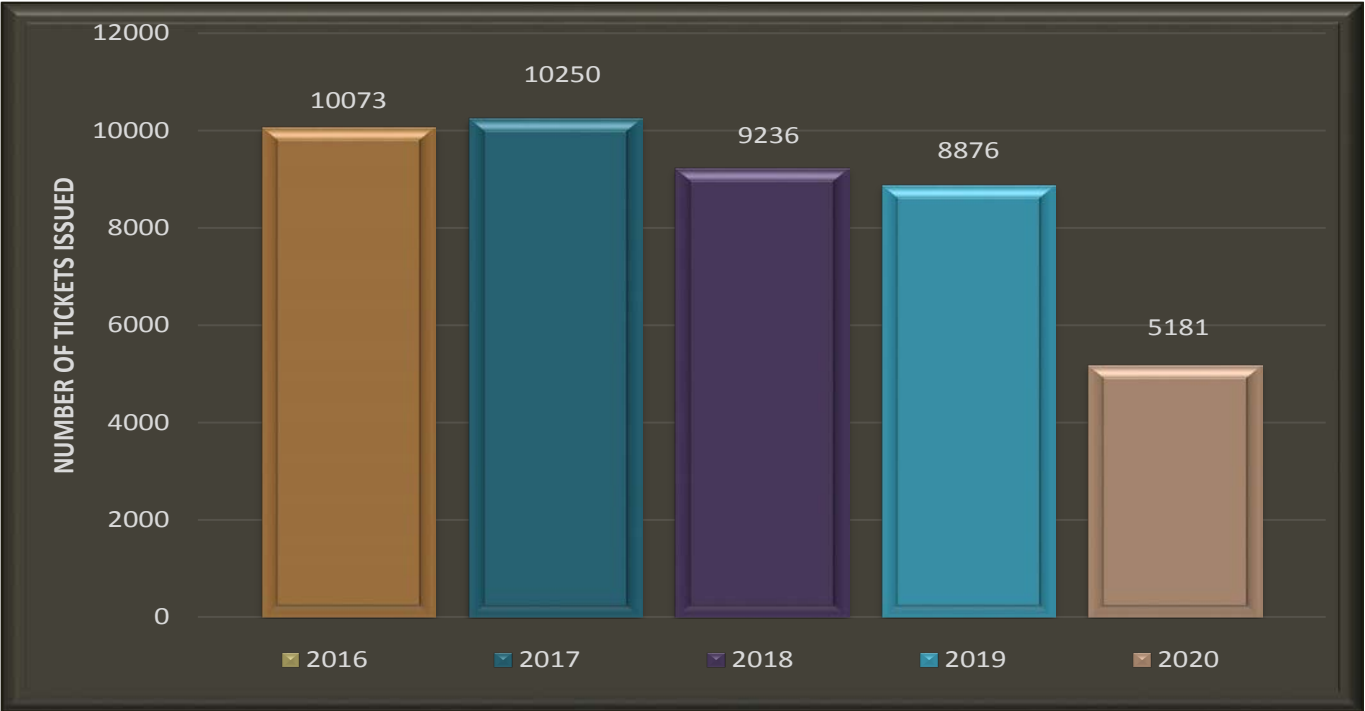
## BY DAY



\* In the 2019 annual report , Calls for Service showed 26,409 total calls for service. In 2020, we removed any calls that had been cancelled by ACDC where an officer did not respond, reducing the total calls to 24,521.

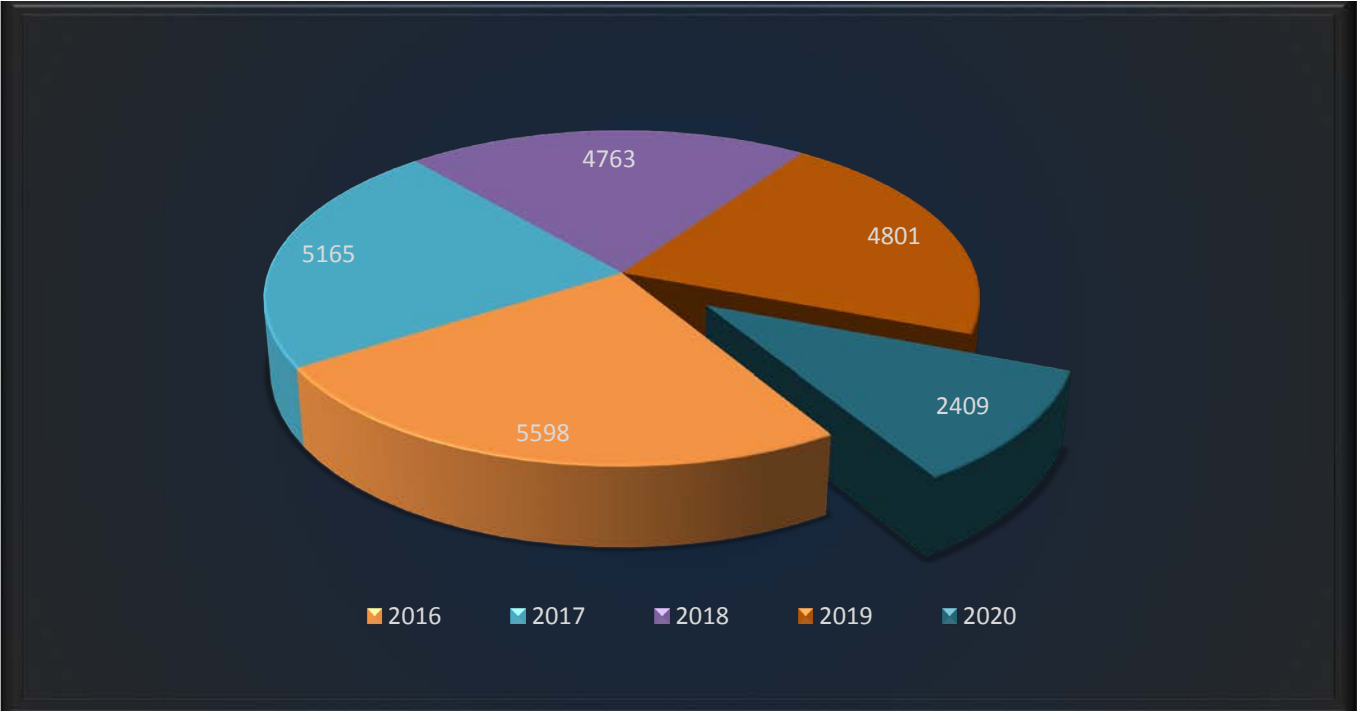
CITATION SUMMARY

Parking Tickets by Violation



TYPE	2016	2017	2018	2019	2020
COMMERCIAL VEHICLES	100	55	263	796	307
DOG AT LARGE	76	77	70	2	40
EXPIRED LICENSE PLATES	452	319	275	242	115
FIRE LANE	108	201	80	83	188
HANDICAPPED PARKING	118	153	95	126	105
ILLEGAL PARKING	1417	1585	1446	1365	864
NO VILLAGE STICKER	2482	2484	2171	1582	1014
OTHER	125	117	161	206	198
OTHER ANIMAL VIOLATIONS	133	124	90	90	52
BLOCKING SIDEWALK	440	490	466	464	167
SNOW PARKING VIOLATION	973	228	1119	1023	578
BETWEEN 2:00 AM & 6:00 AM	1873	1996	1458	1312	748
STREET MAINT/NO PARKING	1776	2421	1542	1585	805
TOTALS	10073	10250	9236	8876	5181

Illinois Vehicle Code Violations



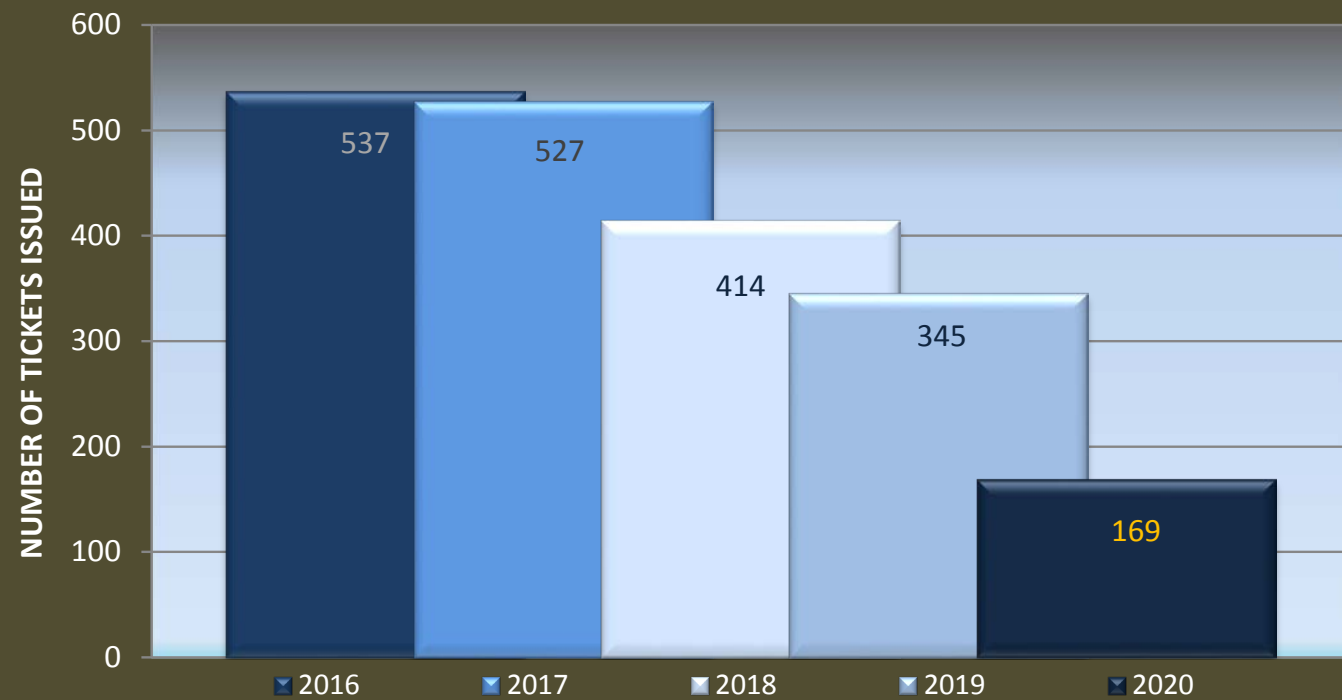
IVC TICKETS BY VIOLATION					
VIOLATION	2016	2017	2018	2019	2020
CHILD RESTRAINT	15	15	12	16	10
DRIVING WHILE LICENSE SUSPENDED	106	117	126	84	74
EQUIPMENT VIOLATIONS	361	78	90	88	47
FAILURE TO GIVE INFORMATION (ACCIDENTS)	10	12	12	29	9
FAILURE TO SIGNAL	116	57	37	41	8
FAILURE TO YIELD: LEFT	*	*	52	45	30
FAILURE TO YIELD: OTHER	144	85	63	80	29
ILLEGAL TRANSPORTATION OF LIQUOR	6	17	20	19	27
IMPROPER LANE USAGE	327	111	85	148	85
NO INSURANCE	452	915	884	909	454
NO SEAT BELT	70	55	110	86	41
NO VALID DRIVERS LICENSE	119	135	133	148	84
OTHER	97	126	143	67	31
OTHER MOVING VIOLATIONS	145	163	179	333	155
REGISTRATION VIOLATIONS	558	369	366	427	172
SPEEDING	1982	1844	1214	1053	606
TOO FAST FOR CONDITIONS	233	251	232	315	229
TRAFFIC SIGN VIOLATION	368	342	507	437	31
TRAFFIC SIGNAL VIOLATION	184	128	126	314	145
CELL PHONE VIOLATIONS	305	345	372	162	73
CANNABIS IVS	*	*	*	*	38
CANNABIS CIVIL	*	*	*	*	31
TOTAL	5598	5165	4763	4801	2409



## NON-TRAFFIC TICKETS BY VIOLATION

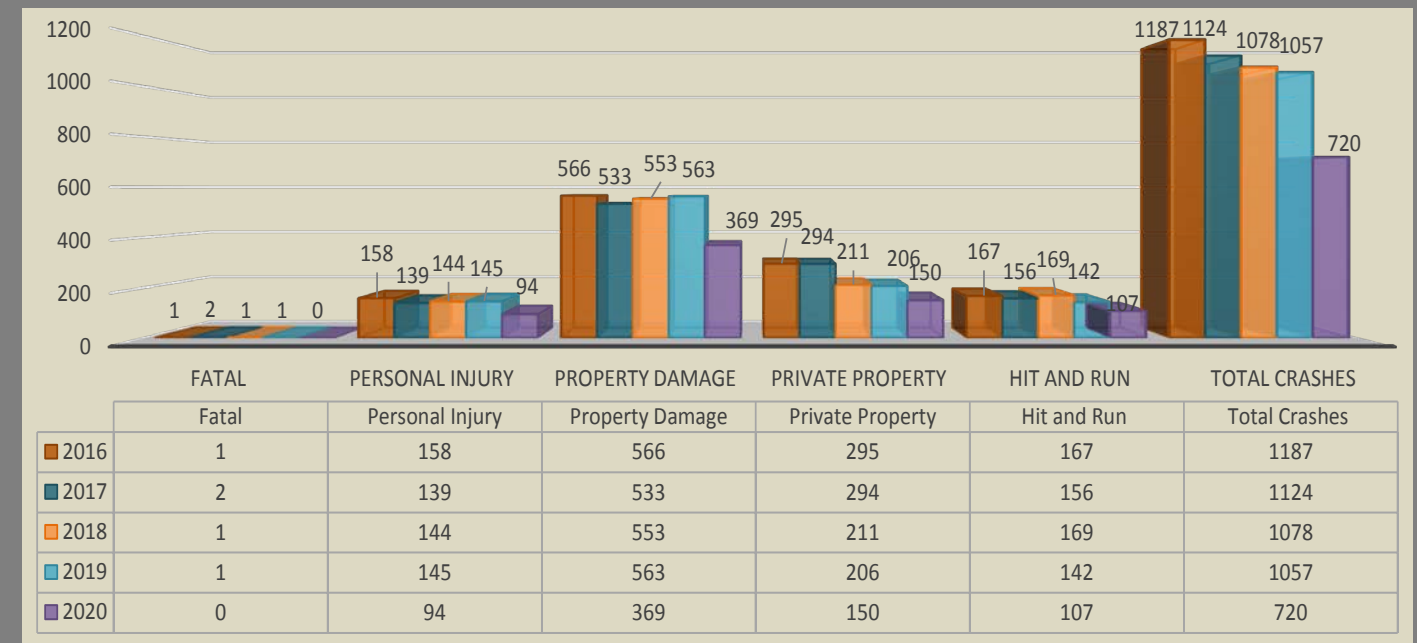
OFFENSE	2016	2017	2018	2019	2020
BATTERY	7	13	13	9	8
CRIMINAL DAMAGE TO PROPERTY	4	7	2	2	4
DISORDERLY CONDUCT	25	44	36	29	21
DOG AT LARGE	5	2	2	3	2
ILLEGAL POSSESSION OF ALCOHOL	23	7	0	1	1
ILLEGAL SALE OF ALCOHOL	4	0	1	0	3
INTERFERING WITH POLICE	18	17	9	3	5
OTHER LOCAL ORDINANCE VIOLATIONS	147	102	90	59	47
POSSESSION OF CANNABIS	146	142	126	115	29
POSSESSION OF DRUG PARAPHERNALIA	64	69	52	57	2
POSSESSION OF TOBACCO PRODUCTS	8	4	6	5	6
PURCHASE OF ALCOHOL BY MINOR	4	35	15	6	9
RETAIL THEFT	73	68	53	54	19
SALE / DELIVERY OF TOBACCO PRODUCTS	1	9	3	1	1
THEFT	3	4	4	1	7
UNLAWFUL USE OF WEAPONS	5	4	2	0	5
TOTALS	537	527	414	345	169

## NON-TRAFFIC TICKETS

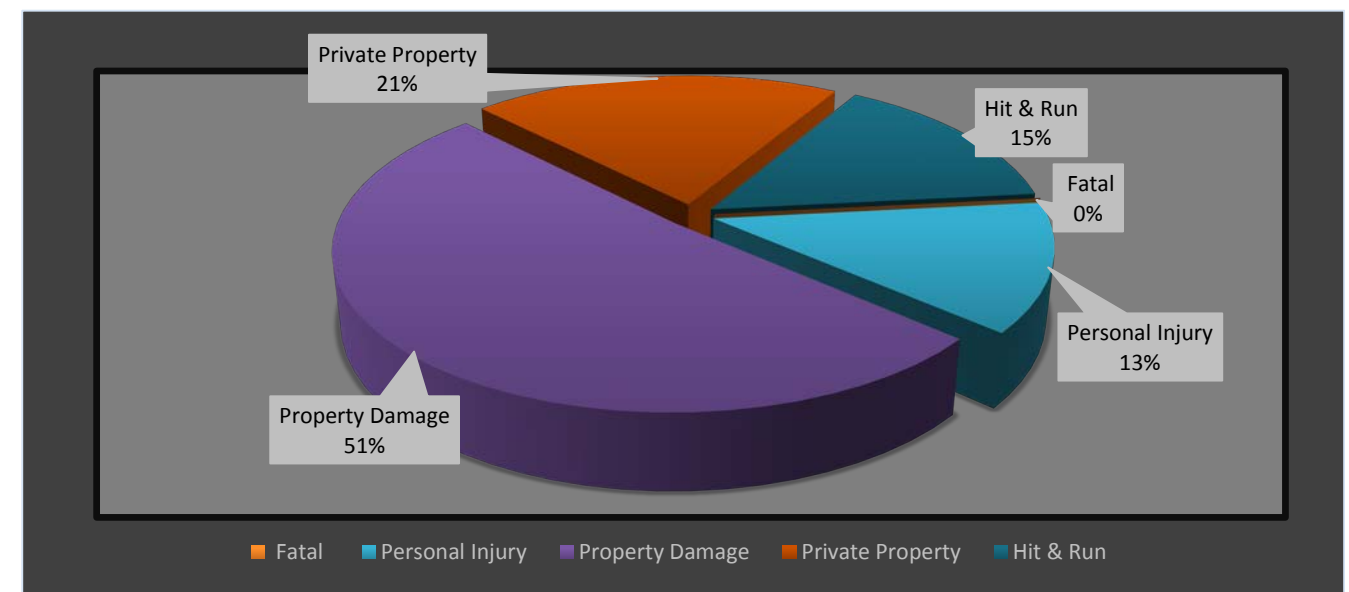


## ACCIDENT SUMMARY

### 5 YEAR TOTAL ACCIDENTS



	2016	2017	2018	2019	2020
Fatal	1	2	1	1	0
Personal Injury	158	139	144	145	94
Property Damage	566	533	553	563	369
Private Property	295	294	211	206	150
Hit and Run	167	156	169	142	107
Total Crashes	1187	1124	1078	1057	720



# TRAFFIC STUDY



During 2020, the Police Department took a less aggressive approach to proactive enforcement due to the ongoing COVID-19 pandemic. Parking regulations including village vehicle stickers, overnight parking, and street maintenance parking violations. The Department issued 5,181 parking citations in 2020 compared to 8,927 in 2019, a 41.96 percent decrease.

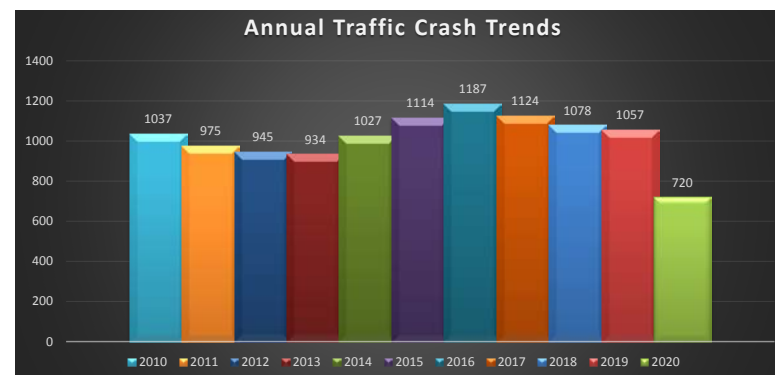
The department continues to exercise strict enforcement against impaired driving. The department applied for and received a Sustained Traffic Enforcement Program (STEP) grant through the Illinois Department of Transportation. The goal of the grant is to save lives and reduce injuries resulting from motor vehicle crashes by increasing safety belt compliance and reducing the incidence of driving impaired. The grant allows the department to hire officers back on overtime during holidays when violations increase. With the inception of companies such as Uber and Lyft, the number of DUI arrests has decreased over the years. There were 59 DUI arrests in 2020, which decreased from 2019 with 60 arrests. There were 20 DUI crashes in 2020 compared to 19 in 2019, 24 in 2018, and 7 in 2017. DUI crashes made up 2.78% percent of the total crashes the department handled in 2020.

There were 720 crashes reported in 2020, compared to 1,057 crashes reported in 2019, which represents a 31.88% decrease in the number of crashes. There were zero fatal crashes in Glendale Heights in 2020, one less than 2019. The chart indicates injury crashes decreased, 83 reported in 2020 compared to 126 in 2019. Hit and run crashes decreased 24.65% to 107 in 2020, compared to 142 in 2019. There was also a 27.18% decrease in

private property crashes, 150 in 2020 compared to 206 in 2019.

## Intersections with Highest Crash Totals 2020

1. Army Trail Rd/Bloomington Rd
2. North Ave (IL64)/Bloomington Rd
3. North Ave (IL64)/Glen Ellyn Rd



The chart above represents crash totals from 2010 through 2020. In 2010, there were 1,037 crashes reported. This number increased to 1,011 in 2015, then increased to 1,057 in 2019. The number of crashes decreased 31.88% in 2020 to 720. The Village historically has a significantly low number of crashes considering the average daily volume of traffic traveling through Glendale Heights. The Village still has one of the highest daily traffic counts in the area, with an average of 55,300 vehicles daily in 2019, and 8,450 trucks daily travelling along North Avenue alone. This is a decrease of 11.24% from the traffic count in 2017 on North Avenue, which was 62,300 a day. The Village's other main arterial route, Army Trail Road, sees over 44,200 vehicles a day. The traffic counts are conducted every two years in the odd number years.

# PATROL OPERATIONS

The Patrol Division is the largest and most visible function of the Department. Patrol officers are responsible for responding to calls for service, the protection of life and property, patrol of an assigned area to enforce laws and ordinances, regulate traffic, control crowds, prevent and investigate crime, and arrest violators. Patrol officers are expected to respond to situations that may arise while they are on duty and are the first point of contact with the public.

Patrol officers work shifts of either 10 or 12 hours in length, with the exception of the officer assigned to the canine unit, who works a 9-hour shift. The shifts for officers working 10-hour shifts overlap with the shifts of officers working 12-hour shifts to provide additional manpower during peak call times. Each patrol officer is assigned to one of four geographical areas/beats for the year following a Community Oriented Policing model.

The current manpower allocation for the Patrol Division is 34 officers, six sergeants, four community service officers (CSO's) and five part-time officers. The canine handler is assigned to the Patrol Division and is responsible for the Department canine (Lobo). Four officers retired in 2020 and one officer was hired to fill a vacancy in the Patrol Division. Additional retirements have been announced for 2021 and the Department anticipates replacing the vacancies as they occur.

To meet the needs of the Department and community, the Glendale Heights Police Department assigns qualified officers to specialized assignments. Specific in-service

training is required to improve an officer's proficiency in performing the duties and responsibilities of the assignment. Of the 30 officers assigned to the Patrol Division, 13 are Evidence Technicians, nine are Field Training Officers (two Community Service Officers are also Field Training Officers), 28 are Juvenile Specialists, and seven are firearms instructors. Retirements and assignment of officers from the Patrol Division to Investigations has reduced the number of officers assigned to specialty positions, and the Department strives to continue training qualified officers to perform these necessary functions.

Patrol officers and patrol sergeants are responsible for identifying crime trends and chronic nuisance locations where repeat calls for service tend to impede officers from handling other needs. In addition, the Department utilizes a Nuisance Abatement Program and regular crime analysis to identify problem locations and crime trends. A strategy to use information from these identified trends to address the underlying problems has proven to be beneficial in providing longer-term solutions, which in turn, frees officers to focus on the needs of citizens throughout the Village.

Several members of the Patrol Division received awards for their outstanding performance in 2020. These included two lifesaving awards for officers who by and through their actions and dedication to duty, took substantial steps leading to the preservation of life. The awards also included one Division Meritorious Performance Award for an officer who exhibited professional skill and conduct



# PATROL OPERATIONS (CONT.)

during a specific incident and three Chief's Award of Valor for officers who demonstrated an act of outstanding bravery or heroism, by which the member has demonstrated in great degree the characteristics of selflessness, personal courage and devotion to duty. The Division Meritorious Performance Award and the Chief's Award of Valor were issued to four officers, who put the lives of others before their own, when they entered a burning building to ensure the life and safety of those inside.

Patrol Division officers voluntarily performed numerous hours of community service projects during 2020 in an effort to support and give back to the community they serve. Officers participated in events such as Shop with a Cop and National Night Out, food distribution events in conjunction with the School Districts and Village, COVID-19 testing sites, Drive-up Flu shots, Birthday drive by, and Special Olympics fundraising through the Polar Plunge.

## Recruiting and Internships

We continue to work closely with the Police Commission to recruit, select, and hire qualified police officers. This remains one of the highest priorities for the Department. Although many of the external recruitment fairs and internship opportunities were cancelled due to the COVID-19 pandemic, the Police Commission and the Glendale Heights Police Department were able to successfully complete new officer testing and compile an officer eligibility list, while adhering to all of the COVID-19 precautions.



New look for the Patrol vehicles

# USE OF FORCE

The 2020 Use of Force analysis reviewed 24 events where members of the Glendale Heights Police Department applied force to individuals. The 24 use of force events were a decrease of five in comparison to 2019. In the 24 events, 26 subjects were involved. Of those 26 three reported an injury during the incident. Two of the three reporting injury were transported to the hospital for treatment of the injury. One subject refused any medical assistance. An additional 11 subjects were transported to the hospital for treatment due to reasons other than the use of force, primarily due to their emotional state. In comparison, two officers were injured during the application of force. One of the officers reported minor injuries, which did not require medical attention. The second officer received medical attention. This officer was off work due to injuries received while applying force to a noncompliant individual in 2020.

A review of the 26 individuals involved in use of force events showed 10 individuals were under the influence of alcohol, seven individuals were under the influence of drugs, and 11 individuals were emotionally disturbed. Some of the involved individuals were included in multiple categories concerning their level of intoxication/drug influence and mental state at the time of the incident

Defensive actions by officers during calls for service continue to occur in an extremely small percentage. In 2020, the combined total of traffic stops and calls for service/cases initiated was 24,892. The 24 use of force events during the year equated to only 0.09% of those citizen contacts.

Each use of force is initially reviewed by the member's immediate supervisor. After the initial review, a Use of Force Review Board is assembled to review the incident to determine if the officer followed Department policy and the appropriateness of the force used to the incident. All of the uses of force applied to individuals in 2020 were determined to be within Department policy and appropriate to the incident.

The 2020 Use of Force analysis reviewed assaults on sworn officers. Assaults on law enforcement officers are critical



events that significantly impact the safety of public safety personnel. The 2020 Assault on Sworn Officer Analysis reviewed six incidents involving seven subjects committing nine assaults on sworn officers. Assaults against multiple officers occurred during two of the six events. Five of the six incidents occurred while officers were involved in use of force events. Two of the nine sworn officers assaulted during 2020 received injuries as a result of the assaults. One of the involved officers was transported to the hospital to receive medical attention for their injuries, and was off work due to the injuries. Statistical data of assaults on sworn officers has been monitored since 2017. One pattern that continues from previous years was the number of subjects suffering from mental issues in correlation to assaults on sworn officers. Seven of the subjects were classified as emotionally disturbed, accounting for 100% of all subjects who committed assaults against sworn officers. In addition, five of the seven subjects were under the influence of intoxicating compounds, accounting for 71% of all subjects.

The Glendale Heights Police Department has instituted a Crisis Intervention Team, and as of January 1, 2021, every eligible sworn officer and one Community Outreach Specialist has received crisis intervention training in an attempt to better help subjects suffering from mental and emotional distress.



## INVESTIGATIONS



The Investigations Section is comprised of five General Assignment Detectives, three School Resource Officers, one Narcotic Detective assigned to the DuPage County Metropolitan Enforcement Group (DUMEG), one Narcotic Detective assigned to the Department of Homeland Security (DHS) and one Investigative Aide. This section is supervised by a Sergeant and is part of the Support Division.

General Assignment Detectives are responsible for follow-up investigations of all felonies and major crimes and gathering of criminal intelligence. Two General Assignment Detectives are assigned to the Metropolitan Emergency Response and Investigations Team (MERIT) Major Crimes Task Force, which is a multi-jurisdictional police taskforce that provides assistance to local police departments during complex, multi-jurisdictional investigations in DuPage County.

School Resource Officers (SRO) act as the liaison between the schools and the Police Department. One SRO is assigned to each school district located within the Village. The officers are responsible for conducting educational classes in drug and alcohol awareness through the D.A.R.E. (Drug Abuse Resistance Education) program. The third SRO is dedicated to Glenbard High School District 87. This officer acts as a liaison for the department at the three different public high schools (Glenbard North, East and West) that our residents attend.

The officers assigned to the DuPage Metropolitan Enforcement Group (DUMEG) and the Department of Homeland Security (DHS) work in an undercover capacity investigating illegal narcotics and drug sales in DuPage County and the State of Illinois.

## MAJOR CASE SUMMARY

During the course of 2020, members of the Investigations Division were assigned 385 cases for follow up investigation. These 385 cases represented 60 different crimes. The following list represents some of the more serious cases handled by the Investigations Division.

### Child Pornography

On November 6, 2019, a 17 year-old female victim reported on October 10, 2019, she was contacted by a person whom she did not know using the name Adaline, who told her to contact a girl named Emma. The victim communicated with the person purporting to be Emma on SnapChat, who requested an inappropriate picture for \$15,000.00. The victim sent the photo, and the suspect then requested nude photos from her. When the victim refused, the suspect threatened to send the photo to the victim's entire school. The victim thought the photos would be embarrassing, so she sent 15-20 photos of various parts of her body. On November 6th, 2020, the victim received a text message threatening to share the photos to the victim's Instagram friends.

During the investigation, it was discovered 20 year-old Anchit Nayyar of Carol Stream was the subject soliciting the naked photos from the victim as well as from a victim in Carol Stream and a victim in Winfield. A search warrant was executed on his social media accounts and several photos of naked juvenile females were located including photos of all three identified victims and IP addresses came back to Anchit's residence.

On January 3, 2020, a search warrant was executed on Anchit's residence with the assistance of the Carol Stream Police Department, computer/phone equipment was seized. Anchit confessed to soliciting and receiving the naked photos from the juvenile females and was subsequently charged with three counts of Possession of Child Pornography and three counts of Grooming.

### Continuing Financial Crimes Enterprise

On February 15, 2019, a victim reported unknown person(s) gained access to his Chase Bank account and withdrew \$7,080.00 during several transactions in December 2018. The victim suspected an employee of a cleaning business, JanPro Cleaning Company, which was hired to clean his business in downtown Chicago.

The employee was identified as Chavis Webster. The investigation led to the discovery that Webster was one member of a group of individuals committing similar financial crimes utilizing the same group of victims' personal information throughout the Chicagoland area including the suburb of Glendale Heights, Carol Stream, Hinsdale, Downers Grove, Elmhurst, Wheaton, Bensenville, Schaumburg, Deerfield, Orland Park and Oak Brook. In total there were 26 victims, 63 transactions and a total loss of \$68,580.00. Investigators from the various agencies worked with Chase Bank and identified all the members of the criminal group including Shaun Hatchett, which all had ties to Webster through his work through the Cleaning Company. Investigators located Webster, who was identified through video surveillance of the withdrawals at various bank locations, and spoke with him. Webster admitted to owning a cleaning business which was a franchise of JanPro. He also stated he hired people to work for him on occasion but denied stealing anything from his customers. Investigators also located Shaun Hatchett, who refused to speak with them. After the execution of search warrants on the suspects' social media accounts and compiling all of the video and bank document evidence, felony charges were approved. Shaun Hatchett was charged with Continuing Financial Crimes Enterprise, three counts of Forgery and three counts of Identity Theft and Chavis Webster was charged with Forgery and Identity Theft.

### Forgery

On October 23, 2019, a female victim reported someone deposited a check for \$2,788.04 into her Bank of America account, which turned out to be fraudulent and her account was frozen. Further investigation led to the discovery that the victim involved herself unknowingly into a "card cracking" scheme, where she provided a suspect her debit card and pin number for money so a fraudulent check can be deposited via an ATM and cash withdrawn. The victim eventually admitted she provided her card and pin to two co-workers, whom she has not





# MAJOR CASE SUMMARY CONT.

seen since. The victim advised her co-workers told her they were going to deposit \$500 into her account and she would be able to keep some of the money. She did not know the check was going to be fraudulent. The two co-workers were identified as Brandy Norwood and Jasmine Poteete. Video evidence in this case showed Jasmine's vehicle pull up to the ATM machine and Brandy exited the passenger side. Brandy deposited the check, returned to the vehicle and the vehicle left. Brandy was spoken to and denied depositing the check. The DuPage State's Attorney reviewed the facts of this case and approved three three felony counts of Forgery against Brandy.

### Forgery/Possession of Fraudulent Driver's License

On March 21, 2020, DuPage Dodge/Chrysler reported that on March 20, 2020, a person purporting to be Evan Willner completed an online financing application for the purchase of a 2018 Jeep Grand Cherokee for approximately \$60,000. The salesman contacted the suspect and requested identification. The suspect provided a Maryland Driver's License. The salesman was suspicious because the address on the application was in Kentucky but he still scheduled an appointment with the suspect for March 21, 2020. On March 21, 2020, the salesman received a call from the real Evan, who advised he was a victim of Identity Theft and not to sell a vehicle to the suspect. At our Department's request, the salesman contacted the suspect to set up a time to come in to finish the purchase. The suspect advised he was delayed and would not be able to arrive until the next day. The dealership was closed on March 22, 2020, so the suspect advised he would be there on March 23, 2020, at 7:00pm. On March 23, 2020, at 4:35pm, the dealership called and advised the suspect was there. Investigators responded and met with the suspect and purported Louisville, Kentucky resident, 19 year-old Elijah Dwayne Payne. A fraudulent Maryland driver's license under the name Evan Willner and a fraudulent Florida driver's license under the name Elijah Payne were located in Payne's possession. Payne was taken into custody and transported to the station, where he refused to speak with investigations. Jaylen T. Johnson arrived at the dealership looking for Payne. He advised he flew to Chicago with Payne and they took an Uber to Glendale Heights. Johnson had the Uber drop him off at Menard's while Payne went to the dealership. He knew nothing about the transaction other than Payne was buying

a vehicle. Johnson was released without charges. The DuPage County State's Attorney's Office reviewed the case and approved one felony count of Forgery and two felony charges of Possession of Fraudulent Driver's License for Credit Purposes.

### Forgery/Theft from Person

On December 24, 2020, two victims responded to an ad on Letgo for the sale of athletic shoes. Both victims met the suspect(s) in the area of West Wrightwood and Gilberto and paid for the shoes using "Motion Picture" \$100 bills and photocopied \$100 bills. The suspects fled eastbound on foot from the scene. Evidence gathered during the investigation led investigators to a residence in the 100 block of West Wrightwood and 19 year-old Jalen Little as a suspect. One of the victims identified Jaylen Little from a photo lineup. Enough evidence was gathered to apply for a warrant to search on West Wrightwood residence for evidence and on February 11, 2020, a search warrant was executed at the residence. During the execution of the search warrant, "Motion Picture" money, counterfeit \$100 bills and illegal cannabis were located inside the residence. Jaylen Little was not located. Additional Grand Jury Subpoenas were executed in March 2020, which led to the discovery of additional evidence implicating Jaylen Little. The DuPage County State's Attorney's Office reviewed the facts of this case and approved one Class 3 Felony Forgery charge and one Class 3 Felony Theft from Person charge against Jaylen Little.

### Child Pornography

On June 18, 2020, Glendale Heights Detectives, with the assistance of the DuPage County Sheriff's Office, executed a search warrant in the 1700 block of Keating Street. Investigators were led to the residence subsequent to an investigation conducted for unlawful possession of child pornography. The matter initially came to the attention through the ICAC Task Force tip, prompting an investigation. The investigation led to the discovery that the suspect, 19 year-old Luis Sebastian Badillo-Celio, was utilizing the cloud based storage and sync service of Dropbox to store and view child pornography. Glendale Heights investigators obtained authorization for a search warrant for Badillo-Celio's residence, in the 1700 of block Keating Street in Glendale Heights, which was executed on June 18, 2020. During the execution of

the search warrant, investigators seized computer and electronic communication equipment from Badillo-Celio's residence, which was found to have access to the Dropbox account containing several computerized files depicting child pornography. Badillo-Celio confessed to the possession of child pornography and was subsequently arrested and charged with four counts of Possession of Child Pornography.

### Aggravated Criminal Sexual Abuse

On April 10, 2020 at 11:29pm, officers responded to 1000 block of Spruce Street to check the well-being of the complainant's 16 year-old daughter, whom the complainant believed was in danger. The officers located the 16 year-old victim, who reported she met a subject on Snapchat named Brandon Jackson. Brandon picked her up in Aurora and drove her to a building in the 1000 block of Spruce Street. Brandon used a key to enter the building and they went into the laundry room, where Brandon licked her neck and touched her vagina. She told him to stop and he drove off in his vehicle leaving her at the building. Investigators during their investigation discovered Brandon Jackson was actually 22 year-old Brandon Williams, whose mother resided in the 1000 block of Spruce Street. Investigators along with a member of the DuPage County Children's Center located Brandon and interviewed him. Brandon admitted to picking up the victim and transported her to the laundry room of one of the building in the 1000 block of Spruce. He denied licking her neck or touching her vagina. He was released without charges pending a social media search warrant and lab results. A search warrant executed for content on Brandon's Facebook account led to the discovery that he knew the victim was 16 year-old as well as other evidence that he was grooming her. There was also evidence he was grooming numerous other underage females. The DuPage County State's Attorney's Office was contacted and approved one count of Aggravated Sexual Abuse and one count of Solicitation to meet a Child.

### Aggravated Vehicular Hijacking

On August 21, 2020 at 9:24am, officers responded to the 400 block of Gregory Avenue for a report of an Aggravated Vehicular Hijacking. Officers arrived and located the victim, who reported she was sleeping in her cream colored 2005 Chrysler 300 in the parking lot because she arrived home late and did not want to wake up her mother. While

in the vehicle, two male black suspects approached her on each side of the vehicle. The suspect on the driver's side opened the door and pointed a semi-automatic handgun at the victim ordering her out of the vehicle. She reached back for her cell phone and the suspect told her he would kill her if she did not get out. She exited the vehicle and the suspects drove off. The other suspect had a tan puppy with him. A canvass of the area led to the discovery of video footage of the suspects walking in the area. The victims vehicle was equipped with a GPS tracking device which was placed on the vehicle by the lien holder. The GPS locate showed the vehicle was in the area of 5019 Gladys Avenue in Chicago. Detectives with the assistance of the FBI and the Chicago Police Department Vehicular Hijacking Taskforce located the vehicle backed into a space in an alley behind the building. The front plate was removed from the vehicle. After surveillance of the vehicle did not reveal the suspects, the vehicle was recovered and transported to our station, where it was processed and latent lifts and DNA was recovered. Video surveillance from the area the vehicle was recovered showed the same two suspects from the earlier video parking the vehicle, removing the front plate and walking away. The investigation led to the identification of the two suspects as Cori Parrott and Waddah Blessing Logan. The case was reviewed with the DuPage County State's Attorney's Office and both suspects were charged with a Class X Felony Aggravated Vehicular Hijacking.

### Reckless Discharge of a Firearm/Possession of Cannabis

On August 24, 2020 at 12:35pm, officers responded to GlenOaks Hospital for a report of a subject, Taliaferro Roots, who arrived at the Emergency Room for treatment for a gunshot wound, which he originally advised occurred in Aurora. Once detectives spoke with him, he admitted it occurred in his residence in the 1700 block of Whirlaway Court. He said he was cleaning a 9mm Smith & Wesson MP9, which belonged to a friend, when he accidentally shot himself in the foot. Roots' 1 year son was present when the incident occurred. Roots drove his son to his son's mother's house in Cicero and as he drove back home, he realized his foot would not stop bleeding so he went to the hospital. Roots, who did not possess a FOID card and was a convicted felon, would not give the officers consent to collect the firearm unless they agreed to ignore

## MAJOR CASE SUMMARY CONT.

the 1-2 pounds of cannabis in the home. Roots eventually changed his recollection of the amount and raised it to 3-4 pounds and then to 6-7 pounds. Detectives sought a search warrant for the residence, which was signed by a Judge and executed. During the execution of the search warrant, 8,554g (18.84lbs) of cannabis, 47 cannabis vape cartridges and \$8,554.00 cash along with various other items of drug sale paraphernalia were located in the home. Detectives reviewed the case with the DuPage County State's Attorney's Office, who approved felony charges of Reckless Discharge of a Firearm, class X Possession of Cannabis with Intent to Deliver more than 5,000 grams, Possession of a Firearm without a FOID and Possession of Ammunition without a FOID.

### Residential Burglary

On August, 26, 2020, a resident in the 500 block of Darlene reported someone entered their unsecured garage door and took various household items. The garage for the victim's unit was a shared unit with another resident, who reported someone stole approximately \$5,000.00 worth of costume jewelry from her portion of the garage. The incident, which was captured on a video camera, was delayed and occurred on August 24, 2020, at 4:29am. The video showed a thin male white pulling on garage handles and then walking out of camera view. When the suspect returned to camera view, he was carrying items eastbound from the residence. Detectives canvassed the area and located a witness, who was awake at the time of the incident and happened to look out her window.

She saw a subject she believed was Jonathon Pfeifer, enter the neighbor's garage and left carrying items. The witness watched the subject carry the items into Pfeifer's address in the 500 block of Darlene Lane, where Pfeifer lived with his girlfriend and girlfriend's mom. On August 31, 2020, Detectives sought a search warrant, which was signed by a Judge. At 7:12pm, detectives executed the search warrant and located the stolen jewelry along with firearm ammunition (Pfeifer did not have a FOID and is a convicted felon) and drug paraphernalia. Detectives arrested Pfeifer, who denied involvement, and reviewed the case with the DuPage County State's Attorney's Office, who approved felony Residential Burglary charges.

### Murder/Suicide/Aggravated Arson

On August 24, 2020, Officers responded to the 100 block of South Waters Edge Drive for a well-being check of a female crying outside. While officers were speaking with the female, an explosion occurred in the female's apartment where her husband and two sons were at. Officers ran to the building and entered the apartment locating the 5-year old son and removed him from the building. He was not injured but taken to the hospital as a precaution. Officers were unable to locate the husband and 4-year old son due to the intense smoke. An investigation was conducted and was determined that the father, Shafath poured an accelerant around the apartment, lit the apartment on fire, shot his 4-year old son and then shot and killed himself.

*Members of the public are reminded that a complaint contains only charges and is not proof of the defendant's guilt. A defendant is entitled to a fair trial in which it is the government's burden to prove his or her guilt beyond a reasonable doubt.*

## ESDA



The Glendale Heights Emergency Management Agency (EMA), a function of the Police Department, is responsible for performing administrative and technical work in the development, implementation, and coordination of all aspects of emergency management, which includes oversight of the Emergency Services and Disaster Agency (ESDA). The EMA/ESDA Unit operates under the direction of Emergency Management Coordinator, John Sulak. EMA responsibilities include: maintaining and updating the Village's Emergency Operations Plan, development of training materials and exercises, maintaining the Comprehensive Emergency Management Program (CEMP) in conjunction with the DuPage County Office of Homeland Security and Emergency Management (OHSEM), functioning as the liaison between other agencies and stakeholders, preparing and facilitating disaster drills and exercises and planning EMA/ESDA operations for the Village's annual Glendale Heights Fest.

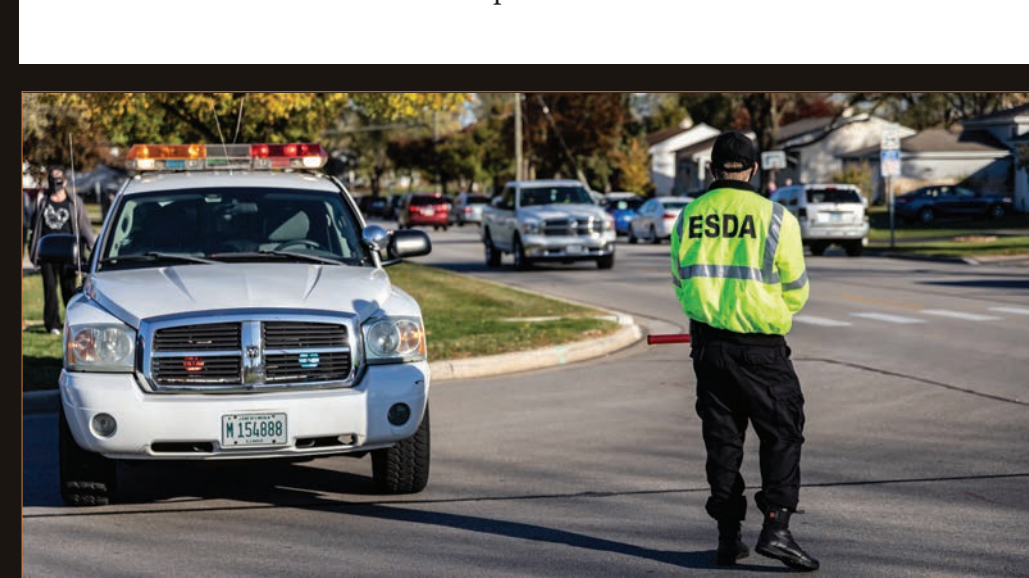
The Glendale Heights ESDA Unit assists the Police and Fire Departments or other Village agencies when requested to do so. The assistance provided may be in the form of traffic control during an incident or situation where roads must be closed due to events such as gas leaks, downed wires, or debris following a severe storm. Additionally, they can operate lighting equipment towers that can be used to assist the Police, Fire or other departments during an active incident, while

investigations are conducted or while cleanup activities are performed after an incident. Once trained, members may also serve as weather spotters and may be deployed to observe and report on storm activity approaching Glendale Heights. The Glendale Heights EMA/ESDA Unit works closely with the DuPage County OHSEM and is part of a mutual-aid agreement among other ESDA Units. Therefore, the Unit may be called upon to assist with emergency situations or events in DuPage County, as well as other counties or municipalities. Likewise, Glendale Heights receives assistance from other ESDA Units when needed and requested, such as the Village's annual Glendale Heights Fest.

The Unit currently consists of 13 members with John Hanson serving as Field Coordinator and Mike Lynch as Deputy Field Coordinator.

In 2020, as the country was hit with the COVID-19 Pandemic, the ESDA Unit was stood down from duty in January. All members were told to take care of themselves and we would reconvene our activities when the pandemic lessened to the extent we could do so safely. All duties that ESDA would have been called on to do became a burden to other Village Departments, including the Police.

As of this report, we are scheduled to have our first training and meeting session of 2021 in March and then resume normal operations.



# TRAINING

Today’s police officers must meet a wide variety of challenges including changing laws, evolving technologies, and a growing mental health crisis. As the scope of law enforcement’s responsibilities expands, the need for more and better training has become critical. The training program of the Glendale Heights Police Department strives to address the needs of the agency, our members, and the community.

In 2020, Glendale Heights Police Department personnel received over 4,416 hours of job related training. This was a reduction in training hours as compared to 2019. The COVID-19 pandemic hampered most of the external training opportunities in 2020. All CALEA mandated training was accomplished in 2020, including firearms re-certifications, less-lethal weapons re-certifications, legal updates, blood borne pathogens, ethics, critical incident/emergency operation plan training, mental illness and training on hazardous materials.

The Glendale Heights Police Department utilizes Police Law Institute, an internet based training resource, to provide additional training on current federally mandated topics. The Department also relies heavily on in-house training, utilizing Department members as trainers. Methods include Roll Call training, annual refresher training and policy review, and practical exercises in areas such as firearms, defensive tactics and rapid deployment/active shooter.

The Glendale Heights Police Department hired one police officer, Lucas Kling, in 2020. Lucas Kling attended the Suburban Law Enforcement Academy and due to the COVID-19 pandemic related suspensions, will not graduate until February 2021. Upon his graduation, Officer Kling will be assigned to the Field Training Program for further police training.

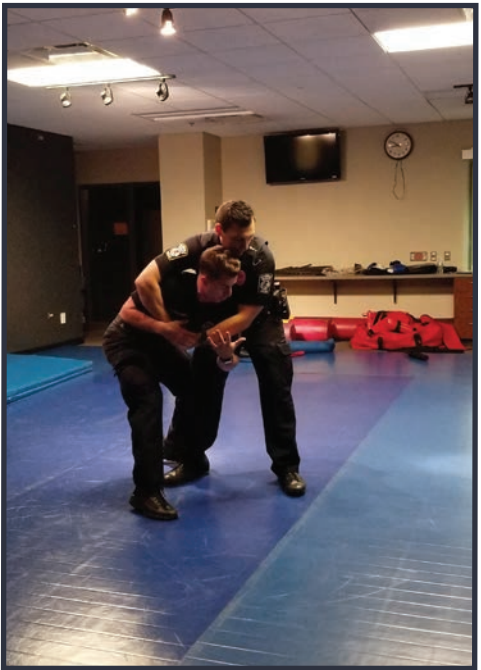
With an authorized strength of 55 full-time sworn personnel, 34% of full-time sworn officers serving with the Glendale Heights Police Department have less than five years of experience. As veteran officers retire, the Department faces a need to replace specialized assignments such as Supervision and Leadership, Field Training Officers, Juvenile Specialists, and Evidence Technicians. The following officers received specialized training in 2020 to address this shortage: Officers Peter Kang and Kelsey Watts received training to become Evidence Technicians; Officers Jennifer Rosario and Robert Whitmore received training to become Juvenile Specialists; Sergeant Gregory Pirtle and Officer Mark Garcia received training to become Field Training Officers; Sergeant Michael

Pentecost and Sergeant Christopher Parsons attended the 10 week Northwestern University School of Staff and Command.

A focus will continue to be placed on identifying officers possessing the skills and abilities to be trained in these specialized assignments in the coming years in order to continue providing a high level of service to the Village. All employees received training in a series of the Incident Command System during 2020. The United States Department of Homeland Security (DHS) provided all police employees training to enhance their knowledge to prevent, deter, respond, and recover from major incidents such as active threat situations and natural disasters.

In an attempt to better help subjects suffering from mental and emotional problems, the Glendale Heights Police Department has instituted a Crisis Intervention Team. Law enforcement officers are generally the first responders to persons in crisis or experiencing symptoms of mental illness. The Crisis Intervention Team training provides officers with education about mental illness, and provides skills and tools for effectively and safely interacting with someone who is experiencing a crisis. All of the eligible sworn officers have received this extensive training to be part of the Crisis Intervention Team. The Glendale Heights Police Department further enhances the knowledge and skills necessary when responding to these sometime difficult calls through training in crisis communication tactics, de-escalation tactics, crisis negotiations, and the proper uses of force.

Deputy Chief Kelley Darre and Investigations Sergeant Michael Pentecost coordinate training for members of the Investigations Division for extensive and on-going training in their specific disciplines, including criminal related interviewing and specific investigative techniques. On August 7, 2019, DuPage County officials introduced a new countywide major crimes task force, the Metropolitan Emergency Response and Investigation Team (MERIT), replacing the county’s Felony Investigative Assistance Team (FIAT) and the Major Crimes Task Force with nearly a dozen focused groups, each headed up by its own Commander. MERIT is a law enforcement task force specializing in a wide array of crisis situations. The crisis negotiator has become a valuable resource in deescalating volatile situations. MERIT introduced a Crisis Negotiation Team to the county wide task force. In 2020, two Officers, Nathaniel Szewczyk and Tashya Polites, joined the countywide MERIT Crisis Negotiation Team.



# TRAINING

TOPIC	HOURS
Community Oriented Police Initiative	75.00
Computer Crimes Investigation	4.00
Crime Scene Forensics and Property Management	159.75
Crisis Intervention/Mental Health	32.00
Defensive Tactics	159.00
Domestic Terrorism	16.00
DUI/Traffic Investigation	112.00
Emergency Management	118.00
Field Training Officer Program	40.00
Firearms Skills Training/Qualifications	301.25
Hazardous Materials	16.00
Health and Wellness	89.00
Incident Command	427.00
Instructor Development	24.00
Investigative Techniques	296.00
Juvenile	217.25
K-9 Training	179.50
Less Lethal/Weapons/Taser	89.50
Management/Staff & Command	1,148.00
Miscellaneous	47.75
Narcotics/Gang Enforcement	80.00
Patrol Tactics	234.00
Police Cyclist	128.00
Records Management	32.00
SWAT/WMD	48.00
Traffic Enforcement	8.00
Terrorism/WMD/Swat	0.00
Use of Force	335.00
<b>Total</b>	<b>4,416.00</b>

*“Effective training of employees is one of the most important responsibilities of a police agency”*

# PROMOTIONS/AWARDS



**Deputy Chief Kelley Darre**

On October 15, 2020, the Department celebrated the promotion of Sergeant Kelley Darre to the rank of Deputy Chief. Kelley has been a member of the Police Department for 23 years.

## HONORABLE MENTION

Ofc. Justin Blondin  
Ofc. Matthew Brieschke  
Sgt. Michael Dziedzic  
Ofc. Mark Guerrero  
Ofc. Ricardo Hernandez  
Ofc. Robin Lambert  
Ofc. Daniel Launhardt  
Ofc Mario Masciopinto  
Ofc. Jorge Munoz  
Ofc. Gabriella Nickel  
Investigative Aid Toigo  
Detective Michael Noe

## LIFE SAVING AWARDS

Ofc. Mark Garcia  
Ofc. Jared Tomich



## CHIEF'S AWARD OF VALOR

Ofc. Robin Lambert  
Ofc. Bradley Lautner  
Ofc. Grzegorz Kapusciak

## DIVISION MERITORIOUS AWARD

Ofc. Justin Blondin



# RETIREMENTS



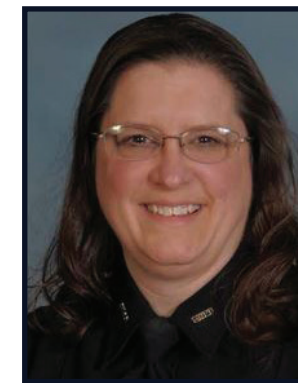
**Deputy Chief Brandon Oliver**  
28 Years of Service



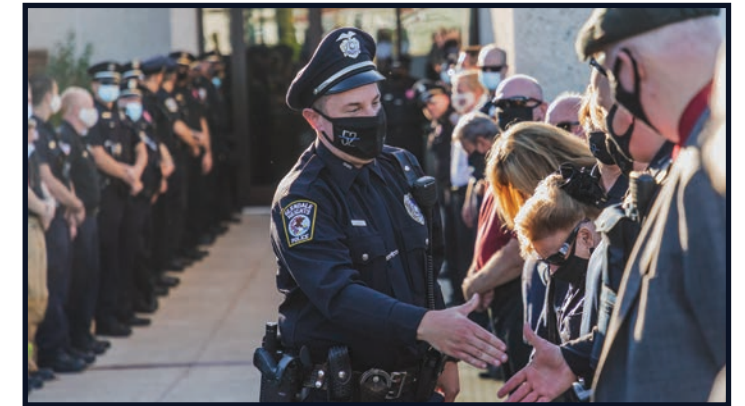
**Officer Greg Giese**  
29 Years of Service



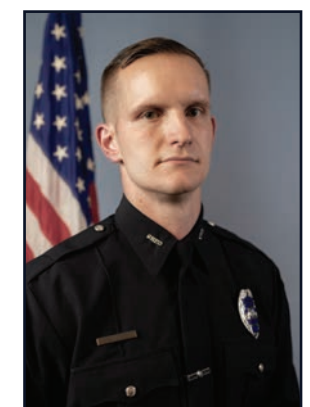
**Officer Scott Grolke**  
20 Years of Service



**Officer Robin Lambert**  
28 Years of Service



# NEW OFFICERS



**Officer Lucas Kling #3011**

# Looking Towards the Future

## Body Cameras and Tasers

The Glendale Heights Police Department and the Village of Glendale Heights are committed to positive citizen interactions, transparency and building trust with our citizens. To further our efforts in these areas the Police Department has entered into a 5 year contract with AXON. This contract will provide the Police Department with 65 body cameras, 18 squad car cameras and an additional 35 less lethal Tasers. This contract will provide a body camera for all sworn and non-sworn officers on the street. This contract will also ensure that all patrol officers are equipped with a less lethal weapon on their person.

The Village of Glendale Heights and The Glendale Heights Police Department are committed to the residents and visitors of Glendale Heights. The Village and Police Department work each day to make our Village the safest community to live and work.



## Northeast DuPage Family and Youth Services

In 2018, the Bloomingdale Township Mental Health Board issued the Glendale Heights Police Department a grant that allows us to contract with Northeast DuPage Family and Youth Services (NEDFYS) to employ a licensed clinical social worker to work with the residents of Glendale Heights. We were again awarded this grant in 2019. With the success of the program, Bloomingdale Township awarded the department with additional funds in 2020. With these additional funds NEDFYS will be hiring a second social worker to service Glendale Heights residents in 2021.



## Squad Redesign





# VOLUNTEER SPIRIT



Throughout the year, members of our Department participated in charitable events or just joined residents in fun. This year we participated in Shop with a Cop, Special Olympics of Illinois Polar Plunge, Christmas Sharing, Hero Night Dodge Ball, Softball for Charity, and FOP Lodge 52 Food Drive.



# GLENDALE HEIGHTS POLICE DEPARTMENT 2020 ANNUAL REPORT



**"To Serve and Protect our Community while enhancing trust  
through Professional Police Services."**